The Commonwealth of Massachusetts

PRESENTED BY:

Tricia Farley-Bouvier and Aaron Vega

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act establishing the Massachusetts foster care review office.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
Tricia Farley-Bouvier	3rd Berkshire
Aaron Vega	5th Hampden
Colleen M. Garry	36th Middlesex
José F. Tosado	9th Hampden
Denise Provost	27th Middlesex
Kenneth I. Gordon	21st Middlesex
Donald R. Berthiaume, Jr.	5th Worcester
Natalie M. Blais	1st Franklin
Daniel R. Carey	2nd Hampshire
Mindy Domb	3rd Hampshire
James K. Hawkins	2nd Bristol
Stephan Hay	3rd Worcester
Russell E. Holmes	6th Suffolk
Joseph D. McKenna	18th Worcester
Joan Meschino	3rd Plymouth
Shaunna L. O'Connell	3rd Bristol

By Representatives Farley-Bouvier of Pittsfield and Vega of Holyoke, a petition (accompanied by bill, House, No. 112) of Tricia Farley-Bouvier and others relative to establishing the Massachusetts foster care review office. Children, Families and Persons with Disabilities.

The Commonwealth of Massachusetts

In the One Hundred and Ninety-First General Court (2019-2020)

An Act establishing the Massachusetts foster care review office.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1	SECTION 1. Chapter 18B of the General Laws is hereby amended by striking section
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4	SECTION 2. The General Laws are hereby amended by inserting after Chapter 18B the
5	following chapter: CHAPTER 18D. FOSTER CARE REVIEW OFFICE.
6	Section 1. As used in this chapter, the following words shall have the following
7	meanings, unless otherwise noted:
8	"Board", the foster care review office governing board.
9	"CASA", court appointed special advocate.
10	"Council", foster care review office interdisciplinary council.

11	"Department", the department of children and families.
12	"Foster care placement", all out-of-home placement of children, youth or young adults by
13	the department whether voluntarily or by court assigned custody.
14	"FCRO", the foster care review office created pursuant to this chapter.
15	"Foster care review", an administrative review of the status of each child, youth or young
16	adult who is in foster care placement.
17	"Local panel", a local foster care review panel of trained volunteer citizen reviewers and
18	FCRO staff created pursuant to this chapter.
19	"Parties", all parties involved in a specific child, youth or young adult case.
20	"Permanency", a legal, permanent family living arrangement.
21	"Secretary", the secretary of the executive office of health and human services.
22	Section 2. (a) There shall be an office of foster care review, which shall be independent
23	of any supervision or control by any executive agency. The FCRO shall be established as an
24	independent state agency, overseen and supported by the board.
25	(b) The FCRO shall conduct foster care case reviews every six months of every child in
26	foster care placement to make determinations and recommendations regarding the placement and
27	progress towards permanency; provide information and direct reporting to the legislature, the
28	department, the governor, the secretary, the chief justices of the juvenile and the probate and
29	family courts, and the public regarding the foster care system in Massachusetts; make

recommendations regarding foster care policy; and ensure oversight, accountability and
transparency regarding the foster care system.

(1) The FCRO shall designate local panels of trained citizen reviewers to conduct foster
 care case reviews for every child in foster care placement at least every six months while in
 placement.

35 (2) The FCRO shall create and implement the following:

i. Policies and procedures regarding the duties of FCRO staff including the
 scheduling and conduct of case reviews, advanced notice to parties to the case, development of
 individual case review reports including findings and recommendations, dissemination of
 individual case review reports to the parties, and follow-up of individual cases in accordance
 with FCRO policies and procedures;

41 ii. Guidelines regarding citizen reviewer qualifications and recruitment;

- 42 iii. Training programs for citizen reviewers which shall include an initial training
 43 program and periodic in-service training programs;
- 44 iv. Policies and procedures for local panels in the conduct of individual case reviews;
- v. Policies and procedures for FCRO regarding the conduct of reviews, follow-up of
 individual cases between reviews, communication with parties, structure, format and content of
 individual case review reports and access to data and information;
- 48 vi. A central record-keeping system for all local panel files, including individual case
 49 reviews and aggregate data;

vii. Content and format of periodic and annual FCRO aggregate reports.

