

General Assembly

Substitute Bill No. 482

February Session, 2022



## AN ACT ESTABLISHING THE FINTECH REGULATORY SANDBOX PROGRAM AND THE INSURTECH REGULATORY SANDBOX INITIATIVE.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. (NEW) (*Effective July 1, 2022*) (a) For the purposes of this section:
- 3 (1) "Applicable agency" means a department or agency of the state 4 that may regulate the type of financial product or service in the state that 5 comprises an innovative product or service and individuals or 6 companies that provide such financial product or service;
- 7 (2) "Blockchain technology" means an electronic method for storing 8 data in a decentralized system that (A) uses cryptography to secure such 9 data, (B) is consensus-based, (C) is mathematically verified, and (D) is 10 distributed across multiple locations;
- 11 (3) "Company" means a corporation or other organized entity with a 12 physical location in the state;
- 13 (4) "Consumer" means an individual or a company that purchases or 14 otherwise enters into a transaction or agreement to receive a financial 15 product or service;
- 16 (5) "Cryptocurrency" means a digital currency in which transactions

- 17 are verified and records are maintained through blockchain technology;
  - (6) "Financial product or service" means (A) a financial product or service that requires licensure or registration under the provisions of the general statutes, or (B) a financial product or service that includes a business model, a delivery mechanism or an element that may require licensure or registration to act as a financial institution, an enterprise or other entity that is regulated under the provisions of title 36a of the general statutes or other related provisions. "Financial product or service" does not include a product or service that is regulated under the provisions of title 38a of the general statutes or chapter 672a of the general statutes;
- 28 (7) "Innovation" means the use or incorporation of a new or emerging 29 technology or a new use of existing technology, including, but not 30 limited to, blockchain technology, to address a problem, provide a 31 benefit or offer a product, service, business model or delivery 32 mechanism, where such product, service, model or mechanism is not 33 known by the applicable agency to have a widespread offering in the 34 state; and
  - (8) "Innovative product or service" means a financial product or service that includes an innovation.
  - (b) (1) (A) There is established a Fintech Regulatory Sandbox program to allow companies to make an innovative product or service, including products or services related to cryptocurrency, available to consumers temporarily without such companies obtaining a license or other authorization that may otherwise be required. The program shall be overseen by the Innovation Council established under subsection (j) of this section.
  - (B) (i) Notwithstanding any provision of the general statutes, any company that is approved to participate in the program (I) shall be granted a waiver by the applicable agency of any license or other authorization required under the general statutes or regulations

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adopted thereafter, unless the applicable agency determines that waiver of such licensure or other authorization should not be waived and provides its reasons substantiating such determination to the Innovation Council, and (II) may be granted a waiver by the applicable agency of specified requirements imposed by the general statutes or regulations adopted thereunder that do not currently permit the innovative product or service to be made available to consumers in the state.

- (ii) Any waiver granted pursuant to subparagraph (B)(i)(II) of this subdivision shall (I) be no more extensive than what is necessary, as determined by the applicable agency, to accomplish the purposes of this section, and (II) be valid for the duration of the program period set forth in subdivision (2) of this subsection and, if applicable, for the period extended pursuant to subdivision (2) of subsection (d) of this section.
- (iii) Each applicable agency shall provide a list to the Innovation Council of the waivers granted by such agency to each such company.
- (2) (A) Any company may apply to the Innovation Council to participate in the Fintech Regulatory Sandbox program for a thirty-six-month period. A company that is licensed or otherwise authorized in another jurisdiction shall be eligible to apply, provided such company has a physical location in the state. The council shall prescribe the form and manner of the application and the amount of the application fee to be submitted with each application. An applicant shall submit a separate application for each innovative product or service for which the applicant is seeking participation in the program.
- (B) Each application shall include, but not be limited to, (i) contact information of the applicant, including the legal name, address, telephone number, electronic mail address and Internet web site address, (ii) disclosure of any criminal convictions of the applicant or any employee of the applicant who is substantially involved in the development, operation or management of the innovative product or service, (iii) the information to be considered by the Innovation Council

