

1.1 A bill for an act

1.2 relating to human services; directing ombudsman for long-term care to expand
1.3 volunteer ombudsman program; appropriating money.

1.4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

1.5 Section 1. **EXPANSION OF VOLUNTEER OMBUDSMAN PROGRAM FOR**
1.6 **LONG-TERM CARE; APPROPRIATION.**

1.7 (a) The Office of Ombudsman for Long-Term Care shall expand its volunteer
1.8 ombudsman program to better meet the increasing needs of clients receiving long-term
1.9 care services. The expanded program must employ a full-time volunteer coordinator and
1.10 include a recruitment and training process that focuses on client dispute resolution.

1.11 (b) \$200,000 is appropriated from the general fund to the commissioner of human
1.12 services for fiscal year 2010, and \$200,000 is appropriated from the general fund to the
1.13 commissioner of human services for fiscal year 2011, for the purpose of paragraph (a).
1.14 This appropriation shall become part of the base appropriation for this activity.