

HOUSE BILL 2822

By Cobb T

AN ACT to amend Tennessee Code Annotated, Title 5;
Title 6; Title 7 and Title 12, Chapter 4, Part 1,
relative to public contracts.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. Tennessee Code Annotated, Section 12-4-109, is amended by deleting subsection (e) in its entirety and by substituting instead the following language:

(e)

(1) As used in this subsection "call center" includes a business entity that performs services, including but not limited to, data entry services, electronic governmental transfers, or other electronic, telephone and telecommunication services.

(2) The state, including any of its departments or agencies, shall not enter into a contract after the effective date of this act for any services generally performed by or at call centers with a vendor, wherever located, who uses, or plans to outsource such services to be provided by, in or by any person residing in a foreign country.

SECTION 2. Tennessee Code Annotated, Title 5, Chapter 1, Part 1, is amended by adding the following language as a new, appropriately designated section:

5-1-1__.

(1) As used in this section "call center" includes a business entity that performs services, including but not limited to, data entry services, electronic governmental transfers, or other electronic, telephone and telecommunication services.

(2) The legislative body of a county, including any county having a metropolitan form of government or county having a charter form of government, or any of its departments or agencies shall not enter into a contract after the effective date of this act

for any services generally performed by or at call centers with a vendor, wherever located, who uses, or plans to outsource such services to be provided by, in or by any person residing in a foreign country.

SECTION 3. Tennessee Code Annotated, Title 6, Chapter 54, Part 1, is amended by adding the following language as a new, appropriately designated section:

6-54-1__.

(1) As used in this section “call center” includes a business entity that performs services, including but not limited to, data entry services, electronic governmental transfers, or other electronic, telephone and telecommunication services.

(2) The governing body of municipality or any of its departments or agencies shall not enter into a contract after the effective date of this act for any services generally performed by or at call centers with a vendor, wherever located, who uses, or plans to outsource such services to be provided by, in or by any person residing in a foreign country.

SECTION 4. This act shall take effect upon becoming a law, the public welfare requiring it.