



MURIEL BOWSER
MAYOR

October 10, 2024

The Honorable Phil Mendelson
Chairman
Council of the District of Columbia
John A. Wilson Building
1350 Pennsylvania Avenue, NW, Suite 504
Washington, DC 20004

Dear Chairman Mendelson:

In accordance with section 2 of the Confirmation Act of 1978, effective March 3, 1979 (D.C. Law 2-142; D.C. Official Code § 1-523.01), and pursuant to section 5 of the Office of Citizen Complaint Review Establishment Act of 1998, effective March 26, 1999 (D.C. Law 12-208; D.C. Official Code § 5-1104), I am pleased to nominate the following person:

Mr. Jeffrey H. Tignor
Longfellow Street, NW
Washington, DC 20011
(Ward 4)

for reappointment as the Ward 4 member of the Police Complaints Board, for a term to end January 12, 2027.


Enclosed, you will find biographical information detailing the experience of the above-mentioned nominee, together with a proposed resolution to assist the Council during the confirmation process.

I would appreciate the Council's earliest consideration of this nomination for confirmation. Please do not hesitate to contact me, or Steven Walker, Director, Mayor's Office of Talent and Appointments, should the Council require additional information.

Sincerely,

A handwritten signature in black ink that reads "Muriel Bowser".

Muriel Bowser
Mayor


Chairman Phil Mendelson
at the request of the Mayor

A PROPOSED RESOLUTION

IN THE COUNCIL OF THE DISTRICT OF COLUMBIA

To confirm the reappointment of Jeffery H. Tignor to the Police Complaints Board.

RESOLVED, BY THE COUNCIL OF THE DISTRICT OF COLUMBIA, That this resolution may be cited as the "Police Complaints Board Jeffrey H. Tignor Confirmation Resolution of 2024".

Sec. 2. The Council of the District of Columbia confirms the reappointment of:

Jeffery H. Tignor
Longfellow Street, N.W
Washington, D.C. 20011
(Ward 4)

as the Ward 4 member of the Police Complaints Board, established by Section 5 of the Office of Citizen Complaint Review Establishment Act of 1998, effective March 26, 1999 (D.C. Law 12-208; D.C. Official Code § 5-1104), for a term to end January 12, 2027.

Sec. 3. The Council of the District of Columbia shall transmit a copy of this resolution, upon its adoption, to the nominee and to the Office of the Mayor.

Sec. 4. This resolution shall take effect immediately.

JEFFREY HINES TIGNOR

ADMINISTRATIVE LAW EXPERT | BOARD MEMBER | ADJUNCT PROFESSOR

Diverse personal and professional experiences that provide an expansive perspective on technology policy, civic participation, public safety, and education, grounded in American legal history.

Widely respected and influential lawyer and public policy advocate with 20+ years of experience—as an attorney at a large law firm, a senior adviser at the FCC, a research fellow at Harvard Law School and Princeton University, and as an elected official in Washington, DC. Especially well known for balancing theory with practicality to bring visions off the whiteboard and into reality.

AREAS OF EXPERTISE & INTEREST

- Regulatory & Administrative Law
- Public Speaking & Lecturing
- Community Outreach & Advocacy
- Racial Equality & American Judiciary
- Education & Curriculum Development
- Diversity, Equity, Inclusion & Belonging
- Leadership & Public Service
- Historical Legal Analysis

SELECTED THOUGHT LEADERSHIP, CIVIC WORK & AWARDS

- Fellowship at Harvard Law School's Charles Hamilton Houston Institute (2015-2021). Recruited as telecommunications and technology policy SME to advise on the development of the Houston/Marshall Plan for Community Justice.
- Speaker, 2017 National Asian American Coalition Economic Development Conference.
- Moderator, 2017 Harvard University Charles Hamilton Houston Institute Panel on Inclusion in the Sharing Economy.
- Published numerous editorials in *The New York Times*, *The Washington Post*, and multiple local news journals, including a *Washington Post* op-ed on the future of policing.
- Elected Washington, DC official, accountable to constituents and responsible for representing their interests before elected and appointed officials within the District of Columbia government.

ACADEMIC & BOARD HIGHLIGHTS

WASHINGTON EPISCOPAL SCHOOL BOARD/EXECUTIVE COMMITTEE CHAIR (2019 to Present)

- Voted by peers to serve a three-year term as principal elected officer of the school.
- Negotiated head of school contract extension.
- Preside at monthly board meetings, graduation, and other ceremonial occasions.

DUKE UNIVERSITY SCHOOL of LAW ADJUNCT PROFESSOR (2024 to present)

- Teaching a seminar examining the complex legal pursuit of freedom by African Americans, from the litigation of ante-bellum lawsuits seeking freedom from slavery to twenty-first century legal challenges to civic participation around voting, jury service, police oversight, and the pursuit of diversity and inclusion in higher education.

