

SECOND REGULAR SESSION
HOUSE COMMITTEE SUBSTITUTE FOR
HOUSE BILL NO. 1488
101ST GENERAL ASSEMBLY

3831H.02C

DANA RADEMAN MILLER, Chief Clerk

AN ACT

To repeal sections 407.1095, 407.1098, 407.1101, and 407.1104, RSMo, and to enact in lieu thereof five new sections relating to telecommunication practices, with penalty provisions.

Be it enacted by the General Assembly of the state of Missouri, as follows:

Section A. Sections 407.1095, 407.1098, 407.1101, and 407.1104, RSMo, are
2 repealed and five new sections enacted in lieu thereof, to be known as sections 407.1095,
3 407.1098, 407.1101, 407.1104, and 407.1115, to read as follows:

407.1095. As used in sections 407.1095 to 407.1110, the following words and phrases
2 mean:

3 (1) **"Business subscriber", a person or entity that, for business use, has**
4 **subscribed to telephone service, wireless service, or other similar service;**

5 (2) **"Call spoofing", the practice of failing to transmit or cause to be transmitted**
6 **the true telephone number, and, when made available by the telemarketer's carrier, the**
7 **name of the telemarketer, to any caller identification service in use by a recipient of a**
8 **telemarketing call; provided that the name of the seller or charitable organization on**
9 **behalf of which a telemarketing call is placed, and the seller's or charitable**
10 **organization's telephone number, which is answered during regular business hours,**
11 **may be substituted for the name and phone number used in, or billed for, making the**
12 **call;**

13 (3) **"Caller identification service", a type of telephone service which permits**
14 **telephone subscribers to see the telephone number of incoming telephone calls;**

EXPLANATION — Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted from the law. Matter in **bold-face** type in the above bill is proposed language.

15 ~~[(2)]~~ (4) "Residential subscriber", a person who, for ~~[primarily]~~ personal and familial
16 use, has subscribed to residential telephone service, wireless service or similar service, or the
17 other persons living or residing with such person;

18 (5) "Seller", the same as defined in section 407.1070;

19 (6) "Telemarketer", the same as defined in section 407.1070;

20 ~~[(3)]~~ (7) "Telephone solicitation", any voice, facsimile, short messaging service
21 (SMS), or multimedia messaging service (MMS), for the purpose of encouraging the
22 purchase or rental of, or investment in, property, goods or services, but does not include
23 communications:

24 (a) To any **business subscriber or** residential subscriber with that subscriber's prior
25 express invitation or permission;

26 (b) By or on behalf of any person or entity with whom a **business subscriber or**
27 residential subscriber has had a business contact within the past one hundred eighty days or a
28 current business or personal relationship;

29 (c) By or on behalf of an entity organized pursuant to Chapter 501 (c)(3) of the United
30 States Internal Revenue Code, while such entity is engaged in fund-raising to support the
31 charitable purpose for which the entity was established provided that a bona fide member of
32 such exempt organization makes the voice communication;

33 (d) By or on behalf of any entity over which a federal agency has regulatory authority
34 to the extent that:

35 a. Subject to such authority, the entity is required to maintain a license, permit or
36 certificate to sell or provide the merchandise being offered through telemarketing; and

37 b. The entity is required by law or rule to develop and maintain a no-call list;

38 (e) By a natural person responding to a referral, or working from his or her primary
39 residence, or a person licensed by the state of Missouri to carry out a trade, occupation or
40 profession who is setting or attempting to set an appointment for actions relating to that
41 licensed trade, occupation or profession within the state or counties contiguous to the state.

407.1098. No person or entity shall make or cause to be made any telephone
2 solicitation, **including via call spoofing**, to any **business subscriber or** residential subscriber
3 in this state who has given notice to the attorney general, in accordance with rules
4 promulgated pursuant to section 407.1101 of such subscriber's objection to receiving
5 telephone solicitations.

407.1101. 1. The attorney general shall establish and provide for the operation of a
2 database to compile a list of telephone numbers of **business subscribers and** residential
3 subscribers who object to receiving telephone solicitations. ~~[Such list is not intended to
4 include any telephone number primarily used for business or commercial purposes.]~~

5 2. The attorney general shall promulgate rules and regulations governing the
6 establishment of a state no-call database as he or she deems necessary and appropriate to fully
7 implement the provisions of sections 407.1095 to 407.1110. The rules and regulations shall
8 include those which:

9 (1) Specify the methods by which each **business subscriber or** residential subscriber
10 may give notice to the attorney general or its contractor of his or her objection to receiving
11 such solicitations or revocation of such notice. There shall be no cost to the subscriber for
12 joining the database;

13 (2) Specify the length of time for which a notice of objection shall be effective and
14 the effect of a change of telephone number on such notice;

15 (3) Specify the methods by which such objections and revocations shall be collected
16 and added to the database;

17 (4) **Specify that once a person gives notice of objection, the person shall not have**
18 **to renew his or her objection;**

19 (5) Specify the methods by which any person or entity desiring to make telephone
20 solicitations will obtain access to the database as required to avoid calling the telephone
21 numbers of **business subscribers or** residential subscribers included in the database,
22 including the cost assessed to that person or entity for access to the database; **and**

23 ~~(5)~~ (6) Specify such other matters relating to the database that the attorney general
24 deems desirable.