- 80 under subdivision (3) of this subsection, and (iv) any other information
- 81 reasonably necessary for the council to determine an applicant's
- 82 eligibility for the program. The council shall forward a copy of each
- 83 application to the applicable agency for such agency's review and
- 84 recommendation.
- 85 (3) The Innovation Council shall consider, for each application submitted:
- 87 (A) The nature of the innovative product or service proposed to be 88 made available to consumers, including any potential risks to 89 consumers;
- 90 (B) The methods the applicant will use to protect consumers and resolve complaints during the program period;
- 92 (C) A business plan submitted by the applicant and the availability of capital;
- 94 (D) Whether the applicant's management has the necessary expertise 95 to conduct a pilot of the innovative product or service during the 96 program period;
- 97 (E) Whether any officer or director of the applicant who is 98 substantially involved in the development, operation or management of 99 the innovative product or service has been convicted of or is currently 100 under investigation for fraud or a violation of state or federal securities 101 law;
- 102 (F) Whether the applicable agency has investigated, sanctioned or pursued legal action against the applicant; and
- 104 (G) Any other factor the council or applicable agency deems 105 necessary to determine whether the applicant or the innovative product 106 or service furthers the goals of the program.
- 107 (4) The Innovation Council may deny an application for any reason

108 and shall provide specific reasons for the denial to the applicant. Any 109 such applicant may reapply to participate in the Fintech Regulatory 110 Sandbox program, provided the applicant has taken action to address the reasons provided for the denial. Any application approved by the 112 council shall not be against the public interest and shall not 113 unreasonably increase the risk to consumers.

- (5) The Innovation Council may impose a participation fee on each applicant approved for the Fintech Regulatory Sandbox program and may impose additional fees based on factors such as the size of a company or the number of consumers a company may have, provided any fees imposed under this subdivision shall not be unreasonably high or discourage participation. The council shall determine all applicable fees and shall post such fees on each applicable agency's Internet web site.
- (c) (1) As a condition of participation in the Fintech Regulatory Sandbox program, an applicant shall agree to submit any employee who is substantially involved in the development, operation or management of the innovative product or service to a criminal history records check. Upon approval of an applicant's application, the company shall have a period of thirty-six months after the date of approval to make the innovative product or service available to consumers, subject to the following conditions: (A) The applicable agency may specify, on a caseby-case basis, a maximum number of consumers permitted to receive the innovative product or service, a maximum value amount for a single transaction to a consumer or a maximum aggregate value of transactions to a consumer; and (B) the applicable agency may require the company to execute a surety bond or to deposit cash or marketable securities with such agency, in an amount determined by such agency, as security for potential losses suffered by consumers. Such surety bond, cash or marketable securities shall be cancelled or refunded, as applicable, when any waiver granted to the company under this section has expired or when the applicable agency determines that any consumer claims have been satisfied, whichever is later.

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- (2) Each applicable agency shall establish reporting requirements for program participants, including information about consumer complaints, if any.
- (3) The Innovation Council shall post on each applicable agency's Internet web site a list of companies that have been approved to participate in the program, the innovative product or service offered by each such company and any waiver granted to such company.
- (d) (1) Prior to providing an innovative product or service to a consumer, the program participant shall disclose the following to the consumer in a clear and conspicuous format in English and Spanish: (A) The name and contact information of the participant; (B) that the innovative product or service is authorized pursuant to the provisions of this section for a temporary period; (C) that neither the state nor the applicable agency endorses or recommends the innovative product or service and that neither is subject to any liability for losses or damages caused by such product or service; (D) that the consumer may contact the applicable agency to file a complaint regarding the innovative product or service and the contact information for the appropriate applicable agency; and (E) any other statements or additional disclosures that may be required by the applicable agency.
- (2) Any program participant may request an extension of the program period set forth in subparagraph (A) of subdivision (2) of subsection (b) of this section for an innovative product or service. Any such extension shall require the agreement of both the Innovation Council and the applicable agency that such extension furthers the purposes of this section and there are no unreasonable risks posed to consumers by extending the program period for such product or service.
- (e) (1) The Innovation Council or the applicable agency may collect personal information that is relevant and necessary to accomplish the purposes of this section, provided such personal information may not be disclosed further without the written consent of the subject of the information. Any documents, materials or other information in the

