02/27/24 REVISOR RSI/DG 24-06994 as introduced

SENATE STATE OF MINNESOTA **NINETY-THIRD SESSION**

A bill for an act

relating to consumer protection; creating the Prohibiting Social Media Manipulation

attorney general enforcement; proposing coding for new law as Minnesota Statutes,

Act; regulating social media platforms; providing a private right of action and

S.F. No. 4696

(SENATE AUTHORS: SEEBERGER)

chapter 325O.

D-PG

DATE 03/07/2024

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OFFICIAL STATUS

Introduction and first reading
Referred to Commerce and Consumer Protection

| 1.6 | BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA: |
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| 1.7 | Section 1. [3250.01] CITATION. |
| 1.8 | This chapter may be cited as the "Prohibiting Social Media Manipulation Act." |
| 1.9 | Sec. 2. [325O.02] DEFINITIONS. |
| 1.10 | (a) For purposes of this chapter, the following terms have the meanings given. |
| 1.11 | (b) "Accessible user interface" means a way for a user to input data, make a choice, or |
| 1.12 | take an action on a social media platform in two clicks or less. |
| 1.13 | (c) "Account holder" means a natural person or legal person who holds an account or |
| 1.14 | profile with a social media platform. |
| 1.15 | (d) "Algorithmic ranking system" means a computational process, including one derived |
| 1.16 | from algorithmic decision making, machine learning, statistical analysis, or other data |
| 1.17 | processing or artificial intelligence techniques, used to determine the selection, order, relative |
| 1.18 | prioritization, or relative prominence of content from a set of information that is provided |
| 1.19 | to a user on a social media platform, including search results ranking, content |
| 1.20 | recommendations, content display, or any other automated content selection method. |
| 1.21 | (e) "Click" means an act of selecting an option on an electronic interface by pressing a |
| 1.22 | button, touching a screen, making a gesture, issuing a voice command, or other means. |
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Sec. 2.

| 2.1 | (f) "Content" means any media, including but not limited to written posts, images, visual |
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| 2.2 | or audio recordings, notifications, and games, that a user views, reads, watches, listens to, |
| 2.3 | or otherwise interacts or engages with on a social media platform. Content includes other |
| 2.4 | account holders' accounts or profiles when recommended to a user by the social media |
| 2.5 | platform. |
| 2.6 | (g) "Default" means a preselected option adopted by a social media platform for the |
| 2.7 | social media platform's service, product, or feature. |
| 2.8 | (h) "Device operating system provider" means a business that manages or develops |
| 2.9 | operating system software for mobile or desktop devices, including but not limited to personal |
| 2.10 | computers, smartphones, and tablets, which manage device resources and are loaded by a |
| 2.11 | boot program. |
| 2.12 | (i) "Engage" or "engagement" means a user's utilization of the social media platform. |
| 2.13 | (j) "Existing extended network" means a user's existing network plus the set of account |
| 2.14 | holders on a social media platform who are all directly connected to the account holders |
| 2.15 | within that user's existing network. |
| 2.16 | (k) "Existing network" means the set of account holders on a social media platform with |
| 2.17 | whom a user has consented to have a direct connection. |
| 2.18 | (l) "Expressed preferences" means a freely given, considered, specific, and unambiguous |
| 2.19 | indication of a user's preferences regarding the user's engagement with a social media |
| 2.20 | platform. Expressed preferences cannot be based on the user's time spent engaging with |
| 2.21 | content on the social media platform, nor on the usage of features that do not indicate explici |
| 2.22 | preference, such as comments made, posts reshared, or similar actions that may be taken |
| 2.23 | on content the user perceives to be of low quality. Expressed preferences may not be obtained |
| 2.24 | through a user interface designed or manipulated with the substantial effect of subverting |
| 2.25 | or impairing a user's decision making. |
| 2.26 | (m) "Optimize" means promoted, prioritized, or maximized by a social media platform's |
| 2.27 | algorithmic ranking system. |
| 2.28 | (n) "Relevant forms of engagement with users" includes but is not limited to: |
| 2.29 | (1) sending invitations or messages to users; |
| 2.30 | (2) commenting on, resharing, liking, voting, or otherwise reacting to users' user-generated |
| 2.31 | content; and |
| 2.32 | (3) disseminating user-generated content to users. |

