

Regular Session, 2013

SENATE RESOLUTION NO. 82

BY SENATOR AMEDEE

COMMENDATIONS. Recognizes and commends the accomplishments of the staff of the Louisiana Workforce Commission Employment Security Board of Review.

1 A RESOLUTION

2 To recognize and commend the accomplishments of the staff of the Louisiana Workforce
3 Commission Employment Security Board of Review.

4 WHEREAS, the Louisiana Workforce Commission Employment Security Board of
5 Review, through its staff, in just under two years, has made substantial and notable
6 improvements in its handling of appeals; and

7 WHEREAS, in January 2011, the board had 1,688 pending appeals, but only
8 disposed of 8%, or 204 of those appeals with the average age of the 1,688 pending cases
9 being 107 days; and

10 WHEREAS, to address its backlog, the board hired a new administrator, Dayne
11 Freeman, and employed licensed attorneys to assist the appointed board members with case
12 review, and by July 2011, the end of Mrs. Freeman's tenure, the board had rendered 3,634
13 decisions and reduced its pending appeals to 890 and average case age to 58 days; and

14 WHEREAS, on July 18, 2011, Shaydra Guillory became new administrator of the
15 board and under her leadership, the board made further reduction to the time required to
16 handle appeals in that by the end of July 2012, the board had reduced its pending appeals to
17 200 with the average age of the pending appeals being 15 days; and

18 WHEREAS, in August 2012, Renita Ward-Williams was hired as administrator of

1 the board and as of January 2013, the board had reduced its month end pending appeals to
2 49, with the remarkably reduced average age of its pending cases from 107 days in 2011 to
3 being between three (3) to five (5) days with the board having made 9,478 legal decisions
4 in the two year period; and

5 WHEREAS, according to United States Department of Labor reports, the board has
6 achieved the following recent accomplishments:

7 September 2012 - Best in the country for higher appeals authority case aging;
8 average case age was 5 days.

9 October 2012 - Best in the country for higher appeals authority case aging, average
10 case age was 3 days.

11 November 2012 - Best in the country for higher appeals authority case aging;
12 average case age was 4 days.

13 December 2012 - Best in the country for higher appeals authority case aging;
14 average case age was 4 days.

15 January 2013 - Ranked 2nd in the country for higher appeals authority case aging;
16 average case age was 3 days.

17 February 2013 - Best in the country for higher appeals authority case aging; average
18 case age was 4 days; and

19 WHEREAS, these accomplishments have occurred due to the tremendous dedication
20 and effort of the staff of the Board of Review, particularly Renita Ward-Williams,
21 Administrative Law Judge-Advanced/Supervisor; Marilyn Grimes, Administrative Law
22 Judge; Madeline Carbonette, Administrative Law Judge; Tiffany Christensen,
23 Administrative Law Judge; Nicole Williams, Clerical Staff; Angela Lawson, Clerical Staff;
24 and Pamela Cannon, Clerical Staff; and

25 WHEREAS, these accomplishments were also the product of the outstanding
26 leadership of the three administrators, namely Dayne Freeman, current Office of
27 Unemployment Insurance Director; Shaydra Guillory, current Chief of Appeals, and Renita
28 Ward-Williams.

29 THEREFORE, BE IT RESOLVED that the Senate of the Legislature of Louisiana
30 hereby recognizes and commends the outstanding and dedicated service and remarkable

1 accomplishments of the staff of the Louisiana Workforce Commission Employment Security
2 Board of Review.

3 BE IT FURTHER RESOLVED that copies of this Resolution be transmitted to
4 Dayne Freeman, Shaydra Guillory, Renita Ward-Williams, Marilyn Grimes, Madeline
5 Carbonette, Tiffany Christensen, Nicole Williams, Angela Lawson, and Pamela Cannon.

The original instrument and the following digest, which constitutes no part
of the legislative instrument, were prepared by Jerry J. Guillot.

DIGEST

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SR No. 82

Commends the outstanding and dedicated service and remarkable accomplishments of the
staff of the La. Workforce Commission Employment Security Board of Review.