

General Assembly

February Session, 2020

Raised Bill No. 134



Referred to Committee on GENERAL LAW

Introduced by: (GL)

AN ACT CONCERNING CONSUMER PRIVACY.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. (NEW) (*Effective January 1, 2021*) As used in this section and
 sections 2 to 18, inclusive, of this act:

(1) "Aggregate consumer information" means information that relates
to a group or category of consumers, from which individual consumer
identities have been removed, that is not linked or reasonably linkable
to any consumer or household, including via a device. "Aggregate
consumer information" does not mean one or more individual consumer
records that have been de-identified.

9 (2) "Biometric information" means an individual's physiological, 10 biological or behavioral characteristics, including an individual's 11 deoxyribonucleic acid (DNA), that can be used, singly or in combination 12 with each other or with other identifying data, to establish individual 13 identity. "Biometric information" includes, but is not limited to, imagery 14 of the iris, retina, fingerprint, face, hand, palm, vein patterns and voice 15 recordings, from which an identifier template, such as a faceprint, a minutiae template or a voiceprint, can be extracted; and keystroke
patterns or rhythms, gait patterns or rhythms; and sleep, health or
exercise data that contain identifying information.

19 (3) "Business" means:

20 (A) A sole proprietorship, partnership, limited liability company, 21 corporation, association or other legal entity that is organized or 22 operated for the profit or financial benefit of its shareholders or other 23 owners, that collects consumers' personal information, or on the behalf 24 of which such information is collected and that alone, or jointly with 25 others, determines the purposes and means of the processing of 26 consumers' personal information, that does business in this state, and 27 that satisfies one or more of the following thresholds:

- (i) Has annual gross revenues in excess of twenty-five million dollars,
 as adjusted pursuant to subsection (a) of section 16 of this act,
- (ii) Alone or in combination, annually buys, receives for the business'
 commercial purposes, sells or shares for commercial purposes, alone or
 in combination, the personal information of fifty thousand or more
 consumers, households or devices, or
- 34 (iii) Derives fifty per cent or more of its annual revenues from selling35 consumers' personal information; and

36 (B) Any entity that controls or is controlled by a business and that 37 shares common branding with the business. "Control" or "controlled" 38 means (i) ownership of, or the power to vote, more than fifty per cent of 39 the outstanding shares of any class of voting security of a business; (ii) 40 control in any manner over the election of a majority of the directors or 41 of individuals exercising similar functions; or (iii) the power to exercise 42 a controlling influence over the management of a company. "Common 43 branding" means a shared name, servicemark or trademark.

44 (4) "Business purpose" means the use of personal information for the

45 business' or a service provider's operational purposes, or other notified 46 purposes, provided the use of personal information is reasonably 47 necessary and proportionate to achieve the operational purpose for 48 which the personal information was collected or processed or for 49 another operational purpose that is compatible with the context in 50 which the personal information was collected. "Business purposes" 51 include:

52 (A) Auditing related to a current interaction with the consumer and 53 concurrent transactions, including, but not limited to, counting ad 54 impressions to unique visitors, verifying positioning and quality of ad 55 impressions and auditing compliance with this specification and other 56 standards;

57 (B) Detecting security incidents, protecting against malicious, 58 deceptive, fraudulent or illegal activity and prosecuting those 59 responsible for that activity;

60 (C) Debugging to identify and repair errors that impair existing 61 intended functionality;

62 (D) Short-term, transient use, provided the personal information is 63 not disclosed to another third party and is not used to build a profile 64 about a consumer or otherwise alter an individual consumer's 65 experience outside the current interaction, including, but not limited to, 66 the contextual customization of ads shown as part of the same 67 interaction;

68 (E) Performing services on behalf of the business or service provider, 69 including maintaining or servicing accounts, providing customer 70 service, processing or fulfilling orders and transactions, verifying 71 customer information, processing payments, providing financing, 72 providing advertising or marketing services, providing analytic services 73 or providing similar services on behalf of the business or service 74 provider; (F) Undertaking internal research for technological development anddemonstration; and

(G) Undertaking activities to verify or maintain the quality or safety
of a service or device that is owned, manufactured, manufactured for or
controlled by the business, and to improve, upgrade or enhance the
service or device that is owned, manufactured, manufactured for or
controlled by the business.

(5) "Collects" or "collection" means buying, renting, gathering,
obtaining, receiving or accessing any personal information pertaining to
a consumer by any means, including, but not limited to, receiving
information from the consumer, either actively or passively, or by
observing the consumer's behavior.

(6) "Commercial purposes" means to advance a person's commercial
or economic interests, such as by inducing another person to buy, rent,
lease, join, subscribe to, provide or exchange products, goods, property,
information or services, or enabling or effecting, directly or indirectly, a
commercial transaction. "Commercial purposes" does not include
engaging in speech that state or federal courts have recognized as
noncommercial speech, including political speech and journalism.

94 (7) "Consumer" means a natural person who is a resident of this state.

(8) "De-identified information" means information that cannot
reasonably identify, relate to, describe, be capable of being associated
with, or be linked, directly or indirectly, to a particular consumer,
provided a business that uses de-identified information:

99 (A) Has implemented technical safeguards that prohibit re-100 identification of the consumer to whom the information may pertain.

(B) Has implemented business processes that specifically prohibit re-identification of the information.

103 (C) Has implemented business processes to prevent inadvertent

104 release of de-identified information.

105 (D) Makes no attempt to re-identify the information.

(9) "Designated methods for submitting requests" means a mailing
address, email address, Internet web page, Internet web portal, toll-free
telephone number or other applicable contact information, whereby
consumers may submit a request or direction under sections 1 to 18,
inclusive, of this act, and any new, consumer-friendly means of
contacting a business, as approved by the Commissioner of Consumer
Protection pursuant to section 16 of this act.

(10) "Device" means any physical object that is capable of connectingto the Internet, directly or indirectly, or to another device.

(11) "Health insurance information" means a consumer's insurance policy number or subscriber identification number, any unique identifier used by a health insurer to identify the consumer, or any information in the consumer's application and claims history, including any appeals records, if the information is linked or reasonably linkable to a consumer or household, including via a device, by a business or service provider.