Sec. 2. 2

| 3.1 | (o) "Social media platform" means an electronic medium, including a browser-based or |
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| 3.2 | application-based interactive computer service, telephone network, or data network, that |
| 3.3 | allows an account holder to create, share, and view user-generated content. Social media |
| 3.4 | platform does not include: (1) Internet search providers, Internet service providers, email, |
| 3.5 | or short-message-service; (2) streaming video service or other Internet website where the |
| 3.6 | content is not user-generated but where interactive functions enable incidental chat, |
| 3.7 | comments, or reviews; or (3) a communication service, including audio and video |
| 3.8 | communication technology, provided by a business to the business's employees and clients |
| 3.9 | for use in the course of business activities and not for public distribution. Social media |
| 3.10 | platform includes a messaging service that is owned by a company that operates a social |
| 3.11 | media platform. |
| 3.12 | (p) "Time sensitive" means content that is welcomed under a user's expressed preferences |
| 3.13 | and that would have significantly reduced value to the user with the passing of time. |
| 3.14 | (q) "User" means a natural person who is located in Minnesota and who holds an accoun |
| 3.15 | or profile with a social media platform. |
| 5.15 | |
| 3.16 | (r) "User-generated content" means any content created by an account holder that is |
| 3.17 | uploaded, posted, shared, or disseminated on the social media platform. |
| 3.18 | (s) "Varied set of account holders" means a set of account holders who have different |
| 3.19 | behaviors and histories. |
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| 3.20 | Sec. 3. [3250.03] SCOPE; EXCLUSIONS. |
| 3.21 | (a) A social media platform is subject to this chapter if the social media platform: |
| 3.22 | (1) does business in Minnesota or provides products or services that are targeted to |
| 3.23 | residents of Minnesota; and |
| 3.24 | (2) has more than 10,000 monthly active users. |
| 3.25 | (b) For purposes of this chapter, a social media platform may determine whether an |
| 3.26 | account holder is located in Minnesota based on: |
| 3.27 | (1) the account holder's own supplied address or location; |
| 3.28 | (2) global positioning system-level latitude, longitude, or altitude coordinates; |
| 3.29 | (3) cellular phone system coordinates; |
| 3.30 | (4) Internet protocol device address; or |
| | |

(5) other mechanisms that can be used to identify an account holder's location.

Sec. 3. 3

3.31

| S | ec. 4. [3250.04] REQUIREMENTS FOR SOCIAL MEDIA PLATFORMS. |
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| | Subdivision 1. Content optimization. (a) A social media platform must provide an |
| acc | essible user interface that allows a user to clearly indicate whether a particular piece of |
| con | ntent: |
| | (1) is of high or low quality; and |
| | (2) complies with the user's expressed preferences. |
| | (b) A social media platform's algorithmic ranking system must optimize content for a |
| ıse | r that: |
| | (1) a varied set of account holders indicates is of high quality; and |
| | (2) complies with a user's expressed preferences. |
| | (c) A social media platform's algorithmic ranking system must not optimize content that |
| s n | ot related to a user's expressed preferences in order to maximize the user's engagement |
| vit | h the platform. |
| | Subd. 2. Account holder daily limits. (a) A social media platform must develop criteria |
| o d | designate an account holder who has recently created an account with or joined the social |
| ola | tform as a new account holder. An account created within 30 days must be considered |
| n | ew account holder. For a new account holder, a social media platform must set daily |
| ıur | nerical limits on relevant forms of engagement with users equivalent to the 50th percentile |
| of a | all platform account holders. |
| | (b) For all account holders, a social media platform must set daily numerical limits on |
| ele | evant forms of engagement with users equivalent to the two standard deviations above |
| he | median for all platform account holders. A limit required under this paragraph may |
| allc | ow an account holder to have relevant forms of engagement with users in excess of the |
| im | it, but at a minimum must reduce the impact of the engagement on other users. A limit |
| na | y be exceeded for interactions with another user if the other user clearly initiates and |
| wel | lcomes the engagement. |
| | Subd. 3. Default privacy settings. (a) A social media platform must provide default |
| sett | tings for a user that do not: |
| | (1) allow the user's account or the user's user-generated content to be discovered by |
| any | vone outside the user's existing extended network; |

Sec. 4. 4

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| (2) allow messaging, requests, reactions, comments, or other contact from an account |
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| holder that is not already within the user's existing extended network, unless the user initiate |
| and welcomes the contact; |
| (3) reveal the user's location outside the user's existing network, unless the user |
| specifically shares the user's location outside the user's existing network; |
| (4) disseminate any information about the user, including the user's profile and any of |
| the user's user-generated content, to anyone outside of the user's existing network without |
| a specific request from the user to disseminate the information; or |
| (5) allow or facilitate a user's user-generated content, or any user's facial or biometric |
| data, to be incorporated into generative artificial intelligence models without the user's |
| explicit consent. |
| (b) The default settings required in paragraph (a) may be changed only to comply with |
| the user's expressed preferences. A social media platform must not utilize a system, user |
| interface, or prompt that encourages a user to change the user's privacy settings toward |
| allowing the user's information or user-generated content to be shared or disseminated more |
| broadly. |
| Subd. 4. Option for heightened protection. (a) A social media platform must provide |
| an accessible user interface to allow a user to opt in to any or all of the heightened protection |
| requirements under paragraph (d). A social media platform may make the heightened |
| protections the default settings for all users or all account holders. |
| (b) A device operating system provider must provide an option for a user to automatically |
| opt in to any or all of the heightened protection requirements under paragraph (d) across al |
| social media platforms managed by the operating system on the user's device. If a user |
| selects the option under this paragraph, the device operating system provider must (1) inform |
| all social media platforms managed by the provider's operating system of the user's |
| preference, and (2) adjust the user's account to provide the heightened protections. A device |
| operating system provider may provide a user the ability to opt out of any or all heightened |
| protections. |
| (c) A device operating system provider must, by default, consider any device with |
| parental controls enabled to have opted in to all the heightened protection requirements |
| under paragraph (d). |
| (d) For a user receiving heightened protections, a social media platform must not: |

