**HOUSE . . . . . . . . . . . . . . . . No. 04083** 

The committee on Financial Services, reports on Senate, No. 868 and House, No. 1219, a Bill to prevent unlawful and unnecessary foreclosures (House, No. 4083). May 10, 2012. Michael A. Costello, for the committee.

## The Commonwealth of Massachusetts

In the Year Two Thousand Twelve

An Act to prevent unlawful and unnecessary foreclosures.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- 1 SECTION 1. Chapter 244 of the General Laws, as appearing in the 2010 Official Edition, is
- 2 hereby amended by adding the following new section:
- 3 Section 35B. Prerequisite to Commencing Foreclosure Proceedings For Certain Mortgage Loans;
- 4 Reasonable Steps and Good Faith Efforts; Safe Harbor; Regulatory Authority.
- 5 (a) As used in this section, the following words shall, unless the context clearly requires
- 6 otherwise, have the following meanings:
- 7 "Borrower", a mortgagor of a mortgage loan.
- 8 "Certain mortgage loan," shall mean a loan to a natural person made primarily for personal,
- 9 family or household purposes secured wholly or partially by a mortgage on an owner-occupied
- 10 residential property that bears one or more of the following loan features:

- 11 (i) an introductory interest rate granted for a period of 3 years or less and such introductory
- 12 rate is at least 2 percent lower than the fully indexed rate;
- 13 (ii) interest-only payments for any period of time;
- 14 (iii) a payment option feature, where any one of the payment options is less than principal
- 15 and interest fully amortized over the life of the loan;
- 16 (iv) did not require full documentation of income or assets;
- 17 (v) prepayment penalties that exceed section 56 of chapter 183 of the General Laws or
- 18 applicable federal law;
- 19 (vi) the loan was underwritten with a Loan-to-Value ratio at or above 90 percent and the ratio
- 20 of the borrower's debt, including all housing-related and recurring monthly debt, to the
- 21 borrower's income exceeded 38 percent; or
- 22 (vii) the loan was underwritten as a component of a loan transaction wherein the combined
- 23 Loan-to-Value ratio was above 95 percent.
- 24 "Creditor", a person or entity that holds or controls, partially, wholly, indirectly, directly, or in a
- 25 nominee capacity, a mortgage loan securing an owner-occupied residential property, including,
- 26 without limitation, an originator, holder, investor, assignee, successor, trust, trustee, nominee
- 27 holder, Mortgage Electronic Registration System or mortgage servicer, including the Federal
- 28 National Mortgage Association or the Federal Home Loan Mortgage Corporation. "Creditor"
- 29 shall also include any servant, employee or agent of a creditor.
- 30 "Creditor's representative", a person who has the authority to negotiate and approve the terms of
- 31 and modify a mortgage loan.

- 32 "Modified mortgage loan", a mortgage modified from its original terms including, but not
- 33 limited to, a loan modified pursuant to 1 of the following: (i) the Home Affordable Modification
- 34 Program; (ii) the Federal Deposit Insurance Corporation's Loan Modification Program; (iii) any
- 35 modification program that a lender uses which is based on accepted principles and the safety and
- 36 soundness of the institution and authorized by the National Credit Union Administration, the
- 37 division of banks or any other instrumentality of the commonwealth; (iv) the Federal Housing
- 38 Administration; or (v) a similar federal loan modification plan.
- 39 "Mortgage loan", a loan to a natural person made primarily for personal, family or household
- 40 purposes secured wholly or partially by a mortgage on residential property.
- 41 "Net present value", the present net value of a residential property based on a calculation using 1
- 42 of the following: (i) the federal Home Affordable Modification Program Base Net Present Value
- 43 Model, (ii) the Federal Deposit Insurance Corporation's Loan Modification Program, (iii) the
- 44 Massachusetts Housing Finance Agency's loan program used solely by the agency to compare
- 45 the expected economic outcome of a loan with or without a modified mortgage loan, or (iv) any
- 46 model approved by the division of banks to consider the total present value of a series of future
- 47 cash flows relative to a mortgage loan.
- 48 "Residential property", real property located in the commonwealth having thereon a dwelling
- 49 house with accommodations for 4 or less separate households and occupied, or to be occupied, in
- 50 whole or in part by the obligor on the mortgage debt; provided, however, that residential
- 51 property shall be limited to the principal residence of a person; provided further, that residential
- 52 property shall not include an investment property or residence other than a primary residence;
- 53 and provided further, that residential property shall not include residential property taken in

