
THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE RESOLUTION

No. 289 Session of
2020

INTRODUCED BY BROWNE, BAKER, IOVINO, MARTIN, KILLION, J. WARD,
FONTANA, COSTA, MENSCH, SCHWANK, PHILLIPS-HILL, BARTOLOTTA,
HUGHES, DINNIMAN, STREET, MUTH, BREWSTER AND HUTCHINSON,
JANUARY 29, 2020

INTRODUCED AND ADOPTED, JANUARY 29, 2020

A RESOLUTION

1 Designating February 11, 2020, as "PA 2-1-1 Day" in
2 Pennsylvania.

3 WHEREAS, 2-1-1 is a free service available to all residents
4 of this Commonwealth to assist in supporting a multitude of
5 health and human service needs; and

6 WHEREAS, Effective January 1, 2020, PA 2-1-1 is celebrating
7 100% Statewide coverage of its services; and

8 WHEREAS, Thousands of people across the United States and
9 Canada turn to 2-1-1 for free, confidential referrals and
10 information every day; and

11 WHEREAS, 2-1-1 connects residents of this Commonwealth in
12 need of health and human services with assistance available
13 through government programs and private and nonprofit
14 organizations in their communities; and

15 WHEREAS, 2-1-1 has the potential to provide assistance to
16 communities in time of a disaster; and

17 WHEREAS, 2-1-1 connects volunteers and donors with

1 organizations that can leverage resources to meet the needs of
2 the community; and

3 WHEREAS, 2-1-1 collects data about information and referral
4 requests which can be used to inform State and local governments
5 as well as community service organizations in assessing needs
6 and planning services; and

7 WHEREAS, PA 2-1-1 Counts provides real-time health and human
8 services data for each zip code across this Commonwealth as well
9 as counties, regions, congressional and legislative districts
10 and school districts; and

11 WHEREAS, The 2-1-1 system offers a stable Statewide
12 infrastructure that can be used in a broad variety of ways to
13 streamline and enhance the work of State government; and

14 WHEREAS, The PA 2-1-1 system eases the burden on Commonwealth
15 departments by helping to reduce the number of misdirected
16 calls; and

17 WHEREAS, PA 2-1-1 is the nonprofit organization assigned use
18 of the 2-1-1 dialing code by the Pennsylvania Public Utility
19 Commission in order to provide community service information and
20 referral, currently accomplished through seven regional
21 programs; and

22 WHEREAS, The United Ways in this Commonwealth deserve
23 recognition for their role in raising the funds needed to
24 provide the PA 2-1-1 system to residents in this Commonwealth;
25 and

26 WHEREAS, The Commonwealth and the General Assembly deserve
27 recognition for continued support of the 2-1-1 service,
28 including annual investments of \$750,000 to the PA 2-1-1 system
29 to provide residents of this Commonwealth with the resources
30 needed for health and human services information and referrals;

1 therefore be it

2 RESOLVED, That the Senate designate February 11, 2020, as "PA

3 2-1-1 Day" in Pennsylvania.