The Commonwealth of Massachusetts

PRESENTED BY:

Patricia D. Jehlen

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act to establish a task force relative to the Commonwealth's direct-care workforce.

PETITION OF:

| NAME: | DISTRICT/ADDRESS: |
|----------------------|------------------------------|
| Patricia D. Jehlen | Second Middlesex |
| Denise Andrews | 2nd Franklin |
| Cory Atkins | 14th Middlesex |
| Christine E. Canavan | 10th Plymouth |
| Gale D. Candaras | First Hampden and Hampshire |
| James B. Eldridge | Middlesex and Worcester |
| Kay Khan | 11th Middlesex |
| Karen E. Spilka | Second Middlesex and Norfolk |
| Walter F. Timilty | 7th Norfolk |

SENATE No. 00045

By Ms. Jehlen, petition (accompanied by bill, Senate, No. 45) of Timilty, Spilka, Khan and other members of the General Court for legislation to establish a task force relative to the Commonwealth's direct care workforce [Joint Committee on Children, Families and Persons with Disabilities].

The Commonwealth of Massachusetts

In the Year Two Thousand Eleven

An Act to establish a task force relative to the Commonwealth's direct-care workforce.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. There is hereby established a task force to assess the Commonwealth's 2 readiness for the CLASS program and the workforce implications thereof. The executive office 3 of health and human services will convene the task force to include, at a minimum, members of 4 the executive office of health and human services and the executive office of labor and 5 workforce development. Other members of government entities providing management, delivery 6 or funding of direct-care services and employment shall also be included. The task force will 7 report on the following:

8 (a) Assessment of current direct-care workforce data and recommendations for9 improvement including:

| 10 | (1)A Collection of all available sources of data on the workforce, across all direct | |
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| 11 | care occupations. This data will include: (1) numbers of direct service workers (full time and | |
| 12 | 2 part time), (2) stability of workforce (turnover and vacancies), and (3) average compensation of | |
| 13 | 13 workers (wages and benefits); | |
| 14 | (2)Identification of gaps in data; | |
| 15 | (3)A plan for collecting and analyzing this workforce data on an annual basis; | |
| 16 | (4)Recommendations on how to develop a sustainable, regular reporting system. | |
| 17 | (b) Assessment of infrastructure for supporting the efficient provision of long term | |
| 18 | services and supports and mechanisms for ensuring quality and recommendations for | |
| 19 | 19 improvement, including: | |
| 20 | (1)An analysis of current and projected workforce capacity, to provide the workforce | |
| 21 | view of the state's recently commissioned report on consumers of long-term services and | |
| 22 | 22 supports, "Long-term Supports in Massachusetts: A Profile of Service Users"; | |
| 23 | (2) An assessment of the current training and credentialing infrastructure and | |
| 24 | recommendations for strengthening the current system, including strategies for increasing the | |
| 25 | 25 professionalism of the workforce; | |
| 26 | (3)An assessment of the quality of support for consumers as employers, supervisors | |
| 27 | and trainers and recommendations for improvement; | |
| 21 | and numers and recommendations for improvement, | |
| 28 | (4)An assessment of the adequacy of the existing infrastructure for connecting | |
| 29 | consumers and workers and recommendations for improvement including the feasibility of | |
| 30 | expanding the existing PCA referral directory; | |
| | | |

- 31 (5) An analysis of the impact of Community First on workforce issues to ensure that32 the response to CLASS will address the needs of this state initiative as well.
- 33 SECTION 2. The task force will present an initial report to the governor and legislature
- 34 no later than June 30, 2012.