Second Regular Session Sixty-eighth General Assembly STATE OF COLORADO

ENGROSSED

This Version Includes All Amendments Adopted on Second Reading in the House of Introduction SENATE BILL 12-003

LLS NO. 12-0302.02 Kate Meyer x4348

SENATE SPONSORSHIP

Carroll,

Fischer,

HOUSE SPONSORSHIP

Senate Committees Judiciary

House Committees

A BILL FOR AN ACT

101 CONCERNING THE USE OF CONSUMER CREDIT INFORMATION BY
 102 EMPLOYERS.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://www.leg.state.co.us/billsummaries.)

The bill creates the "Employment Opportunity Act", which specifies the purposes for which consumer credit information (i.e., consumer credit reports and credit scores) can be used by an employer or potential employer (jointly referred to as "employer"). Specifically, the bill:

SENATE Am ended 2nd Reading Febmary 20, 2012

- Prohibits an employer's use of consumer credit information for employment purposes if the information is unrelated to the job;
- ! Requires an employer to disclose to an employee or applicant for employment (jointly, "employee") when the employer uses the employee's consumer credit information to take adverse action against him or her and the particular credit information upon which the employer relied;
- ! Authorizes an employee aggrieved by a violation of the above provisions to bring suit for an injunction, damages, or both; and
- ! Requires the department of labor and employment to enforce the laws related to employer use of consumer credit information.

1 Be it enacted by the General Assembly of the State of Colorado:

2

SECTION 1. Legislative declaration. (1) The general assembly

3 hereby finds and declares that:

4 (a) Consumer credit scores and credit reports often exclude
5 relevant information or include inaccurate information, and some
6 research, including a 2011 study conducted by the Policy and Economic
7 Research Council, suggests that more than twenty million Americans
8 have material errors on their credit reports;

9 (b) There is also evidence, according to researchers at the Center 10 for Economic Justice and the National Consumer Law Center, that racial 11 and ethnic disparities exist in, and are perpetuated by, consumer credit 12 scoring and credit reporting;

(c) In spite of these systemic flaws, the nonpartisan public policy
research and advocacy organization Demos concluded in its 2011 report
"Discrediting America" that consumer credit scores and credit reports are
being used more often and in more contexts than ever before, including
by employers, utility companies, and insurers;

1 (d) Despite a lack of evidence showing that consumer credit 2 history correlates to an individual's job performance or likelihood to 3 commit fraud, the number of employers relying on consumer credit 4 information to evaluate employees or potential employees has increased 5 dramatically, with sixty percent of employers using consumer credit 6 information to evaluate job candidates;

7 (e) Currently, job-seekers may have no way of knowing whether
8 or not their credit scores are being used as a factor in considering their
9 applications for employment; and

10 (f) People who have lost their jobs are more likely to have lower 11 credit scores and yet, as a result of employers' use of credit information 12 to make employment decisions, people with lower credit scores are less 13 likely to become re-employed. The impact of this practice has been to 14 create chronic barriers to employment for otherwise qualified people who 15 may have a reduced credit score as a result of one or more layoffs in the 16 family, being a single parent, a medical emergency, a divorce, or a death in the family. 17

18 (2) The general assembly, therefore, intends to remove 19 unnecessary barriers to employment and to mitigate some of the 20 inequality that inheres in consumer credit information by ensuring that 21 credit scoring is not used in making employment decisions unless it is 22 legitimately related to the job.

23 SECTION 2. In Colorado Revised Statutes, add 8-2-126 as
24 follows:

8-2-126. Employer use of consumer credit information violation - short title - definitions. (1) THIS SECTION SHALL BE KNOWN
AND MAY BE CITED AS THE "EMPLOYMENT OPPORTUNITY ACT".

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1 (2) AS USED IN THIS SECTION:

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(a) "ADVERSE ACTION" MEANS:

3 (I) FOR AN APPLICANT FOR EMPLOYMENT, DENIAL OF 4 EMPLOYMENT; AND

5 (II) FOR AN EMPLOYEE, DEMOTION, REASSIGNMENT TO A 6 LOWER-RANKED POSITION OR TO A POSITION WITH A LOWER LEVEL OF 7 COMPENSATION, DECREASE IN COMPENSATION LEVEL, DENIAL OF 8 PROMOTION, OR TERMINATION OF EMPLOYMENT; OR

9 (III) ANY OTHER DECISION FOR EMPLOYMENT PURPOSES THAT 10 ADVERSELY AFFECTS AN EMPLOYEE OR APPLICANT.