- possession or control of the council or the applicable agency that are obtained by, created by or disclosed to the council, the applicable agency or any other person, in the course of review and approval of an innovative product or service under this section shall be confidential by law and privileged, shall not be subject to disclosure under section 1-210 of the general statutes, shall not be subject to subpoena and shall not be subject to discovery or admissible in evidence in any civil action in the state.
  - (2) The Innovation Council or the applicable agency may enter into agreements with regulators in other jurisdictions to advance the purposes of the Fintech Regulatory Sandbox program, which agreements may include permission for any program participant to operate in other jurisdictions.
  - (3) (A) The Innovation Council, in consultation with the applicable agency, may terminate a participant's participation in the program at any time and for any reason, provided the council shall provide not less than ten days' notice of such termination to the participant. Any participant whose participation has been terminated pursuant to this subparagraph shall be afforded notice and hearing in accordance with the provisions of chapter 54 of the general statutes, except that any decision of the council after such hearing shall not be appealable under section 4-183 of the general statutes.
  - (B) Any program participant may submit a written request to the council and the applicable agency to exit the program at any time, provided the participant has resolved any consumer complaints and has notified the applicable agency that consumers have not been harmed as a result of the innovative product or service.
  - (f) (1) At the end of the program period or any extension thereof, each participant shall submit a report, in a form and manner prescribed by the applicable agency, to the Innovation Council and the applicable agency. Such report shall include a description of the innovative product or service, the number of consumers to which such product or

service was provided and any other information required by the applicable agency.

- (2) If a program participant is unable to obtain a license or other authorization for the innovative product or service from the applicable agency within ninety days after the date of expiration of the program period or any extension thereof, the participant shall wind down its operations with its existing consumers, except that the participant may, with respect to such product or service, (A) collect and receive money owed by a consumer based on any agreement made before the expiration of the program period or any extension thereof, (B) take any necessary legal action, and (C) take such other action that is authorized by the applicable agency. If a program participant has ongoing duties after the expiration of the ninety-day period, the participant shall continue to fulfill only those duties or arrange for another company to fulfill such duties after such expiration date.
- (3) A contract entered into by a program participant and another party during the program period or any extension thereof, if applicable, shall be governed by its terms and shall not expire or terminate solely on the basis of the expiration or termination of the program participant's participation in the program, unless such provision was included in such contract. A self-executing contract that is entered into and stored through blockchain technology is a valid and enforceable contract for the purposes of this subdivision.
- (4) Each program participant shall retain, for not less than three years after the expiration of the program period or any extension thereof, all records, documents and data produced in the ordinary course of business regarding the innovative product or service for which participation in the program was approved, and shall make such records, documents and data available to the applicable agency upon written request.
- (g) Each applicable agency shall adopt regulations, in accordance with the provisions of chapter 54 of the general statutes, to establish an

- expedited process for program participants to receive a license or other authorization after the completion of the program period or any extension thereof, provided such program participants have resolved any consumer complaints and are otherwise in good standing with the Innovation Council and the applicable agency.
- 242 (h) (1) A program participant shall be deemed to possess an 243 appropriate license or other authorization under the laws of the state for 244 purposes of any provision of federal law that requires state licensure or 245 authorization.
  - (2) Notwithstanding any provision of this section, no program participant shall be immune from liability for any criminal offense committed during the participant's participation in the program.
    - (i) The Innovation Council may designate nonprofit organizations as partners to assist Fintech Regulatory Sandbox program applicants with the application process and program participants with the design or implementation of innovative products or services during the program period or any extension thereof. Such organizations may explore, receive input on, analyze and make recommendations to the Innovation Council and program applicants and participants, with respect to innovations and applications of innovative technology that would provide benefits to the state, the state's consumers and the state's industries. Any nonprofit organization may apply to the council, in such form and manner prescribed by the council, for approval to serve as a partner.
    - (j) (1) There is established an Innovation Council to support innovation, investment and job creation within the state by encouraging and promoting participation in the Fintech Regulatory Sandbox program. The Innovation Council shall be within the Department of Banking for administrative purposes only and shall consist of the following members:
      - (A) The Banking Commissioner, or the commissioner's designee;