122 (12) "Homepage" means the introductory page of an Internet web site 123 and any Internet web page where personal information is collected. In 124 the case of an online service, such as a mobile application, "homepage" 125 means the application's platform page or download page, a link within 126 the application or settings page, and any other location that allows 127 consumers to review the notice required by subsection (a) of section 10 128 of this act, including, but not limited to, before downloading the 129 application.

(13) "Infer" or "inference" means the derivation of information, data,
assumptions or conclusions from facts, evidence or another source of
information or data.

(14) "Person" means an individual, proprietorship, firm, partnership,
joint venture, syndicate, business trust, company, corporation, limited
liability company, association, committee and any other organization or
group of persons acting in concert.

(15) (A) "Personal information" means information that identifies,
relates to, describes, is capable of being associated with, or could
reasonably be linked, directly or indirectly, with a particular consumer
or household. "Personal information" includes, but is not limited to, the
following:

(i) Identifiers such as a real name, alias, postal address, unique
personal identifier, online identifier Internet protocol address, email
address, account name, Social Security number, driver's license number,
passport number or other similar identifiers.

(ii) Characteristics of protected classifications under state or federallaw.

(iii) Commercial information, including records of personal property,
products or services purchased, obtained or considered, or other
purchasing or consuming histories or tendencies.

151 (iv) Biometric information.

(v) Internet or other electronic network activity information,
including, but not limited to, browsing history, search history and
information regarding a consumer's interaction with an Internet web
site, application or advertisement.

156 (vi) Geolocation data.

157 (vii) Audio, electronic, visual, thermal, olfactory or similar158 information.

159 (viii) Professional or employment-related information.

(ix) Education information, defined as information that is not
publicly available, personally identifiable information, as defined in the
Family Educational Rights and Privacy Act, 20 USC 1232g, as amended
from time to time.

(x) Inferences drawn from any of the information identified in this
subparagraph to create a profile about a consumer reflecting the
consumer's preferences, characteristics, psychological trends,
preferences, predispositions, behavior, attitudes, intelligence, abilities
and aptitudes.

169 (B) "Personal information" does not include publicly available 170 information. As used in this subparagraph, "publicly available" means 171 information that is lawfully made available from federal, state or local 172 government records. "Publicly available" does not mean biometric 173 information collected by a business about a consumer without the 174 consumer's knowledge. Information is not "publicly available" if that 175 data is used for a purpose that is not compatible with the purpose for 176 which the data is maintained and made available in the government 177 records or for which it is publicly maintained. "Publicly available" does 178 not include consumer information that is de-identified or aggregate 179 consumer information.

(16) "Probabilistic identifier" means the identification of a consumer
or a device to a degree of certainty of more probable than not, based on
any categories of personal information included in, or similar to, the
categories enumerated in the definition of personal information.

(17) "Processing" means any operation or set of operations that are
performed on personal data or on sets of personal data, whether or not
by automated means.

(18) "Pseudonymization" means the processing of personal
information in a manner that renders the personal information no longer
attributable to a specific consumer without the use of additional
information, provided the additional information is kept separately and

is subject to technical and organizational measures to ensure that the
personal information is not attributed to an identified or identifiable
consumer.

(19) "Research" means scientific, systematic study and observation,
including, but not limited to, basic research or applied research that is
in the public interest and that adheres to all other applicable ethics and
privacy laws or studies conducted in the public interest in the area of
public health. Research with personal information that may have been
collected from a consumer in the course of the consumer's interactions
with a business' service or device for other purposes shall be:

201 (A) Compatible with the business purpose for which the personal202 information was collected.

(B) Subsequently pseudonymized and de-identified, or de-identified
and in the aggregate, such that the information cannot reasonably
identify, relate to, describe, be capable of being associated with, or be
linked, directly or indirectly, to a particular consumer.

207 (C) Made subject to technical safeguards that prohibit re-208 identification of the consumer to whom the information may pertain.

(D) Subject to business processes that specifically prohibit re-identification of the information.

(E) Made subject to business processes to prevent inadvertent releaseof de-identified information.

213 (F) Protected from any re-identification attempts.

(G) Used solely for research purposes that are compatible with thecontext in which the personal information was collected.

216 (H) Not be used for any commercial purpose.

217 (I) Subjected by the business conducting the research to additional

security controls, limiting access to the research data to only thoseindividuals in a business as are necessary to carry out the researchpurpose.

221 (20) "Sell" or "sale"

(A) (i) Means selling, renting, releasing, disclosing, disseminating,
making available, transferring or otherwise communicating orally, in
writing, or by electronic or other means, a consumer's personal
information by the business to another business or a third party for
monetary or other valuable consideration.

227 (ii) Includes the business transfers to a third party of personal 228 information of a consumer as an asset that is part of a merger, 229 acquisition, bankruptcy or other transaction in which the third party 230 assumes control of all or part of the business, provided information is 231 used or shared consistently with sections 4 and 6 of this act. If a third 232 party materially alters how it uses or shares the personal information of 233 a consumer in a manner that is materially inconsistent with the promises 234 made at the time of collection, it shall provide prior notice of the new or 235 changed practice to the consumer. The notice shall be sufficiently 236 prominent to ensure that existing consumers can easily exercise their 237 choices consistently with section 7 of this act. This subparagraph does 238 not authorize a business to make material, retroactive privacy policy 239 changes or make other changes in their privacy policy in a manner that 240 would violate chapter 735a of the general statutes.

(B) For purposes of sections 1 to 18, inclusive, of this act, a businessdoes not sell personal information when:

(i) A consumer uses or directs the business to intentionally disclose
personal information or uses the business to intentionally interact with
a third party, provided the third party does not also sell the personal
information, unless such disclosure would be consistent with the
provisions of sections 1 to 18, inclusive, of this act. An intentional
interaction occurs when the consumer intends to interact with the third

party via one or more deliberate interactions. Hovering over, muting,
pausing or closing a given piece of content does not constitute a
consumer's intent to interact with a third party.

(ii) The business uses or shares an identifier for a consumer, who has
opted out of the sale of the consumer's personal information, for the
purposes of alerting third parties that the consumer has opted out of the
sale of the consumer's personal information.

(iii) The business uses or shares with a service provider personal
information of a consumer that is necessary to perform a business
purpose, provided the service provider also does not sell the personal
information.

