Second Regular Session Seventieth General Assembly STATE OF COLORADO

ENGROSSED

This Version Includes All Amendments Adopted on Second Reading in the House of Introduction

LLS NO. 16-1193.01 Jennifer Berman x3286

HOUSE BILL 16-1414

HOUSE SPONSORSHIP

Rankin, Hamner, Young

SENATE SPONSORSHIP

Steadman, Grantham, Lambert

House Committees

Senate Committees

Appropriations

	A BILL FOR AN ACT
101	CONCERNING THE ASSESSMENT OF A MONTHLY SURCHARGE ON
102	CUSTOMERS OF VOICE TELECOMMUNICATIONS PROVIDERS TO
103	FUND TELECOMMUNICATIONS RELAY SERVICES FOR TELEPHONE
104	USERS WITH DISABILITIES, AND, IN CONNECTION THEREWITH,
105	MAKING AN APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://www.leg.state.co.us/billsummaries.)

Joint Budget Committee. Telecommunications relay services are telecommunications services that provide 2-way communication for

individuals with hearing or speech disabilities. Telecommunications relay services are funded in Colorado through the Colorado disabled telephone users fund (fund). Money in the fund is provided through a surcharge that the public utilities commission (commission) assesses on each telephone landline in Colorado. **Section 4** of the bill renames the fund the Colorado telephone users with disabilities fund, with conforming amendments in **sections 1, 5, and 6.**

Sections 2 and 3 apply the surcharge to customers of mobile wireless providers, referred to as commercial mobile radio service providers, and voice-over-internet protocol service providers in Colorado.

Section 7 appropriates \$172,778 in the 2016-17 state fiscal year from the Colorado telephone users with disabilities fund to the Colorado commission for the deaf and hard of hearing cash fund and reappropriates the money to the department of human services for implementation of the bill by the Colorado commission for the deaf and hard of hearing.

Be it enacted by the General Assembly of the State of Colorado:

SECTION 1. In Colorado Revised Statutes, **amend** 40-17-101 as follows:

40-17-101. Legislative declaration. (1) The general assembly hereby finds, determines, and declares that many of Colorado's residents are unable to utilize telecommunications facilities without assistance and are therefore disabled telephone users Disabled WITH DISABILITIES. Telephone users WITH DISABILITIES include but are not limited to, the deaf, the hard of hearing, the speech-impaired, the deaf-blind, and those with central nervous system disabilities. Disabled Telephone users WITH DISABILITIES constitute a substantial and valuable resource within the United States and the state of Colorado, and this segment of our population needs access to telecommunications facilities in order to be contributing and productive members of our society. The role of telecommunications in our world today is inestimable. Telecommunications is the primary vehicle of commerce and industry, the means to convey and receive information and knowledge, and is one of

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1	the ways we communicate with others on a personal as well as business
2	level. Telecommunications results in greater independence and
3	self-sufficiency by expanding the channels for employment opportunities,
4	the market for goods and services, human contact, and fellowship.
5	Disabled Telephone users WITH DISABILITIES should have equal access to
6	this critical tool, not only for their own sake, but for the benefit of society
7	at large. The ability to use telecommunications will enhance the business
8	and personal lives of disabled telephone users WITH DISABILITIES while
9	stimulating and promoting economic development in Colorado. The
10	general assembly recognizes the vitality and potential of Colorado's
11	disabled INDIVIDUALS WITH DISABILITIES, including disabled telephone
12	users WITH DISABILITIES. Telecommunications is vital to our society, and
13	${\tt SUPPORTING}\ its\ availability\ to\ {\tt \frac{disabled}{disabled}}\ telephone\ users\ {\tt WITH\ DISABILITIES}$
14	is an A BENEFICIAL investment of benefit to FOR all of Colorado.
15	(2) The general assembly therefore concludes that it is appropriate
16	to provide access to telecommunications for disabled telephone users
17	$\hbox{WITHDISABILITIESbyestablishingtelecommunicationsrelayservicesthat}$
18	replace and expand the dual party relay system required pursuant to this
19	article as said THE article existed prior to July 1, 1992.
20	SECTION 2. In Colorado Revised Statutes, 40-17-102, amend
21	(4); repeal (2); and add (5) as follows:
22	40-17-102. Definitions. As used in this article, unless the context
23	otherwise requires:
24	
25	(2) "Local exchange company" means a telecommunications
26	company that provides telephone access lines to members of the general
27	public who are its customers.

