

**HOUSE . . . . . No. 02310**

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The Commonwealth of Massachusetts

PRESENTED BY:

*Ellen Story and*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act addressing workplace bullying, mobbing and harassment, without regard to protected class status.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
<i>Ellen Story</i>	<i>3rd Hampshire</i>
<i>Kevin G. Honan</i>	<i>17th Suffolk</i>
<i>Nick Collins</i>	<i>4th Suffolk</i>
<i>Denise Andrews</i>	<i>2nd Franklin</i>
<i>Benjamin Swan</i>	<i>11th Hampden</i>
<i>Alice K. Wolf</i>	<i>25th Middlesex</i>
<i>Peter V. Kocot</i>	<i>1st Hampshire</i>
<i>Louis L. Kafka</i>	<i>8th Norfolk</i>
<i>Kay Khan</i>	<i>11th Middlesex</i>

# HOUSE . . . . . No. 02310

By Ms. Story of Amherst and Senator Ms. Clark, a joint petition (accompanied by bill, House, No. 2310) of Swan and others for legislation to address workplace bullying, mobbing and harassment without regard to protected class status Joint Committee on Labor and Workforce Development.

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE  
□ SENATE  
□ , NO. 699 OF 2009-2010.]

## The Commonwealth of Massachusetts

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**In the Year Two Thousand Eleven**  
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An Act addressing workplace bullying, mobbing and harassment, without regard to protected class status.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

- 1 The General Laws are hereby amended by inserting after chapter 151E the following chapter:-
- 2 Chapter 151F
- 3 THE HEALTHY WORKPLACE
- 4 Section 1. (a) The General Court finds that:
- 5 (1) The social and economic well-being of the Commonwealth is dependent upon healthy
- 6 and productive employees;

7 (2) Between 37 and 59 percent of employees directly experience health-endangering  
8 workplace bullying, abuse, and harassment and this mistreatment is approximately four times  
9 more prevalent than sexual harassment alone;

10 (3) Workplace bullying, mobbing and harassment can inflict serious harm upon targeted  
11 employees, including feelings of shame and humiliation, severe anxiety, depression, suicidal  
12 tendencies, impaired immune systems, hypertension, increased risk of cardiovascular disease and  
13 symptoms consistent with post-traumatic stress disorder;

14 (4) Abusive work environments can have serious consequences for employers, including  
15 reduced employee productivity and morale, higher turnover and absenteeism rates, and increases  
16 in medical and workers' compensation claims;

17 (5) If mistreated employees who have been subjected to abusive treatment at work cannot  
18 establish that the behavior was motivated by race, color, sex, sexual orientation, national origin  
19 or age, they are unlikely to be protected by the law against such mistreatment;

20 (6) Legal protection from abusive work environments should not be limited to behavior  
21 grounded in protected class status as that provided for under employment discrimination statutes;  
22 and,

23 (7) Existing workers' compensation plans and common-law tort actions are inadequate to  
24 discourage this behavior or to provide adequate relief to employees who have been harmed by  
25 abusive work environments.

26 (b) It is the purpose of this chapter:

27 (1) To provide legal relief for employees who have been harmed psychologically, physically  
28 or economically, by being deliberately subjected to abusive work environments;

29 (2) To provide legal incentive for employers to prevent and respond to abusive mistreatment  
30 of employees at work.

31 Section 2. For the purposes of this chapter, the following words and phrases shall have the  
32 following meanings:-

33 “Abusive conduct”, employee acts, omissions, or both, that a reasonable person would find  
34 hostile, based on the severity, nature, and frequency of the employee’s conduct, including, but  
35 not limited to: repeated infliction of verbal abuse such as the use of derogatory remarks, insults  
36 and epithets; verbal or physical conduct of a threatening, intimidating or humiliating nature; the  
37 sabotage or undermining of an employee’s work performance; or attempts to exploit a  
38 employee’s known psychological or physical vulnerability. A single act normally shall not  
39 constitute abusive conduct, but an especially severe and egregious act may meet this standard;

40 “Abusive work environment”, an employment condition where any employee, acting with  
41 malice, subjects another employee to abusive conduct so severe that it causes tangible harm to  
42 the target of the abusive conduct employee;

43 “Adverse employment action”, an outcome which negatively impacts an employee, including  
44 but not limited to: termination, constructive discharge, demotion, unfavorable reassignment,  
45 failure to promote, disciplinary action or reduction in compensation.