(iv) The business has provided notice that information being used or
shared in its terms and conditions are consistent with section 9 of this
act.

(v) The service provider does not further collect, sell or use the
personal information of the consumer, except as necessary to perform
the business purpose.

(21) "Service" or "services" means work, labor and services, includingservices furnished in connection with the sale or repair of goods.

268 (22) "Service provider" means a sole proprietorship, partnership, 269 limited liability company, corporation, association or other legal entity 270 that is organized or operated for the profit or financial benefit of its 271 shareholders or other owners, that processes information on behalf of a 272 business and to which the business discloses a consumer's personal 273 information for a business purpose pursuant to a written contract, 274 provided the contract prohibits the entity receiving the information 275 from retaining, using or disclosing the personal information for any 276 purpose other than for the specific purpose of performing the services 277 specified in the contract for the business, or as otherwise permitted by 278 sections 1 to 18, inclusive, of this act, including retaining, using or

279 280	disclosing the personal information for a commercial purpose other than providing the services specified in the contract with the business.
281	(23) "Third party" means a person who is not any of the following:
282 283	(A) The business that collects personal information from consumers under sections 1 to 18, inclusive, of this act.
284 285 286	(B) A person to whom the business discloses a consumer's personal information for a business purpose pursuant to a written contract, provided the contract:
287	(i) Prohibits the person receiving the personal information from:
288	(I) Selling the personal information.
289 290 291 292 293	(II) Retaining, using or disclosing the personal information for any purpose other than for the specific purpose of performing the services specified in the contract, including retaining, using or disclosing the personal information for a commercial purpose other than providing the services specified in the contract.
294 295	(III) Retaining, using or disclosing the information outside of the direct business relationship between the person and the business.
296 297 298	(ii) Includes a certification made by the person receiving the personal information that the person understands the restrictions in subparagraph (B)(i) of this subdivision and will comply with them.
299 300 301 302 303 304 305 306	(24) "Unique identifier" or "unique personal identifier" means a consistent identifier that can be used to recognize a consumer, a family or a device that is linked to a consumer or family, over time and across different services, including, but not limited to, (A) a device identifier; (B) an Internet protocol address; (C) cookies, beacons, pixel tags, mobile ad identifiers or similar technology; (D) customer number, unique pseudonym or user alias; (E) telephone numbers; or (F) other forms of persistent or probabilistic identifiers that can be used to identify a

307 particular consumer or device. For purposes of this subdivision,
308 "family" means a custodial parent or guardian and any minor children
309 over which the parent or guardian has custody.

310 (25) "Verifiable consumer request" means a request that is made by a 311 (A) consumer, (B) consumer on behalf of the consumer's minor child, or 312 (C) natural person or a person registered with the Secretary of the State, 313 authorized by the consumer to act on the consumer's behalf, and that 314 the business can reasonably verify, pursuant to regulations adopted by 315 the Commissioner of Consumer Protection pursuant to section 16 of this 316 act, to be the consumer about whom the business has collected personal 317 information. A business is not obligated to provide information to the 318 consumer pursuant to sections 4 and 6 of this act if the business cannot 319 verify, pursuant this subdivision and such regulations, that the 320 consumer making the request is the consumer about whom the business 321 has collected information or is a person authorized by the consumer to 322 act on such consumer's behalf.

Sec. 2. (NEW) (*Effective January 1, 2021*) (a) A consumer has the right to request that a business that collects a consumer's personal information disclose to such consumer the categories and specific pieces of personal information the business has collected.

327 (b) A business that collects a consumer's personal information shall, 328 at or before the point of collection, inform consumers as to the categories 329 of personal information to be collected and the purposes for which the 330 categories of personal information shall be used. A business shall not 331 collect additional categories of personal information or use personal 332 information collected for additional purposes without providing the 333 consumer with notice consistent with this section.

(c) A business shall provide the information specified in subsection
(a) of this section to a consumer only upon receipt of a verifiable
consumer request.

337 (d) A business that receives a verifiable consumer request from a

338 consumer to access personal information shall promptly take steps to 339 disclose and deliver, free of charge to the consumer, the personal 340 information required by this section. The information may be delivered 341 by mail or electronically, and, if provided electronically, the information 342 shall be in a portable and, to the extent technically feasible, in a readily 343 useable format that allows the consumer to transmit this information to 344 another entity without hindrance. A business may provide personal 345 information to a consumer at any time, but shall not be required to 346 provide personal information to a consumer more than twice in a 347 twelve-month period.

348 Sec. 3. (NEW) (*Effective January 1, 2021*) (a) A consumer has the right 349 to request that a business delete any personal information about the 350 consumer which the business has collected from the consumer.

351 (b) A business that collects personal information about consumers 352 shall disclose, pursuant to subsection (a) of section 9 of this act, the 353 consumer's right to request the deletion of the consumer's personal 354 information.

(c) A business that receives a verifiable request from a consumer to
delete the consumer's personal information pursuant to subsection (a)
of this section shall delete the consumer's personal information from its
records and direct any service providers to delete the consumer's
personal information from their records.

(d) A business or a service provider shall not be required to comply
with a consumer's request to delete the consumer's personal information
if it is necessary for the business or service provider to maintain the
consumer's personal information in order to:

(1) Complete the transaction for which the personal information was
collected, provide a good or service requested by the consumer or
reasonably anticipated within the context of a business ongoing
business relationship with the consumer, or otherwise perform a
contract between the business and the consumer;

369 (2) Detect security incidents, protect against malicious, deceptive,
370 fraudulent or illegal activity or prosecute those responsible for such
371 activity;

372 (3) Debug to identify and repair errors that impair existing intended373 functionality;

374 (4) Exercise free speech, ensure the right of another consumer to
375 exercise his or her right of free speech, or exercise another right
376 provided for by law;

(5) Engage in public or peer-reviewed scientific, historical or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the businesses' deletion of the information is likely to render impossible or seriously impair the achievement of such research, if the consumer has provided informed consent;

(6) To enable solely internal uses that are reasonably aligned with the
expectations of the consumer based on the consumer's relationship with
the business;

386 (7) Comply with a legal obligation; or

(8) Otherwise use the consumer's personal information, internally, in
a lawful manner that is compatible with the context in which the
consumer provided the information.