- 54 whole or in part as collateral for a commercial loan; and provided further that residential
- 55 property shall not include a property subject to condemnation, receivership, or proceedings in
- 56 United States Bankruptcy Court.
- 57 (b) A creditor shall not publish notice of a foreclosure sale, as required by section 14 of this
- 58 chapter, upon certain mortgage loans unless it has first taken reasonable steps and made a good
- 59 faith effort to avoid foreclosure. The determination of whether a creditor has taken reasonable
- 60 steps and made a good faith effort to avoid foreclosure shall mean that the creditor has
- 61 considered: (i) an assessment of the borrower's current circumstances including, without
- 62 limitation, the borrower's current income, total debts and obligations; (ii) the net present value of
- 63 receiving payments pursuant to a modified mortgage loan as compared to the anticipated net
- 64 recovery following foreclosure; and (iii) the interests of the creditor, including, without
- 65 limitation, investors.
- 66 (1) In interpreting this subsection (b), except as otherwise specified in a contract, a servicer of
- 67 pooled residential mortgages may determine whether the net present value of the payments on
- the modified mortgage loan is likely to be greater than the anticipated net recovery that would
- 69 result from foreclosure to all investors and holders of beneficial interests in such investment, but
- 70 not to any individual or groups of investors or beneficial interest holders, and shall be deemed to
- 71 act in the best interests of all such investors or holders of beneficial interests if the servicer
- 72 agrees to or implements a modified mortgage loan or takes reasonable loss mitigation actions
- 73 that comply with this section. Further, any modified mortgage loan offered to the borrower must
- 74 comply with current federal and state law, including, without limitation, 940 C.M.R. 8.00 et seq.,
- 75 and the borrower must be able to reasonably afford to repay the modified mortgage loan
- 76 according to its scheduled payments.

- 77 (2) Safe Harbor. A creditor shall be presumed to have acted in good faith and deemed to comply
- 78 with subsection (b), if, prior to publishing a notice of a foreclosure sale, as required by section 14
- 79 of this chapter, the creditor:
- 80 (i) determines a borrower's current ability to make monthly payments (the "affordable monthly
- 81 payment"), reasonably taking into account the borrower's current circumstances including
- 82 income, debts and obligations;
- 83 (ii) identifies a modified mortgage loan that achieves the borrower's affordable monthly
- 84 payment, which may include one or more of the following: reduction in principal; reduction in
- 85 interest rate; or an increase in amortization period but not more than a 15 year increase not to
- 86 exceed a 45 year period;
- 87 (iii) conducts an analysis comparing the net present value of the modified mortgage loan and the
- 88 creditor's anticipated net recovery that would result from foreclosure; and
- 89 (iv) either (a) in all circumstances where the net present value of the modified mortgage loan
- 90 exceeds the anticipated net recovery at foreclosure, agrees to modify the loan in a manner that
- 91 provides the affordable monthly payment, or (b) in circumstances where the net present value of
- 92 the modified mortgage loan is less than the anticipated net recovery of the foreclosure, or does
- 93 not meet the borrower's affordable monthly payment, notifies the borrower that no modified
- 94 mortgage loan will be offered and provides a written summary of the creditor's net present value
- 95 analysis and the borrower's current ability to make monthly payments, after which the creditor
- 96 may proceed with the foreclosure process in conformity with this chapter.
- 97 (3) The division of banks may adopt, amend or repeal rules and regulations to aid in the
- 98 administration and enforcement of this section, including regulations that determine further

99 requirements for reasonable steps and good faith efforts to avoid foreclosures as required by
100 subsection (b) and that provide safe harbors for compliance in addition to that set forth in this
101 section.

(c) In accordance with this section, for certain mortgage loans, the creditor shall send notice, 102 concurrently with the notice required by subsection (g) of section 35A of this chapter, of the 103 borrower's rights to pursue a modified mortgage loan. Said notice shall be deemed to be 104 105 delivered to the mortgagor when sent by first class mail and certified mail or similar service by a 106 private carrier to the mortgagor at the mortgagor's address last known to the mortgagee or anyone holding thereunder. A copy of said notice shall also be filed with the commissioner of the 107 108 division of banks and the office of the attorney general. The timeframe for determining whether a 109 modified mortgage loan is offered shall occur within 150 days as follows. No more than 30 days 110 following delivery of the notice as provided for in this section, a borrower who holds a certain mortgage loan shall notify a creditor of (i) the borrower's intent to pursue a modified mortgage 111 loan which shall include a statement of the borrower's income and a complete list of total debts 112 and obligations at the time of receipt of the notice; (ii) the borrower's intent to pursue an 113 alternative to foreclosure, including a short sale or deed in lieu; (iii) the borrower's intent not to 114 pursue a modified mortgage loan and pursue the 150 day right to cure period described in section 116 35A of this chapter; or (iv) the borrower's intent to waive the 150 day right to cure period and proceed to foreclosure. A borrower who holds a certain mortgage loan and fails to respond to the creditor within 30 days of delivery of the notice provided for in this sectionshall be deemed to 118 have forfeited the 150 day right-to-cure period and shall be subject to a right-to-cure period 119 lasting 90 days. A borrower shall be presumed to have notified the creditor if the borrower 120 provides proof of delivery through the United States Postal Service or similar carrier. No more

