HOUSE No. 02061

The Commonwealth of Massachusetts

PRESENTED BY:

Bradley H. Jones, Jr.

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to administrative simplification.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
Bradley H. Jones, Jr.	20th Middlesex
Donald F. Humason, Jr.	4th Hampden
Elizabeth Poirier	14th Bristol
F. Jay Barrows	1st Bristol
Shaunna O'Connell	3rd Bristol
Donald Wong	9th Essex
Todd M. Smola	1st Hampden
Sheila Harrington	1st Middlesex
Steven L. Levy	4th Middlesex
Paul K. Frost	7th Worcester

HOUSE No. 02061

By Mr. Jones of North Reading, a petition (accompanied by bill, House, No. 2061) of Frost and others relative to determinations of medical necessity by insurance carriers or utilization review organizations Joint Committee on Financial Services.

The Commonwealth of Massachusetts

In the Year Two Thousand Eleven

An Act relative to administrative simplification.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- SECTION 1. Section 12 of Chapter 176O of the General Laws, as appearing in the 2008 Official
- 2 Edition, is hereby amended by striking out subsections (b) and (c) and inserting in place thereof
- 3 the following subsections:-- (b) A carrier or utilization review organization shall make a
- 4 determination regarding the medical necessity of a proposed admission, procedure or service that
- 5 requires a determination within two working days of obtaining all necessary information. For
- 6 purposes of this section, "necessary information" shall include the results of any face-to-face
- 7 clinical evaluation or second opinion that may be required. In the case of a determination to
- 8 approve an admission, procedure or service, the carrier or utilization review organization shall
- 9 notify 14 the provider rendering or requesting the service within 24 hours. In the case of an
- 10 adverse determination, the carrier or utilization review 16 organization shall notify the provider
- 11 rendering or requesting the service within 24 hours, and shall provide written or electronic
- 12 confirmation of the notification to the insured and the provider within one working day

- 13 thereafter. (c) A carrier or utilization review organization shall make a concurrent review
- 14 determination within one working day of obtaining all necessary information. In the case of a
- 15 determination to approve an extended stay or additional services, the carrier or utilization review
- 16 organization shall notify the provider rendering or requesting the service within one working
- 17 day.
- 18 In the case of an adverse determination, the carrier or utilization review organization shall notify
- 19 the provider rendering or requesting the service within 24 hours and shall provide written or
- 20 electronic notification to the insured and the provider within one working day thereafter. The
- 21 service shall be continued without liability to the insured until the insured has been notified of
- 22 the determination.
- 23 SECTION 2. Subsection (a) of Section 6 of Chapter 176O of the General Laws, as so appearing
- 24 in the 2008 Official Edition, is hereby amended by striking out clause (2) thereof.