

1 AN ACT relating to utility service disconnection reports by retail electric suppliers.

2 *Be it enacted by the General Assembly of the Commonwealth of Kentucky:*

3 ➔SECTION 1. A NEW SECTION OF KRS CHAPTER 278 IS CREATED TO
4 READ AS FOLLOWS:

5 (1) On or before the fifteenth day of each month, every retail electric supplier shall
6 file a retail electric service disconnection report with the commission detailing all
7 service disconnections for their residential customers that occurred during the
8 previous calendar month by date, time of disconnection, and reason for
9 disconnection. The report shall show disconnections as a proportion of the total
10 number of residential accounts for the reporting period.

11 (2) The retail electric service disconnection report shall include the reasons for each
12 disconnection, including but not limited to disconnection based on:

13 (a) A customer's request for discontinuance or transfer service;

14 (b) Nonpayment of bills, including noncompliance with a deferred payment
15 plan or nonpayment of deposit; or

16 (c) Violation of a retail electric supplier's terms of service or using the service
17 in a manner which interferes with other customers.

18 (3) Each retail service disconnection shall show:

19 (a) The high and low recorded temperature issued by the National Oceanic and
20 Atmospheric Administration, National Weather Service for the retail service
21 disconnection date and location; and

22 (b) Whether the retail electric service was reconnected, if the reconnection was
23 within twenty-four (24) hours of service the disconnection.

24 (4) The monthly retail electric service disconnection report shall be made available to
25 the public on the commission's website.