Second Regular Session Seventy-second General Assembly STATE OF COLORADO

INTRODUCED

LLS NO. 20-0597.01 Yelana Love x2295

SENATE BILL 20-005

SENATE SPONSORSHIP

Winter and Priola,

HOUSE SPONSORSHIP

McCluskie,

Senate Committees Health & Human Services

House Committees

A BILL FOR AN ACT

101 CONCERNING A RESTRUCTURING OF THE PAYMENT OF COST-SHARING 102 AMOUNTS OWED BY CERTAIN COVERED PERSONS.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill prohibits carriers from inducing, incentivizing, or otherwise requiring:

- A health care provider to collect any coinsurance, copayment, or deductible directly from a covered person or the covered person's responsible party; or
- ! A covered person to pay any coinsurance, copayment, or

deductible directly to a health care provider.

The carrier is required to collect any cost-sharing amounts owed by a covered person directly from the covered person in one consolidated bill.

Be it enacted by the General Assembly of the State of Colorado:

1

2	SECTION 1. Legislative declaration. (1) The general assembly
3	hereby finds and declares that:
4	(a) Health care administration and billing is unnecessarily
5	complex, requiring a large, inefficient bureaucracy to keep track of it all;
6	(b) According to the national health interview survey conducted
7	by the federal Centers for Disease Control (CDC), seventy-five percent
8	of Americans report being confused by medical bills and explanations of
9	benefits;
10	(c) National, peer-reviewed, evidence-based analysis suggests that
11	administrative and operational waste in the privately insured market is as
12	much as forty-one percent - four hundred ninety-six million dollars each
13	year - and on the rise, contributing significantly to health care costs;
14	(d) According to the CDC, nearly forty percent of Americans have
15	a high-deductible health care plan (HDHP), fifteen and one-half percent
16	of people with HDHPs reported difficulty paying medical bills in the last
17	twelve months, and the prevalence of forgoing or delaying medical care
18	is nearly twice that of people with traditional health insurance plans;
19	(e) HDHPs are often marketed by health insurance companies as
20	a way to maintain lower monthly premiums and improve
21	cost-consciousness of health care consumers; however, HDHPs also shift
22	costs onto patients and their health care providers, creating confusion,
23	unnecessary administrative costs, and interference in the patient-provider

-2-SB20-005

1	relationship;
2	(f) Among Colorado health care consumers, forty-seven percent
3	say that the coinsurance, copayments, and deductible amounts they have
4	to pay after visiting a doctor or hospital are a major or moderate problem;
5	(g) In a survey of Colorado health care consumers, ninety percent
6	indicated support for simplifying health care administration and billing;
7	and
8	(h) Colorado needs bold, common sense public policies to
9	simplify administrative processes, make billing and payments easier to
10	administer, and align economic incentives to decrease health care costs
11	to consumers.
12	SECTION 2. In Colorado Revised Statutes, add 10-16-152 as
13	follows:
14	10-16-152. Carrier to collect cost-sharing from covered person
15	- financial assistance exceptions. (1) EXCEPT AS PROVIDED IN
16	SUBSECTION (5) OF THIS SECTION, A CARRIER SHALL NOT INDUCE,
17	INCENTIVIZE, OR OTHERWISE REQUIRE:
18	(a) A PROVIDER TO COLLECT ANY COINSURANCE, COPAYMENT, OR
19	DEDUCTIBLE AMOUNT DIRECTLY FROM A COVERED PERSON OR THE
20	COVERED PERSON'S RESPONSIBLE PARTY; OR
21	(b) A COVERED PERSON TO PAY ANY COINSURANCE, COPAYMENT,
22	OR DEDUCTIBLE AMOUNT DIRECTLY TO A PROVIDER.
23	(2) A CARRIER OFFERING A HEALTH COVERAGE PLAN THAT
24	INCLUDES COINSURANCE, COPAYMENT, OR DEDUCTIBLE REQUIREMENTS
25	SHALL COLLECT THE AMOUNTS OWED PURSUANT TO THE TERMS OF THE
26	HEALTH COVERAGE PLAN FROM THE COVERED PERSON OR THE COVERED
27	PERSON'S RESPONSIBLE PARTY IN ONE CONSOLIDATED BILL FOR EACH