PRINCETON UNIVERSITY RESEARCH FELLOW, CENTER FOR INFORMATION TECHNOLOGY POLICY (2012 to 2014)

- Worked with entrepreneurs, non-profit leaders, and other academics on developing best practices for communities seeking to solve problems through technology (internet, wireless devices, and social media).

Harvard Club of Washington DC PRESIDENT (2021 to 2023)

- Oversaw all aspects of the club's operation, including managing \$2M in operating budget and investments.
- Executed a successful search for new executive director.
- Organized alumni events, including securing Supreme Court Justice Ketanji Brown Jackson as the club's Public Service Award winner.

Harvard Club of Washington DC BOARD MEMBER, SCHOOLS COMMITTEE CO-CHAIR (2014 to 2021)

- Organized 350+ alumni in interviewing all Washington, DC metro area applicants.
- Worked closely with Cambridge-based Dean of Admissions and Director of Admissions.

Washington DC Police Complaints Board (PCB) MEMBER (2018 to Present)

- Appointed by Washington, DC Mayor Muriel Bowser.
- Review complaints filed by citizens against police officers employed by the Metropolitan Police Department and Washington, DC Housing Authority Police.
- Provide policy recommendations to the Mayor, Council, MPD, and DCHAPD.
- Offer guidance on issues affecting Office of Police Complaints (OPC) operations.

PROFESSIONAL OVERVIEW

FEDERAL COMMUNICATIONS COMMISSION (FCC) – Washington, DC**2003 to Present**

Acting Director, Office of Communications Business Opportunities. Principal advisor to the Chairwoman and the Commissioners on issues, rulemakings, and policies that affect small businesses. Served as Special Counsel within the Broadband Division of the Wireless Telecommunications Bureau. Previously led an 85-member division charged with protecting consumers of telecommunications services. Served in the front offices of the Wireless and Consumer and Governmental Affairs Bureaus.

Regular member of executive vision and strategy teams, as well as leadership teams for White House partnerships and projects subject to U.S. Congressional oversight. Contribute expertise influencing the future of telecommunications policy, including significant contributions to the development of the National Broadband Plan and interdisciplinary reports such as "The Information Needs of Communities: The Changing Media Landscape in a Broadband Age."

CAREER CHRONOLOGY:

- ▶ **Acting Director, Office of Communications Business Opportunities** (2024 to Present)
- ▶ **Special Counsel** (2010 to 2024), Broadband Division
- ▶ **Legal Advisor and Consumer Advisor (2009 to 2010)**, Office of the Bureau Chief of the Wireless Telecommunications Bureau
- ▶ **Acting Chief, Consumer Inquiries and Complaints Division (CICD)** (2006 to 2009), Consumer and Government Affairs Bureau (CGB)
- ▶ **Legal Advisor** (2004 to 2006), Office of the Bureau Chief of the Consumer and Governmental Affairs Bureau
- ▶ **Attorney Advisor** (2003 to 2004), Competition Policy Division (CPD) of the Wireline Competition Bureau

SELECT CONTRIBUTIONS:

- ▶ **Regulatory Development:** Drafted service rules for spectrum bands auctioned in FCC proceedings, including 600 MHz and AWS-3. Addressed complexities of awarding spectrum licenses through a competitive bidding process, developed new service rules for the 70/80/90 GHz bands, facilitating improved access to WI-FI on ships and planes and more robust infrastructure for satellite broadband service. Resolved several disputes between microwave frequency licensees.
- ▶ **Legal Leadership:** Authored portions of an order denying ~\$3.3 billion in designated entity bidding credits, largely upheld by the U.S. Court of Appeals for the D.C. Circuit and denied certiorari by the Supreme Court, saving the government substantial funds. Leveraged hands-on understanding of regulatory process complexities and technology to review and analyze filings and applications for expansion of service throughout the U.S.
- ▶ **Cross-Functional Initiatives:** Coordinated/participated in multiphase initiatives involving internal agency bureaus, other federal agencies, and the White House on issues involving social concerns (obscenity), disability access (closed captioning and broadband access), public safety and emergency preparedness, consumer-facing platforms (websites and public outreach), and inquiries from the U.S. Congress.
- ▶ **Compliance & Enforcement:** Promoted by incoming Bureau Chief to take over 85-member CICD team, charged with analyzing, responding to, and mediating ~two million public complaints annually. Transformed the culture of the division, enhancing productivity and collaboration.
- ▶ **Team Management & Mentoring:** Partnered with Bureau Chiefs to set goals and coordinate implementation across respective divisions. Managed hiring, training, performance evaluations, and adverse actions. Led teams in regulatory framework development, mentoring young attorneys, with several advancing to prominent positions in the private sector.

DICKENSON SHAPIRO MORIN & OSHINSKY, Associate – Washington, DC**1999 to 2003**

Represented individual companies and coalitions in proceedings before federal and state regulators, the FCC, state public utility commissions, and U.S. federal courts. Hiring Committee member.

