

**SENATE . . . . . No. 1109**

---

**The Commonwealth of Massachusetts**

PRESENTED BY:

***Marc R. Pacheco***

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act establishing a Commonwealth citizen service initiative.

PETITION OF:

| NAME:                  | DISTRICT/ADDRESS:                 |                  |
|------------------------|-----------------------------------|------------------|
| <i>Marc R. Pacheco</i> | <i>First Plymouth and Bristol</i> |                  |
| <i>Tram T. Nguyen</i>  | <i>18th Essex</i>                 | <i>1/26/2019</i> |

**SENATE . . . . . No. 1109**

---

By Mr. Pacheco, a petition (accompanied by bill, Senate, No. 1109) of Marc R. Pacheco and Tram T. Nguyen for legislation to establish the Massachusetts Service Alliance. Labor and Workforce Development.

---

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE SENATE, NO. 1038 OF 2017-2018.]

**The Commonwealth of Massachusetts**

\_\_\_\_\_  
**In the One Hundred and Ninety-First General Court  
(2019-2020)**  
\_\_\_\_\_

An Act establishing a Commonwealth citizen service initiative.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. Chapter 6 of the General Laws is hereby amended by striking out section  
2   121, as appearing in the 2016 Official Edition.

3           SECTION 2. Said chapter 6 is hereby further amended by striking out sections 209 to  
4   213, inclusive, as so appearing.

5           SECTION 3. The general court finds: that the commonwealth has a strong history of  
6   community service, community service-learning, and volunteerism, with a vast array of  
7   programs that successfully mobilize volunteers and encourage students to be active members of  
8   their communities; that every day thousands of people across the commonwealth generously give  
9   their time to educate students, assist the elderly, protect our city streets and address other critical

10 community needs; that the increasing demand for services, and limited financial resources of the  
11 commonwealth, have contributed to the need to call up the energy, compassion, inventiveness,  
12 and the entrepreneurial spirit of all citizens to help solve many of the problems facing their  
13 communities; that research shows community service-learning helps meet the goal of education  
14 reform by improving student learning, enhancing student performance, and promoting the ethic  
15 of service; that the entire state benefits from building upon the experience, expertise and  
16 successes of the higher education service community to create the system-wide commonwealth  
17 student corps; and that it is in the commonwealth's best interest to promote reforms that will  
18 better coordinate volunteers, engage students in their communities, utilize funds, foster  
19 communication among organizations, identify the needs of the state and replicate successful  
20 models; and, that the purpose of these reforms is to make the commonwealth a national leader  
21 for community service, community service-learning, and volunteerism.

22 SECTION 4. The General Laws are hereby amended by inserting after chapter 6A the  
23 following chapter:-

24 CHAPTER 6C.

25 MASSACHUSETTS SERVICE ALLIANCE COMMISSION.

26 Section 1. This chapter shall be known and may be cited as the "Service Alliance  
27 Commission Law".

28 Section 2. (a) There shall be a Massachusetts Service Alliance Commission, referred to in  
29 this chapter as the MSA for the purpose of advising and assisting in the development and  
30 implementation of a comprehensive, state-wide plan for promoting volunteer involvement and  
31 citizen participation, as well as to serve as the commonwealth's liaison to national and state

32 organizations which support the MSA's mission. The MSA shall establish guidelines and  
33 programs to reform, expand, replicate and implement community service and volunteer  
34 opportunities in the commonwealth. The programs and activities shall be coordinated among  
35 state departments and agencies to optimize the allocation of resources. The MSA shall  
36 promulgate regulations necessary to implement this section.

37 (b) The Service Alliance Commission membership shall meet the requirements of the  
38 National and Community Service Trust Act of 1993, as amended.

39 Section 3. The MSA's duties and responsibilities shall include but not be limited to, the  
40 following:

41 (1) fulfilling the requirements of a state commission or alternative administrative entity  
42 as defined and outlined by the National and Community Service Trust Act of 1993;

43 (2) coordinating the advice of and providing counsel to other state agencies and  
44 organizations using community service and volunteerism as a strategy to assist in the solution of  
45 local, regional, and statewide problems;

46 (3) initiating and carrying out studies and analyses of proposed and implemented  
47 service and volunteer programs, which will aid in the solving of local, regional, and statewide  
48 issues.