-3- SB20-005

1	EPISODE OF CARE.
2	(3) A CARRIER SHALL NOT DISCONTINUE OR REFUSE TO RENEW A
3	HEALTH COVERAGE PLAN BASED ON THE COVERED PERSON'S FAILURE TO
4	PAY A COINSURANCE, COPAYMENT, OR DEDUCTIBLE AMOUNT AS REQUIRED
5	BY THE TERMS OF THE HEALTH COVERAGE PLAN.
6	(4) A CARRIER THAT IS OBLIGATED PURSUANT TO THE TERMS OF A
7	HEALTH COVERAGE PLAN TO PAY CHARGES FOR HEALTH CARE SERVICES
8	RENDERED BY A PROVIDER TO A COVERED PERSON SHALL REIMBURSE THE
9	PROVIDER DIRECTLY AN AMOUNT EQUAL TO THE RATE SPECIFIED IN THE
10	AGREEMENT BETWEEN THE PROVIDER AND THE CARRIER, INCLUDING ANY
11	COINSURANCE, COPAYMENT, OR DEDUCTIBLE AMOUNT THE COVERED
12	PERSON IS OTHERWISE RESPONSIBLE FOR PURSUANT TO THE TERMS OF THE
13	HEALTH COVERAGE PLAN.
14	(5) EACH CARRIER SUBJECT TO THIS SECTION SHALL DEVELOP
15	FINANCIAL ASSISTANCE, CHARITY CARE, AND PAYMENT PLAN POLICIES AND
16	MAKE INFORMATION AVAILABLE TO EACH COVERED PERSON ABOUT THE
17	POLICIES. EACH CARRIER SHALL COMMUNICATE THIS INFORMATION IN A
18	CLEAR AND UNDERSTANDABLE MANNER AND IN LANGUAGES APPROPRIATE
19	TO THE COMMUNITIES AND COVERED PERSONS THE CARRIER SERVES. THE
20	CARRIER SHALL:
21	(a) Post the information conspicuously on its website;
22	(b) Make the information available to each covered
23	PERSON; AND
24	(c) INFORM EACH COVERED PERSON OF THE FOLLOWING ON EACH
25	BILLING STATEMENT:
26	(I) THE COVERED PERSON'S RIGHTS PURSUANT TO THIS SUBSECTION
27	(5);

-4- SB20-005

1	(II) THE AVAILABILITY OF FINANCIAL ASSISTANCE, CHARITY CARE,
2	AND PAYMENT PLANS; AND
3	(III) WHERE APPLICABLE, THE WEBSITE, E-MAIL ADDRESS, AND
4	TELEPHONE NUMBER WHERE THE FINANCIAL ASSISTANCE, CHARITY CARE,
5	AND PAYMENT PLAN INFORMATION MAY BE OBTAINED.
6	(6) Subsection (1) of this section does not apply to
7	COINSURANCE, COPAYMENT, OR DEDUCTIBLE REQUIREMENTS APPLICABLE
8	TO HEALTH CARE SERVICES THAT ARE:
9	(a) Provided through an integrated health care delivery
10	SYSTEM WHERE THE HEALTH CARE PROVIDER IS UNDER THE SAME
11	CORPORATE UMBRELLA AS THE CARRIER, PAYER, OR THIRD-PARTY
12	ADMINISTRATOR; OR
13	(b) DELIVERED BY A PHARMACY IN AN OUTPATIENT SETTING.
14	SECTION 3. In Colorado Revised Statutes, 6-1-105, add
15	(1)(nnn) as follows:
16	6-1-105. Unfair or deceptive trade practices. (1) A person
17	engages in a deceptive trade practice when, in the course of the person's
18	business, vocation, or occupation, the person:
19	(nnn) VIOLATES SECTION 10-16-152.
20	SECTION 4. In Colorado Revised Statutes, 10-3-1104, add
21	(1)(tt) as follows:
22	10-3-1104. Unfair methods of competition - unfair or deceptive
23	practices. (1) The following are defined as unfair methods of
24	competition and unfair or deceptive acts or practices in the business of
25	insurance:
26	(tt) A VIOLATION OF SECTION 10-16-152.
27	SECTION 5. In Colorado Revised Statutes, 10-16-102, amend

