SECOND REGULAR SESSION

SENATE BILL NO. 1008

101ST GENERAL ASSEMBLY

INTRODUCED BY SENATOR O'LAUGHLIN.

4708S.01I

ADRIANE D. CROUSE, Secretary

AN ACT

To repeal sections 333.315, 333.320, 333.330, 436.460, and 436.470, RSMo, and to enact in lieu thereof five new sections relating to preneed contracts, with a penalty provision.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 333.315, 333.320, 333.330, 436.460,

- 2 and 436.470, RSMo, are repealed and five new sections enacted
- 3 in lieu thereof, to be known as sections 333.315, 333.320,
- 4 333.330, 436.460, and 436.470, to read as follows:

333.315. 1. No person shall be designated as a

- 2 provider or agree to perform the obligations of a provider
- 3 under a preneed contract unless, at the time of such
- 4 agreement or designation, such person is licensed as a
- 5 preneed provider by the board. Nothing in this section
- 6 shall exempt any person from meeting the licensure
- 7 requirements for a funeral establishment as provided in this
- 8 chapter.
- 9 2. An applicant for a preneed provider license shall:
- 10 (1) File an application on a form established by the
- 11 board and pay an application fee in an amount established by
- 12 the board by rule;
- 13 (2) Be authorized and registered with the Missouri
- 14 secretary of state to conduct business in Missouri;
- 15 (3) Identify the name and address of a custodian of
- 16 records responsible for maintaining the books and records of
- 17 the provider relating to preneed contracts;

EXPLANATION-Matter enclosed in bold-faced brackets [thus] in this bill is not enacted and is intended to be omitted in the law.

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18 (4) Identify the name and address of each seller 19 authorized by the provider to sell preneed contracts in 20 which the provider is designated or obligated as the 21 provider;

- authorizing the state board and the secretary of state to inspect or order an investigation, examination, or audit of the provider's books and records which contain information concerning preneed contracts sold for or on behalf of a seller [or in which the applicant is named] for which the applicant serves or has served as a provider; and
- 29 (6) If the applicant is a corporation, each officer, 30 director, manager, or controlling shareholder shall be 31 eligible for licensure if they were applying for licensure 32 as an individual.
- 33 3. Each preneed provider shall apply to renew his or 34 her license on or before October thirty-first of each year 35 or a date established by the division of professional 36 registration pursuant to section 324.001. A license which 37 has not been renewed prior to the renewal date shall 38 expire. Applicants for renewal shall:
- (1) File an application for renewal on a formestablished by the board by rule;
- 41 (2) Pay a renewal fee in an amount established by the 42 board by rule, however no renewal fee shall be required for 43 any funeral establishment whose Missouri license is current 44 and active;
- 45 (3) Be authorized and registered with the Missouri 46 secretary of state to conduct business in Missouri;
- 47 (4) File an annual report with the state board which 48 shall contain:

- 49 (a) The name and address of a custodian of records 50 responsible for maintaining the books and records of the 51 provider relating to preneed contracts;
- 52 (b) The business name or names used by the provider 53 and all addresses from which it engages in the practice of 54 its business;
- 55 (c) The name and address of each seller with whom it 56 has entered into a written agreement since last filing an 57 annual report with the board authorizing the seller to 58 designate or obligate the licensee as the provider in a 59 preneed contract; and
- 60 (d) Any information required by any other applicable 61 statute or regulation enacted pursuant to state or federal 62 law.
- 4. A license which has not been renewed as provided by this section shall expire. A licensee who fails to apply for renewal may apply for reinstatement within two years of the renewal date by satisfying the requirements of subsection 3 of this section and paying a delinquent fee as established by the board by rule.
- 333.320. 1. No person shall sell, perform, or agree to perform the seller's obligations under, or be designated as the seller of, any preneed contract unless, at the time of the sale, performance, agreement, or designation, such person is licensed by the board as a seller and authorized and registered with the Missouri secretary of state to conduct business in Missouri.
- 8 2. An applicant for a preneed seller license shall:
- 9 (1) File an application on a form established by the 10 board and pay an application fee in an amount established by 11 the board by rule;

