

SENATE BILL NO. 1204

102ND GENERAL ASSEMBLY

INTRODUCED BY SENATOR MCCREERY.

3510S.02I

KRISTINA MARTIN, Secretary

AN ACT

To amend chapter 386, RSMo, by adding thereto two new sections relating to electric service interruption.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapter 386, RSMo, is amended by adding thereto
2 two new sections, to be known as sections 386.1000 and 386.1001,
3 to read as follows:

386.1000. As used in sections 386.1000 to 386.1001,
2 **the following terms mean:**

3 (1) "Commission", the Missouri Public Service
4 Commission;

5 (2) "Electric service interruption", an interruption
6 in electric service to a customer if such electric service
7 interruption was not caused by a customer;

8 (3) "Electric utility", an electrical corporation as
9 defined by section 386.020;

10 (4) "Loss", any financial loss a customer incurs as a
11 result of an electric service interruption, including but
12 not limited to food, medicine, or any other good;

13 (5) "Rate", the same as in section 386.020.

386.1001. 1. Whenever an electric service
2 **interruption occurs that lasts for more than forty-eight**
3 **hours, and a customer incurs a loss as a result of such**
4 **electric service interruption, an electric utility shall**

5 reimburse the customer for the loss from the electric
6 service interruption.

7 2. An electric utility shall create a form for loss
8 recovery and make the form available on the electric
9 utility's website.

10 3. If a loss is greater than two hundred dollars, a
11 customer shall submit receipts or any relevant document for
12 such loss with the form under subsection 2 of this section
13 to the electric utility before being reimbursed for the loss
14 by the electric utility.

15 4. The commission shall require an electric utility to
16 maintain a record detailing each instance a transmission of
17 electricity is less than fifty percent of the standard
18 voltage or whenever an electric service interruption affects
19 more than ten customers. The record shall not include
20 disconnection of service to customers for good cause. The
21 record shall include:

22 (1) Date, time, and duration of an electric service
23 interruption;

24 (2) Number of customers affected by an electric
25 service interruption;

26 (3) Description of the cause of an electric service
27 interruption, including any equipment involved in the
28 electric service interruption if applicable;

29 (4) The geographic area of an electric service
30 interruption;

31 (5) Measures taken by an electric utility to restore
32 electric service;

33 (6) Measures taken by an electric utility to prevent
34 future electric service interruption;

35 (7) Amounts paid by an electric utility to affected
36 customers for any loss incurred as a result of an electric
37 service interruption.

38 5. Copies of records detailing information in
39 subsection 4 of this section shall be made public by an
40 electric utility on an electric utility's website.

41 6. The commission shall promulgate rules to ensure
42 compliance with sections 386.1000 to 386.1001. Any rule or
43 portion of a rule, as that term is defined in section
44 536.010, that is created under the authority delegated in
45 this section shall become effective only if it complies with
46 and is subject to all of the provisions of chapter 536 and,
47 if applicable, section 536.028. This section and chapter
48 536 are nonseverable and if any of the powers vested with
49 the general assembly pursuant to chapter 536 to review, to
50 delay the effective date, or to disapprove and annul a rule
51 are subsequently held unconstitutional, then the grant of
52 rulemaking authority and any rule proposed or adopted after
53 August 28, 2024, shall be invalid and void.

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