-5- SB20-005

I	(46) as follows:
2	10-16-102. Definitions. As used in this article 16, unless the
3	context otherwise requires:
4	(46) "Participating provider" means a provider, either within or
5	outside of Colorado, that, under a contract with a carrier or with its
6	contractor or subcontractor, has agreed to provide health care services to
7	covered persons with an expectation of receiving payment other than
8	coinsurance, copayments, or deductibles, directly or indirectly, from the
9	carrier OR COVERED PERSON, AS APPLICABLE.
10	SECTION 6. In Colorado Revised Statutes, 10-16-106.5, add
11	(4)(e) as follows:
12	10-16-106.5. Prompt payment of claims - legislative
13	declaration - rules. (4) (e) A CARRIER SHALL MAKE PAYMENT IN
14	ACCORDANCE WITH THIS SUBSECTION (4) REGARDLESS OF WHETHER A
15	COVERED PERSON HAS PAID THE CARRIER ANY APPLICABLE COINSURANCE
16	COPAYMENT, OR DEDUCTIBLE AMOUNTS PURSUANT TO SECTION 10-16-152
17	(2).
18	SECTION 7. In Colorado Revised Statutes, 10-16-106.7, amend
19	(1)(a) as follows:
20	10-16-106.7. Assignment of health insurance benefits.
21	(1) (a) FOR SERVICES OTHER THAN SERVICES SPECIFIED IN SECTION
22	10-16-152 FOR WHICH A CARRIER IS REQUIRED TO PAY A PROVIDER
23	DIRECTLY, any carrier that provides health coverage to a covered person
24	shall allow, but not require, such THE covered person under the policy to
25	assign, in writing, payments due under the policy to a licensed hospital
26	other licensed health care provider, an occupational therapist as defined
27	in section 12-270-104 (5), or a massage therapist as defined in section

-6- SB20-005

1	12-235-104 (5), also referred to in this section as the "provider", for
2	services provided to the covered person that are covered under the policy.
3	SECTION 8. In Colorado Revised Statutes, 10-16-704, amend
4	(3)(d)(III) and (5.5)(b)(III) as follows:
5	10-16-704. Network adequacy - rules - legislative declaration
6	- definitions. (3) (d) (III) Payment made by a carrier in compliance with
7	this subsection (3)(d) AND SECTION 10-16-152 (4) is presumed to be
8	payment in full for the services provided. except for any coinsurance,
9	deductible, or copayment amount required to be paid by the covered
10	person.
11	(5.5) (b) (III) Payment made by a carrier in compliance with this
12	subsection (5.5)(b) AND SECTION 10-16-152 (4) is presumed to be
13	payment in full for the services provided. except for any coinsurance,
14	deductible, or copayment amount required to be paid by the covered
15	person.
16	SECTION 9. In Colorado Revised Statutes, 12-30-113, amend
17	(1)(b), (2)(a), and (4)(c) as follows:
18	12-30-113. Out-of-network health care providers -
19	out-of-network services - billing - payment. (1) If an out-of-network
20	health care provider provides emergency services or covered
21	nonemergency services to a covered person at an in-network facility, the
22	out-of-network provider shall:
23	(b) Not bill or collect payment from a covered person for any
24	outstanding balance for covered services not paid by the carrier. except
25	for the applicable in-network coinsurance, deductible, or copayment
26	amount required to be paid by the covered person.
27	(2) (a) If an out-of-network health care provider provides covered

