

# SENATE BILL NO. 947

101ST GENERAL ASSEMBLY

INTRODUCED BY SENATOR WHITE.

4302S.01I

ADRIANE D. CROUSE, Secretary

## AN ACT

To amend chapter 376, RSMo, by adding thereto eight new sections relating to prior authorization of health care services.

*Be it enacted by the General Assembly of the State of Missouri, as follows:*

Section A. Chapter 376, RSMo, is amended by adding thereto  
2 eight new sections, to be known as sections 376.2100, 376.2102,  
3 376.2104, 376.2106, 376.2108, 376.2110, 376.2112, and 376.2114,  
4 to read as follows:

376.2100. 1. As used in sections 376.2102 to  
2 376.2114, terms shall have the same meanings as are ascribed  
3 to them in section 376.1350.

4 2. As used in sections 376.2102 to 376.2114, the term  
5 "prior authorization provider exemption" or "exemption"  
6 shall mean an exemption to a health benefit plan's prior  
7 authorization requirements for a health care provider for a  
8 particular health care service in accordance with sections  
9 376.2102 to 376.2114.

10 3. The provisions of sections 376.2102 to 376.2114  
11 shall not apply with regard to MO HealthNet.

376.2102. 1. No health carrier or utilization review  
2 entity shall require a health care provider to obtain prior  
3 authorization for a particular health care service if, in  
4 the most recent six-month evaluation period, as described in  
5 subsection 2 of this section, the health carrier or  
6 utilization review entity has approved not less than ninety

7 percent of the prior authorization requests submitted by  
8 that provider for that particular health care service.

9 2. Except as otherwise provided in subsection 3 of  
10 this section, a health carrier or utilization review entity  
11 shall evaluate whether a health care provider qualifies for  
12 a prior authorization provider exemption once every six  
13 months.

14 3. A health carrier or utilization review entity may  
15 continue an existing prior authorization provider exemption  
16 without evaluating whether the provider qualifies for the  
17 exemption for a particular evaluation period.

376.2104. 1. A prior authorization provider exemption  
2 shall remain in effect until:

3 (1) The thirtieth day after the date the health  
4 carrier or utilization review entity notifies the provider  
5 of the carrier's or entity's determination to rescind the  
6 exemption under section 376.2106, if the provider does not  
7 request an independent review of the determination under  
8 section 376.2108; or

9 (2) The fifth day after the date an independent review  
10 organization affirms the carrier's or entity's determination  
11 to rescind the exemption under section 376.2106, if the  
12 provider requests an independent review of the determination  
13 under section 376.2108.

14 2. If a health carrier or utilization review entity  
15 does not finalize a rescission determination in a manner  
16 described in subsection 1 of this section, the provider  
17 shall be considered to have met the criteria under section  
18 376.2102 to continue to qualify for the exemption, and the  
19 exemption shall remain in effect.

376.2106. 1. A health carrier or utilization review  
entity shall rescind a prior authorization provider  
exception only:

(1) During January or July of each year;

(2) If the health carrier or utilization review entity  
makes a determination on the basis of a retrospective review  
of a random sample of not fewer than five and not more than  
twenty claims submitted by the provider during the most  
recent evaluation period described by subsection 2 of  
section 376.2102 that less than ninety percent of the claims  
for the particular health care service met the medical  
necessity criteria that would have been used by the health  
carrier or utilization review entity when conducting prior  
authorization review for the particular health care service  
during the relevant evaluation period;

(3) If the health carrier or utilization review entity  
notifies the provider not less than twenty-five days before  
the proposed rescission is to take effect; and

(4) If the health carrier provides with the notice  
under subdivision (3) of this subsection the following:

(a) The sample information used to make the  
determination under subdivision (2) of this subsection; and

(b) A plain language explanation of how the provider  
may request an independent review of the determination under  
section 376.2108.

2. A determination under subdivision (2) of subsection  
1 of this section must be made by an individual licensed to  
practice medicine in this state. For a determination made  
under subdivision (2) of subsection 1 of this section with  
respect to a physician, the determination must be made by an  
individual licensed to practice medicine in this state who  
has the same or similar specialty as that physician.

33           3. A health carrier or utilization review entity shall  
34 deny a prior authorization provider exemption only if:

35           (1) The provider does not have the exemption at the  
36 time of the relevant evaluation period; and

37           (2) The carrier or entity provides the provider with  
38 actual statistics and data for the relevant evaluation  
39 period and detailed information sufficient to demonstrate  
40 that the provider does not meet the criteria for a prior  
41 authorization provider exemption.

          376.2108. 1. A provider shall have the right to a  
2 review of an adverse determination regarding a prior  
3 authorization provider exemption, which shall be conducted  
4 by an independent review organization. No health carrier or  
5 utilization review entity shall require a provider to engage  
6 in an internal appeals process before requesting a review by  
7 an independent review organization under this section.

