Second Regular Session Seventieth General Assembly STATE OF COLORADO

REENGROSSED

This Version Includes All Amendments Adopted in the House of Introduction

LLS NO. 16-1193.01 Jennifer Berman x3286

HOUSE BILL 16-1414

HOUSE SPONSORSHIP

Rankin, Hamner, Young

SENATE SPONSORSHIP

Steadman, Grantham, Lambert

House Committees

Senate Committees

Appropriations

A BILL FOR AN ACT CONCERNING THE ASSESSMENT OF A MONTHLY SURCHARGE ON CUSTOMERS OF VOICE TELECOMMUNICATIONS PROVIDERS TO FUND TELECOMMUNICATIONS RELAY SERVICES FOR TELEPHONE USERS WITH DISABILITIES, AND, IN CONNECTION THEREWITH, MAKING AN APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://www.leg.state.co.us/billsummaries.)

Joint Budget Committee. Telecommunications relay services are telecommunications services that provide 2-way communication for

HOUSE 3rd Reading Unamended April 1, 2016

> HOUSE Amended 2nd Reading March 31, 2016

individuals with hearing or speech disabilities. Telecommunications relay services are funded in Colorado through the Colorado disabled telephone users fund (fund). Money in the fund is provided through a surcharge that the public utilities commission (commission) assesses on each telephone landline in Colorado. **Section 4** of the bill renames the fund the Colorado telephone users with disabilities fund, with conforming amendments in **sections 1, 5, and 6.**

Sections 2 and 3 apply the surcharge to customers of mobile wireless providers, referred to as commercial mobile radio service providers, and voice-over-internet protocol service providers in Colorado.

Section 7 appropriates \$172,778 in the 2016-17 state fiscal year from the Colorado telephone users with disabilities fund to the Colorado commission for the deaf and hard of hearing cash fund and reappropriates the money to the department of human services for implementation of the bill by the Colorado commission for the deaf and hard of hearing.

Be it enacted by the General Assembly of the State of Colorado:

SECTION 1. In Colorado Revised Statutes, **amend** 40-17-101 as follows:

40-17-101. Legislative declaration. (1) The general assembly hereby finds, determines, and declares that many of Colorado's residents are unable to utilize telecommunications facilities without assistance and are therefore disabled telephone users Disabled WITH DISABILITIES. Telephone users WITH DISABILITIES include but are not limited to, the deaf, the hard of hearing, the speech-impaired, the deaf-blind, and those with central nervous system disabilities. Disabled Telephone users WITH DISABILITIES constitute a substantial and valuable resource within the United States and the state of Colorado, and this segment of our population needs access to telecommunications facilities in order to be contributing and productive members of our society. The role of telecommunications in our world today is inestimable. Telecommunications is the primary vehicle of commerce and industry, the means to convey and receive information and knowledge, and is one of

-2- 1414

| 1 | the ways we communicate with others on a personal as well as business |
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| 2 | level. Telecommunications results in greater independence and |
| 3 | self-sufficiency by expanding the channels for employment opportunities, |
| 4 | the market for goods and services, human contact, and fellowship. |
| 5 | Disabled Telephone users WITH DISABILITIES should have equal access to |
| 6 | this critical tool, not only for their own sake, but for the benefit of society |
| 7 | at large. The ability to use telecommunications will enhance the business |
| 8 | and personal lives of disabled telephone users WITH DISABILITIES while |
| 9 | stimulating and promoting economic development in Colorado. The |
| 10 | general assembly recognizes the vitality and potential of Colorado's |
| 11 | disabled INDIVIDUALS WITH DISABILITIES, including disabled telephone |
| 12 | users WITH DISABILITIES. Telecommunications is vital to our society, and |
| 13 | ${\tt SUPPORTING}\ its\ availability\ to\ {\tt \frac{disabled}{disabled}}\ telephone\ users\ {\tt WITH\ DISABILITIES}$ |
| 14 | is an A BENEFICIAL investment of benefit to FOR all of Colorado. |
| 15 | (2) The general assembly therefore concludes that it is appropriate |
| 16 | to provide access to telecommunications for disabled telephone users |
| 17 | $\hbox{WITHDISABILITIESbyestablishingtelecommunicationsrelayservicesthat}$ |
| 18 | replace and expand the dual party relay system required pursuant to this |
| 19 | article as said THE article existed prior to July 1, 1992. |
| 20 | SECTION 2. In Colorado Revised Statutes, 40-17-102, amend |
| 21 | (4); repeal (2); and add (5) as follows: |
| 22 | 40-17-102. Definitions. As used in this article, unless the context |
| 23 | otherwise requires: |
| 24 | |
| 25 | (2) "Local exchange company" means a telecommunications |
| 26 | company that provides telephone access lines to members of the general |
| 27 | public who are its customers. |