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- 12 (2) Be an individual resident of Missouri who is 13 eighteen years of age or older, or a business entity 14 registered with the Missouri secretary of state to transact 15 business in Missouri;
- 16 (3) If the applicant is a corporation, each officer, 17 director, manager, or controlling shareholder, shall be 18 eligible for licensure if they were applying for licensure 19 as an individual;
 - (4) Meet all requirements for licensure;
- 21 (5) Identify the name and address of a custodian of 22 records responsible for maintaining the books and records of 23 the seller relating to preneed contracts;
 - (6) Identify the name and address of each licensed provider that has authorized the seller to designate such person as a provider under a preneed contract;
- 27 (7) [Have established, as grantor, a preneed trust or
 28 an agreement to utilize a preneed trust with terms
 29 consistent with sections 436.400 to 436.520.] Maintain
 30 documents showing that the applicant is the grantor of a
 31 preneed trust as contemplated in this chapter and chapter
 32 436. A trust shall not be required if the applicant
 - **436.** A trust shall not be required if the applicant certifies to the board that the seller will only sell insurance-funded or joint account-funded preneed contracts;
 - (8) Identify the name and address of a trustee or, if applicable, the financial institution where any preneed trust or joint accounts will be maintained; and
- 38 (9) File with the board a written consent authorizing
 39 the state board and the secretary of state to inspect or
 40 order an investigation, examination, or audit of the
 41 seller's books and records which contain information
 42 concerning preneed contracts sold by or on behalf of the
 43 seller.

- 3. Each seller shall apply to renew his or her license
- 45 on or before October thirty-first of each year or a date
- 46 established by the division of professional registration
- 47 pursuant to section 324.001. A license which has not been
- 48 renewed prior to the renewal date shall expire. Applicants
- 49 for renewal shall:
- 50 (1) File an application for renewal on a form
- 51 established by the board by rule;
- 52 (2) Pay a renewal fee in an amount established by the
- 53 board by rule; and
- 54 (3) File annually with the board a signed and
- 55 notarized annual report as required by section 436.460.
- 4. Any license which has not been renewed as provided
- 57 by this section shall expire. A licensee who fails to apply
- 58 for renewal within two years of the renewal date may apply
- 59 for reinstatement by satisfying the requirements of
- 60 subsection 3 of this section and paying a delinquent fee as
- 61 established by the board by rule.
 - 333.330. 1. The board may refuse to issue any
- 2 certificate of registration or authority, permit, or license
- 3 required under this chapter for one or any combination of
- 4 causes stated in subsection 2 of this section. The board
- 5 shall notify the applicant in writing of the reasons for the
- 6 refusal and shall advise the applicant of his or her right
- 7 to file a complaint with the administrative hearing
- 8 commission as provided by chapter 621.
- 9 2. The board may cause a complaint to be filed with
- 10 the administrative hearing commission as provided by chapter
- 11 621 against any holder of any certificate of registration or
- 12 authority, permit, or license required by this chapter, or
- 13 any person who has failed to renew or has surrendered his or
- 14 her certificate of registration or authority, permit, or

of violence;

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15 license for any one or any combination of the following
16 causes:

- 17 (1) Use of any controlled substance, as defined in 18 chapter 195, or alcoholic beverage to an extent that such 19 use impairs a person's ability to perform the work of any 20 profession licensed or regulated by this chapter;
- The person has been finally adjudicated and found 21 22 guilty, or entered a plea of guilty or nolo contendere, in a criminal prosecution under the laws of any state or of the 23 24 United States, for any offense reasonably related to the qualifications, functions, or duties of any profession 25 licensed or regulated under this chapter, for any offense 26 involving a controlled substance, or for any offense an 27 essential element of which is fraud, dishonesty, or an act 28
- 30 (3) Use of fraud, deception, misrepresentation, or 31 bribery in securing any certificate of registration or 32 authority, permit, or license issued under this chapter or 33 in obtaining permission to take any examination given or 34 required under this chapter;
- 35 (4) Obtaining or attempting to obtain any fee, charge, 36 tuition, or other compensation by fraud, deception, or 37 misrepresentation;
- 38 (5) Incompetency, misconduct, gross negligence, fraud, 39 misrepresentation, or dishonesty in the performance of the 40 functions or duties of any profession licensed or regulated 41 by this chapter;
- 42 (6) Violation of, or assisting or enabling any person 43 to violate, any provision of this chapter, or of any lawful 44 rule or regulation adopted pursuant thereto;
- 45 (7) Impersonation of any person holding a certificate 46 of registration or authority, permit, or license or allowing

any person to use his or her certificate of registration or authority, permit, license, or diploma from any school;

