
THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL

No. 492 Session of
2019

INTRODUCED BY BOBACK, KRUEGER, RABB, PICKETT, ULLMAN, ISAACSON,
FREEMAN, MILLARD, McNEILL, NEILSON, DeLUCA, MURT, HILL-EVANS,
OTTEN, SCHWEYER AND DAVIDSON, FEBRUARY 12, 2019

REFERRED TO COMMITTEE ON CONSUMER AFFAIRS, FEBRUARY 12, 2019

AN ACT

1 Amending Title 66 (Public Utilities) of the Pennsylvania
2 Consolidated Statutes, in responsible utility customer
3 protection, providing for telephone hotline.

4 The General Assembly of the Commonwealth of Pennsylvania
5 hereby enacts as follows:

6 Section 1. Title 66 of the Pennsylvania Consolidated
7 Statutes is amended by adding a section to read:

8 § 1410.2. Telephone hotline.

9 (a) Maintenance.--The commission shall maintain a toll-free
10 telephone hotline available 24 hours per day, seven days per
11 week, for customers to report concerns related to natural gas
12 pipeline safety.

13 (b) Publication.--

14 (1) The commission shall publish the telephone number
15 under subsection (a) on its publicly accessible Internet
16 website.

17 (2) The commission may require public utilities to
18 publish the telephone number under subsection (a) on customer

1 bills.

2 Section 2. This act shall take effect in 60 days.