1 STATE OF OKLAHOMA 2 1st Session of the 58th Legislature (2021) 3 COMMITTEE SUBSTITUTE 4 HOUSE BILL NO. 2316 By: Lawson 5 6 7 COMMITTEE SUBSTITUTE An Act relating to state government; amending 56 O.S. 8 2011, Section 3021, which relates to the 2-1-1 9 Oklahoma Coordinating Council; modifying requirements for certification standards; requiring that 10 recommendations be provided to the Department of Human Services regarding contracts and funds for services by 2-1-1 Oklahoma; providing 2-1-1 Oklahoma 11 Coordinating Council membership requirements; 12 providing meeting requirements for the 2-1-1 Oklahoma Coordinating Council; granting the Department of 1.3 Human Services and other state agencies authority to contract for 2-1-1 services; providing an effective 14 date; and declaring an emergency. 15 16 17 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 18 SECTION 1. AMENDATORY 56 O.S. 2011, Section 3021, is 19 amended to read as follows: 20 Section 3021. A. Beginning on January 1, 2011, the Oklahoma 2-21 1-1 Advisory Collaborative, originally created pursuant to Oklahoma 22 Corporation Commission Rules (OAC 165:55-7-2.1, dated July 15, 23 2003), shall be renamed the 2-1-1 Oklahoma Coordinating Council.

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- B. The Oklahoma 2-1-1 Oklahoma Coordinating Council shall have the following duties and responsibilities:
 - 1. Develop and maintain a statewide coordinated approach for the promotion of a 2-1-1 system;
 - 2. Develop and maintain an integrated statewide 2-1-1 service that avoids overlap of 2-1-1 call centers in the state;
 - 3. Develop and maintain $\underline{\text{national}}$ certification standards for providers that operate as a 2-1-1 call center in the state $\underline{\text{in}}$ compliance with the Alliance for Information and Referral Systems;
 - 4. Assure that each 2-1-1 call center is accountable and maintains compliance with Corporation Commission standards;
 - 5. Develop and maintain a process for 2-1-1 call center accountability and compliance with state and national standards for any contractual obligations;
 - 6. Provide leadership and coordination for 2-1-1 call centers as it relates to large-scale emergencies and homeland security needs;
 - 7. Develop and implement a statewide, outcome-driven strategic plan for 2-1-1 Oklahoma;
 - 8. Advocate for funding to support and sustain 2-1-1 system delivery;
- 9. Coordinate with national, state, and local partners in the provision of 2-1-1 services; and

- 1 10. Using an established formula, provide Provide

 2 recommendations to the administering entity responsible Department

 3 of Human Services or other state agencies for the allocation of

 4 funds appropriated for contracting and funding for services by 2-1-1

 5 Oklahoma.
 - C. The members of the Oklahoma 2-1-1 Advisory Collaborative shall develop by-laws for the 2-1-1 Oklahoma Coordinating Council on or before December 31, 2010. Such by-laws shall specify a process for selecting membership on the 2-1-1 Oklahoma Coordinating Council, terms of office, and procedures for replacing members. The 2-1-1 Oklahoma Coordinating Council shall consist of nine (9) members who shall be qualified service providers within the state, entities that provide services through 2-1-1 and social service entities that are supportive of the 2-1-1 system. Members shall be selected by the qualified service providers in the state, and a representative of a qualified service provider shall be chair of the council.
 - D. The 2-1-1 Oklahoma Coordinating Council shall meet no less than two (2) times per year for the purpose of reviewing and carrying out its duties and responsibilities. The Council shall provide an annual report no later than July 30th of each year to the Director of the Department of Human Services and other state agencies who have contracts with qualified 2-1-1 service providers reviewing the past fiscal year services by the 2-1-1 system and recommending services for the upcoming fiscal year.

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        E. The Department of Human Services or other state agencies may
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    contract for 2-1-1 services statewide through contracts with
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    qualified 2-1-1 service providers.
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        SECTION 2. This act shall become effective July 1, 2021.
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        SECTION 3. It being immediately necessary for the preservation
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    of the public peace, health or safety, an emergency is hereby
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    declared to exist, by reason whereof this act shall take effect and
    be in full force from and after its passage and approval.
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