

# HOUSE BILL 1030

P2, J1, O1

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By: **Delegates Cullison, Kelly, Oaks, Pena–Melnyk, and Reznik**

Introduced and read first time: February 13, 2015

Assigned to: Health and Government Operations

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## A BILL ENTITLED

1 AN ACT concerning

2 **2–1–1 Maryland – Procurement of Services to Operate a Public Information**  
3 **Telephone Line or Hotline**

4 FOR the purpose of requiring certain units of the State that provide health and human  
5 services to procure the services of 2–1–1 Maryland to operate public information  
6 telephone lines or hotlines in accordance with certain provisions of law unless the  
7 unit makes certain determinations and provides certain documentation to 2–1–1  
8 Maryland; authorizing the Board of Public Works to adopt certain regulations;  
9 defining a certain term; providing for the application of this Act; and generally  
10 relating to 2–1–1 Maryland and the procurement of services to operate a public  
11 information telephone line or hotline.

12 BY repealing and reenacting, with amendments,  
13 Article – Health – General  
14 Section 24–1203(d)  
15 Annotated Code of Maryland  
16 (2009 Replacement Volume and 2014 Supplement)

17 BY repealing and reenacting, with amendments,  
18 Article – State Finance and Procurement  
19 Section 14–103  
20 Annotated Code of Maryland  
21 (2009 Replacement Volume and 2014 Supplement)

22 BY adding to  
23 Article – State Finance and Procurement  
24 Section 14–111  
25 Annotated Code of Maryland  
26 (2009 Replacement Volume and 2014 Supplement)

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EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.



1 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,  
2 That the Laws of Maryland read as follows:

3 **Article – Health – General**

4 24–1203.

5 (d) If a unit of the State that provides health and human services establishes a  
6 public information telephone line or hotline, the unit shall [consult]:

7 (1) CONSULT with 2–1–1 Maryland about using the 2–1–1 system to  
8 provide public access to information; AND

9 (2) PROCURE THE SERVICES OF 2–1–1 MARYLAND TO OPERATE THE  
10 PUBLIC INFORMATION TELEPHONE LINE OR HOTLINE IN ACCORDANCE WITH §  
11 14–111 OF THE STATE FINANCE AND PROCUREMENT ARTICLE.

12 **Article – State Finance and Procurement**

13 14–103.

14 (a) [A] EXCEPT AS PROVIDED IN § 14–111 OF THIS SUBTITLE, A State or State  
15 aided or controlled entity shall buy supplies and services from:

16 (1) Maryland Correctional Enterprises, as provided in Title 3, Subtitle 5 of  
17 the Correctional Services Article, if State Use Industries provides the supplies or services;

18 (2) Blind Industries and Services of Maryland, if:

19 (i) Blind Industries and Services of Maryland provides the supplies  
20 or services; and

21 (ii) Maryland Correctional Enterprises does not provide the supplies  
22 or services;

23 (3) the Employment Works Program established under § 14–108 of this  
24 subtitle, if:

25 (i) a community service provider provides the supplies or services;

26 (ii) neither Maryland Correctional Enterprises nor Blind Industries  
27 and Services of Maryland provides the supplies or services; and

28 (iii) a State or State aided or controlled entity is not required by law  
29 to buy the supplies or services from any other unit of the State government; or

1 (4) individual with disability owned businesses if:

2 (i) an individual with disability owned business provides the  
3 supplies or services;

4 (ii) neither Maryland Correctional Enterprises, Blind Industries and  
5 Services of Maryland, nor a community service provider provides the supplies or services;  
6 and

7 (iii) a State or State aided or controlled entity is not required by law  
8 to buy the supplies or services from any other unit of the State government.

9 (b) A State or State aided or controlled entity shall give preference to the  
10 providers listed under subsection (a) of this section in the order that the providers are listed.

11 (c) To the extent practicable, a State or State aided or controlled entity shall  
12 include in a maintenance contract that has a component for housekeeping or janitorial  
13 services, a requirement that a prime contractor procure janitorial products from Blind  
14 Industries and Services of Maryland when the specified products are available.

15 **14-111.**

16 (A) **IN THIS SECTION, “2-1-1 MARYLAND” HAS THE MEANING STATED IN §**  
17 **24-1201(E) OF THE HEALTH – GENERAL ARTICLE.**

18 (B) **A UNIT OF THE STATE THAT PROVIDES HEALTH AND HUMAN SERVICES**  
19 **AND ESTABLISHES A PUBLIC INFORMATION TELEPHONE LINE OR HOTLINE, SHALL**  
20 **PROCURE SERVICES TO OPERATE THE PUBLIC INFORMATION TELEPHONE LINE OR**  
21 **HOTLINE FROM 2-1-1 MARYLAND, UNLESS:**

22 (1) **THE UNIT DETERMINES THAT:**

23 (I) **2-1-1 MARYLAND CANNOT MEET THE SPECIFICATIONS OF**  
24 **THE PROCUREMENT;**

25 (II) **THE SERVICES CANNOT BE PROVIDED WITHIN A**  
26 **REASONABLE TIME; OR**

27 (III) **THE SERVICES PROVIDED BY 2-1-1 MARYLAND ARE NOT**  
28 **COST EFFECTIVE; AND**

29 (2) **THE UNIT PROVIDES WRITTEN DOCUMENTATION TO 2-1-1**  
30 **MARYLAND OF THE DETERMINATION AND REASON NOT TO PROCURE THE SERVICES**  
31 **OF 2-1-1 MARYLAND TO OPERATE THE PUBLIC INFORMATION TELEPHONE LINE OR**  
32 **HOTLINE.**

1           **(C) THE BOARD MAY ADOPT REGULATIONS TO CARRY OUT THE**  
2 **REQUIREMENTS OF THIS SECTION.**

3           SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall be construed to  
4 apply only prospectively and may not be applied or interpreted to have any effect on or  
5 application to any procurement contract for services to operate a public information  
6 telephone line or hotline entered into before the effective date of this Act.

7           SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect  
8 October 1, 2015.