(3) The FCRO shall provide periodic and annual aggregate reports to the legislature,
governor, secretary, the department, the chief justices of the juvenile and the probate and family
courts and the public.

(4) The FCRO shall have access to all relevant information regarding any child, youth or
young adult eligible for foster care case review including, but not limited to, data, records and
case files provided to the FCRO by the department.

57 (5) Individual case review reports shall be provided to all parties to the legal case for
58 judicial consideration and for the purpose of permanency planning.

(c) The FCRO shall be the only entity that conducts periodic, administrative foster care
case reviews as required by the Adoption Assistance and Child Welfare Act of 1980 (Public Law
96-272).

62 Section 3. (a) The board shall hire an FCRO executive director.

(b) Any person appointed to the position of executive director shall be selected without
regard to political affiliation and on the basis of integrity and demonstrated ability in leadership,
organizational management, collaboration, and child welfare, advocacy or law.

(c) The executive director may be removed from office for cause by a majority vote of
the board. Such cause may include substantial neglect of duty, gross misconduct or conviction
of a crime. The cause for removal shall be stated in writing and shall be sent to the governor,
attorney general, auditor and clerks of the senate and house of representatives at the time of
removal and shall be a public document.

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74 Section 4. (a) The board shall have a maximum of thirteen members, geographically 75 diverse and appointed by a majority vote of the governor, attorney general and auditor. 76 Membership shall include the child advocate or designee, the department commissioner or 77 designee, a representative of the Children's League of Massachusetts, the Massachusetts CASA 78 program state director, a state educational administrator/superintendent, a legal representative of 79 the child and family division of the committee for public counsel services, a pediatrician with 80 expertise in the area of adverse childhood experiences, a representative of organized labor to be 81 designated by the president of the collective bargaining unit that represents the social workers of 82 the department, a foster parent, an adult foster care alumni, one former department staff 83 reviewer, and two current citizen volunteer reviewers with a minimum of five years experience 84 as a reviewer.

(b) The members shall have no pecuniary interest in the foster care system and shall not
be employed by the FCRO, the executive office of health and human services, the department, a
child welfare agency providing services on behalf of the department, the juvenile court or the
probate and family court.

(c) The terms of the members shall be for three years, with the exception of the child
advocate who may serve as long as he/she serves as the child advocate. Members shall not serve
more than two consecutive terms, except that members shall serve until their successors have
been appointed.

93	(d) The Board shall meet at least four times each calendar year. Each member shall attend
94	at least two meetings each calendar year and shall be subject to removal for failure to attend at
95	least two meetings unless excused by a majority of the members of the board.
96	(e) The board shall:
97	(1) Hire and fire the executive director for the FCRO;
98	(2) Annually set the salary of the executive director; and
99	(3) Support and facilitate the work of the FCRO.
100	(f) The executive director shall be the administrative head of the FCRO and shall devote
101	full-time to the duties of the FCRO. The executive director shall provide information and
102	reporting services, provide analysis of information obtained, and oversee foster care case reviews
103	and tracking. The executive director shall, through information analysis and with the assistance
104	of the board, (1) determine key issues of the foster care system and make recommendations to
105	improve the system, (2) identify key areas of strength and (3) make policy recommendations.
106	(g) The executive director of the FCRO shall be responsible for all human resource
107	planning and management; for the duties of the office as provided by law, including the annual
108	aggregate report and any periodic reporting; data collection and analysis; and oversight and
109	training of local panels of citizen reviewers. The executive director shall meet at least monthly
110	with the council to review and address issues and concerns regarding services for children, youth
111	and families as well as individual case challenges that require escalation to address or resolve.
112	Section 5. (a) The FCRO shall designate local panels of citizen reviewers, in
113	geographical locations that correspond with the department's service areas, to conduct foster care