-7- SB20-005

1	nonemergency services at an in-network facility or emergency services at
2	an out-of-network or in-network facility and the health care provider
3	receives payment from the covered person for services for which the
4	covered person is not responsible pursuant to section 10-16-704 (3)(b) or
5	(5.5) 10-16-152 OR 10-16-704 (3)(b) OR (5.5), the health care provider
6	shall reimburse the covered person within sixty calendar days after the
7	date that the overpayment was reported to the provider.
8	(4) (c) The health care provider shall not bill a covered person any
9	outstanding balance for a covered service not paid for by the carrier.
10	except for any coinsurance, deductible, or copayment amount required to
11	be paid by the covered person.
12	SECTION 10. In Colorado Revised Statutes, 12-200-109, amend
13	(1)(d) as follows:
14	12-200-109. Grounds for disciplinary action. (1) The director
15	may deny licensure to or take disciplinary action against an acupuncturist
16	pursuant to sections 12-20-403, 12-20-404, and 24-4-105 if the director
17	finds that the acupuncturist has committed any of the following acts:
18	(d) Committed, or advertised in any manner that he or she THE
19	ACUPUNCTURIST will commit, any act constituting an abuse of health
20	insurance as prohibited by section 18-13-119 or a fraudulent insurance act
21	as defined in section 10-1-128;
22	SECTION 11. In Colorado Revised Statutes, 12-210-108, repeal
23	(2)(n) as follows:
24	12-210-108. Disciplinary actions - grounds for discipline.
25	(2) The following acts constitute grounds for discipline:
26	(n) Committing abuse of health insurance as described in section
27	18-13-119;

-8- SB20-005

1	SECTION 12. In Colorado Revised Statutes, 12-215-115, amend
2	(1)(j) and (1)(o) as follows:
3	12-215-115. Discipline of licensees - suspension, revocation,
4	denial, and probation - grounds - definitions. (1) Upon any of the
5	following grounds, the board may take disciplinary or other action as
6	specified in section 12-20-404 or impose conditions on a licensee's
7	license:
8	(j) Violation of abuse of health insurance pursuant to section
9	18-13-119 or Commission of a fraudulent insurance act, as defined in
10	section 10-1-128;
11	(o) Unethical advertising, as defined in subsection (5) of this
12	section; or advertising through any medium that the licensee will perform
13	an act prohibited by section 18-13-119 (3);
14	SECTION 13. In Colorado Revised Statutes, 12-220-130, repeal
15	(1)(p) as follows:
16	12-220-130. Grounds for disciplinary action - definition.
17	(1) The board may take disciplinary action against an applicant or
18	licensee in accordance with sections 12-20-404 and 12-220-131 for any
19	of the following causes:
20	(p) Committing abuse of health insurance in violation of section
21	18-13-119;
22	SECTION 14. In Colorado Revised Statutes, 12-240-121, repeal
23	(1)(m) as follows:
24	12-240-121. Unprofessional conduct - definitions.
25	(1) "Unprofessional conduct" as used in this article 240 means:
26	(m) (I) Violation of abuse of health insurance pursuant to section
27	18-13-119; or

-9- SB20-005

I	(II) Advertising through newspapers, magazines, circulars, direct
2	mail, directories, radio, television, or otherwise that the licensee will
3	perform any act prohibited by section 18-13-119 (3);
4	SECTION 15. In Colorado Revised Statutes, 12-245-224, repeal
5	(1)(d) as follows:
6	12-245-224. Prohibited activities - related provisions -
7	definition. (1) A person licensed, registered, or certified under this
8	article 245 violates this article 245 if the person:
9	(d) (I) Has committed abuse of health insurance pursuant to
10	section 18-13-119;
11	(II) Has advertised through newspapers, magazines, circulars,
12	direct mail, directories, radio, television, or otherwise that the person will
13	perform any act prohibited by section 18-13-119;
14	SECTION 16. In Colorado Revised Statutes, 12-250-113, repeal
15	(1)(k) and (1)(l) as follows:
16	12-250-113. Grounds for discipline - disciplinary actions
17	authorized - procedures - definitions. (1) The director may take
18	disciplinary or other action as specified in section 12-20-404 against a
19	naturopathic doctor for any of the following acts or omissions:
20	(k) Committing abuse of health insurance, as prohibited by section
21	18-13-119;
22	(l) Advertising through newspapers, magazines, circulars, direct
23	mail, directories, radio, television, or otherwise that the naturopathic
24	doctor will perform any act prohibited by section 18-13-119 (3);
25	SECTION 17. In Colorado Revised Statutes, 12-255-120, repeal
26	(1)(m) as follows:
27	12-255-120. Grounds for discipline. (1) "Grounds for