49 (4) serving as an advocate for the needs of volunteers;

50 (5) adopting regulations to expand corps opportunities to address all community needs,  
51 such as education, environment, public safety, public health, and employment and training;

52 (6) acting as a clearinghouse for information, data, and other materials relative to  
53 community service and volunteer opportunities;

54 (7) ensuring the coordination of community service and volunteer corps operating in  
55 the commonwealth;

56 (8) encouraging the corporate community of the commonwealth to become an active  
57 partner in the support, advocacy and promotion of community service and volunteer  
58 opportunities in the commonwealth;

59 (9) requiring the assistance and participation of any department, division, bureau,  
60 commission or agency of the commonwealth in order to carry out its duties;

61 (10) advising and informing the general court and governor on the affairs and problems  
62 of community service and volunteer opportunities in the commonwealth; and

63 (11) developing outcome guidelines for accreditation of State Employees Responding  
64 as Volunteers program, higher education service sites and other programs as deemed necessary.

65 (12) developing mechanisms to encourage, promote and support programs that offer  
66 community service and volunteer opportunities in the commonwealth for volunteers who are 55  
67 years of age or older.

68 Section 4. All state agencies shall cooperate with the MSA in carrying out its duties.

69 Section 5.(a) The MSA shall appoint a community service-learning advisory council  
70 consisting of not less than 10 nor more than 30 members. These persons shall represent a wide  
71 range of professions and institutions involved in education and community service, which will  
72 include, but not be limited to teachers, superintendents, counselors, students, school board

73 members, independent agencies, business community, a Massachusetts Service Alliance  
74 member, a Massachusetts Campus Compact member, union representative and program  
75 coordinators. The MSA member or designee shall chair the advisory council.

76 (b). The advisory council shall assist the MSA, commissioner of education and the  
77 public higher education institutions in the development of a statewide initiative to integrate the  
78 philosophy and practice of community service-learning into the public schools, colleges and  
79 universities. These guidelines shall be directly linked to the Education Reform Act pursuant to  
80 chapter 71 of the acts of 1993. The council shall develop guidelines and criteria for  
81 disseminating grants to districts through a competitive process and the establishment of  
82 professional development opportunities for teachers, students, and community partners. The  
83 council shall develop a plan to require all districts to integrate community service-learning into  
84 curricula and teaching practices over a five-year period, beginning on January, 1, 2020.

85 SECTION 5. Chapter 29 of the General Laws is hereby amended by inserting after  
86 section 31E, as appearing in the 2016 Official Edition, the following section:-

87 Section 31F. The state employees voluntary program pursuant to section 31E shall be  
88 expanded to address additional community needs, such as environmental, educational, health and  
89 public safety issues throughout the commonwealth, through volunteer opportunities at accredited  
90 non-profit organizations. The program shall be part of an aggressive advertising campaign  
91 targeting, but not limited to, public employees and public institutions.

92 SECTION 6. Chapter 69 of the General Laws is hereby amended by inserting after  
93 section 10A, as so appearing, the following 6 sections:-

94 Section 10C. Notwithstanding any general or special law or regulation to the contrary, the  
95 commissioner, in coordination with the Massachusetts Service Alliance, shall establish a  
96 curriculum based community service-learning initiative in all public schools.

97 Section 10B. As used in this section and in sections 10C to 10G, inclusive, the following  
98 words, unless the context requires otherwise, shall have the following meanings:

99 "Community", a family, classroom, school, neighborhood, town or world as basis for  
100 community service-learning.

101 "Community service-learning", a pedagogical approach to learning and a methodology  
102 for teaching, incorporating the study of local community problems and larger social issues into  
103 the classroom curriculum, using real world scenarios as the basis for learning curricular content  
104 and developing skills including, but not limited to critical and creative thinking skills, problem  
105 solving, reasoning, communication and collaboration skills, hereinafter referred to as the  
106 Common Core of Learning. Community service-learning enables students to be active,  
107 contributing members of society;

108 "Commissioner", the commissioner of education.

109 "Department", the department of education.

110 "Board", the board of education.

111 Section 10D. (a) The purpose of this program shall be to ensure each school in the  
112 commonwealth provides opportunities for each student enrolled in the Massachusetts public  
113 schools to participate in community service-learning as a part of their regular academic courses,  
114 including but not limited to, mathematics, science, English language arts, history and social

115 studies, art, health and world languages and other courses designed to address the student  
116 learning goals and standards outlined in the Education Reform Act pursuant to chapter 71 of the  
117 acts of 1993 and to increase the number of teachers using community service-learning.