- Sec. 4. (NEW) (*Effective January 1, 2021*) (a) A consumer has the right
 to request that a business that collects personal information about the
 consumer disclose to the consumer the following:
- 393 (1) The categories of personal information it has collected about that394 consumer;

395 (2) The categories of sources from which the personal information is396 collected;

397 398	(3) The business or commercial purpose for collecting or selling personal information;	
399	(4) The categories of third parties with whom the business shares	
400	personal information; and	
401	(5) The specific pieces of personal information it has collected about	
402	that consumer.	
403	(b) A business that collects personal information about a consumer	
404	shall disclose to the consumer the information specified in subsection	
405	(a) of this section upon receipt of a verifiable request from the consumer.	
406	(c) In complying with this section, a business shall:	
407	(1) Identify the consumer, associate the information provided by the	
408	consumer in the verifiable request to any personal information	
409	previously collected by the business about the consumer.	
410	(2) Identify by category or categories the personal information	
410 411	(2) Identify by category or categories the personal information collected about the consumer in the preceding twelve months by	
411	collected about the consumer in the preceding twelve months by	
411 412	collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal	
411 412 413	collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal information that most closely describes the personal information	
411 412 413 414	collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal information that most closely describes the personal information collected.	
411 412 413 414 415	collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal information that most closely describes the personal information collected. Sec. 5. (NEW) (<i>Effective January 1, 2021</i>) Sections 2 and 3 of this act	
 411 412 413 414 415 416 	collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal information that most closely describes the personal information collected. Sec. 5. (NEW) (<i>Effective January 1, 2021</i>) Sections 2 and 3 of this act shall not be construed to require a business to do the following:	
411 412 413 414 415 416 417	 collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal information that most closely describes the personal information collected. Sec. 5. (NEW) (<i>Effective January 1, 2021</i>) Sections 2 and 3 of this act shall not be construed to require a business to do the following: (1) Retain any personal information about a consumer collected for a 	
411 412 413 414 415 416 417 418	 collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal information that most closely describes the personal information collected. Sec. 5. (NEW) (<i>Effective January 1, 2021</i>) Sections 2 and 3 of this act shall not be construed to require a business to do the following: (1) Retain any personal information about a consumer collected for a single, one-time transaction if, in the ordinary course of business, that 	
411 412 413 414 415 416 417 418 419	collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal information that most closely describes the personal information collected. Sec. 5. (NEW) (<i>Effective January 1, 2021</i>) Sections 2 and 3 of this act shall not be construed to require a business to do the following: (1) Retain any personal information about a consumer collected for a single, one-time transaction if, in the ordinary course of business, that information about the consumer is not retained; or	
 411 412 413 414 415 416 417 418 419 420 	 collected about the consumer in the preceding twelve months by reference to the enumerated category or categories of personal information that most closely describes the personal information collected. Sec. 5. (NEW) (<i>Effective January 1, 2021</i>) Sections 2 and 3 of this act shall not be construed to require a business to do the following: (1) Retain any personal information about a consumer collected for a single, one-time transaction if, in the ordinary course of business, that information about the consumer is not retained; or (2) Re-identify or otherwise link any data that, in the ordinary course 	

right to request that a business that sells the consumer's personal
information, or that discloses it for a business purpose, disclose to that
consumer:

427 (1) The categories of personal information that the business collected428 about the consumer.

(2) The categories of personal information about the consumer that
the business sold and the categories of third parties to whom the
personal information was sold, by category or categories of personal
information for each third party to whom the personal information was
sold.

(3) The categories of personal information about the consumer thatthe business disclosed for a business purpose.

(b) A business that sells personal information about a consumer, or
that discloses a consumer's personal information for a business purpose,
shall disclose, pursuant to section 9 of this act, the information specified
in subsection (a) of this section to the consumer upon receipt of a
verifiable request from the consumer.

(c) A business that sells consumers' personal information, or that
discloses consumers' personal information for a business purpose, shall
disclose, pursuant to section 9 of this act:

(1) The category or categories of consumers' personal information it
has sold, if applicable, or, if the business has not sold consumers'
personal information, a statement to such effect.

(2) The category or categories of consumers' personal information it
has disclosed for a business purpose, if applicable, or, if the business has
not disclosed the consumers' personal information for a business
purpose, a statement to such effect.

451 (d) In complying with the provisions of this section, a business shall:

(1) Identify the consumer and associate the information provided by
the consumer in the verifiable request to any personal information
previously collected by the business about the consumer.

455 (2) Identify by category or categories the personal information of the 456 consumer that the business sold in the preceding twelve months by 457 reference to the enumerated category in the definition of personal 458 information that most closely describes the personal information, and 459 provide the categories of third parties to whom the consumer's personal 460 information was sold in the preceding twelve months by reference to 461 such enumerated categories that most closely describes the personal 462 information sold. The business shall disclose the information in a list 463 that is separate from a list generated for the purposes of subdivision (1) 464 of this subsection.

465 (3) Identify by category or categories the personal information of the 466 consumer that the business disclosed for a business purpose in the 467 preceding twelve months by reference to the enumerated category or 468 categories of personal information that most closely describes the 469 personal information, and provide the categories of third parties to 470 whom the consumer's personal information was disclosed for a business 471 purpose in the preceding twelve months by reference to the enumerated 472 category or categories that most closely describes the personal 473 information disclosed. The business shall disclose the information in a 474 list that is separate from a list generated for the purposes of subdivision 475 (2) of this subsection.

(e) A third party shall not sell personal information about a consumer
that has been sold to the third party by a business unless the consumer
has received explicit notice and is provided an opportunity to exercise
the right to opt out pursuant to section 7 of this act.

Sec. 7. (NEW) (*Effective January 1, 2021*) (a) A consumer has the right,
at any time, to opt out or direct a business that sells personal information
about the consumer to third parties not to sell the consumer's personal

483 information.

(b) A business that sells consumers' personal information to third parties shall provide notice to consumers, pursuant to subsection (a) of section 10 of this act, that this information may be sold and that consumers have the right to opt out of the sale of their personal information.