46 “Constructive discharge”, occurs when an employee:

47 (1) reasonably believed he or she was subjected to abusive conduct;

48 (2) resigned because of that abusive conduct; and,

49 (3) prior to resigning, brought to the employer's attention the existence of the abusive conduct,  
50 and the employer failed to take reasonable steps to correct the situation.

51 "Malice", the desire to cause pain, injury or distress to another.

52 "Physical harm", the material impairment of a person's physical health or bodily integrity, as  
53 established by competent evidence.

54 "Psychological harm", the material impairment of a person's mental health, as established by  
55 competent evidence.

56 "Tangible harm", psychological harm or physical harm.

57 Section 3. (a) No employee shall be subjected to an abusive work environment.

58 (b) No employer or employee shall retaliate in any manner against an employee who has  
59 opposed any unlawful employment practice under this chapter, or who has made a charge,  
60 testified, assisted, or participated in any manner in an investigation or proceeding under this  
61 chapter, including, but not limited to, internal complaints and proceedings, arbitration and  
62 mediation proceedings and legal actions.

63 Section 4. (a) An employer shall be vicariously liable for a violation of section 3 of this chapter  
64 committed by its employee.

65 (b) Where the alleged unlawful employment practice does not include an adverse  
66 employment action, it shall be an affirmative defense for an employer only that:

67 (1) the employer exercised reasonable care to prevent and correct promptly any actionable  
68 behavior; and,

69 (2) the complainant employee unreasonably failed to take advantage of appropriate  
70 preventive or corrective opportunities provided by the employer.

71 Section 5.(a) An employee may be individually liable for a violation of section 3 of this  
72 chapter.

73 (b) It shall be an affirmative defense for an employee only that the employee committed a  
74 violation of section 3 of this chapter at the direction of the employer, under threat of an adverse  
75 employment action.

76 Section 6. It shall be an affirmative defense that:

77 (a) The complaint is based on an adverse employment action reasonably made for poor  
78 performance, misconduct, or economic necessity;

79 (b) The complaint is based on a reasonable performance evaluation; or,

80 (c) The complaint is based on a defendant's reasonable investigation about potentially illegal  
81 or unethical activity.

82 Section 7. (a) Where a defendant has been found to have violated section 3 of this chapter, the  
83 court may enjoin the defendant from engaging in the unlawful employment practice and may  
84 order any other relief that is deemed appropriate, including, but not limited to, reinstatement,  
85 removal of the offending party from the complainant's work environment, back pay, front pay,  
86 medical expenses, compensation for emotional distress, punitive damages and attorney's fees.

87 (b) Where an employer has been found to have committed a violation of section 3 of this  
88 chapter that did not culminate in an adverse employment action, its liability for damages for  
89 emotional distress shall not exceed \$25,000, and it shall not be subject to punitive damages. This  
90 provision does not apply to individually named employee defendants.

91 Section 8. (a) This Chapter shall be enforced solely by a private right of action.

92 (b) An action commenced under this chapter must be commenced no later than one year after  
93 the last act that constitutes the alleged violation of section 3 of this chapter.

94 Section 9. The remedies provided for in this chapter shall be in addition to any remedies  
95 provided under any other law, and nothing in this chapter shall relieve any person from any  
96 liability, duty, penalty or punishment provided by any other law, except that if an employee  
97 receives workers' compensation for medical costs for the same injury or illness pursuant to both  
98 this chapter and the workers' compensation law, or compensation under both this chapter and that  
99 law in cash payments for the same period of time not working as a result of the compensable  
100 injury or illness or the unlawful employment practice, the payments of workers' compensation  
101 shall be reimbursed from compensation paid under this chapter.