- 49 (8) Disciplinary action against the holder of a
- 50 license or other right to practice any profession regulated
- 51 by this chapter granted by another state, territory,
- 52 federal agency, or country upon grounds for which revocation
- or suspension is authorized in this state;
- 54 (9) Disciplinary action against the holder of a
- 55 license or other right to practice any profession regulated
- 56 by the department of commerce and insurance or the secretary
- of state;
- 58 (10) A person is finally adjudged mentally incompetent
- 59 by a court of competent jurisdiction;
- [(10)] (11) Misappropriation or theft of preneed funds;
- 61 [(11)] (12) Assisting or enabling any person to
- 62 practice or offer to practice any profession licensed or
- 63 regulated by this chapter regulating preneed who is not
- 64 licensed or registered and currently eligible to practice
- 65 thereunder;
- [(12)] (13) Issuance of a certificate of registration
- 67 or authority, permit, or license based upon a material
- 68 mistake of fact;
- 69 [(13)] (14) Failure to display a valid certificate or
- 70 license if so required by this chapter regulating preneed or
- 71 any rule established thereunder;
- 72 [(14)] (15) Violation of any professional trust or
- 73 confidence;
- 74 [(15)] (16) Making or filing any report required by
- 75 sections 436.400 to 436.520 regulating preneed which the
- 76 licensee knows to be false or knowingly failing to make or
- 77 file a report required by such sections;

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          [(16)] (17) Use of any advertisement or solicitation
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     which is false, misleading, or deceptive to the general
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     public or persons to whom the advertisement or solicitation
     is primarily directed; or
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          [(17)] (18) Willfully and through undue influence
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     selling a funeral;
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          [(18)] (19) Willfully and through undue influence
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     selling a preneed contract;
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          [(19)] (20) Violation of any of the provisions of
     chapter 193, 194, 407, or 436;
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          [(20)] (21) Presigning a death certificate or signing
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     a death certificate on a body not yet embalmed by, or under
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     the personal supervision of, the licensee;
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          [(21)] (22) Failure to execute and sign the death
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     certificate on a body embalmed by, or under the personal
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     supervision of, a licensee;
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          [(22)] (23) Failure to refuse to properly guard
     against contagious, infectious, or communicable diseases or
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     the spread thereof;
          [(23)] (24) Refusing to surrender a dead human body
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     upon request by the next of kin, legal representative, or
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     other person entitled to the custody and control of the body.
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          3. After the filing of such complaint, the proceedings
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     shall be conducted in accordance with the provisions of
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     chapter 621. Upon a finding by the administrative hearing
     commission that the grounds, provided in subsection 2 of
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     this section, for disciplinary action are met, the board
     may, singly or in combination, censure or place the person
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     named in the complaint on probation on such terms and
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     conditions as the board deems appropriate for a period not
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     to exceed five years, or may suspend, for a period not to
     exceed three years, or revoke any certificate of
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110 registration or authority, permit, or license issued under 111 this chapter. The board may also impose a fine not to exceed one thousand dollars per occurrence for each act 112 113 subject to disciplinary action. The board also, as part of any settlement agreement or disciplinary order, require any 114 115 person to pay moneys into a preneed trust or preneed joint account that were improperly omitted from such trust or 116 117 account.

- 4. In addition to all other powers and authority granted by the board, the board may seek an injunction, restraining order or other order from the circuit court of Cole County to enjoin any seller from engaging in preneed sales upon a showing by the board that the seller has failed to make deposits into the preneed trust, has obtained funds out of the trust to which the seller is not entitled or has exercised influence or control over the trustee or has engaged in any other act that has resulted in a shortage in any preneed trust or joint account which exceeds twenty percent of the total amount required to be held or deposited into the trust or joint account under the provisions of sections 436.400 to 436.520. In addition to the power to enjoin for this conduct, the circuit court of Cole County shall also be entitled to suspend or revoke the preneed seller's license and any other license issued pursuant to this chapter, held by the seller.
- 5. An individual whose certificate of registration or authority, permit, or license has been revoked shall wait three years from the date of revocation to apply for any certificate of registration or authority, permit, or license under this chapter, either as an individual or as a manager, director, shareholder, or partner of any business entity. Any certificate of registration or authority, permit, or
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142 license shall be issued at the discretion of the board after