489 (c) A business that has received direction from a consumer not to sell 490 the consumer's personal information or, in the case of a minor 491 consumer's personal information, has not received consent to sell the 492 minor consumer's personal information, shall be prohibited, pursuant 493 to subdivision (4) of subsection (a) of section 10 of this act, from selling 494 the consumer's personal information after its receipt of the consumer's 495 direction, unless the consumer subsequently provides express 496 authorization for the sale of the consumer's personal information.

497 (d) A business shall not sell the personal information of consumers if 498 the business has actual knowledge that the consumer is less than sixteen 499 years of age, unless the consumer, in the case of consumers between 500 thirteen and sixteen years of age, or the consumer's parent or guardian, 501 in the case of consumers who are less than thirteen years of age, has 502 affirmatively authorized the sale of the consumer's personal 503 information. A business that wilfully disregards the consumer's age 504 shall be deemed to have had actual knowledge of the consumer's age.

505 Sec. 8. (NEW) (*Effective January 1, 2021*) (a) (1) A business shall not 506 discriminate against a consumer because the consumer exercised any of 507 the consumer's rights under sections 1 to 18, inclusive, of this act, 508 including, but not limited to:

509 (A) Denying goods or services to the consumer.

510 (B) Charging different prices or rates for goods or services, including511 through the use of discounts or other benefits or imposing penalties.

512 (C) Providing a different level or quality of goods or services to the 513 consumer, if the consumer exercises the consumer's rights under 514 sections 1 to 18, inclusive, of this act.

515 (D) Suggesting that the consumer will receive a different price or rate 516 for goods or services or a different level or quality of goods or services.

517 (2) Nothing in this subsection prohibits a business from charging a 518 consumer a different price or rate, or from providing a different level or 519 quality of goods or services to the consumer, if that difference is 520 reasonably related to the value provided to the consumer by the 521 consumer's data.

522 (b) (1) A business may offer financial incentives, including payments 523 to consumers as compensation, for the collection of personal 524 information, the sale of personal information or the deletion of personal 525 information. A business may also offer a different price, rate, level or 526 quality of goods or services to the consumer if that price or difference is 527 directly related to the value provided to the consumer by the consumer's 528 data.

529 (2) A business that offers any financial incentives pursuant to 530 subsection (a) of this section shall notify consumers of the financial 531 incentives pursuant to section 9 of this act.

(3) A business may enter a consumer into a financial incentive
program only if (A) the consumer gives the business prior consent
pursuant to section 9 of this act, (B) the business clearly describes the
material terms of the financial incentive program, and (C) the consumer
may revoke the financial incentive program at any time.

537 (4) A business shall not use financial incentive practices that are538 unjust, unreasonable, coercive or usurious in nature.

539 Sec. 9. (NEW) (*Effective January 1, 2021*) (a) In order to comply with 540 sections 2 to 4, inclusive, 6 and 8, of this act, in a form that is reasonably 541 accessible to consumers, a business shall:

(1) Make available to consumers two or more designated methods for
submitting requests for information required to be disclosed pursuant
to sections 4 and 6 of this act, including, at a minimum, a toll-free
telephone number, and, if the business maintains an Internet web site,
an Internet web site address.

547 (2) Disclose and deliver the required information to a consumer free 548 of charge not later than forty-five days after receiving a verifiable 549 request from the consumer. The business shall promptly take steps to 550 determine whether the request is a verifiable request, but this shall not 551 extend the business' duty to disclose and deliver the information within 552 forty-five days of receipt of the consumer's request. The time period to 553 provide the required information may be extended once by an 554 additional forty-five days when reasonably necessary, provided the 555 consumer is provided notice of the extension within the first forty-five-556 day period. The disclosure shall cover the twelve-month period 557 preceding the business' receipt of the verifiable request and shall be 558 made in writing and delivered through the consumer's account with the 559 business, if the consumer maintains an account with the business, or by 560 mail or electronically at the consumer's option if the consumer does not 561 maintain an account with the business, in a readily useable format that 562 allows the consumer to transmit this information from one entity to 563 another entity without hindrance. The business shall not require the 564 consumer to create an account with the business in order to make a 565 verifiable request.

(3) Disclose the following information in its online privacy policy or
policies if the business has an online privacy policy or policies and in
any state-specific description of consumers' privacy rights, or, if the
business does not maintain those policies, on its Internet web site, and
update that information at least once every twelve months:

571 (A) A description of a consumer's rights pursuant to sections 4, 6 and

572 8 of this act and one or more designated methods for submitting573 requests.

(B) For purposes of subsection (b) of section 4 of this act, a list of the
categories of personal information it has collected about consumers in
the preceding twelve months by reference to the category or categories
enumerated in subsection (a) of section 4 of this act that most closely
describe the personal information collected.

579 (C) For purposes of subsection (c) of section 6 of this act, two separate580 lists:

(i) A list of the categories of personal information it has sold about
consumers in the preceding twelve months by reference to the category
or categories enumerated in subsection (c) of section 6 of this act that
most closely describe the personal information sold, if applicable, or, if
the business has not sold consumers' personal information in the
preceding twelve months, a statement to such effect.

(ii) A list of the categories of personal information it has disclosed
about consumers for a business purpose in the preceding twelve months
by reference to the category enumerated in subsection (c) of section 6 of
this act that most closely describe the personal information disclosed, if
applicable, or, if the business has not disclosed consumers' personal
information for a business purpose in the preceding twelve months, a
statement to such effect.

(4) Ensure that all individuals responsible for handling consumer
inquiries about the business' privacy practices or the business'
compliance with sections 1 to 18, inclusive, of this act are informed of all
requirements in this section and sections 4, 6 and 8 of this act, and how
to direct consumers to exercise their rights under those sections.

(5) Use any personal information collected from the consumer inconnection with the business' verification of the consumer's requestsolely for the purposes of verification.

(b) A business is not obligated to provide the information required
by sections 4 and 6 of this act to the same consumer more than twice in
a twelve-month period.

(c) The categories of personal information required to be disclosed
pursuant to sections 4 and 6 of this act shall follow the definition of
personal information.

608 Sec. 10. (NEW) (*Effective January 1, 2021*) (a) A business that is 609 required to comply with section 7 of this act shall, in a form that is 610 reasonably accessible to consumers:

(1) Provide a clear and conspicuous link on the business' Internet
homepage, titled "Do Not Sell My Personal Information", to an Internet
web page that enables a consumer, or a person authorized by the
consumer, to opt out of the sale of the consumer's personal information.
A business shall not require a consumer to create an account in order to
direct the business not to sell the consumer's personal information.