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- (B) The Commissioner of Economic and Community Development, 268 269 or the commissioner's designee; 270 (C) The Attorney General, or the Attorney General's designee; 271 (D) One member of the public appointed by the speaker of the House 272 of Representatives and one member of the public appointed by the 273 president pro tempore of the Senate, each of whom has entrepreneurial 274 expertise or expertise in financial products or services, blockchain 275 technology or cryptocurrency; 276 (E) One member of the public appointed by the majority leader of the 277 House of Representatives and one member of the public appointed by 278 the majority leader of the Senate, each of whom is a member of 279 academia; 280 (F) One member of the public appointed by the minority leader of the 281 House of Representatives and one member of the public appointed by 282 the minority leader of the Senate, each of whom has a background in 283 entrepreneurship expertise or expertise in financial products or services, 284 blockchain technology or cryptocurrency; and 285 (G) Two members of the public appointed by the Governor, each of 286 whom has a background in entrepreneurship expertise or expertise in 287 financial products or services, blockchain technology or cryptocurrency. 288 (2) All initial appointments to the Innovation Council shall be made 289 not later than September 1, 2022, and shall terminate on August 31, 2024, 290 or August 31, 2026, as applicable, regardless of when the initial 291 appointment was made. 292 (3) Members first appointed shall have the following terms: (A) One
  - member appointed by the Governor, one member appointed by the speaker of the House of Representatives and one member appointed by the president pro tempore of the Senate shall initially serve a term of two years; and (B) the remaining appointed members shall initially serve a term of four years. Appointed members shall serve a term of four

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- years thereafter and may be reappointed but shall not serve more than two consecutive terms. Any vacancy shall be filled by the appointing authority. Any vacancy occurring other than by expiration of term shall be filled for the balance of the unexpired term.
  - (4) Notwithstanding any provision of the general statutes, it shall not constitute a conflict of interest for a trustee, director, partner, officer, stockholder, proprietor, counsel or employee of any company, or any individual having a financial interest in a company, to serve as a member of the Innovation Council, provided all appointed members of the Innovation Council shall be deemed public officials and shall adhere to the code of ethics for public officials set forth in chapter 10 of the general statutes, except that no appointed member shall be required to file a statement of financial interest as described in section 1-83 of the general statutes.
- (5) The Governor shall appoint the chairperson of the Innovation Council from among the members set forth in subparagraphs (A) to (C), inclusive, of subdivision (1) of this subsection. The chairperson shall schedule the first meeting of the Innovation Council, which shall be held not later than October 1, 2022. At such meeting, the Innovation Council shall elect a vice-chairperson from among the appointed members.
- (6) A majority of the Innovation Council shall constitute a quorum forthe transaction of any business.
- 320 (7) The appointed members of the Innovation Council shall serve 321 without compensation, but shall, within the limits of available funds, be 322 reimbursed for expenses necessarily incurred in the performance of 323 their duties.
- 324 (8) The Department of Banking shall provide administrative support 325 to the Innovation Council.
- 326 (k) (1) The Innovation Council shall have the following powers and 327 duties:

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- 328 (A) Set standards, principles, guidelines and policy priorities for the 329 types of innovations the Fintech Regulatory Sandbox program will 330 support;
- 331 (B) Help publicize and encourage participation in the Fintech 332 Regulatory Sandbox program;
- 333 (C) Obtain from any executive department, board, commission or 334 other agency of the state such assistance and data as necessary and 335 available to carry out the purposes of this section;
- 336 (D) Verify applicant eligibility for the program with applicable 337 agencies, review applications for participation in the program and work 338 collaboratively with applicable agencies to oversee the program and its 339 participants;
- 340 (E) Explore, receive input on, analyze and make recommendations 341 with respect to blockchain technology and cryptocurrency initiatives 342 and applications of blockchain technology that would provide benefits 343 to the state, the state's consumers and the state's industries;
  - (F) Limit, to the extent practicable, the amount of risk exposure from the products and services offered under the program and establish safeguards to protect consumers; and
- 347 (G) Perform such other acts as may be necessary and appropriate to carry out the duties described in this section.
- 349 (2) The Innovation Council may establish bylaws to govern its 350 procedures.
  - (l) Not later than January 1, 2024, and annually thereafter, the Innovation Council shall submit a report, in accordance with the provisions of section 11-4a of the general statutes, to the Governor and the joint standing committees of the General Assembly having cognizance of matters relating to banks, commerce and finance, revenue and bonding on the Fintech Regulatory Sandbox program, which shall