-10- SB20-005

1	discipline", as used in this article 255, means any action by any person
2	who:
3	(m) (I) Has violated abuse of health insurance pursuant to section
4	18-13-119; or
5	(II) Has advertised through newspapers, magazines, circulars,
6	direct mail, directories, radio, television, or otherwise that the licensee
7	will perform any act prohibited by section 18-13-119 (3);
8	SECTION 18. In Colorado Revised Statutes, 12-265-113, repeal
9	(1)(j) as follows:
10	12-265-113. Grounds for discipline. (1) The board has the
11	power to take disciplinary or other action as specified in sections
12	12-20-404 and 12-265-107 (1)(d), upon proof that the person:
13	(j) Has violated section 18-13-119 concerning the abuse of health
14	insurance;
15	SECTION 19. In Colorado Revised Statutes, 12-275-120, repeal
16	(1)(w) as follows:
17	12-275-120. Unprofessional conduct - definitions. (1) The term
18	"unprofessional conduct", as used in this article 275, means:
19	(w) (I) Violation of abuse of health insurance pursuant to section
20	18-13-119; or
21	(II) Advertising through newspapers, magazines, circulars, direct
22	mail, directories, radio, television, or otherwise that the licensee will
23	perform any act prohibited by section 18-13-119 (3);
24	SECTION 20. In Colorado Revised Statutes, 12-285-120, repeal
25	(1)(h) as follows:
26	12-285-120. Grounds for disciplinary action - definitions.
27	(1) The board may take disciplinary action in accordance with sections

-11- SB20-005

1	12-20-404 and 12-285-122 against a person who has:
2	(h) (I) Committed abuse of health insurance as set forth in section
3	18-13-119 (3); or
4	(II) Advertised through newspapers, magazines, circulars, direct
5	mail, directories, radio, television, or otherwise that the licensee will
6	perform any act prohibited by section 18-13-119 (3);
7	SECTION 21. In Colorado Revised Statutes, 12-285-211, repeal
8	(1)(e) as follows:
9	12-285-211. Grounds for disciplinary action. (1) The board
10	may take disciplinary action in accordance with sections 12-20-404 and
11	12-285-212 against a person who has:
12	(e) (I) Committed abuse of health insurance as set forth in section
13	18-13-119; or
14	(II) Advertised through newspapers, magazines, circulars, direct
15	mail, directories, radio, television, or otherwise that the certified physical
16	therapist assistant will perform an act prohibited by section 18-13-119;
17	SECTION 22. In Colorado Revised Statutes, 12-290-108, repeal
18	(3)(l) as follows:
19	12-290-108. Issuance, revocation, or suspension of license -
20	probation - unprofessional conduct - definitions - immunity in
21	professional review. (3) "Unprofessional conduct" as used in this article
22	290 means:
23	(l) (I) Violation or abuse of health insurance pursuant to section
24	18-13-119; or
25	(II) Advertising through newspapers, magazines, circulars, direct
26	mail, directories, radio, television, or otherwise that the licensee will
27	perform any act prohibited by section 18-13-119 (3);

