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STATE OF RHODE ISLAND

IN GENERAL ASSEMBLY

JANUARY SESSION, A.D. 2010

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A N A C T

RELATING TO PUBLIC UTILITIES AND CARRIERS - DUTIES

Introduced By: Representatives DeSimone, Palumbo, and Petrarca

Date Introduced: March 11, 2010

Referred To: House Corporations

It is enacted by the General Assembly as follows:

1 SECTION 1. Chapter 39-2 of the General Laws entitled "Duties of Utilities and Carriers"

2 is hereby amended by adding thereto the following section:

3 **39-2-25. Cancellation of service contracts with public utilities.** – Whenever a customer  
4 cancels a service contract with a public utility, the public utility shall not be permitted to keep any  
5 customer funds or any termination penalties associated with the unused balance of services  
6 remaining under the service contract. Upon cancellation by a customer, the public utility shall  
7 prorate the value of the unused services and related termination penalties, and return a  
8 commensurate amount to the customer.

9 SECTION 2. This act shall take effect upon passage and the provisions of this act shall be  
10 given prospective effect only and shall apply to all contracts validated after the effective date of  
11 this act.

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EXPLANATION  
BY THE LEGISLATIVE COUNCIL  
OF  
A N A C T  
RELATING TO PUBLIC UTILITIES AND CARRIERS - DUTIES

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1           This act would prohibit utilities from keeping customer funds or termination penalties  
2 associated with the unused balance of services remaining under the service contract.

3           This act would take effect upon passage and the provisions of this act would be given  
4 prospective effect only and would apply to all contracts validated after the effective date of this  
5 act.

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