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- include, but need not be limited to, (1) the number of applicants to the program in the preceding calendar year, (2) the number of program participants in the preceding calendar year, (3) a description of each innovative product or service made available to consumers through the program, and (4) any recommendations for policy or legislative changes to improve or expand the program or to administer the program more efficiently.
- Sec. 2. (NEW) (Effective July 1, 2022) (a) Notwithstanding any 364 365 provision of the general statutes, the Insurance Commissioner, in consultation with the CTNext board of directors, shall establish an 366 367 Insurtech Regulatory Sandbox initiative to facilitate the development of 368 new technologies and types of insurance for start-up insurance 369 companies that do not have the capital or labor resources to comply with 370 the insurance requirements of the state. Such initiative shall begin to be 371 implemented not later than January 1, 2023. Such initiative shall:
  - (1) Establish conditions for participating in the initiative and provide for an application process for new companies to be accepted into the initiative. The commissioner shall accept all applicants that meet such conditions, except that the commissioner may limit in the first two years of the initiative the number of companies allowed to participate in the initiative;
- 378 (2) Provide that the commissioner shall waive the requirement to be 379 licensed in the state for participating companies;
- 380 (3) Establish a light regulatory framework of only the requirements 381 the commissioner deems crucial to impose on participating companies 382 to protect consumers;
- (4) Designate an employee or employees to exclusively oversee and manage the administration of the initiative;
  - (5) Permit consumers in the state to purchase products offered by participating companies while ensuring that such consumers are aware that such products are offered under reduced regulatory oversight;

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- 388 (6) Establish the maximum number of policyholders or named 389 insured or customers and the maximum amount of risk exposure each 390 participating company may have. The commissioner may specify the 391 demographics that each such company may serve, so as to protect 392 consumers who are least able to make informed choices about insurance 393 products and understand the relevant risks of a product offered by such 394 company;
  - (7) Ensure the initiative is structured to match the pace of product offerings and the growth of participating companies, including allowing for more rapid product testing and product adjustments on a weekly or more frequent basis;
  - (8) Allow participating companies to remain in the initiative for an initial period of thirty-six months. The commissioner may establish conditions to allow for an extension of such period;
- 402 (9) Establish clear steps participating companies shall meet to 403 demonstrate such company's product or service is viable and can be 404 made available to the wider market; and
- 405 (10) Establish reporting requirements for participating companies.
- (b) The commissioner may remove a participating company from the Insurtech Regulatory Sandbox initiative at any time if the commissioner determines there is an unreasonable risk to policyholders or customers of such company.
  - (c) Not later than January 1, 2024, and annually thereafter, the commissioner shall submit a report, in accordance with the provisions of section 11-4a of the general statutes, to the joint standing committees of the General Assembly having cognizance of matters relating to insurance, commerce and finance, revenue and bonding, summarizing the number of participating companies in the Insurtech Regulatory Sandbox initiative, any products or services such companies offer, any products or services that have been deemed to be viable or offered to the wider market, any participating companies that have established

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- 419 themselves in the state and become licensed insurance companies, and
- any other information the commissioner deems relevant.

This act shall take effect as follows and shall amend the following		
sections:		
Section 1	July 1, 2022	New section
Sec. 2	July 1, 2022	New section

## Statement of Legislative Commissioners:

In Section 1(c)(1), "twenty-four months" was changed to "thirty-six months" for consistency, and in Section 1(f)(2), the first sentence was rewritten for consistency.

FIN Joint Favorable Subst. -LCO