- 143 compliance with all the requirements of this chapter
- 144 relative to the licensing or registration of the applicant
- 145 for the first time.
- 146 6. Use of the procedures set out in this section shall
- 147 not preclude the application of the provisions of subsection
- 148 2 of section 333.335.
 - 436.460. 1. Each seller shall file an annual report
 - 2 with the board which shall contain the following information:
 - 3 (1) The contract number of each preneed contract sold
 - 4 since the filing of the last report with an indication of,
 - 5 and whether it is funded by a trust, insurance or joint
 - 6 account;
 - 7 (2) The total number and total face value of preneed
 - 8 contracts sold since the filing of the last report;
 - 9 (3) The contract amount of each preneed contract sold
- since the filing of the last report, identified by contract;
- 11 (4) The name, address, and license number of all
- 12 preneed agents authorized to sell preneed contracts on
- 13 behalf of the seller;
- 14 (5) The date the report is submitted and the date of
- 15 the last report;
- 16 (6) The list including the name, address, contract
- 17 number and whether it is funded by a trust, insurance or
- 18 joint account of all Missouri preneed contracts fulfilled,
- 19 cancelled or transferred by the seller during the preceding
- 20 calendar year;
- 21 (7) The name and address of each provider with whom it
- 22 is under contract;
- 23 (8) The name and address of the person designated by
- 24 the seller as custodian of the seller's books and records
- 25 relating to the sale of preneed contracts;

- 26 (9) Written consent authorizing the board to order an
- 27 investigation, examination and, if necessary, an audit of
- 28 any joint or trust account established under sections
- 436.400 to 436.520, designated by depository or account
- 30 number;
- 31 (10) Written consent authorizing the board to order an
- 32 investigation, examination and if necessary an audit of its
- 33 books and records relating to the sale of preneed contracts;
- 34 and
- 35 (11) Certification under oath that the report is
- 36 complete and correct attested to by an officer of the
- 37 seller. The seller or officer shall be subject to the
- 38 penalty of making a false affidavit or declaration.
- 39 2. A seller that sells or has sold trust-funded
- 40 preneed contracts shall also include in the annual report
- 41 required by subsection 1 of this section:
- 42 (1) The name and address of the financial institution
- 43 in which it maintains a preneed trust account and the
- 44 account numbers of such trust accounts;
- 45 (2) The trust fund balance as reported in the previous
- 46 year's report;
- 47 (3) The current face value of the trust fund;
- 48 (4) Principal contributions received by the trustee
- 49 since the previous report;
- 50 (5) Total trust earnings and total distributions to
- 51 the seller since the previous report;
- 52 (6) Authorization of the board to request from the
- 53 trustee a copy of any trust statement, as part of an
- 54 investigation, examination or audit of the preneed seller;
- 55 (7) Total expenses, excluding distributions to the
- 56 seller, since the previous report; and

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57 (8) Certification under oath that the information 58 required by subdivisions (1) to (7) of this subsection is 59 complete and correct and attested to by a corporate officer 60 of the trustee. The trustee shall be subject to the penalty 61 of making a false affidavit or declaration.

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- 3. A seller that sells or who has sold joint accountfunded preneed contracts shall also include in the annual report required by subsection 1 of this section:
- (1) The name and address of the financial institution in Missouri in which it maintains the joint account and the account numbers for each joint account;
 - (2) The amount on deposit in each joint account;
- 69 (3) The joint account balance as reported in the70 previous year's report;
- 71 (4) Principal contributions placed into each joint 72 account since the filing of the previous report;
 - (5) Total earnings since the previous report;
- 74 (6) Total distributions to the seller from each joint 75 account since the previous report;
- 76 (7) Total expenses deducted from the joint account, 77 excluding distributions to the seller, since the previous 78 report; and
- 79 (8) Certification under oath that the information 80 required by subdivisions (1) to (7) of this subsection is 81 complete and correct and attested to by an authorized 82 representative of the financial institution. The affiant 83 shall be subject to the penalty of making a false affidavit 84 or declaration.
- 4. A seller that sells or who has sold any insurancefunded preneed contracts shall also include in the annual report required by subsection 1 of this section:

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88 (1) The name and address of each insurance company 89 issuing insurance to fund a preneed contract sold by the 90 seller during the preceding year;

