

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28  
29

A BILL  
25-218

IN THE COUNCIL OF THE DISTRICT OF COLUMBIA



To amend the Department of General Services Establishment Act of 2011 to require that the Department of General Services’ Facilities Management Division ensure that the District of Columbia Public Schools’ school-based staff receive annual trainings in how to use the Department of General Services’ Computerized Maintenance Management System, provide District of Columbia Public School staff with automatic email notifications regarding status changes of work order requests in their facilities, and maintain an online mechanism for school-based staff to provide feedback on completed work order requests within 14 calendar days or be reviewed by a Department of General Services representative before being closed.

BE IT ENACTED BY THE COUNCIL OF THE DISTRICT OF COLUMBIA, That this

act may be cited as the “Work Order Integrity Amendment Act of 2023”.

Sec. 2. The Department of General Services Establishment Act of 2011, effective September 14, 2011 (D.C. Law 19-21; D.C. Official Code § 10-551.01 *et seq.*), is amended as follows:

(a) Section 1023(4) (D.C. Official Code § 10-551.02(4)) is amended as follows:

(1) Subparagraph (B) is amended by striking the phrase “; and” and inserting a semicolon in its place.

(2) Subparagraph (C) is amended by striking the semicolon and inserting the phrase “; and” in its place.

30 (3) A new subparagraph (D) is added to read as follows:

31 “(D) Providing the services to DCPS facilities outlined in section 1028f.”.

32 (b) A new section 1028f is added to read as follows:

33 “Sec. 1028f. DCPS facilities work order requests.

34 “(a) The Department’s Facilities Management Division shall:

35 “(1) Provide relevant DCPS school-based staff with at least an annual training in  
36 how to enter, track, and manage work order requests in CMMS;

37 “(2) Ensure that relevant DCPS school-based staff receive automatic email  
38 notifications from CMMS regarding status changes for work order requests at the DCPS facility;  
39 and

40 “(3)(A) Create a mechanism to collect feedback from relevant DCPS school-  
41 based staff on whether a work order request has been completed to the DCPS facility’s  
42 satisfaction, which shall remain open for feedback for at least 14 calendar days from the date a  
43 work order request is deemed complete by the Department.

44 “(B)(i) If the relevant DCPS school-based staff’s feedback affirms that the  
45 work has been completed to their satisfaction, the Department may close the work order.

46 (ii) If the relevant DCPS school-based staff indicates that the work  
47 has not been completed satisfactorily, the work order shall remain open and shall be timely re-  
48 completed by the Department to the relevant DCPS school-based staff’s satisfaction.

49                               “(iii) If the DCPS school-based staff fails to provide feedback  
50 within the 14-calendar-day timeframe, are physically unable to review the work, or believes that  
51 they lack sufficient training to assess the work, a Department representative shall verify that the  
52 work order has been completed based on a review of available evidence before closing the work  
53 order request.

54                               “(C) The Department shall maintain recordkeeping on the usage of the  
55 mechanism established by this paragraph and the number of instances in which a Department  
56 representative verified completed work.

57                               “(b) For purposes of this section, the term:

58                               “(1) “CMMS” means the Department’s Computerized Maintenance Management  
59 System.

60                               “(2) “Relevant DCPS school-based staff” means the principal, building foreman,  
61 or other school staff member designated by the principal of a District of Columbia Public  
62 Schools facility.”.

63                               Sec. 3. Fiscal impact statement.

64                               The Council adopts the fiscal impact statement in the committee report as the fiscal  
65 impact statement required by section 4a of the General Legislative Procedures Act of 1975,  
66 approved October 16, 2006 (120 Stat. 2038; D.C. Official Code§ 1-301.47a).

67

68

69           Sec. 4. Effective date.

70           This act shall take effect following approval by the Mayor (or in the event of veto by the  
71 Mayor, action by the Council to override the veto), a 30-day period of congressional review as  
72 provided in section 602(c)(1) of the District of Columbia Home Rule Act, approved December  
73 24, 1973 (87 Stat. 813; D.C. Official Code § 1-206.02(c)(1)), and publication in the District of  
74 Columbia Register.