than 30 days following receipt of the borrower's notification that the borrower intends to pursue a modified mortgage loan, a creditor shall provide the borrower with its assessment in writing 123 pursuant to subsection (b). The assessment shall include, but not be limited to (i) a written 124 statement of the borrower's income, debts and obligations as determined by the creditor; (ii) the 125 126 creditor's net present value analysis of the mortgage loan; (iii) the creditor's anticipated net 127 recovery at foreclosure; (iv) a statement of the interests of the creditor; and (v) a modified mortgage loan offer pursuant to the requirements of this section or notice that no modified 128 mortgage loan will be offered. Where a modified mortgage loan is offered, the offer shall include 129 130 the first and last name(s) and contact phone number(s) of the creditor's representative. The assessment shall be provided by first class and certified mail. A creditor shall be presumed to 131 have provided the assessment to the borrower if the creditor provides proof of delivery through 132 the United States Postal Service or similar carrier. A borrower who receives a modified mortgage loan offer from a creditor shall respond within 30 days of receipt of the assessment and offer of a 134 modified mortgage loan. The borrower may (i) accept the offer of a loan modification as 135 136 provided by the creditor; (ii) make a reasonable counteroffer; or (iii) state that the borrower wishes to waive the borrower's rights as provided by this section and proceed to foreclosure. The 137 138 borrower's response shall be in writing and, where a counteroffer is proposed, shall include 139 substantiating documentation in support of the counteroffer. The response shall be provided by 140 first class and certified mail. A borrower shall be presumed to have responded if the borrower 141 provides proof of delivery through the United States Postal Service or similar carrier. A borrower who fails to respond to the creditor within 30 days of receipt of a modified mortgage 143 loan offer shall be deemed to have forfeited the 150 day right-to-cure period and shall be subject to a right-to-cure period lasting 90 days. Where a counteroffer is proposed, the creditor shall

accept, reject or propose a counteroffer to the borrower within 30 days of receipt. Pursuant to this section, additional offers by both parties shall be considered during the 150 right-to-cure 146 period provided, however, that a borrower may at any time state, in writing, that the borrower 147 wishes to waive the borrower's rights as provided by this section and proceed to foreclosure. 148 Nothing in this section shall be construed as preventing a creditor and a borrower from 149 150 negotiating the terms of a modified mortgage loan by telephone or in person following the initial offer of a modified mortgage loan by a creditor provided, however, that all offers, whether by a 151 creditor or a borrower, shall be in writing and signed by the offeror. The right to a modified 152 153 mortgage loan, as described in this section, shall be granted once during any 3 year period, regardless of the mortgage holder. 154

- 155 (d) The notice required in subsection (c) shall, at a minimum, include the appropriate contact 156 information for modification assistance within the office of the attorney general. The division of 157 banks shall adopt regulations in accordance with this subsection.
- 158 (e) Nothing in this section shall prevent a creditor from offering or accepting alternatives to
  159 foreclosure, such as a short sale or deed-in-lieu of foreclosure, if the borrower requests such
  160 alternatives, rejects a modified mortgage loan offer or does not qualify for a modified mortgage
  161 loan pursuant to this section.
- 162 (f) The division of banks shall, in consultation with the office of the attorney general, track the
  163 resolution of certain mortgage loans and provide a report of said results to the joint committee on
  164 financial services on December 31, 2013, and each subsequent year on December 31, through the
  165 year 2017.