- (2) The status and total face value of each policy;
- 92 (3) The amount of funds the seller directly received 93 on each contract and the date the amount was forwarded to 94 any insurance company; and
 - (4) Certification under oath that the information required by subsections 1 to 3 of this section is complete and correct attested to by an authorized representative of the insurer. The affiant shall be subject to the penalty of making a false affidavit or declaration.
- 5. 100 Each seller shall remit an annual reporting (1) 101 fee in an amount established by the board by rule for each 102 preneed contract sold in the year since the date the seller 103 filed its last annual report with the board. This reporting 104 fee shall be paid annually and may be collected from the purchaser of the preneed contract as an additional charge or 105 remitted to the board from the funds of the seller. 106 reporting fee shall be in addition to any other fees 107 authorized under sections 436.400 to 436.520. 108
- 109 There is hereby created in the state treasury the 110 "Preneed Audit Fund". All reporting fees collected under 111 this section shall be deposited in the fund. The state treasurer shall be custodian of the fund. 112 In accordance with sections 30.170 and 30.180, the state treasurer may 113 approve disbursements. The fund shall be a dedicated fund 114 115 and money in the fund shall be used solely by the board to pay for the expenses of conducting preneed audits, 116 117 examinations, and inspections. The board or the secretary 118 of state may, as part of any disciplinary process under 119 chapter 333 or sections 436.400 to 436.520, require the

120 person that is found to be subject to discipline to pay any

- 121 portion of the expenses of the audit, examination, or
- inspection. Such payments shall be deposited in the fund.
- 123 Notwithstanding the provisions of section 33.080 to the
- 124 contrary, any moneys remaining in the fund at the end of the
- 125 biennium shall not revert to the credit of the general
- 126 revenue fund until the amount in the fund at the end of the
- 127 biennium exceeds three times the amount of the appropriation
- 128 from the fund for the preceding fiscal year. The state
- 129 treasurer shall invest moneys in the fund in the same manner
- 130 as other funds are invested. Any interest and moneys earned
- on such investments shall be credited to the fund.
- 6. All reports required by this section shall be filed
- 133 by the thirty-first day of October of each year or by the
- date established by the board by rule. Annual reports filed
- 135 after the date provided herein shall be subject to a late
- 136 fee in an amount established by rule of the board.
- 7. If a seller fails to file the annual report on or
- 138 before its due date, his or her preneed seller license shall
- 139 automatically be suspended until such time as the annual
- 140 report is filed and all applicable fees have been paid.
- 141 8. This section shall apply to contracts entered into
- 142 before August 28, 2009.
 - 436.470. 1. Any person may file a complaint with the
 - 2 board to notify the board of an alleged violation of this
 - 3 chapter. The board shall investigate each such complaint.
 - 4 2. The board shall have authority to conduct
 - 5 inspections [and], investigations, and audits of providers,
 - 6 sellers, and preneed agents [and]. In addition, the
 - 7 secretary of state shall conduct financial examinations of
 - 8 the books and records of providers, sellers, and preneed
 - 9 agents and any trust or joint account to determine

- 10 compliance with sections 436.400 to 436.520, [or to
- 11 determine whether grounds exist for disciplining a person
- 12 licensed or registered under] and relevant portions of
- sections 333.310 to 333.340, at [the discretion of the board
- and with or without cause] any time as determined by either
- 15 the secretary of state or as requested by the board. The
- 16 [board] secretary of state shall conduct a financial
- 17 examination of the books and records of each seller as
- authorized by this section at least once every five years[,
- 19 subject to available funding]. The secretary of state shall
- 20 forward a copy of the completed financial examination report
- 21 to the board.
- 22 3. [Upon determining that an inspection,
- investigation, examination, or audit shall be conducted, the
- board shall issue a notice authorizing an employee or other
- person appointed by the board to perform such inspection,
- investigation, examination, or audit. The notice shall
- instruct the person appointed by the board as to the scope
- of the inspection, investigation, examination or audit.]
- 29 The financial examination of each preneed seller shall
- 30 include, but not be limited to, an inquiry and determination
- 31 of each preneed seller's compliance with the relevant
- 32 provisions of this chapter and chapter 333, and a
- 33 determination that consumer funds are properly tracked and
- 34 managed and paid out in accordance with this chapter and
- 35 chapter 333. The preneed seller shall provide the following
- 36 items when requested for the financial examination:
- 37 (1) A listing of all preneed contracts sold during the 38 requested period;
- 39 (2) A listing of all outstanding preneed contracts;
- 40 (3) A listing of all preneed contracts cancelled or 41 transferred during the requested period;

