

HOUSE No. 2818

The Commonwealth of Massachusetts

PRESENTED BY:

Bradford Hill

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to accessible electronic information technology for persons with disabilities.

PETITION OF:

NAME:

Bradford Hill

DISTRICT/ADDRESS:

4th Essex

HOUSE No. 2818

By Mr. Hill of Ipswich, a petition (accompanied by bill, House, No. 2818) of Bradford Hill relative to accessible electronic information technology for persons with disabilities. State Administration and Regulatory Oversight.

[SIMILAR MATTER FILED IN PREVIOUS SESSION

SEE

□ HOUSE
□ , NO. 827 OF 2011-2012.]

The Commonwealth of Massachusetts

In the Year Two Thousand Thirteen

An Act relative to accessible electronic information technology for persons with disabilities.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section 1. Notwithstanding any law to the contrary, each division and agency of the
2 Commonwealth of Massachusetts shall be directed to activate all TTY Messaging ideally for
3 each active mailbox, but in the minimum assigning at least one TTY enabled mailbox for each
4 member’s office and administrative unit of government;

5 Any work group that employs or may employ individuals with visual impairments should
6 be required to download and install helper applications that allow individuals who are blind or
7 who have visual impairments to work job functions that require the perception of information
8 that is only visually discernable on a telephone; agency of the Commonwealth of Massachusetts
9 that employs Interactive Voice Response self-service applications should be required to include
10 prompts that allows individuals who use TTY’s to communicate over the phone to access the
11 self-service applications.