- 166 (g) Prior publishing a notice of a foreclosure sale, as required by section 14 of this chapter, the
- 167 creditor, or where the creditor is not a natural person, an officer or duly authorized agent of the
- 168 creditor, must certify compliance with this section in an affidavit based upon a review of the
- 169 creditor's business records. The creditor, or an officer or duly authorized agent of the creditor,
- 170 shall record this affidavit with the appropriate registry of deeds, or for registered land, with the
- 171 land court.
- 172 SECTION 2. Section 35 of chapter 244 of the General Laws, as appearing in the 2010 Official
- 173 Edition, is hereby amended by adding the following new Section:-
- 174 Section 35C. Prohibited Conduct In Connection with Foreclosure
- 175 For purposes of this section, the following words shall have the following meanings:
- 176 "Creditor", a person or entity that holds or controls, partially, wholly, indirectly, directly, or in a
- 177 nominee capacity, a mortgage loan securing a residential property, including, without limitation,
- an originator, holder, investor, assignee, successor, trust, trustee, nominee holder, Mortgage
- 179 Electronic Registration System or mortgage servicer, including the Federal National Mortgage
- 180 Association or the Federal Home Loan Mortgage Corporation. "Creditor" shall also include any
- 181 servant, employee or agent of a creditor.
- 182 "Borrower" shall mean a mortgagor of a mortgage loan.
- 183 "Mortgage loan", a loan to a natural person made primarily for personal, family or household
- 184 purposes secured wholly or partially by a mortgage on residential property.
- 185 "Residential property", real property located in the commonwealth having thereon a dwelling
- 186 house with accommodations for 4 or less separate households and occupied, or to be occupied, in

whole or in part by the obligor on the mortgage debt; provided, however, that residential property shall be limited to the principal residence of a person; provided further, that residential property shall not include an investment property or residence other than a primary residence; and provided further, that residential property shall not include residential property taken in whole or in part as collateral for a commercial loan.

- 192 (a) Proper documentation prior to foreclosure. A creditor shall not publish notice of foreclosure,
  193 pursuant to section 14 of this chapter, when it knows or should know that it is not the present
  194 holder of the mortgage loan, including, without limitation, if the creditor is not the original
  195 mortgagee and commences foreclosure without possessing a valid written, signed and dated
  196 assignment evidencing the assignment of the mortgage, in accordance with section 14 of chapter
  197 244.
- 198 (b) No imposition of unfair costs. A creditor violates this chapter if it imposes upon a third party
  199 the cost of correcting, curing, or confirming documentation relating to the sale, transfer, or
  200 assignment of a mortgage loan, including, without limitation, a creditor must bear the costs
  201 related to curative actions taken because a foreclosure was commenced without the creditor's
  202 possession of a valid, written, signed, and dated assignment evidencing the assignment of the
  203 mortgage, in violation of section fourteen of chapter two hundred and forty-four. Further, a third
  204 party may recover all of its costs for having to correct, cure, or confirm documentation.
- 205 (c) No misrepresentations. A creditor violates this chapter if it makes statements to a state or
  206 federal court related to foreclosure or compliance with this chapter, orally or in writing, that it
  207 knows or should know are false, including, without limitation, statements about the offering of a
  208 loan modification, the borrower's history of payments, the validity of the assignment of the

- mortgage loan, that the creditor is the record holder of the mortgage loan, or the creditor's
- 210 compliance with any other requirements of this chapter.
- 211 (d) No imposition of fees for services not performed. A creditor violates this chapter if the
- 212 creditor imposes a fee upon a borrower for goods not rendered or services not performed in
- 213 connection with a foreclosure.
- 214 (e) Splitting charges: No person shall give and no person shall accept any portion, split, or
- 215 percentage of any charge made or received for the rendering of a service in connection with a
- 216 transaction involving a foreclosure upon a mortgage loan other than for services actually
- 217 performed.
- 218 (f) The Division of Banks may adopt, amend or repeal rules and regulations to aid in the
- 219 administration and enforcement of this Section.
- 220 SECTION 3. Section 14 of chapter 244 of the General Laws, as appearing in the 2010 Official
- 221 Edition, is hereby amended by replacing the existing section 14 with the following new Section:
- 222 Section 14. The mortgagee or person having his estate in the land mortgaged, or a person
- 223 authorized by the power of sale, or the attorney duly authorized by a writing under seal, or the
- 224 legal guardian or conservator of such mortgagee or person acting in the name of such mortgagee
- 225 or person, may, upon breach of condition and without action, do all the acts authorized or
- 226 required by the power; but no sale under such power shall be effectual to foreclose a mortgage,
- 227 unless, previous to such sale, notice thereof has been published once in each of 3 successive
- 228 weeks, the first publication to be not less than 21 days before the day of sale, in a newspaper, if
- any, published in the town where the land lies or in a newspaper with general circulation in the
- 230 town where the land lies and notice thereof has been sent by registered mail to the owner or