118 (b) This program shall provide schools with targeted professional development,  
119 resources and grant awards to systematically integrate community service-learning into academic  
120 courses of study and to encourage schools and school districts to incorporate community service-  
121 learning into school-wide goals and school improvement plans pursuant to section 59C of  
122 chapter 71 of the General Laws. The program will require that schools use community service-  
123 learning as a strategy for implementing education reform and to make important structural and  
124 organizational changes that support improved student learning and teacher professionalism.

125 Section 10E. The commissioner, with the advisory council, shall have the responsibility  
126 and authority to:

127 (1) ensure each school in the commonwealth provides opportunities for students to  
128 participate in community service-learning as a part of their regular academic courses including  
129 but not limited to mathematics, science, English language arts, history and social studies, art,  
130 health and world languages and other courses designed to address the student learning goals and  
131 standards outlined in the Education Reform Act pursuant to chapter 71 of the acts of 1993;

132 (2) ensure that each student enrolled in the Massachusetts public school system  
133 participates in community service-learning at least once at each grade level;

134 (3) each community service-learning experience will consist of the following standards:

135 (i) ensure that students understand how the needs of the community are identified or, when  
136 appropriate, will identify the needs of the community; (ii) ensure that students develop, acquire



137 and demonstrate curricular knowledge and skills through participation in an integrated  
138 community service-learning experience; (iii) ensure that students acquire a developmentally  
139 appropriate understanding of the relationship between school, community and the importance of  
140 school-community partnerships; and (iv) ensure that students and teachers will work in  
141 collaboration with individuals and organizations in the community when appropriate in order to  
142 develop and implement meaningful community service-learning experiences that reflect their  
143 understanding of school and community relationships;

144 (4) ensure that integration of community service-learning into academic curricula and  
145 teaching practices will be aligned with the K-12 curriculum frameworks and learning standards  
146 for the commonwealth and will be developed as per guidelines developed by the advisory  
147 council and adopted by the department;

148 (5) ensure that each school incorporates the process it will use to include community  
149 service-learning into its curricula and teaching practices school-wide into its school improvement  
150 development plan pursuant to section 59C of chapter 71 of the General Laws and its school  
151 professional development plan, developed pursuant to section 38Q of said chapter 71;

152 (6) ensure that each school annually submits data, as determined by the advisory  
153 council, to the department verifying that community service-learning is being integrated into  
154 academic curricula and that each student is participating in community service-learning at least  
155 once at each grade level; and

156 (7) ensure each school develops community service-learning curricula that incorporate  
157 both the developmental needs of the students and the unmet needs of communities.

158 Section 10F. The department shall, with the advisory council:

159 (1) determine criteria for the successful integration of community service-learning into  
160 academic curricula and teaching practices, provide technical assistance and training as needed,  
161 and assess the progress of participating schools annually;

162 (2) include one open-ended question on each state assessment test which will assess the  
163 learning outcomes of community service-learning;

164 (3) develop a statewide community service-learning initiative and plan for integrating  
165 community service-learning into school curricula and teaching practices over a five year period  
166 and ensure that this plan is integrated into the Massachusetts Service Alliance's Massachusetts  
167 plan for service. All school schools shall begin to implement their individual five-year plans by  
168 September, 1, 2021;

169 (4) develop a staffing structure and appoint staff at the department's office of  
170 curriculum and instruction to coordinate all aspects of this statewide initiative;

171 (5) deliver reports on the initiative to the Massachusetts Service Alliance as  
172 appropriate, as well as publicize the exceptional examples of community service in various  
173 schools.

174 Section 10G. School committees may include participation in a community service  
175 program among requirements for high school graduation, or may grant academic credit for the  
176 participation in the program.

177 SECTION 7. Section 2 of chapter 71 of the General Laws, as so appearing, is hereby  
178 amended by adding the following 2 paragraphs:-

179           The commissioner shall establish guidelines for promoting community service-learning  
180 as a means of fulfilling the state's civic education requirements. For the purpose of this section,  
181 the curriculum for civic education shall include, but not be limited to, such forms of community  
182 service-learning that promotes an identification of community needs, investigation, analysis, and  
183 research into those needs, and development and defense of a solution, as may be directed by the  
184 department of education.

185           The department of education shall file annually with the Massachusetts Service Alliance  
186 on January first a report regarding civic education requirements. The community service-learning  
187 advisory council shall develop guidelines to determine what pertinent data shall be included in  
188 the report.