(b) "CONSUMER CREDIT INFORMATION" MEANS A WRITTEN, ORAL,
OR OTHER COMMUNICATION OF INFORMATION BEARING ON A CONSUMER'S
CREDITWORTHINESS, CREDIT STANDING, CREDIT CAPACITY, OR CREDIT
HISTORY. "CONSUMER CREDIT INFORMATION" INCLUDES A CREDIT SCORE.
(c) "CREDIT SCORE" MEANS AN ATTEMPTED NUMERICAL
QUANTIFICATION OF A PERSON'S CREDITWORTHINESS OR CREDIT HISTORY.

17 (d) "EMPLOYEE" HAS THE MEANING SET FORTH IN SECTION18 8-1-101.

19 (e) "EMPLOYER" HAS THE MEANING SET FORTH IN SECTION20 8-1-101.

(f) "EMPLOYMENT PURPOSES" MEANS EVALUATING A PERSON FOR
EMPLOYMENT, HIRING, PROMOTION, DEMOTION, REASSIGNMENT,
ADJUSTMENT IN COMPENSATION LEVEL, OR RETENTION AS AN EMPLOYEE.

(3) (a) AN EMPLOYER SHALL NOT USE CONSUMER CREDIT
INFORMATION FOR EMPLOYMENT PURPOSES UNLESS THE INFORMATION IS
SUBSTANTIALLY JOB-RELATED, MEANING THAT THE POSITION OF THE
PERSON FOR WHOM THE INFORMATION IS SOUGHT <u>IS WITH A BANK OR IS</u>

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<u>OTHERWISE IN THE FINANCIAL SERVICES SECTOR OR IF THE PERSON'S</u>
 <u>CONSUMER CREDIT INFORMATION IS OTHERWISE REQUIRED BY A DEFENSE</u>
 <u>OR SECURITY CONTRACT, INCLUDING CONTRACTS WITH THE FEDERAL</u>

4 <u>DEPARTMENT OF DEFENSE.</u>

5 (b) WHEN CONSUMER CREDIT INFORMATION IS SUBSTANTIALLY 6 JOB-RELATED, AN EMPLOYER MAY INQUIRE FURTHER OF THE EMPLOYEE OR 7 APPLICANT FOR EMPLOYMENT TO GIVE HIM OR HER THE OPPORTUNITY TO 8 EXPLAIN ANY UNUSUAL OR MITIGATING CIRCUMSTANCES WHERE A CREDIT 9 SCORE MAY NOT REFLECT MONEY MANAGEMENT SKILLS BUT IS RATHER 10 ATTRIBUTABLE TO SOME OTHER FACTOR, SUCH AS A LAYOFF, AN ERROR IN 11 THE CREDIT INFORMATION, A MEDICAL EXPENSE, A DIVORCE, OR A DEATH 12 IN THE PERSON'S FAMILY.

13 (4) IF AN EMPLOYER RELIES, IN WHOLE OR IN PART, ON CONSUMER 14 CREDIT INFORMATION TO TAKE ADVERSE ACTION REGARDING THE 15 EMPLOYEE OR APPLICANT FOR EMPLOYMENT WHOSE INFORMATION WAS 16 OBTAINED, THE EMPLOYER MUST DISCLOSE THAT FACT, AND THE 17 PARTICULAR INFORMATION UPON WHICH THE EMPLOYER RELIES, TO THE 18 EMPLOYEE OR APPLICANT. THE EMPLOYER SHALL MAKE THE DISCLOSURE 19 REQUIRED UNDER THIS SUBSECTION (4) TO AN EMPLOYEE IN WRITING OR 20 TO AN APPLICANT USING THE SAME MEDIUM IN WHICH THE APPLICATION 21 WAS MADE.

(5) A PERSON WHO IS INJURED BY A VIOLATION OF THIS SECTION
MAY BRING A CIVIL ACTION IN A COURT OF COMPETENT JURISDICTION TO
OBTAIN INJUNCTIVE RELIEF OR DAMAGES, OR BOTH. THE COURT SHALL
AWARD REASONABLE COSTS AND ATTORNEY FEES TO A PREVAILING PARTY
IN AN ACTION BROUGHT UNDER THIS SUBSECTION (5).

27 (6) IT IS THE DUTY OF THE DIRECTOR OF THE DIVISION OF LABOR IN

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THE DEPARTMENT OF LABOR AND EMPLOYMENT TO ENFORCE THIS
 SECTION.

- 3 SECTION 3. Effective date applicability. This act takes effect
 4 July 1, 2012, and applies to acts occurring on or after said date.
- 5 SECTION 4. Safety clause. The general assembly hereby finds,
- 6 determines, and declares that this act is necessary for the immediate
- 7 preservation of the public peace, health, and safety.