

**HOUSE . . . . . No. 2966**

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The Commonwealth of Massachusetts

PRESENTED BY:

*George N. Peterson, Jr.*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act regarding regulation of directory assistance.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
<i>George N. Peterson, Jr.</i>	<i>9th Worcester</i>
<i>Christine E. Canavan</i>	<i>10th Plymouth</i>
<i>Bradley H. Jones, Jr.</i>	<i>20th Middlesex</i>
<i>Michael R. Knapik</i>	<i>Second Hampden and Hampshire</i>
<i>David B. Sullivan</i>	<i>6th Bristol</i>

**HOUSE . . . . . No. 2966**

By Mr. Peterson of Grafton, a petition (accompanied by bill, House, No. 2966) of George N. Peterson, Jr. and others relative to directory assistance charges for handicapped or elderly persons. Telecommunications, Utilities and Energy.

[SIMILAR MATTER FILED IN PREVIOUS SESSION

SEE

□ HOUSE  
□ , NO. 1771 OF 2011-2012.]

**The Commonwealth of Massachusetts**

**In the Year Two Thousand Thirteen**

An Act regarding regulation of directory assistance.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Chapter 159 of the General Laws is hereby amended by striking out  
2 Section 19A, in its entirety, and inserting, in place thereof, the following:

3 Section 19A. Directory assistance; handicapped or elderly customers.

4 "Customers who are certified handicapped or elderly pursuant to regulations promulgated  
5 by the department shall be allowed an unlimited number of directory assistance calls without  
6 charge, and subject to such other terms and conditions as the department finds reasonable;  
7 provided, however, that no rate, fare, toll or charge for directory assistance service may be  
8 charged to users of coin operated telephones.

9 For the purpose of this section, "directory assistance service" or "directory assistance  
10 call" shall mean information given to a customer of a telecommunications company to provide  
11 such customer with a telephone number for another customer within the commonwealth. A  
12 telecommunications company that provides such a service or a service which gives customers  
13 information about telephone numbers in another state shall not be required to file a schedule with

14 the department to offer such service and the department shall have no authority to review or  
15 approve the offering of the latter such service. " .