

**HOUSE . . . . . No. 00827**

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The Commonwealth of Massachusetts

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PRESENTED BY:

*Bradford Hill*

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to accessible electronic information technology for persons with disabilities.

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PETITION OF:

NAME:

*Bradford Hill*

DISTRICT/ADDRESS:

*4th Essex*

# HOUSE . . . . . No. 00827

By Mr. Bradford Hill of Ipswich, petition (accompanied by bill, House, No. 00827) of Bradford Hill relative to accessible electronic information technology for persons with disabilities. Joint Committee on State Administration and Regulatory Oversight.

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE  
□ HOUSE  
□ , NO. 2995 OF 2009-2010.]

## The Commonwealth of Massachusetts

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**In the Year Two Thousand Eleven**  
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An Act relative to accessible electronic information technology for persons with disabilities.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           That each division and agency of the Commonwealth of Massachusetts be directed to  
2 activate all TTY Messaging – ideally for each active mailbox, but in the minimum assigning at  
3 least one TTY enabled mailbox for each member’s office and administrative unit of government;

4           Any work group that employs or may employ individuals with visual impairments should  
5 be required to download and install helper applications that allow individuals who are blind or  
6 who have visual impairments to work job functions that require the perception of information  
7 that is only visually discernable on a telephone;

8 Any agency of the Commonwealth of Massachusetts that employs Interactive Voice  
9 Response self-service applications should be required to include prompts that allows individuals  
10 who use TTY's to communicate over the phone to access the self-service applications.