8           2. A health carrier or utilization review entity shall  
9 pay:

10           (1) For any appeal or independent review of an adverse  
11 determination regarding a prior authorization provider  
12 exemption requested under this section; and

13           (2) A reasonable fee, to be determined by the Missouri  
14 state board of registration for the healing arts, for any  
15 copies of medical records or other documents requested from  
16 a provider during an independent review requested under this  
17 section.

18           3. An independent review organization shall complete a  
19 review of an adverse determination regarding a prior  
20 authorization provider exemption not later than the  
21 thirtieth day after the date a provider files the request  
22 for an independent review under this section.

23           4. A provider may request that the independent review  
24 organization consider another random sample of not less than  
25 five and not more than twenty claims submitted to the health  
26 carrier or utilization review entity by the provider during  
27 the relevant evaluation period for the relevant health care  
28 service as part of its review. If the provider makes a  
29 request under this subsection, the independent review  
30 organization shall base its determination on both the claims  
31 reviewed by the health carrier or utilization review entity  
32 under section 376.2106 and the claims included in the  
33 additional random sample requested under this subsection.

          376.2110. 1. A health carrier or utilization review  
2 entity shall be bound by an independent review determination  
3 under section 376.2108 that does not affirm the  
4 determination made by the carrier or entity to deny or  
5 rescind a prior authorization provider exemption.

6           2. No health carrier or utilization review entity  
7 shall retroactively deny coverage for a health care service  
8 on the basis of a rescission of a prior authorization  
9 provider exemption, even if the carrier's or entity's  
10 determination to rescind the exemption is affirmed by an  
11 independent review organization.

12           3. If a health carrier's or utilization review  
13 entity's determination of a prior authorization provider  
14 exemption is overturned on review by an independent review  
15 organization, the carrier or entity:

16           (1) Shall not attempt to rescind the exemption before  
17 the end of the next evaluation period that occurs; and

18           (2) Shall only rescind the exemption thereafter if the  
19 carrier or entity complies with sections 376.2106 and  
20 376.2108.

376.2112. After a final determination or review  
2 affirming the rescission or denial of a prior authorization  
3 provider exemption, a provider shall be eligible for  
4 consideration for an exemption for the same health care  
5 service after the evaluation period that follows the  
6 evaluation period which formed the basis of the rescission  
7 or denial.

376.2114. 1. No health carrier or utilization review  
2 entity shall deny or reduce payment to a provider for a  
3 health care service for which the provider has a prior  
4 authorization provider exemption in effect based on medical  
5 necessity or appropriateness of care unless the provider:

6 (1) Knowingly and materially misrepresented the health  
7 care service in a request for payment submitted to the  
8 health carrier or utilization review entity with the  
9 specific intent to deceive and obtain an unlawful payment  
10 from the carrier or entity; or

11 (2) Failed to substantially perform the health care  
12 service.

13 2. No health carrier or utilization review entity  
14 shall conduct a retrospective review of a health care  
15 service subject to a prior authorization provider exemption,  
16 except:

17 (1) To determine whether the provider still qualifies  
18 for a prior authorization provider exemption; or

19 (2) If the health carrier or utilization review entity  
20 has reasonable cause to suspect a basis for denial exists  
21 under subdivision (1) of this subsection.

22 3. For a retrospective review described by subdivision  
23 (2) of subsection 2 of this section, nothing in sections  
24 376.2102 to 376.2114 shall be construed to modify or  
25 otherwise affect:

26 (1) The requirements under or application of section  
27 376.1363, including any timeframes specified under that  
28 section; or

29 (2) Any other applicable law, except to prescribe the  
30 only circumstances under which:

31 (a) A retrospective utilization review may occur as  
32 specified in subdivision (2) of subsection 2 of this  
33 section; or

34 (b) Payment may be denied or reduced as specified in  
35 subdivision (1) of this subsection.

36 4. No later than five days after a provider qualifies  
37 for a prior authorization provider exemption, a health  
38 carrier or utilization review entity shall provide to the  
39 provider a notice that includes:

40 (1) A statement that the provider qualifies for a  
41 prior authorization provider exemption;

42 (2) A list of the health care services and health  
43 benefit plans to which the prior authorization provider  
44 exemption applies; and

45 (3) A statement of the duration of the exemption.

46 5. If a provider submits a prior authorization request  
47 for a health care service for which the provider qualifies  
48 for a prior authorization provider exemption, the health  
49 carrier or utilization review entity shall include in its  
50 response a notice to the provider which includes:

51 (1) The information described in subsection 4 of this  
52 section; and

53 (2) A notification of the health carrier's or  
54 utilization review entity's payment requirements.

55 6. Nothing in sections 376.2102 to 376.2114 shall be  
56 construed to:

57           (1) Authorize a provider to provide a health care  
58 service outside the scope of his or her applicable license;  
59 or

60           (2) Require a health carrier or utilization review  
61 entity to pay for a health care service described in  
62 subdivision (1) of this subsection.

✓