

AMENDMENTS TO HOUSE BILL NO. 2533

Sponsor: REPRESENTATIVE WARREN

Printer's No. 3560

1 Amend Bill, page 1, line 3, by inserting after "response"
2 and for evaluation and report

3 Amend Bill, page 1, by inserting between lines 13 and 14
4 53A03. Evaluation and report.

5 Amend Bill, page 3, line 5, by inserting after "environments"
6 , and groups that provide services and support to non-
7 English speakers

8 Amend Bill, page 3, lines 10 and 11, by striking out all of
9 said lines

10 Amend Bill, page 3, lines 22 and 23, by striking out "in a
11 manner that is culturally" in line 22 and all of line 23 and
12 inserting

13 to ensure effective communication with the
14 diverse populations and cultures across this
15 Commonwealth.

16 Amend Bill, page 4, lines 2 through 12, by striking out all
17 of said lines and inserting

18 § 53A03. Evaluation and report.

19 (a) Initial report.--Within 180 days of the effective date
20 of this subsection, the department shall submit a report to the
21 chairperson and minority chairperson of the Health and Human
22 Services Committee of the Senate and the chairperson and
23 minority chairperson of the Human Services Committee of the
24 House of Representatives. The department shall ensure that the
25 report, at a minimum, includes all of the following:

26 (1) A comprehensive review of the department's efforts
27 to raise awareness of the 988 suicide and crisis lifeline,
28 detailing activities, key metrics utilized and budget
29 allocations and expenditures.

30 (2) A performance summary, including call volume data

1 and the usage of the 988 suicide and crisis lifeline chat and
2 text functions, key findings, recommendations and any
3 preliminary or final reports generated from efforts to raise
4 awareness of the 988 suicide and crisis lifeline.

5 (3) Information on 988 suicide and crisis lifeline
6 operations, including a breakdown of calls received, in-State
7 answer rates, services provided to callers and the percentage
8 of calls requiring crisis intervention.

9 (4) Insights or recommendations from the consultations
10 specified under section 53A02(b) (relating to 988 public
11 education campaign).

12 (5) A summary of ongoing or planned initiatives to
13 further promote awareness of the 988 suicide and crisis
14 lifeline.

15 (b) Updated report.--Within one year of the submission of
16 the report under subsection (a), the department shall submit an
17 updated report to the chairperson and minority chairperson of
18 the Health and Human Services Committee of the Senate and the
19 chairperson and minority chairperson of the Human Services
20 Committee of the House of Representatives. The department shall
21 ensure that the updated report includes all of the following:

22 (1) Updated statistics on 988 suicide and crisis
23 lifeline operations.

24 (2) Information on new campaigns or initiatives to raise
25 awareness of the 988 suicide and crisis lifeline, including
26 metrics, target audiences and performance evaluations.

27 (3) The impact of the new campaigns or initiatives under
28 paragraph (2) on the utilization of the 988 suicide and
29 crisis lifeline, including the in-State answer rate, call
30 volume and the number of Pennsylvanians receiving services or
31 referrals.