Sec. 4. 5

| 6.1 | (1) use platform features that increase, sustain, or extend a user's engagement with the |
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| 6.2 | platform beyond the user's expressed preferences regarding time or duration. Features subject |
| 6.3 | to this clause include but are not limited to: |
| 6.4 | (i) optimization for time spent or content consumed; |
| 6.5 | (ii) content feeds without finite endings; |
| 6.6 | (iii) autoplaying videos or other content; and |
| 6.7 | (iv) notifications that are not time sensitive; or |
| 6.8 | (2) provide any visible count showing how much engagement content that the user |
| 6.9 | viewed, consumed, or generated has received. |
| 6.10 | Subd. 5. Transparency requirements. (a) A social media platform must publicly post |
| 6.11 | the following information on the social media platform's website: |
| 6.12 | (1) an explanation of how the social media platform designates new account holders and |
| 6.13 | an explanation detailing the operation and effect of usage limits applicable to new account |
| 6.14 | holders under subdivision 2, paragraph (a); |
| 6.15 | (2) an explanation detailing the operation and effect of the usage limits required under |
| 6.16 | subdivision 2, paragraph (b); |
| 6.17 | (3) an explanation detailing how the platform: |
| 6.18 | (i) assesses users' perceptions of the quality of content; |
| 6.19 | (ii) assesses users' expressed preferences regarding content; and |
| 6.20 | (iii) utilizes the assessments under items (i) and (ii) in the social media platform's |
| 6.21 | algorithmic ranking system, including how these assessments are weighted in relation to |
| 6.22 | other signals in the algorithmic ranking system; |
| 6.23 | (4) statistics on the platform's use with respect to the tenth, 25th, 50th, 75th, 90th, 95th, |
| 6.24 | 99th, and 99.9th percentile of all platform account holders for relevant forms of engagement. |
| 6.25 | including but not limited to: |
| 6.26 | (i) sending invitations or messages to other platform account holders; |
| 6.27 | (ii) commenting on, resharing, liking, voting for, or otherwise reacting to content; |
| 6.28 | (iii) posting new user-generated content; and |
| 6.29 | (iv) disseminating user-generated content to other platform account holders; |
| 6.30 | (5) an explanation of how the platform determines whether a notification is time sensitive: |

Sec. 4. 6

| 7.1 | (6) an explanation of how the platform determines what constitutes a "varied set of |
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| 7.2 | account holders," including what behaviors are used as signals and how any measurement |
| 7.3 | of difference is created and used; and |
| 7.4 | (7) a description of all product experiments that have been conducted on 1,000 or more |
| 7.5 | users, including the results of the product experiments on users' engagement with content |
| 7.6 | that: |
| 7.7 | (i) users indicate to be high or low quality; |
| 7.8 | (ii) users indicate complies or does not comply with the users' expressed preferences; |
| 7.9 | and |
| 7.10 | (iii) violates platform policies. |
| 7.11 | (b) When automatically delivering, suggesting, or selecting content to a user, a social |
| 7.12 | media platform must provide an accessible user interface to allow the user to access a basic, |
| 7.13 | nontechnical explanation detailing why a particular piece of content was promoted by the |
| 7.14 | platform's algorithmic ranking system. |
| 7.15 | Sec. 5. [325O.05] ENFORCEMENT. |
| 7.16 | (a) In addition to the remedies otherwise provided by law, a person injured by a violation |
| 7.17 | of this chapter may bring a civil action against a social media platform and recover damages, |
| 7.18 7.19 | together with costs and disbursements, including reasonable attorney fees, and receive other equitable relief determined by the court. In addition to any other damages and relief awarded, |
| 7.19 | a social media platform that violates this chapter may be liable for a civil penalty of not |
| 7.21 | more than \$10,000 per violation. |
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| 7.22 | (b) The attorney general may bring a civil enforcement action and recover the relief |
| 7.23 | provided in section 8.31 against a social media platform that violates this chapter. |
| 7.24 | Sec. 6. [325O.06] SEVERABILITY. |
| 7.25 | If any provision of this chapter or the chapter's application to any person or circumstance |
| 7.26 | is held invalid for any reason in a court of competent jurisdiction, the remainder of the |
| 7.27 | chapter or the application of the provision to other persons or circumstances is not affected. |
| 7.28 | Sec. 7. EFFECTIVE DATE. |
| 7.29 | This act is effective July 1, 2025. |
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Sec. 7. 7