-3-

| 1 | (4) "Telephone access line" means the access to the local |
|----|--------------------------------------------------------------------------------|
| 2 | exchange network from the premises of an end user customer of a local |
| 3 | exchange company to the telecommunications network to effect the |
| 4 | transfer of information EACH VOICE GRADE CHANNEL OR ITS EQUIVALENT |
| 5 | ASSIGNED TO A RESIDENTIAL OR COMMERCIAL END USER CUSTOMER BY A |
| 6 | VOICE SERVICE PROVIDER, REGARDLESS OF THE TECHNOLOGY USED TO |
| 7 | PROVIDE THE SERVICE. |
| 8 | (5) "VOICE SERVICE PROVIDER" MEANS A COMPANY THAT PROVIDES |
| 9 | TELEPHONE ACCESS LINES TO MEMBERS OF THE GENERAL PUBLIC WHO ARE |
| 10 | ITS CUSTOMERS FOR VOICE SERVICE. |
| 11 | SECTION 3. In Colorado Revised Statutes, 40-17-103, amend |
| 12 | (3) introductory portion, (3) (a), (3) (b), (3) (c), (3) (e), and (3) (f); and |
| 13 | add (3) (g) as follows: |
| 14 | 40-17-103. Commission - powers and duties - rules. (3) The |
| 15 | commission shall, through the promulgation of rules, develop and |
| 16 | implement a mechanism to recover its costs and the cost to local |
| 17 | exchange companies VOICE SERVICE PROVIDERS in implementing and |
| 18 | administering telecommunications relay services required by this article. |
| 19 | The mechanism shall MUST, at a minimum, provide for the following: |
| 20 | (a) (I) The assessment of a monthly surcharge NOT TO EXCEED |
| 21 | FIFTEEN CENTS on each telephone access line, which WHEREBY EACH |
| 22 | VOICE GRADE CHANNEL OF A MULTILINE VOICE COMMUNICATIONS SERVICE |
| 23 | THAT IS CAPABLE OF SIMULTANEOUS OUTBOUND CALLING CONSTITUTES A |
| 24 | SEPARATE TELEPHONE ACCESS LINE; HOWEVER, THE NUMBER OF |
| 25 | TELEPHONE ACCESS LINES FOR WHICH A CUSTOMER MAY BE ASSESSED A |
| 26 | MONTHLY SURCHARGE CANNOT EXCEED THE NUMBER OF OUTBOUND VOICE |
| 27 | CALLS THAT THE VOICE SERVICE PROVIDER HAS ENABLED AND ACTIVATED |