-12- SB20-005

1	SECTION 23. In Colorado Revised Statutes, 12-300-109, repeal
2	(2)(j)(II) as follows:
3	12-300-109. Grounds for action - disciplinary proceedings.
4	(2) The director has the power to take disciplinary or other action as
5	authorized in section 12-20-404 against a licensee in accordance with
6	subsections (4) , (5) , (6) , and (8) of this section upon proof that the person:
7	(j) Has committed:
8	(II) An abuse of health insurance, as set forth in section
9	18-13-119, or advertised through any medium that he or she will perform
10	an act prohibited by section 18-13-119 (3);
11	SECTION 24. In Colorado Revised Statutes, 18-13-119, add (9)
12	as follows:
13	18-13-119. Health care providers - abuse of health insurance
14	- repeal. (9) This section is repealed, effective January 1, 2022.
15	SECTION 25. In Colorado Revised Statutes, 25-1.5-103, repeal
16	(1)(b) as follows:
17	25-1.5-103. Health facilities - powers and duties of department
18	- limitations on rules promulgated by department - definitions.
19	(1) The department has, in addition to all other powers and duties
20	imposed upon it by law, the powers and duties provided in this section as
21	follows:
22	(b) To suspend, revoke, or refuse to renew any license issued to
23	a health facility pursuant to subparagraph (I) or (II) of paragraph (a) of
24	this subsection (1) if such health facility has committed abuse of health
25	insurance pursuant to section 18-13-119, C.R.S., or if such health facility
26	has advertised through newspapers, magazines, circulars, direct mail,
27	directories, radio, television, or otherwise that it will perform any act

-13- SB20-005

1	prohibited by section 18-13-119 (3), C.R.S., unless the health facility is
2	exempted from section 18-13-119 (5), C.R.S.;
3	SECTION 26. In Colorado Revised Statutes, 25-3-112, amend
4	(1) introductory portion as follows:
5	25-3-112. Hospitals - charity care information - charges for
6	the uninsured - reports to department - department review -
7	collections protection - hospital financial assistance standards
8	committee established - rules. (1) Each hospital shall make information
9	available to each patient WHO RECEIVES CARE THAT IS NOT SUBJECT TO
10	SECTION 10-16-152 about the hospital's financial assistance, charity care,
11	and payment plan policies. Each hospital shall communicate this
12	information in a clear and understandable manner and in languages
13	appropriate to the communities and patients the hospital serves. The
14	hospital shall:
15	SECTION 27. In Colorado Revised Statutes, 25-3-122, amend
16	(1)(b), (2)(a), and (3)(d) as follows:
17	25-3-122. Out-of-network facilities - emergency medical
18	services - billing - payment. (1) If a covered person receives emergency
19	services at an out-of-network facility, the out-of-network facility shall:
20	(b) Not bill or collect payment from a covered person for any
21	outstanding balance for covered services not paid by the carrier. except
22	for the applicable in-network coinsurance, deductible, or copayment
23	amount required to be paid by the covered person.
24	(2) (a) If a covered person receives emergency services at an
25	out-of-network facility, and the facility receives payment from the
26	covered person for services for which the covered person is not
27	responsible pursuant to section 10-16-704 (3)(b) or (5.5) 10-16-152 OR

-14- SB20-005

l	10-16-704 (3)(b) OR (5.5), the facility shall reimburse the covered person
2	within sixty calendar days after the date that the overpayment was
3	reported to the facility.
4	(3) (d) The out-of-network facility shall not bill a covered person
5	any outstanding balance for a covered service not paid for by the carrier.
6	except for any coinsurance, deductible, or copayment amount required to
7	be paid by the covered person.
8	SECTION 28. Act subject to petition - effective date -
9	applicability. (1) This act takes effect January 1, 2022; except that, if a
10	referendum petition is filed pursuant to section 1 (3) of article V of the
11	state constitution against this act or an item, section, or part of this act
12	within the ninety-day period after final adjournment of the general
13	assembly, then the act, item, section, or part will not take effect unless
14	approved by the people at the general election to be held in November
15	2020 and, in such case, will take effect January 1, 2022.

or after the applicable effective date of this act.

17

-15- SB20-005