Additional Experience: Provide strategic advice on operations, sales, and branding for award-winning toy company Upbounders, a family-owned toy business that makes puzzles, games, and playthings for young kids.

EDUCATION & BAR ASSOCIATIONS

Juris Doctor – DUKE UNIVERSITY SCHOOL OF LAW (Duke Law Merit Scholarship, 1999)
A.B., Government – HARVARD UNIVERSITY (cum laude, 1996)

BAR ASSOCIATIONS

Bar Admissions: Maryland, District of Columbia

Member and Former Diversity Committee Co-Chair, Federal Communications Bar Association (FCBA)

SELECTED PUBLICATIONS

- ▶ The Future of Policing Must Be Rooted in Local Communities ([link to view](#))
- ▶ The District Can Use Technology To Make Life Better For Residents ([link to view](#))
- ▶ Voting Every Day: Smartphones, Civil Rights and Civic Participation ([link to view](#))
- ▶ Increasing Civic Engagement Requires Understanding Why People Have Chosen Not to Participate ([link to view](#))
- ▶ A Technological Approach To Better Living, For D.C. And Beyond ([link to view](#))

BLOG

- ▶ Freedom to Tinker, personal blog: ([link to view](#))

CIVICS

- ▶ Committee Member – Government Operations, Public Safety, and Criminal Justice Subcommittee, ReOpenDC Advisory Group (2020)
- ▶ Law and Technology Advisor, The Charles Hamilton Houston Institution for Race and Justice, Harvard Law School (2016 to 2021)
- ▶ Member, Open & Good Government and Full Democracy Committee, Mayor Muriel Bowser’s Transition Team (2014 to 2015)
- ▶ Technology, innovation, policy, and transition adviser to winning DC mayoral candidate Muriel Bowser (2014 to 2015)
- ▶ Advisory Neighborhood Commissioner, District of Columbia Government (2003 to 2005)

ASSOCIATIONS

- ▶ Board member, Washington Episcopal School (2019 to Present)
- ▶ Schools and Scholarships Committee member, Harvard Admissions Office (2016 to Present)
- ▶ Board member, Schools Committee Co-Chair, and current member, Harvard Club of Washington, DC (2014 to Present)
- ▶ Former VP of the Harvard Black Alumni Society of DC (2008 to 2010)
- ▶ Member and former Diversity Committee Co-Chair for the Federal Communications Bar Association (FCBA) (2000 to Present)

RECOGNITION

- ▶ The Hamden Education Foundation’s 2003 Distinguished Alumni Award.

U.S. PATENT

- ▶ Awarded a patent in 1992 for inventing a new-style container for dispensing liquids.



Executive Office of the Mayor – Mayor’s Office of Talent and Appointments
John A. Wilson Building | 1350 Pennsylvania Avenue, Suite 600 | Washington, DC 20004

Jeffrey H. Tignor



Mr. Jeffrey H. Tignor is current member of the Police Complaints Board and the Acting Director for the Office of Communications and Business Opportunities at the Federal Communications Commission. Mr. Tignor has over 20 years of experience working on wireless broadband issues, wireline broadband issues and consumer protection, including three years leading a division of more than 85 staff members tasked with resolving consumer complaints.

Mr. Tignor is also the former Chairman of Advisory Neighborhood Commission (ANC) 4B. He was elected as the ANC Commissioner for ANC 4B08 in November 2002 and served as the Chairman of ANC 4B in 2003 and 2004. In this role, he often worked on issues affecting public safety. Mr. Tignor is currently the Chair of the Board of Washington Episcopal School and past president on the Board of the Harvard Club of Washington, DC.

A Ward 4 resident, Mr. Tignor earned his Bachelor of Arts in Government from Harvard University and his Juris Doctor from Duke University School of Law.



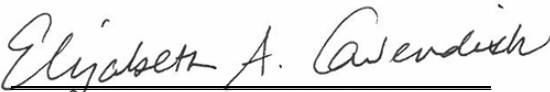
GOVERNMENT OF THE DISTRICT OF COLUMBIA
Executive Office of Mayor Muriel Bowser



Office of the General Counsel to the Mayor

To: Kimberly A. Bassett, Steve Walker
From: Betsy Cavendish
Date: October 1, 2024
Subject: Legal sufficiency review of a resolution appointing Jeffrey H. Tignor as the Ward 4 member of the Police Complaints Board

This is to Certify that this office has reviewed the above-referenced Order and found it to be legally unobjectionable. If you have any questions in this regard, please do not hesitate to call Michael Porcello, Deputy General Counsel, Executive Office of the Mayor, at 202-727-0872, or me at 202-724-7681.


Elizabeth Cavendish

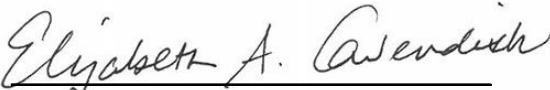
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