25 3. If the Federal Communications Commission establishes a single national database
26 of telephone numbers of subscribers who object to receiving telephone solicitations pursuant
27 to 47 U.S.C. Section 227(c)(3), the attorney general shall include that part of such single
28 national database that relates to Missouri in the database established pursuant to this section.

29 4. Information contained in the database established pursuant to this section shall be
30 used only for the purpose of compliance with section 407.1098 and this section or in a
31 proceeding or action pursuant to section 407.1107. Such information shall not be considered
32 a public record pursuant to chapter 610.

33 5. In April, July, October and January of each year, the attorney general shall be
34 encouraged to obtain subscription listings of **business subscribers and** residential
35 subscribers in this state who have arranged to be included on any national do-not-call list
36 and add those telephone numbers to the state do-not-call list.

37 6. The attorney general may utilize moneys appropriated from general revenue and
38 moneys appropriated from the merchandising practices revolving fund established in section
39 407.140 for the purposes of establishing and operating the state no-call database.

40 7. Any rule or portion of a rule, as that term is defined in section 536.010, that is
41 created under the authority delegated in sections 407.1095 to 407.1110 shall become effective

42 only if it complies with and is subject to all of the provisions of chapter 536 and, if applicable,
43 section 536.028. This section and chapter 536 are nonseverable and if any of the powers
44 vested with the general assembly pursuant to chapter 536 to review, to delay the effective date
45 or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of
46 rulemaking authority and any rule proposed or adopted after August 28, 2000, shall be invalid
47 and void.

407.1104. 1. Any person or entity who makes a telephone solicitation to any
2 **business subscriber or** residential subscriber in this state shall, at the beginning of such
3 solicitation, state clearly the identity of the person or entity initiating the solicitation.

4 2. No person or entity who makes a telephone solicitation to a **business subscriber**
5 **or** residential subscriber in this state shall knowingly use any method, **including call**
6 **spoofing**, to block or otherwise circumvent any subscriber's use of a caller identification
7 service.

407.1115. 1. This section shall be known and may be cited as the "Caller ID
2 Anti-Spoofing Act".

3 2. As used in this section, the following terms mean:

4 (1) "Call", any telephone call, facsimile, or text message made using a public
5 switched telephone network, wireless cellular telephone service, or voice-over-internet
6 protocol (VoIP) service that has the capability of accessing users on the public switched
7 telephone network or a successor network;

8 (2) "Caller", a person or entity who places a call, facsimile, or text message,
9 whether by phone or computer;

10 (3) "Caller identification information", information provided by a caller
11 identification service regarding the telephone number or other origination information
12 of a call or facsimile transmission made using a telecommunications service or an
13 interconnected VoIP service or of a text message sent using a text-messaging service;

14 (4) "Caller identification service", any service or device designed to provide the
15 user of the service or device with the telephone number or other origination information
16 of a call or facsimile transmission made using a telecommunications service or an
17 interconnected VoIP service or of a text message sent using a text-messaging service.
18 "Caller identification service" includes automatic number identification services.

19 3. A caller commits the offense of caller identification spoofing if the caller:

20 (1) Enters or causes to be entered false information into a caller identification
21 service with the malicious intent to deceive, defraud, or mislead the recipient of a call to
22 obtain anything of value; or

23 **(2) Places a call knowing that false information was entered into the caller**
24 **identification service with the malicious intent to deceive, defraud, or mislead the**
25 **recipient of the call.**

26 **4. The offense of unlawful caller identification spoofing shall be a class E felony.**

27 **5. This section shall not apply to:**

28 **(1) The blocking of caller identification information;**

29 **(2) Any law enforcement agency of the federal, state, county, or municipal**
30 **government;**

31 **(3) Any intelligence or security agency of the federal government; or**

32 **(4) A communications service provider, including a telecommunications,**
33 **broadband, or voice-over-internet service provider that:**

34 **(a) Acts in the communications service provider's capacity as an intermediary**
35 **for the transmission of telephone service between the caller and the recipient;**

36 **(b) Provides or configures a service or service feature as requested by the**
37 **customer;**

38 **(c) Acts in a manner that is authorized or required by applicable law; or**

39 **(d) Engages in other conduct that is necessary to provide service.**

40 **6. The recipient of any call in which the caller uses false caller identification**
41 **information shall have standing to recover actual and punitive damages against the**
42 **caller. Punitive damages shall be in an amount determined by the court but not to**
43 **exceed five thousand dollars per call. Call recipients may bring action under this section**
44 **as members of a class. The attorney general may initiate legal proceedings or intervene**
45 **in legal proceedings on behalf of call recipients and, if the caller is found guilty, shall**
46 **recover all costs of the investigation and prosecution of the action.**

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