

**HOUSE . . . . . No. 3164**

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The Commonwealth of Massachusetts

PRESENTED BY:

*Tom Sannicandro*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying resolution:

Resolutions to protect consumers and enforce the Fair Credit Reporting Act.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
<i>Tom Sannicandro</i>	<i>7th Middlesex</i>
<i>Brian M. Ashe</i>	<i>2nd Hampden</i>

**HOUSE . . . . . No. 3164**

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By Mr. Sannicandro of Ashland, a petition (accompanied by resolution, House, No. 3164) of Tom Sannicandro and Brian M. Ashe memorializing the President of the United States and Congress to require consumer reporting agencies to meet the standards of the Fair Credit Reporting Act. Veterans and Federal Affairs.

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 3207 OF 2013-2014.]

The Commonwealth of Massachusetts

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In the One Hundred and Eighty-Ninth General Court  
(2015-2016)  
\_\_\_\_\_

Resolutions to protect consumers and enforce the Fair Credit Reporting Act.

1           Whereas, the credit history of an individual plays a critical role in their economic health  
2 and well-being and controls an individual’s ability to own or rent a home, buy a car, obtain  
3 insurance, obtain fairly priced credit and gain employment;

4           Whereas, the credit reporting system is riddled with errors and inaccuracies adversely  
5 affecting millions of Americans with studies showing that 3% to 25% of the over \$200 million  
6 credit files contain serious errors;

7           Whereas, the Congress passed the Fair Credit Reporting Act in order to protect  
8 consumers when dealing with credit reporting agencies;

9           Whereas, the Fair Credit Reporting Act requires credit reporting agencies and furnishers  
10 to conduct reasonable investigation when a consumer disputes an entry on their credit report and  
11 adopt reasonable procedures to ensure accuracy;

12           Whereas, Massachusetts general laws require consumer reporting agencies to conduct  
13 reasonable investigations when a consumer disputes an entry on their credit report;

14           Whereas, credit reporting agencies have failed to meet the standards of the Fair Credit  
15 Reporting Act and Massachusetts statute in maintaining accurate credit history and in resolving  
16 disputes by adopting a highly automated, computer-driven system that precludes any real  
17 investigation;

18           Whereas, the failure of credit reporting agencies to meet their duties under the Fair Credit  
19 Reporting Act and Massachusetts statute leaves consumers powerless to address debilitating  
20 errors on their credit history and causes substantial harm to consumers;

21           Whereas, the Consumer Financial Protection Bureau is the oversight entity for consumer  
22 reporting agencies and has the ability to supervise consumer reporting agencies, review their  
23 policies and procedures, and take action to require reform; therefore be it

24           Resolved, that the Commonwealth of Massachusetts calls upon the Consumer Financial  
25 Protection Bureau to take swift and substantial action to require consumer reporting agencies to  
26 meet the standards of the Fair Credit Reporting Act, adopt strict data match and other procedures  
27 to ensure the accuracy of credit reports and conduct substantive investigations to resolve  
28 disputes; and be it further

29           Resolved, that a copy of these resolutions by forwarded by the Clerks of the House of  
30 Representatives and Senate to the President of the United States, the Consumer Financial  
31 Protection Bureau and to members of each branch of Congress from the Commonwealth of  
32 Massachusetts.