

**HOUSE . . . . . No. 3150**

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The Commonwealth of Massachusetts

PRESENTED BY:

*Harold P. Naughton, Jr.*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to the training and certification of veteran service agents.

PETITION OF:

NAME:

*Harold P. Naughton, Jr.*

DISTRICT/ADDRESS:

*12th Worcester*

**HOUSE . . . . . No. 3150**

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By Mr. Naughton of Clinton, a petition (accompanied by bill, House, No. 3150) of Harold P. Naughton, Jr. relative to the training and certification of veteran service agents. Veterans and Federal Affairs.

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 3192 OF 2013-2014.]

The Commonwealth of Massachusetts

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In the One Hundred and Eighty-Ninth General Court  
(2015-2016)  
\_\_\_\_\_

An Act relative to the training and certification of veteran service agents.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 Section 2 of chapter 115 of the General Laws, as appearing in the 2008 Official Edition,  
2 is hereby amended by inserting after the second paragraph the following paragraph:-

3 The secretary shall promulgate regulations to ensure local veteran service officers and  
4 agents, appointed under section 3, are trained and certified, including but not limited to,  
5 assessing penalties against any municipality, district or veterans service officer or agent not in  
6 compliance with this section or regulations promulgated hereto. Veteran service officers and  
7 agents shall be trained and certified within 12 months of appointment pursuant to section 3.  
8 Veterans service officers and agents currently appointed pursuant to said section 3 shall be shall  
9 be certified within 12 months of the date said regulations are promulgated. Certification must be  
10 renewed every 5 years. To be eligible for certification as a veterans service officer or agent, the

11 candidate shall: (1) be appointed locally pursuant to this section; (2) pass a test established by the  
12 secretary which shall demonstrate the skills necessary to effectively represent veterans which  
13 shall include, but not be limited to, the following areas of knowledge: the chapter 115 program,  
14 federal and local benefits, including employment, education, health care, retirement and other  
15 veterans' benefits; and alternative resources, including those which are partially or wholly  
16 subsidized by the federal government, such as Medicaid, supplemental security income and  
17 social security disability benefits, as well as federal pension and compensation entitlements.  
18 The secretary shall collaborate with the Massachusetts Veterans Service Officers Association in  
19 formulating said training and certification. The secretary shall make this testing available no less  
20 than two times per calendar year. The Commonwealth shall consider those who complete the  
21 requirements in this paragraph a certified veteran service officer or agent.

22           The secretary shall establish standards for the training and support of veteran service  
23 officers and agents consistent with the requirements of this paragraph. During the period of  
24 employment, a person holding a veterans service officer or agent certificate pursuant to this  
25 section shall be under the direct supervision of the mayor, town manager, board of selectmen, or  
26 regional district board or others who shall regularly observe and evaluate the performance of  
27 assigned duties by veterans service officer or agent.

28           At the request of any municipality or district, the secretary shall offer such training and  
29 testing to any person who works directly for a certified veterans service officer or agent.