617 (2) Include a description of a consumer's rights pursuant to section 7
618 of this act, along with a separate link to the "Do Not Sell My Personal
619 Information" Internet web page in:

(A) Its online privacy policy or policies if the business has an onlineprivacy policy or policies; and

622 (B) Any Connecticut-specific description of consumers' privacy623 rights.

(3) Ensure that all individuals responsible for handling consumer
inquiries about the business' privacy practices or the business'
compliance with sections 1 to 18, inclusive, of this act are informed of all
requirements in this section and section 7 of this act and how to direct
consumers to exercise their rights under those sections.

629 (4) For consumers who exercise their right to opt out of the sale of 630 their personal information, refrain from selling personal information 631 collected by the business about the consumer.

(5) For a consumer who has opted out of the sale of the consumer's
personal information, respect the consumer's decision to opt out for at
least twelve months before requesting that the consumer authorize the
sale of the consumer's personal information.

636 (6) Use any personal information collected from the consumer in
637 connection with the submission of the consumer's opt-out request solely
638 for the purposes of complying with the opt-out request.

639 (b) Nothing in sections 1 to 18, inclusive, of this act shall be construed 640 to require a business to comply by including the required links and text 641 on the homepage that the business makes available to the public 642 generally, if the business maintains a separate and additional homepage 643 that is dedicated to consumers in this state and that includes the 644 required links and text, and the business takes reasonable steps to 645 ensure that consumers in this state are directed to the homepage for 646 consumers in this state and not the homepage made available to the 647 public generally.

(c) A consumer may authorize another person solely to opt out of the
sale of the consumer's personal information on the consumer's behalf,
and a business shall comply with an opt out request received from a
person authorized by the consumer to act on the consumer's behalf,
pursuant to regulations adopted by the Department of Consumer
Protection under section 16 of this act.

Sec. 11. (NEW) (*Effective January 1, 2021*) (a) The obligations imposed
on businesses by sections 1 to 18, inclusive, of this act shall not restrict a
business' ability to:

(1) Comply with federal, state or local laws.

(2) Comply with a civil, criminal or regulatory inquiry, investigation,subpoena or summons by federal, state or local authorities.

(3) Cooperate with law enforcement agencies concerning conduct or
activity that the business, service provider or third party reasonably and
in good faith believes may violate federal, state or local law.

663 (4) Exercise or defend legal claims.

664 (5) Collect, use, retain, sell or disclose consumer information that is665 de-identified or in the aggregate consumer information.

666 (6) Collect or sell a consumer's personal information if every aspect 667 of that commercial conduct takes place wholly outside of the state. For 668 purposes of sections 1 to 18, inclusive, of this act, commercial conduct 669 takes place wholly outside of the state if the business collected that 670 information while the consumer was outside of the state, no part of the 671 sale of the consumer's personal information occurred in the state and no 672 personal information was collected while the consumer was in the state 673 is sold. This subdivision shall not permit a business from storing, 674 including on a device, personal information about a consumer when the 675 consumer is in the state and then collecting that personal information 676 when the consumer and stored personal information is outside of the 677 state.

(b) The obligations imposed on businesses by sections 1 to 18,
inclusive, of this act shall not apply where compliance by the business
would violate an evidentiary privilege under state law and shall not
prevent a business from providing the personal information of a
consumer to a person covered by an evidentiary privilege under state
law as part of a privileged communication.

(c) The provisions of sections 1 to 18, inclusive, of this act shall not
apply to protected health information that is collected by a covered
entity governed by the privacy, security and breach notification rules
issued by the federal Department of Health and Human Services, 45
CFR Parts 160 and 164, as amended from time to time, established
pursuant to the Health Insurance Portability and Availability Act of
1996, as amended from time to time. For purposes of this subsection, the

definitions of "protected health information" and "covered entity" fromthe federal privacy rule shall apply.

(d) Sections 1 to 18, inclusive, of this act shall not apply to the sale of
personal information to or from a consumer reporting agency if that
information is to be reported in, or used to generate, a consumer report,
as defined by 15 USC 1681a(d), as amended from time to time, and use
of that information is limited by the federal Fair Credit Reporting Act,
15 USC 1681 et seq., as amended from time to time.

(e) Sections 1 to 18, inclusive, of this act shall not apply to personal
information collected, processed, sold or disclosed pursuant to the
federal Gramm-Leach-Bliley Act, and implementing regulations, as
amended from time to time, if it is in conflict with that law.

(f) Sections 1 to 18, inclusive, of this act shall not apply to personal
information collected, processed, sold or disclosed pursuant to the
Driver's Privacy Protection Act of 1994, 18 USC 2721 et seq., as amended
from time to time, if it is in conflict with that act.

(g) Notwithstanding a business' obligations to respond to and honor
consumer rights requests pursuant to sections 1 to 18, inclusive, of this
act:

(1) A time period for a business to respond to any verified consumer request may be extended by up to ninety additional days where necessary, taking into account the complexity and number of the requests. The business shall inform the consumer of any such extension within forty-five days of receipt of the request, together with the reasons for the delay.

(2) If the business does not take action on the request of the consumer,
the business shall inform the consumer, without delay and at the latest
within the time period permitted of response by this section, of the
reasons for not taking action and any rights the consumer may have to
appeal the decision to the business.

721 (3) If requests from a consumer are manifestly unfounded or 722 excessive, in particular because of their repetitive character, a business 723 may either charge a reasonable fee, taking into account the 724 administrative costs of providing the information or communication or 725 taking the action requested, or refuse to act on the request and notify the 726 consumer of the reason for refusing the request. The business shall bear 727 the burden of demonstrating that any verified consumer request is 728 manifestly unfounded or excessive.

729 (h) A business that discloses personal information to a service 730 provider shall not be liable under sections 1 to 18, inclusive, of this act if 731 the service provider receiving the personal information uses it in 732 violation of the restrictions set forth in sections 1 to 18, inclusive, of this 733 act, provided, at the time of disclosing the personal information, the 734 business does not have actual knowledge, or reason to believe, that the 735 service provider intends to commit such a violation. A service provider 736 shall likewise not be liable under sections 1 to 18, inclusive, of this act 737 for the obligations of a business for which it provides services as set 738 forth in sections 1 to 18, inclusive, of this act.