-4- 1414

| 1 | TO BE MADE SIMULTANEOUSLY. |
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| 2 | (II) THE MONTHLY surcharge may be adjusted by the commission |
| 3 | in accordance with paragraph (d) of this subsection (3). |
| 4 | (III) WITHOUT EXCEEDING THE MAXIMUM MONTHLY SURCHARGE |
| 5 | SET FORTH IN SUBPARAGRAPH $\overline{(I)}$ OF THIS PARAGRAPH $\overline{(a)}$, the monthly |
| 6 | surcharge shall MUST be an amount sufficient to: |
| 7 | (A) Reimburse the commission for its costs in developing, |
| 8 | implementing, and administering telecommunications relay services; |
| 9 | which administrative costs shall not exceed three percent of the total |
| 10 | costs, to |
| 11 | (B) Reimburse local exchange companies VOICE SERVICE |
| 12 | PROVIDERS for their administrative costs in imposing and collecting the |
| 13 | surcharge; and to |
| 14 | (C) Cover the costs of providers in rendering the service; AND |
| 15 | (D) PURSUANT TO SECTION 40-17-104, COVER ANNUAL |
| 16 | APPROPRIATIONS TO THE READING SERVICES FOR THE BLIND CASH FUND |
| 17 | AND THE COLORADO COMMISSION FOR THE DEAF AND HARD OF HEARING |
| 18 | CASH FUND. |
| 19 | (b) A requirement that the monthly surcharge be imposed upon |
| 20 | and collected from each individual telephone access line provided by a |
| 21 | local exchange company VOICE SERVICE PROVIDER; |
| 22 | (c) A requirement that the surcharge be listed OR INCLUDED as a |
| 23 | separate item that appears on each customer's monthly billing statement; |
| 24 | (e) The authority of a local exchange company VOICE SERVICE |
| 25 | PROVIDER to deduct and retain as reimbursement for its administrative |
| 26 | costs an amount not to exceed three-quarters of one percent of the amount |
| 27 | of total monthly surcharges collected by such local exchange company A |

-5- 1414

voice Service Provider. In addition, the mechanism shall MUST include a requirement that any remaining amount of moneys MONEY be transmitted to the state treasurer who shall credit the same MONEY to the Colorado disabled telephone users WITH DISABILITIES fund created by section 40-17-104.

(f) A requirement that each local exchange company VOICE

- (f) A requirement that each local exchange company VOICE SERVICE PROVIDER maintain a record of the monthly surcharge imposed on each customer and collected by the local exchange company VOICE SERVICE PROVIDER. The record of any monthly surcharge imposed and collected shall be maintained for three years from the date of billing. The commission may require an audit of a local exchange company's VOICE SERVICE PROVIDER'S records, which audit shall MUST be at the commission's expense.
- (g) THE SURCHARGE IMPOSED BY THIS SECTION SHALL NOT BE IMPOSED ON THE PROVIDER OR THE CONSUMER OF FEDERALLY SUPPORTED LIFELINE SERVICE.
- SECTION 4. In Colorado Revised Statutes, 40-17-104, amend
 (1) and (4) (a) as follows:

40-17-104. Colorado telephone users with disabilities fund - creation - purpose. (1) Except as otherwise authorized to be retained by section 40-17-103 (3) (e), all moneys MONEY collected by the local exchange companies VOICE SERVICE PROVIDERS in accordance with said section 40-17-103 shall be transmitted to the state treasurer, who shall credit the same MONEY to the Colorado disabled telephone users WITH DISABILITIES fund, which fund is hereby created and is referred to in this article as the "fund". On July 1, 1992, any moneys in the Colorado disabled telephone users fund created by section 40-17-103, as said

-6-

| 1 | section existed prior to July 1, 1992, shall be credited to the fund as |
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| 2 | created by this section. The general assembly shall make annual |
| 3 | appropriations out of such THE fund for the administration of the fund and |
| 4 | shall make annual appropriations to the reading services for the blind cash |
| 5 | fund, created in section 24-90-105.5 (5), C.R.S., for use by the state |
| 6 | librarian in support of privately operated reading services for the PEOPLE |
| 7 | WHO ARE blind. The moneys MONEY in such THE fund not used for |
| 8 | administration of such THE fund, not used for the reading services for the |
| 9 | blind cash fund, and not used for the Colorado commission for the deaf |
| 0 | and hard of hearing cash fund created in section 26-21-107, C.R.S., are |
| 1 | IS hereby continuously appropriated to the public utilities commission for |
| 2 | the reimbursement of providers who render telecommunications services |
| 3 | authorized by this article. |
| 4 | (4) (a) Notwithstanding any provision of subsection (1) of this |
| 5 | section to the contrary, the general assembly shall make annual |
| 6 | appropriations from the Colorado disabled telephone users WITH |
| 7 | DISABILITIES fund to the Colorado commission for the deaf and hard of |
| 8 | hearing cash fund, created in section 26-21-107, C.R.S. |
| 9 | SECTION 5. In Colorado Revised Statutes, add 40-17-105 as |
| 20 | follows: |
| 21 | 40-17-105. Noneffect of article on method of regulation. |
| 22 | (1) NOTHING IN THIS ARTICLE: |
| 23 | (a) AFFECTS THE METHOD OF REGULATION OF PROVIDERS OF |
| 24 | TELECOMMUNICATIONS OR VOICE-OVER-INTERNET-PROTOCOL SERVICE BY |
| 25 | THE COMMISSION, AS SET FORTH IN ARTICLE 15 OF THIS TITLE; OR |
| 26 | (b) Grants to the commission any ability to assert |

