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# The Commonwealth of Massachusetts

#### PRESENTED BY:

### Daniel J. Ryan

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to enhance, update and protect the 2013 Motor Vehicle Right to Repair Law and Consumer Rights.

#### PETITION OF:

NAME:	DISTRICT/ADDRESS:
Daniel J. Ryan	2nd Suffolk
David Biele	4th Suffolk

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By Mr. Ryan of Boston, a petition (accompanied by bill, House, No. 340) of Daniel J. Ryan and David Biele relative to the motor vehicle right to repair law and consumer rights. Consumer Protection and Professional Licensure.

## The Commonwealth of Massachusetts

In the One Hundred and Ninety-First General Court (2019-2020)

An Act to enhance, update and protect the 2013 Motor Vehicle Right to Repair Law and Consumer Rights.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section 1. Section 1 of Chapter 93K of the General Laws is hereby amended by inserting 2 after the definition of "Manufacturer" the following definition:- "Mechanical Vehicle Data", any 3 telematics data in a vehicle related to the diagnosis, repair or maintenance of that vehicle. 4 Section 1 of said Chapter 93K is hereby further amended by inserting after the definition 5 "Owner" the following new definition "Telematic System" Any system in a vehicle that collects 6 and stores information generated by the operation of the vehicle utilizing wireless 7 communications to transfer that information electronically. Such systems include, but are not 8 limited to, motor vehicle remote diagnostics, automatic airbag deployment and crash notification, 9 navigation, stolen vehicle location, remote door unlock, transmitting emergency and vehicle 10 location information to public safety answering points and any other service integrating vehicle 11 location technology and wireless communications.

13	Section 2. Section 2 (d) (1) of said Chapter 93K is hereby amended by inserting at the
14	end thereof the following:-
15	Access for vehicle owners and independent repair facilities to vehicle on-board
16	diagnostic systems shall be standardized and not require the use of any authorization, directly or
17	indirectly, by the manufacturer unless that authorization system for access to vehicle networks
18	and their on-board diagnostic systems is standardized across all makes and models sold in the
19	Commonwealth and is administered by an entity unaffiliated with a manufacturer.
20	Section 3. Said Chapter 93K is hereby further amended by striking Section 2 (f) and
21	inserting in place thereof the following:-
22	(f) Commencing in model year 2022 and thereafter a manufacturer of motor vehicles sold
23	in the Commonwealth that utilizes a telematics system shall be required to equip such vehicles
24	with an inter-operable, standardized and open access platform across all makes and models that
25	is capable of securely communicating all telematics vehicle data in a standardized format via
26	direct data connection to the platform. Said platform shall be directly accessible by the owner or
27	lessee of the vehicle through a mobile-based application and upon the authorization of the
28	vehicle owner or lessee, all mechanical data shall be directly accessible by an independent motor
29	vehicle repair facility or a class 1 dealer licensed pursuant to Section 58 of Chapter 140 limited
30	to the time to complete the repair or for a period of time agreed to by the vehicle owner or lessee
31	for the purposes of maintaining, diagnosing and repairing the motor vehicle. Access also shall
32	include the ability to send commands to in-vehicle components if needed for purposes of

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maintenance, diagnostics and repair. All data collected by the telematic system is exclusively
owned by the motor vehicle owner.

35 Section 4. Said Chapter 93K is hereby further amended by adding after clause (f) the36 following:

37 (g) The Attorney General is hereby directed to establish a consumer motor vehicle 38 telematic system notice that includes, but is not limited to, (i) explaining what is motor vehicle 39 telematics, (ii) the data collected and stored by the telematic system, (iii) the capability of the 40 consumer to access the vehicle's telematic data through a mobile device and (iv) that an 41 independent repairer with the permission of the consumer, can access the telematic mechanical 42 repair information for vehicle repair purposes. Said notice shall contain a consumer signature 43 section specifying that the consumer has read the telematic consumer system notice form and a 44 section that provides the consumer the capability to assent or prohibit all telematic system data 45 generated by the telematic system being transmitted from the consumer's vehicle to the vehicle 46 manufacturer. The consumer notice shall also inform the consumer that they may amend their 47 signed consumer telematic system notice by visiting any new car dealership that sells the 48 consumer's vehicle brand or using an online mobile application.

Section 5. Said Chapter 93K is hereby further amended by adding the following clause:(h) A class 1 or class 2 dealer licensed pursuant to Chapter 140 Section 58 of the General Laws
shall when selling a vehicle containing a telematic system provide the consumer the motor
vehicle telematics system notice to be read and signed by the consumer and provide a copy of the
signed notice to the consumer.

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54 Section 6. Section 6(a) of Chapter 93K is hereby amended by adding at the end the 55 following:- A manufacturer's failure to comply with the requirements of this act shall prohibit a 56 manufacturer from selling new motor vehicles in the Commonwealth until such time as the 57 Attorney General is satisfied that the manufacturer has cured all problems and is in full 58 compliance with this act.