231 owners of record of the equity of redemption as of 30 days prior to the date of sale, said notice to be mailed by first class and certified mail at least 14 days prior to the date of sale to said owner 232 or owners to the address set forth in section 61 of chapter 185, if the land is then registered or, in 233 the case of unregistered land, to the last address of the owner or owners of the equity of 234 235 redemption appearing on the records of the holder of the mortgage, if any, or if none, to the 236 address of the owner or owners as given on his deed or on the petition for probate by which he acquired title, if any, or if in either case no owner appears, then mailed by registered mail to the 237 address to which the tax collector last sent the tax bill for the mortgaged premises to be sold, or if 238 239 no tax bill has been sent for the last preceding three years, then mailed by registered mail to the address of any of the parcels of property in the name of said owner of record which are to be sold 240 under the power of sale and unless a copy of said notice of sale has been sent by registered mail 241 to all persons of record as of 30 days prior to the date of sale holding an interest in the property junior to the mortgage being foreclosed, said notice to be mailed at least 14 days prior to the date 243 244 of sale to each such person at the address of such person set forth in any document evidencing the interest or to the last address of such person known to the mortgagee. Any person of record as of thirty days prior to the date of sale holding an interest in the property junior to the mortgage 246 being foreclosed may waive at any time, whether prior or subsequent to the date of sale, the right to receive notice by mail to such person under this section and such waiver shall be deemed to 248 constitute compliance with such notice requirement for all purposes. If no newspaper is 249 250 published in such town, or if there is no newspaper with general circulation in the town where the land lies, notice may be published in a newspaper published in the county where the land lies, 251 and this provision shall be implied in every power of sale mortgage in which it is not expressly 252

253	set forth. A newspaper which by its title page purports to be printed or published in such town,
254	city or county, and having a circulation therein, shall be sufficient for the purpose.
255	The following form of foreclosure notice may be used and may be altered as circumstances
256	require; but nothing herein shall be construed to prevent the use of other forms.
257	(Form.)
258	MORTGAGEE'S SALE OF REAL ESTATE.
259	By virtue and in execution of the Power of Sale contained in a certain mortgage given by
260	to dated and recorded with
261	
262	Deeds, Book, page, of which mortgage the undersigned is the present
263	holder,
264	(If by assignment, or in any fiduciary capacity, give reference to the assignment(s) recorded with
265	Deeds, Book, page, of which mortgage the undersigned is the present
266	holder,)
267	for breach of the conditions of said mortgage and for the purpose of foreclosing the same will be
268	sold at Public Auction ato'clock,
269	year), (place) all and singular the premises described in said mortgage,
270	(In case of partial releases, state exceptions.)
271	To wit: "(Description as in the mortgage, including all references to title, restrictions,
272	encumbrances, etc., as made in the mortgage.)"

273 Terms of sale: (State here the amount, if any, to be paid in cash by the purchaser at the time and place of the sale, and the time or times for payment of the balance or the whole as the case may 274 275 be.) 276 Other terms to be announced at the sale. 277 (Signed) Present holder of said mortgage. 279 A notice of sale in the above form, published in accordance with the power in the mortgage and 280 with this chapter, together with such other or further notice, if any, as is required by the 281 mortgage, shall be a sufficient notice of the sale; and the premises shall be deemed to have been 282 sold, and the deed thereunder shall convey the premises, subject to and with the benefit of all 283 restrictions, easements, improvements, outstanding tax titles, municipal or other public taxes, 284 assessments, liens or claims in the nature of liens, and existing encumbrances of record created 285 prior to the mortgage, whether or not reference to such restrictions, easements, improvements, liens or encumbrances is made in the deed; but no purchaser at the sale shall be bound to complete the purchase if there are encumbrances, other than those named in the mortgage and 287 288 included in the notice of sale, which are not stated at the sale and included in the auctioneer's contract with the purchaser. 289

In the event a mortgagee holds a mortgage pursuant to an assignment, for purposes of this section and section 21 of chapter 183, no notice pursuant to this section shall be valid unless (i) at the time such notice is mailed, an assignment (or a chain of assignments) evidencing the assignment of the mortgage to the foreclosing mortgagee has been duly recorded in the appropriate registry of deeds or, for registered land, with the land court, and (ii) the recording

information for all recorded assignments is referenced in the notice of sale required in this
section. The notice shall not be defective if any holder within the chain of assignments either
changed its name or merged into another entity during the time it was the mortgage holder,
provided it is recited within the body of the notice the fact of any merger, consolidation,
amendment, conversion or acquisition of assets causing the change in name or identity, the
recital of which shall be conclusive in favor of any bona fide purchaser, mortgagee, lienholder or
encumbrancer of value relying in good faith thereon.

SECTION 4. Section 1 shall take effect on October 1, 2012 and apply to all mortgages of residential property located in the commonwealth which secures a loan before, on or after the effective date of this act. Said section 1 shall not apply to such mortgages accelerated or whose statutory condition has been violated under the terms of the mortgage to secure the note prior to the effective date of this act.