JURISDICTION REGARDING ANY TELECOMMUNICATIONS OR

-7-

| 1 | VOICE-OVER-INTERNET-PROTOCOL SERVICE PROVIDER FOR ANY PURPOSE |
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| 2 | OTHER THAN THE PURPOSES SPECIFICALLY DESCRIBED IN THIS ARTICLE. |
| 3 | SECTION 6. In Colorado Revised Statutes, 24-75-402, amend |
| 4 | (5) (s) as follows: |
| 5 | 24-75-402. Cash funds - limit on uncommitted reserves - |
| 6 | reduction in amount of fees - exclusions - repeal. (5) Notwithstanding |
| 7 | any provision of this section to the contrary, the following cash funds are |
| 8 | excluded from the limitations specified in this section: |
| 9 | $(s) \ The \ Colorado \ \frac{disabled}{disabled} \ telephone \ users \ WITH \ DISABILITIES \ fund$ |
| 10 | created in section 40-17-104, C.R.S., until this paragraph (s) is repealed, |
| 11 | effective July 1, 2017; |
| 12 | SECTION 7. In Colorado Revised Statutes, 26-21-106, amend |
| 13 | (6) as follows: |
| 14 | 26-21-106. Powers, functions, and duties of the commission - |
| 15 | equipment distribution program. (6) The commission shall establish |
| 16 | and maintain an active outreach consultant for technical assistance to |
| 17 | improve and ensure equivalent access to auxiliary services by critical state |
| 18 | and local government agencies, private agencies, and other entities and |
| 19 | to increase awareness of the programs for and rights of INDIVIDUALS WHO |
| 20 | ARE deaf and hard of hearing individuals from moneys MONEY |
| 21 | appropriated by the general assembly from the Colorado disabled |
| 22 | telephone users WITH DISABILITIES fund established pursuant to section |
| 23 | 40-17-104, C.R.S. |
| 24 | SECTION 8. Appropriation. (1) For the 2016-17 state fiscal |
| 25 | year, \$172,778 is appropriated to the Colorado commission for the deaf |
| 26 | and hard of hearing cash fund created in section 26-21-107 (1), C.R.S. |
| 27 | This appropriation is from the Colorado telephone users with disabilities |

-8-

| 1 | fund created in section 40-17-104 (1), C.R.S. The department of |
|----|----------------------------------------------------------------------------|
| 2 | regulatory agencies is responsible for the accounting related to this |
| 3 | appropriation. |
| 4 | (2) For the 2016-17 state fiscal year, \$172,778 is appropriated to |
| 5 | the department of human services. This appropriation is from |
| 6 | reappropriated funds in the Colorado commission for the deaf and hard |
| 7 | of hearing cash fund under subsection (1) of this section, and is based on |
| 8 | an assumption that the department will require an additional 2.0 FTE. To |
| 9 | implement this act, the department may use this appropriation for the |
| 10 | Colorado commission for the deaf and hard of hearing. |
| 11 | SECTION 9. Effective date - applicability. This act takes effect |
| 12 | July 1, 2016, and applies to surcharges assessed on or after said date. |
| 13 | SECTION 10. Safety clause. The general assembly hereby finds, |
| 14 | determines, and declares that this act is necessary for the immediate |
| 15 | preservation of the public peace, health, and safety. |

-9- 1414