(i) Sections 1 to 18, inclusive, of this act shall not be construed to
require a business to re-identify or otherwise link information that is not
maintained in a manner that would be considered personal information.

(j) The rights afforded to consumers and the obligations imposed on
the business in sections 1 to 18, inclusive, of this act shall not adversely
affect the rights and freedoms of other consumers.

Sec. 12. (NEW) (*Effective January 1, 2021*) (a) Any consumer whose nonencrypted or nonredacted personal information is subject to an unauthorized access and exfiltration, theft or disclosure as a result of the business' violation of the duty to implement and maintain reasonable security procedures and practices appropriate to the nature of the information to protect the personal information may institute a civil action for any of the following: (1) To recover damages in an amount not less than one hundred dollars and not greater than seven hundred fifty
dollars, per consumer, per incident or actual damages, whichever is
greater; (2) injunctive or declaratory relief; or (3) any other relief the
court deems proper.

(b) In assessing the amount of statutory damages, the court shall consider any one or more of the relevant circumstances presented by any of the parties to the case, including, but not limited to, the nature and seriousness of the misconduct, the number of violations, the persistence of the misconduct, the length of time over which the misconduct occurred, the willfulness of the defendant's misconduct and the defendant's assets, liabilities and net worth.

(c) Actions pursuant to this section may be brought by a consumer ifall of the following requirements are met:

765 (1) Prior to initiating any action against a business for statutory 766 damages on an individual or class-wide basis, a consumer shall provide 767 a business thirty days' written notice identifying the specific provisions 768 of sections 1 to 18, inclusive, of this act the consumer alleges have been 769 or are being violated. In the event a remedy is possible, if within the 770 thirty days the business actually remedies the noticed violation and 771 provides the consumer an express written statement that the violations 772 have been remedied and that no further violations shall occur, no action 773 for individual statutory damages or class-wide statutory damages may 774 be initiated against the business. No notice shall be required prior to an 775 individual consumer initiating an action solely for actual pecuniary 776 damages suffered as a result of the alleged violations of sections 1 to 18, 777 inclusive, of this act. If a business continues to violate sections 1 to 18, 778 inclusive, of this act in breach of the express written statement provided 779 to the consumer under this section, the consumer may initiate an action 780 against the business to enforce the written statement and may pursue 781 statutory damages for each breach of the express written statement, as 782 well as any other violation of sections 1 to 18, inclusive, of this act that 783 postdates the written statement.

(2) A consumer bringing an action as defined in subdivision (1) of this
subsection shall notify the Attorney General within thirty days that the
action has been filed.

787 (3) The Attorney General, upon receiving such notice shall, within 788 thirty days, do one of the following: (A) Notify the consumer bringing 789 the action of the Attorney General's intent to prosecute an action against 790 the violation, provided, if the Attorney General does not prosecute 791 within six months, the consumer may proceed with the action; (B) 792 refrain from acting within the thirty-day period, allowing the consumer 793 bringing the action to proceed; or (C) notify the consumer bringing the 794 action that the consumer shall not proceed with the action.

(d) Nothing in sections 1 to 18, inclusive, of this act shall be
interpreted to serve as the basis for a private right of action under any
other law. This shall not be construed to relieve any party from any
duties or obligations imposed under federal or state law or the federal
or state Constitution.

Sec. 13. (NEW) (*Effective January 1, 2021*) (a) Notwithstanding the provisions of section 3-125 of the general statutes, any business or third party may seek the opinion of the Attorney General for guidance on how to comply with the provisions of sections 1 to 18, inclusive, of this act.

805 (b) A business shall be in violation of the provisions of sections 1 to 806 18, inclusive, of this act if it fails to remedy any alleged violation within 807 thirty days after being notified of alleged noncompliance. Any business, 808 service provider or other person that violates sections 1 to 18, inclusive, 809 of this act shall be liable for a civil penalty in a civil action brought in the 810 name of the people of the state by the Attorney General. The civil 811 penalties provided for in this section shall be exclusively assessed and 812 recovered in a civil action brought in the name of the people of the state 813 by the Attorney General.

814 (c) Any person, business or service provider that intentionally

violates sections 1 to 18, inclusive, of this act may be liable for a civilpenalty of up to seven thousand five hundred dollars for each violation.

(d) Any civil penalty assessed pursuant to this section for a violation
of sections 1 to 18, inclusive, of this act, and the proceeds of any
settlement of an action brought pursuant to subsection (b) of this
section, shall be allocated as follows:

(1) Twenty per cent to the consumer privacy account, established
under section 14 of this act, with the intent to fully offset any costs
incurred by the state courts and the Attorney General in connection with
sections 1 to 18, inclusive, of this act.

825 (2) Eighty per cent to the jurisdiction on whose behalf the action826 leading to the civil penalty was brought.

(e) The percentages specified in subsection (d) of this section shall be
adjusted as necessary to ensure that any civil penalties assessed for a
violation of sections 1 to 18, inclusive, of this act fully offset any costs
incurred by the state courts and the Attorney General in connection with
sections 1 to 18, inclusive, of this act, including a sufficient amount to
cover any deficit from a prior fiscal year.

833 Sec. 14. (NEW) (Effective January 1, 2021) (a) There is established an 834 account to be known as the "consumer privacy account" which shall be 835 a separate, nonlapsing account within the General Fund. The account 836 shall contain any moneys required by law to be deposited in the account. 837 Moneys in the account shall be expended by (1) the Chief Court 838 Administrator for the purposes of offsetting any costs incurred by the 839 state courts in connection with actions brought to enforce sections 1 to 840 18, inclusive, of this act, and (2) the Attorney General for the purpose of 841 offsetting any costs incurred by the Attorney General in carrying out the 842 Attorney General's duties under sections 1 to 18, inclusive, of this act.

(b) Funds transferred to the consumer privacy account shall not besubject to appropriation or transfer by the General Assembly for any

other purpose, unless the Secretary of the Office of Policy and
Management determines that the funds are in excess of the funding
needed to fully offset the costs incurred by the state courts and the
Attorney General in connection with sections 1 to 18, inclusive, of this
act, in which case the General Assembly may appropriate excess funds
for other purposes.