189           SECTION 8. Section 2A of chapter 73 of the General Laws, as so appearing, is hereby  
190 amended by adding the following paragraph:-

191           Notwithstanding any general or special law or regulation to the contrary, the community  
192 service-learning advisory council with the public higher education institutions shall establish  
193 guidelines for promoting community service-learning as a means of fulfilling the state's civic  
194 education program. For the purpose of this section, the curriculum for civic education shall  
195 include, but not be limited to, such forms of community service-learning that promotes an  
196 identification of community needs, investigation, analysis, and research into those needs, and  
197 development and defense of a solution. Guidelines established by the community service-  
198 learning advisory council with the public higher education institutions may include deadlines for  
199 the implementation of the program, criteria for the program, hours necessary for the program,  
200 and regional needs. The public higher education institutions shall file annually with the

201 Massachusetts Service Alliance on or before January 1 a report regarding civic education  
202 programs. The community service-learning advisory council shall develop guidelines to  
203 determine what pertinent data shall be included in the report, which shall include, but not be  
204 limited to the performance measures set forth in section 7A of chapter 15A of the General Laws.

205 SECTION 9. Said chapter 73 is hereby amended by inserting after said section 2A, as so  
206 appearing, the following 2 sections:-

207 Section 2B. As used in this chapter the following words, unless the context requires  
208 otherwise, shall have the following meanings:

209 "Massachusetts campus compact", is a membership organization of college and  
210 university presidents leading Massachusetts institutions of higher education in building a  
211 statewide collaboration to promote service as a critical component of higher education.

212 "Massachusetts Service Alliance", the organization created in chapter 6B, referred to in  
213 this chapter as the MSA.

214 "Council", the community service-learning advisory council.

215 "Public Higher Education Institutions", the institutions cited in section 5 of chapter 15A  
216 of the Massachusetts General Laws.

217 "Commonwealth student corps", a statewide program to coordinate the activity of  
218 students and others in activities, services and resources relative to the environment, education,  
219 public health and public safety that support or provide primary service to underserved  
220 populations and geographical areas in the commonwealth. The commonwealth student corps

221 shall consist of, but not be limited to, the student education corps, the student conservation corps,  
222 the student health corps and the student public safety corps.

223 "Commissioner", the commissioner of the department of education.

224 "Unmet community needs", underserved populations and geographical areas in the  
225 commonwealth.

226 Section 2C. (a) The public higher education institutions, with the council, shall establish  
227 the commonwealth student corps to expand opportunities for students of environmental  
228 professions, student of educational professions, students of public health professions, students of  
229 public safety professions, educators, practitioners, and active and retired certified professionals  
230 to participate in public service programs that help meet critical community needs. The public  
231 higher education institutions shall work in cooperation with the MSA and develop a program to  
232 expand and coordinate public and private resources that promote community service by  
233 connecting supervised students with professionals in service programs opportunities that are  
234 consistent with students' respective area of study

235 (b) The public higher education institutions shall conduct, with the council, landscape  
236 surveys that document the current status and successes of community-service learning  
237 opportunities and programs at all Massachusetts public higher education institutions.

238 (c) The public higher education institutions shall establish, as part of the commonwealth  
239 student corps, a curriculum based community service program.

240 (d) The public higher education institutions may work in cooperation with the MSA to  
241 offer the opportunity for students to be matched with accredited service sites. The MSA shall  
242 develop criteria for the accreditation of the service sites.

243 (e) The purpose and goals of the curriculum based community service-learning program  
244 is to: (1) increase opportunities for students throughout Massachusetts to participate in real world  
245 applied learning through curriculum based service activities; (2) help address the state's  
246 community needs; (3) strengthen communities through service; and (4) enhance the ethic of  
247 service.

248 (f) Notwithstanding any general or special law or regulation to the contrary, the public  
249 higher education institutions, with the council, shall have the responsibility and authority to:

250 (1) conduct studies and accredited projects;

251 (2) apply to private sources and federal government for grants to implement studies and  
252 accredited service projects; deposit funds and received from those sources in a separate account  
253 at the department of each state college or university; and expend such funds for the purpose set  
254 forth in this section;

255 (3) enter into agreements with each other and other entities as allowed by law for the  
256 purposes of implementing this chapter;

257 (4) study the feasibility of utilizing the services of retired professionals and other  
258 licensed and certified professionals;

259 (5) deliver reports of the program to the governor and the general court as appropriate;

260 (6) implement statewide commonwealth student corps programs designed to achieve  
261 the comprehensive and coordinated delivery of services to underserved populations and  
262 geographical areas; and

263 (7) appoint a program director to implement and administer the studies and accredited  
264 service projects initiated by this chapter.

