

**SENATE, No. 2157**

**STATE OF NEW JERSEY**  
**221st LEGISLATURE**

PRE-FILED FOR INTRODUCTION IN THE 2024 SESSION

**Sponsored by:**

**Senator JOSEPH P. CRYAN**

**District 20 (Union)**

**SYNOPSIS**

Requires NJ E-ZPass to establish and maintain user-friendly online payment process.

**CURRENT VERSION OF TEXT**

As reported by the Senate Transportation Committee with technical review.



1 AN ACT concerning New Jersey electronic toll collection system  
2 online payment systems and supplementing Title 27 of the  
3 Revised Statutes.

4  
5 **BE IT ENACTED** by the Senate and General Assembly of the State  
6 of New Jersey:

7  
8 1. a. Except as provided in subsection b. of this section, the  
9 New Jersey Turnpike Authority shall establish and maintain an  
10 online payment processing system for the payment of any fees or  
11 fines allocated under the State's electronic toll collection system.  
12 In addition to any other design features that the authority deems  
13 appropriate, the online payment processing system shall be  
14 designed to increase the ease of use, increase accessibility for all  
15 users, minimize network errors, and include a live chat function to  
16 assist users with any issues that may arise while using the system.  
17 The authority shall maintain and upgrade the system on a regular  
18 basis.

19 b. (1) When the authority operates its electronic toll collection  
20 system as part of the New Jersey E-ZPass Group or any other  
21 successor entity, the lead agency of the New Jersey E-ZPass Group  
22 shall ensure that the payment processing system maintained by the  
23 New Jersey E-ZPass Group or contracted vendor, as applicable,  
24 complies with the requirements set forth in subsection a. of this  
25 section. If the payment processing system is maintained by a  
26 contracted vendor, the lead agency shall conduct an annual  
27 performance audit of the system.

28 (2) As used in this subsection, "lead agency of the New Jersey  
29 E-ZPass Group" or "lead agency" means an agency, authority, or  
30 political subdivision of this State which has the authority to enter  
31 into, manage, or negotiate contracts to provide service to accounts  
32 with a New Jersey electronic toll collection system subject to  
33 sections 6 through 10 of P.L.1997, c.59 (C.27:23-34.1 through  
34 C.27:23-34.5) or sections 11 through 15 of P.L.1997, c.59  
35 (C.27:25A-21.1 through C.27:25A-21.5).

36  
37 2. a. Except as provided in subsection b. of this section, the  
38 South Jersey Transportation Authority shall establish and maintain  
39 an online payment processing system for the payment of any fees or  
40 fines allocated under the State's electronic toll collection system.  
41 In addition to any other design features that the authority deems  
42 appropriate, the online payment processing system shall be  
43 designed to increase the ease of use, increase accessibility for all  
44 users, minimize network errors, and include a live chat function to  
45 assist users with any issues that may arise while using the system.  
46 The authority shall maintain and upgrade the system on a regular  
47 basis.

**S2157 CRYAN**

- 1       b. (1) When the authority operates its electronic toll collection  
2 system as part of the New Jersey E-ZPass Group or any other  
3 successor entity, the lead agency of the New Jersey E-ZPass Group  
4 shall ensure that the payment processing system maintained by the  
5 New Jersey E-ZPass Group or contracted vendor, as applicable,  
6 complies with the requirements set forth in subsection a. of this  
7 section. If the payment processing system is maintained by a  
8 contracted vendor, the lead agency shall conduct an annual  
9 performance audit of the system.
- 10       (2) As used in this subsection, “lead agency of the New Jersey  
11 E-ZPass Group” or “lead agency” means an agency, authority, or  
12 political subdivision of this State which has the authority to enter  
13 into, manage, or negotiate contracts to provide service to accounts  
14 with a New Jersey electronic toll collection system subject to  
15 sections 6 through 10 of P.L.1997, c.59 (C.27:23-34.1 through  
16 C.27:23-34.5) or sections 11 through 15 of P.L.1997, c.59  
17 (C.27:25A-21.1 through C.27:25A-21.5).
- 18
- 19       3. This act shall take effect immediately.