851 Sec. 15. (NEW) (*Effective January 1, 2021*) (a) The provisions of sections 852 1 to 18, inclusive, of this act are not limited to information collected 853 electronically or over the Internet, but apply to the collection and sale of 854 all personal information collected by a business from consumers. 855 Wherever possible, existing provisions of the general statutes relating to 856 consumers' personal information should be construed to harmonize 857 with the provisions of sections 1 to 18, inclusive, of this act, but, in the 858 event of a conflict between other provisions of the general statutes and 859 the provisions of sections 1 to 18, inclusive, of this act, the provisions of 860 the law that afford the greatest protection for the right of privacy for 861 consumers shall control.

(b) Sections 1 to 18, inclusive, of this act supersede and preempt all
rules, regulations, codes, ordinances and other laws adopted by a city,
county, city and county, municipality or local agency regarding the
collection and sale of consumers' personal information by a business.

(c) Sections 1 to 18, inclusive, of this act supplement federal and state
law, if permissible, but shall not apply if such application is preempted
by, or in conflict with, federal and state law or the state Constitution.

Sec. 16. (NEW) (*Effective January 1, 2021*) (a) On or before January 1, 2021, the Commissioner of Consumer Protection, in consultation with the Chief Information Officer, shall adopt regulations in accordance with the provisions of chapter 54 of the general statutes to further the purposes of sections 1 to 18, inclusive, of this act, including, but not limited to, the following areas:

875 (1) Updating, as needed, categories of personal information in

addition to those enumerated in subdivision (15) of section 1 of this act
and section 9 of this act in order to address changes in technology, data
collection practices, obstacles to implementation and privacy concerns.

(2) Updating, as needed, the definition of unique identifiers to
address changes in technology, data collection, obstacles to
implementation and privacy concerns, and additional categories to the
definition of designated methods for submitting requests to facilitate a
consumer's ability to obtain information from a business pursuant to
section 9 of this act.

(3) Establishing any exceptions necessary to comply with state or
federal law, including, but not limited to, those relating to trade secrets
and intellectual property rights, not later than January 1, 2021, and as
needed thereafter.

(4) Establishing rules and procedures for the following, not later thanJanuary 1, 2022, and as needed thereafter:

(A) To facilitate and govern the submission of a request by aconsumer to opt out of the sale of personal information pursuant tosection 10 of this act.

(B) To govern business compliance with a consumer's opt-outrequest.

(C) The development and use of a recognizable and uniform opt-out
logo or button by all businesses to promote consumer awareness of the
opportunity to opt out of the sale of personal information.

(5) Adjusting the monetary threshold in subparagraph (A)(i) of
subdivision (3) of section 1 of this act in January of every odd-numbered
year to reflect any increase in the consumer price index.

902 (6) Establishing rules, procedures and any exceptions necessary to
903 ensure that the notices and information that businesses are required to
904 provide pursuant to sections 1 to 18, inclusive, of this act are provided

in a manner that may be easily understood by the average consumer,
are accessible to consumers with disabilities and are available in the
language primarily used to interact with the consumer, including
establishing rules and guidelines regarding financial incentive
offerings, not later than January 1, 2022, and as needed thereafter.

910 (7) Establishing rules and procedures to further the purposes of 911 sections 4 and 6 of this act and to facilitate a consumer's, or the 912 consumer's authorized agent's, ability to obtain information pursuant to 913 section 9 of this act, with the goal of minimizing the administrative 914 burden on consumers, taking into account available technology, 915 security concerns and the burden on the business, to govern a business' 916 determination that a request for information received by a consumer is 917 a verifiable request, including treating a request submitted through a 918 password-protected account maintained by the consumer with the 919 business while the consumer is logged into the account as a verifiable 920 request and providing a mechanism for a consumer who does not 921 maintain an account with the business to request information through 922 the business' authentication of the consumer's identity, not later than 923 January 1, 2022, and as needed thereafter.

(b) The Commissioner of Consumer Protection may adopt additional
regulations to further the purposes of sections 1 to 18, inclusive, of this
act.

927 Sec. 17. (NEW) (Effective January 1, 2021) If a series of steps or 928 transactions were component parts of a single transaction intended from 929 the beginning to be taken with the intention of avoiding the reach of 930 sections 1 to 18, inclusive, of this act, including the disclosure of information by a business to a third party in order to avoid the definition 931 932 of sale, a court shall disregard the intermediate steps or transactions for 933 purposes of effectuating the purposes of sections 1 to 18, inclusive, of 934 this act.

935 Sec. 18. (NEW) (*Effective January 1, 2021*) Any provision of a contract

or agreement of any kind that purports to waive or limit in any way a consumer's rights under this section and sections 1 to 17, inclusive, of this act, including, but not limited to, any right to a remedy or means of enforcement, shall be void and unenforceable. This section shall not prevent a consumer from declining to request information from a business, declining to opt out of a business' sale of the consumer's personal information, or authorizing a business to sell the consumer's

943 personal information after previously opting out.

This act shall take effect as follows and shall amend the following				
sections:				
Section 1	January 1, 2021	New section		
Sec. 2	January 1, 2021	New section		
Sec. 3	January 1, 2021	New section		
Sec. 4	January 1, 2021	New section		
Sec. 5	January 1, 2021	New section		
Sec. 6	January 1, 2021	New section		
Sec. 7	January 1, 2021	New section		
Sec. 8	January 1, 2021	New section		
Sec. 9	January 1, 2021	New section		
Sec. 10	January 1, 2021	New section		
Sec. 11	January 1, 2021	New section		
Sec. 12	January 1, 2021	New section		
Sec. 13	January 1, 2021	New section		
Sec. 14	January 1, 2021	New section		
Sec. 15	January 1, 2021	New section		
Sec. 16	January 1, 2021	New section		
Sec. 17	January 1, 2021	New section		
Sec. 18	January 1, 2021	New section		

Statement of Purpose:

To require businesses to disclose the proposed use of any personal information and to give consumers the right to discover what personal information the business possesses and to opt out of the sale of such information and to create a cause of action and penalties for violations of such requirements. [Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]