265 (g) The following shall be the deadlines for the implementation of the program:

266 Phase I- The public higher education institutions, with the council, shall develop and  
267 implement a curriculum based community service program for students participating in the  
268 academic areas of education, the environment, public health, and public safety on or before  
269 August 1, 2021;

270 Phase II- The public higher education institutions, with the council, shall develop and  
271 implement a curriculum based community service program institution-wide on or before August  
272 1, 2021."

273 SECTION 10. Said chapter 73 is hereby further amended by adding the following 7  
274 sections:-

275 Section 21. The MSA may adopt regulations necessary to implement this program.

276 Section 22. Subject to a specific appropriation for this purpose, the board of higher  
277 education shall establish a student loan repayment program, to be known as the Massachusetts  
278 community service and volunteer loan repayment program, for the purposes of encouraging  
279 outstanding students to participate and foster community service and volunteer opportunities

280 within the commonwealth by providing financial assistance for the repayment of qualified  
281 education loans, as defined herein.

282         Section 23. Subject to a specific appropriation for this purpose, the board of higher  
283 education shall establish a scholarship program, to be known as Massachusetts community  
284 service and volunteer scholarship program, to provide students in approved Massachusetts  
285 colleges and universities with scholarships for tuition and fees for the purpose of encouraging  
286 outstanding Massachusetts' students to participate and foster community service and volunteer  
287 opportunities within the commonwealth.

288         Section 24. Subject to a specific appropriation for this purpose, the board of higher  
289 education shall establish a housing voucher program to be known as the Massachusetts  
290 community service and volunteer housing voucher program, to provide students in approved  
291 Massachusetts colleges and universities with housing vouchers for the purpose of encouraging  
292 outstanding Massachusetts' students to participate and foster community service and volunteer  
293 opportunities within the commonwealth. The housing voucher, in the form and manner as the  
294 board determines, may be utilized by the recipient to assist in paying housing costs, including  
295 rent or mortgage payments, while the recipient is enrolled in good standing in the college or  
296 university. A student shall not participate in more than one of the programs established under  
297 sections 22 to 24, inclusive.

298         Section 25. The public higher education institutions with the advisory council shall  
299 establish a student community service and volunteer award, to be known as the Massachusetts  
300 student community service and volunteer award, to provide students in approved Massachusetts  
301 colleges and universities with the honor of receiving this award for the purpose of encouraging



302 outstanding Massachusetts' students to participate and foster community service and volunteer  
303 opportunities within the commonwealth.

304 SECTION 11. A member of the commonwealth student corps shall not be considered an  
305 employee of the commonwealth entitled to benefits such as worker's compensation or  
306 unemployment benefits, nor shall a member be considered to be an employee of the  
307 commonwealth. A municipality shall not be held liable for any claim arising out of a community  
308 service program. Service opportunities shall not replace existing state employees.

309 SECTION 12. The General Laws are hereby amended by striking out chapter 78A.

310 SECTION 13. The commissioner of education and the public higher education  
311 institutions shall each file annually with the community service-learning advisory council  
312 established under chapter 6B of the General Laws on or before January 1, a report of schools  
313 participating in community service-learning activities, the commonwealth corps activities, and  
314 other the progress of other community service and volunteer programs, as well as other pertinent  
315 service data as determined by the advisory council. The Massachusetts Service Alliance shall  
316 compile the reports and additional service data and report annually to the clerk of the senate and  
317 house of representatives on or before September 1 in order to foster communication among local,  
318 state and federally funded programs engaged in community service and volunteer opportunities.  
319 Said report shall include, but not be limited to:

320 (1) a financial statement summarizing its expenditures and available funds;

321 (2) the number of projects and proposed corps placements submitted to it;

322 (3) the number of volunteers generated;

323 (4) a description of approved projects and a summary of the work completed.

324 SECTION 14. Notwithstanding any general or special law or regulation to the contrary,  
325 the public higher education institutions participation in community service learning activities, the  
326 commonwealth corps activities, and any other community service and volunteer programs, shall  
327 be included as one of the performance measures within the performance measurement systems  
328 established pursuant to the provisions of section 7A of chapter 15A of the General Laws.

329 SECTION 15. This act shall take effect January 1, 2020.