114	case reviews. The number of panels required is determined by the FCRO in accordance with the
115	number of children, youth and young adults in foster care placement within each service area.
116	The executive director of the office shall create and implement citizen volunteer recruitment
117	efforts and select citizen volunteers from local areas to serve on local panels. A person employed
118	by the FCRO, the department, a child welfare agency or juvenile and probate/family courts shall
119	not be appointed to a local panel with the exception of a foster care or kinship individual.
120	(b) Each local panel, comprised of one FCRO staff reviewer and two trained citizen
121	reviewers, shall conduct individual foster care case reviews in accordance with the policies and
122	procedures created and implemented by the FCRO.
123	Section 6. (a) The foster care case review shall be conducted to determine:
124	(1) Necessity, appropriateness and safety of the child/youth/young adult's current
125	placement;
126	(2) Extent of the parties' compliance with the service plan;
127	(3) Extent of progress made toward alleviating or mitigating the causes necessitating
128	the placement;
129	(4) Extent to which services in the plan are being provided and the identification of
130	any barriers to receiving the needed services;
131	(5) Progress made toward the permanency goal;
132	(6) Whether the permanency goal should be amended;
133	(7) Projected date by which child may be in a permanent placement;

134 (8) Goals for the next six months;

135 (9) Additional findings and recommendations in accordance with the136 child/youth/young adult's best interest.

(b) The local foster care case review meeting shall be facilitated by a FCRO staff
reviewer who is responsible for completing the individual case review report of findings and
recommendations.

(c) Anyone with a role in achieving the permanency goal for the child, youth or young
adult is invited to the review. The individual case review report shall be submitted to the
department, the juvenile or probate/family court, and all other legal parties to the case within
thirty days after the foster care case review.

(d) The department will comply with the FCRO individual case review findings and
recommendations, subject to an appeals process developed by the FCRO and the department.

Section 7. (a) The FCRO interdisciplinary council shall include commissioner level or
designee representation of the department, the office of the child advocate, developmental
services (DDS), elementary and secondary education (DOE), mental health (DMH), public
health (DPH), transitional assistance (DTA), youth services (DYS) and the Massachusetts
rehabilitation commission (MRT).

151 The council shall be chaired by the FCRO executive director and shall convene at least 152 monthly. The FCRO shall ensure that appropriate services are being delivered in the best interest 153 of the child, youth or young adult.

154 (b) The council shall:

155 (i) Address and resolve case specific issues that have been elevated by the FCRO;156 and

(ii) Address systemic issues impacting progress towards permanency and services
focused on the best interest of children, youth and young adults in foster care placement brought
to the council's attention by the FCRO executive director.

160 Section 8. (a) The department shall provide unrestricted access of the FCRO to any and 161 all information pertaining to the child/youth/young adult's needs including electronic and hard 162 copy records, reports, and materials, specifically department records including evaluations 163 conducted by external or independent providers and court evaluations.

(b) The department shall notify the FCRO of a child/youth/young adult removal from
home, placement, change to placement or case closure no later than two weeks from the date of
the occurrence.

167 (1) The FCRO shall be bound by any limitations on the use or release of information168 imposed by law upon the party furnishing such information.

Section 9. (a) The FCRO executive director shall develop internal procedures, including
staffing and budget, subject to appropriation, appropriate for the effective performance of his/her
duties and to carry out the functions of the office.

Section 10. (a) The FCRO executive director shall report annually to the governor, the president of the senate, the speaker of the house of representatives, the joint committee, the chief justices of the juvenile and the probate and family courts, the secretary and the commissioner of the department on the activities of the FCRO, including but not limited to statistics and analysis

176	of aggregate data from the foster care reviews regarding strengths, issues, policy concerns, and
177	problems which have come to the attention of the FCRO and the executive director from analysis
178	of the aggregate data. The executive director shall make recommendations to address the issues,
179	concerns and problems identified.
180	(b) The report shall be made public.
181	Section 11. (a) No person employed by or contracted by or volunteering for the FCRO
182	shall be subject to suit directly, derivatively or by way of contribution or indemnification for any
183	civil damages under the laws of the commonwealth resulting from any act or omission performed
184	during or in connection with the discharge of his/her duties within the scope of employment or
185	appointment, unless such act or failure to act was committed with gross negligence, maliciously
186	or in bad faith.