42 (4) Documents from the financial institution or
43 institutions and insurance companies that show the consumer
44 name, account number or numbers, the amount on deposit, the
45 date the deposit was made, any distributions from the
46 account, and the date of these transactions, for all
47 outstanding preneed contracts;

- 48 (5) A copy of the preneed contract currently being 49 used;
 - (6) A copy of the trust agreement with the trustee; and
- 51 (7) A copy of the agreement with providers or agents.
- 52 4. Neither the board nor the secretary of state shall
- [not] appoint or authorize any person to conduct an
- 54 inspection, investigation, examination, or audit under this
- 55 section if the individual has a conflict of interest or is
- 56 affiliated with the management of, or owns a pecuniary
- 57 interest in, any person subject to inspection,
- 58 investigation, examination, or audit under chapter 333 or
- 59 sections 436.400 to 436.520.

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- 5. The board or the secretary of state may request
- 61 that the board, the secretary of state, the director of the
- 62 division of professional registration, the director of the
- 63 department of commerce and insurance, or the office of the
- 64 attorney general designate one or more investigators or
- 65 financial examiners to assist in any investigation,
- 66 examination, or audit, and such assistance shall not be
- 67 unreasonably withheld.
- 68 6. The person conducting the inspection,
- 69 investigation, or audit may enter the office, premises,
- 70 establishment, or place of business of any seller or
- 71 licensed provider of preneed contracts, or any office,
- 72 premises, establishment, or place where the practice of
- 73 selling or providing preneed funerals is conducted, or where

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such practice is advertised as being conducted for the purpose of conducting the inspection, investigation, examination, or audit.

- 7. Upon request by the board or the secretary of state, a licensee or registrant shall make the books and records of the licensee or registrant available [to the board] for inspection and copying at any reasonable time, including, any insurance, trust, joint account, or financial institution records deemed necessary by the board to determine compliance with sections 436.400 to 436.520.
- 8. The board or the secretary of state shall have the power to issue subpoenas to compel the production of records and papers by any licensee[, trustee] or registrant of the board and also of any financial institution holding preneed funds in any preneed trust, preneed joint account, or any other account holding funds paid for a preneed account.
- 90 [Subpoenas issued under this section shall be served in the 91 same manner as subpoenas in a criminal case.]
- 92 9. All sellers, providers, preneed agents, and
 93 trustees shall cooperate with the board and the secretary of
 94 state or its designee, the division of finance, the
 95 department of commerce and insurance, and the office of the
 96 attorney general in any inspection, investigation,
 97 examination, or audit brought under this section.
- This section shall not be construed to limit the 98 board's authority to file a complaint with the 99 100 administrative hearing commission charging a licensee or registrant with any actionable conduct or violation, 101 regardless of whether such complaint exceeds the scope of 102 103 acts charged in a preliminary public complaint filed with 104 the board and whether any public complaint has been filed with the board. 105

- 106 11. The board, the secretary of state, the division of
- 107 finance, the department of commerce and insurance, and the
- 108 office of the attorney general may share information
- 109 relating to any preneed inspection, investigation,
- 110 examination, or audit.
- 111 12. If an inspection, investigation, examination, or
- audit reveals a **potential** violation of sections 436.400 to
- 436.520, the office of the attorney general may initiate a
- 114 judicial proceeding to:
- 115 (1) Declare rights;
- 116 (2) Approve a nonjudicial settlement;
- 117 (3) Interpret or construe the terms of the trust;
- 118 (4) Determine the validity of a trust or of any of its
- 119 terms;
- 120 (5) Compel a trustee to report or account;
- 121 (6) Enjoin a seller, provider, or preneed agent from
- 122 performing a particular act;
- 123 (7) Enjoin a trustee from performing a particular act
- 124 or grant to a trustee any necessary or desirable power;
- 125 (8) Review the actions of a trustee, including the
- 126 exercise of a discretionary power;
- 127 (9) Appoint or remove a trustee;
- 128 (10) Determine trustee liability and grant any
- 129 available remedy for a breach of trust;
- 130 (11) Approve employment and compensation of preneed
- 131 agents;
- 132 (12) Determine the propriety of investments;
- 133 (13) Determine the timing and quantity of
- 134 distributions and dispositions of assets; or
- 135 (14) Utilize any other power or authority vested in
- 136 the attorney general by law.

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