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1	(4) "Telephone access line" means the access to the local
2	exchange network from the premises of an end user customer of a local
3	exchange company to the telecommunications network to effect the
4	transfer of information EACH VOICE GRADE CHANNEL OR ITS EQUIVALENT
5	ASSIGNED TO A RESIDENTIAL OR COMMERCIAL END USER CUSTOMER BY A
6	VOICE SERVICE PROVIDER, REGARDLESS OF THE TECHNOLOGY USED TO
7	PROVIDE THE SERVICE.
8	(5) "VOICE SERVICE PROVIDER" MEANS A COMPANY THAT PROVIDES
9	TELEPHONE ACCESS LINES TO MEMBERS OF THE GENERAL PUBLIC WHO ARE
10	ITS CUSTOMERS FOR VOICE SERVICE.
11	SECTION 3. In Colorado Revised Statutes, 40-17-103, amend
12	(3) introductory portion, (3) (a), (3) (b), (3) (c), (3) (e), and (3) (f); and
13	add (3) (g) as follows:
14	40-17-103. Commission - powers and duties - rules. (3) The
15	commission shall, through the promulgation of rules, develop and
16	implement a mechanism to recover its costs and the cost to local
17	exchange companies VOICE SERVICE PROVIDERS in implementing and
18	administering telecommunications relay services required by this article.
19	The mechanism shall MUST, at a minimum, provide for the following:
20	(a) (I) The assessment of a monthly surcharge NOT TO EXCEED
21	FIFTEEN CENTS on each telephone access line, which WHEREBY EACH
22	VOICE GRADE CHANNEL OF A MULTILINE VOICE COMMUNICATIONS SERVICE
23	THAT IS CAPABLE OF SIMULTANEOUS OUTBOUND CALLING CONSTITUTES A
24	SEPARATE TELEPHONE ACCESS LINE; HOWEVER, THE NUMBER OF
25	TELEPHONE ACCESS LINES FOR WHICH A CUSTOMER MAY BE ASSESSED A
26	MONTHLY SURCHARGE CANNOT EXCEED THE NUMBER OF OUTBOUND VOICE
27	CALLS THAT THE VOICE SERVICE PROVIDER HAS ENABLED AND ACTIVATED

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1	TO BE MADE SIMULTANEOUSLY.
2	(II) THE MONTHLY surcharge may be adjusted by the commission
3	in accordance with paragraph (d) of this subsection (3).
4	(III) WITHOUT EXCEEDING THE MAXIMUM MONTHLY SURCHARGE
5	SET FORTH IN SUBPARAGRAPH $\overline{(I)}$ OF THIS PARAGRAPH $\overline{(a)}$, the monthly
6	surcharge shall MUST be an amount sufficient to:
7	(A) Reimburse the commission for its costs in developing,
8	implementing, and administering telecommunications relay services;
9	which administrative costs shall not exceed three percent of the total
10	costs, to
11	(B) Reimburse local exchange companies VOICE SERVICE
12	PROVIDERS for their administrative costs in imposing and collecting the
13	surcharge; and to
14	(C) Cover the costs of providers in rendering the service; AND
15	(D) PURSUANT TO SECTION 40-17-104, COVER ANNUAL
16	APPROPRIATIONS TO THE READING SERVICES FOR THE BLIND CASH FUND
17	AND THE COLORADO COMMISSION FOR THE DEAF AND HARD OF HEARING
18	CASH FUND.
19	(b) A requirement that the monthly surcharge be imposed upon
20	and collected from each individual telephone access line provided by a
21	local exchange company VOICE SERVICE PROVIDER;
22	(c) A requirement that the surcharge be listed OR INCLUDED as a
23	separate item that appears on each customer's monthly billing statement;
24	(e) The authority of a local exchange company VOICE SERVICE
25	PROVIDER to deduct and retain as reimbursement for its administrative
26	costs an amount not to exceed three-quarters of one percent of the amount
27	of total monthly surcharges collected by such local exchange company A

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voice Service Provider. In addition, the mechanism shall MUST include a requirement that any remaining amount of moneys MONEY be transmitted to the state treasurer who shall credit the same MONEY to the Colorado disabled telephone users WITH DISABILITIES fund created by section 40-17-104.

(f) A requirement that each local exchange company VOICE

- (f) A requirement that each local exchange company VOICE SERVICE PROVIDER maintain a record of the monthly surcharge imposed on each customer and collected by the local exchange company VOICE SERVICE PROVIDER. The record of any monthly surcharge imposed and collected shall be maintained for three years from the date of billing. The commission may require an audit of a local exchange company's VOICE SERVICE PROVIDER'S records, which audit shall MUST be at the commission's expense.
- (g) THE SURCHARGE IMPOSED BY THIS SECTION SHALL NOT BE IMPOSED ON THE PROVIDER OR THE CONSUMER OF FEDERALLY SUPPORTED LIFELINE SERVICE.
- SECTION 4. In Colorado Revised Statutes, 40-17-104, amend
 (1) and (4) (a) as follows:

40-17-104. Colorado telephone users with disabilities fund - creation - purpose. (1) Except as otherwise authorized to be retained by section 40-17-103 (3) (e), all moneys MONEY collected by the local exchange companies VOICE SERVICE PROVIDERS in accordance with said section 40-17-103 shall be transmitted to the state treasurer, who shall credit the same MONEY to the Colorado disabled telephone users WITH DISABILITIES fund, which fund is hereby created and is referred to in this article as the "fund". On July 1, 1992, any moneys in the Colorado disabled telephone users fund created by section 40-17-103, as said

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1	section existed prior to July 1, 1992, shall be credited to the fund as
2	created by this section. The general assembly shall make annual
3	appropriations out of such THE fund for the administration of the fund and
4	shall make annual appropriations to the reading services for the blind cash
5	fund, created in section 24-90-105.5 (5), C.R.S., for use by the state
6	librarian in support of privately operated reading services for the PEOPLE
7	WHO ARE blind. The moneys MONEY in such THE fund not used for
8	administration of such THE fund, not used for the reading services for the
9	blind cash fund, and not used for the Colorado commission for the deaf
0	and hard of hearing cash fund created in section 26-21-107, C.R.S., are
1	IS hereby continuously appropriated to the public utilities commission for
2	the reimbursement of providers who render telecommunications services
3	authorized by this article.
4	(4) (a) Notwithstanding any provision of subsection (1) of this
5	section to the contrary, the general assembly shall make annual
6	appropriations from the Colorado disabled telephone users WITH
7	DISABILITIES fund to the Colorado commission for the deaf and hard of
8	hearing cash fund, created in section 26-21-107, C.R.S.
9	SECTION 5. In Colorado Revised Statutes, add 40-17-105 as
20	follows:
21	40-17-105. Noneffect of article on method of regulation.
22	(1) NOTHING IN THIS ARTICLE:
23	(a) AFFECTS THE METHOD OF REGULATION OF PROVIDERS OF
24	TELECOMMUNICATIONS OR VOICE-OVER-INTERNET-PROTOCOL SERVICE BY
25	THE COMMISSION, AS SET FORTH IN ARTICLE 15 OF THIS TITLE; OR
26	(b) Grants to the commission any ability to assert

JURISDICTION REGARDING ANY TELECOMMUNICATIONS OR

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1	VOICE-OVER-INTERNET-PROTOCOL SERVICE PROVIDER FOR ANY PURPOSE
2	OTHER THAN THE PURPOSES SPECIFICALLY DESCRIBED IN THIS ARTICLE.
3	SECTION 6. In Colorado Revised Statutes, 24-75-402, amend
4	(5) (s) as follows:
5	24-75-402. Cash funds - limit on uncommitted reserves -
6	reduction in amount of fees - exclusions - repeal. (5) Notwithstanding
7	any provision of this section to the contrary, the following cash funds are
8	excluded from the limitations specified in this section:
9	$(s) \ The \ Colorado \ \frac{disabled}{disabled} \ telephone \ users \ WITH \ DISABILITIES \ fund$
10	created in section 40-17-104, C.R.S., until this paragraph (s) is repealed,
11	effective July 1, 2017;
12	SECTION 7. In Colorado Revised Statutes, 26-21-106, amend
13	(6) as follows:
14	26-21-106. Powers, functions, and duties of the commission -
15	equipment distribution program. (6) The commission shall establish
16	and maintain an active outreach consultant for technical assistance to
17	improve and ensure equivalent access to auxiliary services by critical state
18	and local government agencies, private agencies, and other entities and
19	to increase awareness of the programs for and rights of INDIVIDUALS WHO
20	ARE deaf and hard of hearing individuals from moneys MONEY
21	appropriated by the general assembly from the Colorado disabled
22	telephone users WITH DISABILITIES fund established pursuant to section
23	40-17-104, C.R.S.
24	SECTION 8. Appropriation. (1) For the 2016-17 state fiscal
25	year, \$172,778 is appropriated to the Colorado commission for the deaf
26	and hard of hearing cash fund created in section 26-21-107 (1), C.R.S.
27	This appropriation is from the Colorado telephone users with disabilities

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1	fund created in section 40-17-104 (1), C.R.S. The department of
2	regulatory agencies is responsible for the accounting related to this
3	appropriation.
4	(2) For the 2016-17 state fiscal year, \$172,778 is appropriated to
5	the department of human services. This appropriation is from
6	reappropriated funds in the Colorado commission for the deaf and hard
7	of hearing cash fund under subsection (1) of this section, and is based on
8	an assumption that the department will require an additional 2.0 FTE. To
9	implement this act, the department may use this appropriation for the
10	Colorado commission for the deaf and hard of hearing.
11	SECTION 9. Effective date - applicability. This act takes effect
12	July 1, 2016, and applies to surcharges assessed on or after said date.
13	SECTION 10. Safety clause. The general assembly hereby finds,
14	determines, and declares that this act is necessary for the immediate
15	preservation of the public peace, health, and safety.

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