### 112TH CONGRESS 1ST SESSION H.R. 1007

To amend the Homeland Security Act of 2002 to establish an appeal and redress process for individuals who are screened against the terrorist watchlist and wrongly delayed or prohibited from boarding a flight, or denied a right, benefit, or privilege, and for other purposes.

### IN THE HOUSE OF REPRESENTATIVES

March 10, 2011

Ms. CLARKE of New York introduced the following bill; which was referred to the Committee on Homeland Security

## A BILL

- To amend the Homeland Security Act of 2002 to establish an appeal and redress process for individuals who are screened against the terrorist watchlist and wrongly delayed or prohibited from boarding a flight, or denied a right, benefit, or privilege, and for other purposes.
  - 1 Be it enacted by the Senate and House of Representa-
  - 2 tives of the United States of America in Congress assembled,

#### **3** SECTION 1. SHORT TITLE.

This Act may be cited as the "Fair, Accurate, Secure,
and Timely Redress Act of 2011" or the "FAST Redress
Act of 2011".

# 1 SEC. 2. DEPARTMENT OF HOMELAND SECURITY APPEAL 2 AND REDRESS.

3 (a) IN GENERAL.—Subtitle H of title VIII of the
4 Homeland Security Act of 2002 (6 U.S.C. 451 et seq.)
5 is amended by adding at the end the following new section:
6 "SEC. 890A. APPEAL AND REDRESS.

7 "(a) IN GENERAL.—The Secretary shall establish an 8 Office of Appeals and Redress to implement and execute 9 a redress process for individuals who believe they were 10 wrongly delayed or prohibited from boarding a commercial 11 aircraft or denied a right, benefit, or privilege by the Department because they were wrongly identified as a threat 12 13 when screened against the terrorist watchlist used by the Transportation Security Administration, United States 14 Customs and Border Protection, or any office or compo-15 nent of the Department. 16

17 "(b) DIRECTOR.—The Office shall be headed by a Di18 rector, who shall be appointed by the Secretary and shall
19 report to the Secretary.

20 "(c) RESPONSIBILITIES.—The Director shall carry21 out the following responsibilities:

22 "(1) Implement and maintain a redress process 23 that includes an information technology system for 24 purposes of providing redress to individuals who be-25 lieve they were misidentified against the terrorist 26 watchlist and that addresses case management,

1	workflow, document management, recordkeeping,
2	and interoperability issues identified by audits of the
3	redress process in effect on the day before the date
4	of the enactment of this section.
5	"(2) Review, adjudicate, and respond in writ-
6	ing, within 30 days, to the greatest extent possible,
7	to an individual who files an appeal and redress re-
8	quest with information relating to the disposition of
9	such request.
10	"(3) Establish and maintain a Comprehensive
11	Cleared List of individuals who, upon providing all
12	information required by the Director to verify an in-
13	dividual's identity, are determined by the Director to
14	be misidentified.
15	"(4) Perform such other responsibilities as the
16	Secretary may require.
17	"(d) Comprehensive Cleared List.—
18	"(1) IN GENERAL.—The Secretary shall ensure
19	that the Comprehensive Cleared List is electronically
20	integrated into the systems for screening individuals
21	against the terrorist watchlist maintained by the
22	Transportation Security Administration, United
23	States Customs and Border Protection, or any other
24	office or component of the Department and shall—

1	"(A) transmit to other Federal, State,
2	local, and tribal agencies and entities that use
3	any terrorist watchlist the Comprehensive
4	Cleared List and any other information the Sec-
5	retary determines necessary to resolve misiden-
6	tifications, as appropriate; and
7	"(B) work with other Federal, State, local,
8	and tribal agencies or entities that use any ter-
9	rorist watchlist to ensure, to the greatest extent
10	practicable, that the Comprehensive Cleared
11	List is considered when assessing the security
12	risk of an individual.
13	"(e) Handling of Personally Identifiable In-
14	FORMATION.—The Secretary, in conjunction with the
15	Chief Privacy Officer of the Department, shall—
16	"(1) require that Federal employees of the De-
17	partment handling personally identifiable informa-
18	tion of individuals (in this paragraph referred to as
19	'PII') complete mandatory privacy and security
20	training prior to being authorized to handle PII;
21	((2)) ensure that the information maintained
22	under this subsection is secured by encryption, in-
23	cluding one-way hashing, data anonymization tech-
24	niques, or such other equivalent technical security
25	protections as the Secretary determines necessary;

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"(3) limit the information collected from indi viduals to the minimum amount necessary to resolve
 an appeal and redress request;

4 "(4) ensure that the information maintained 5 under this subsection is shared or transferred via an 6 encrypted data network that has been audited to en-7 sure that the anti-hacking and other security related 8 software functions perform properly and are updated 9 as necessary;

"(5) ensure that any employee of the Department receiving the information maintained under
this subsection handles such information in accordance with section 552a of title 5, United States
Code, the Federal Information Security Management
Act of 2002 (Public Law 107–296), and other applicable laws;

"(6) only retain the information maintained
under this subsection for as long as needed to assist
the individual in the appeal and redress process;

"(7) engage in cooperative agreements with appropriate Federal agencies and entities, on a reimbursable basis, to ensure that legal name changes are properly reflected in any terrorist watchlist and the Comprehensive Cleared List to improve the appeal and redress process and to ensure the most ac-

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curate lists of identifications possible (except that
section 552a of title 5, United States Code, shall not
prohibit the sharing of legal name changes among
Federal agencies and entities for the purposes of
this section);
"(8) ensure that the Chief Privacy Officer pub-
lishes an updated privacy impact assessment of the
appeal and redress process established under this
section and submit to the appropriate congressional
committees such assessment; and
"(9) submit, on a quarterly basis, to the appro-
priate congressional committees—
"(A) data on the number of individuals
who have sought and successfully obtained re-
dress through the Office of Appeals and Re-
dress during the immediately preceding quarter;
"(B) data on the number of individuals
who have sought and were denied redress
through the Office of Appeals and Redress dur-
ing the immediately preceding quarter;
"(C) the average length of time for adju-
dication of completed applications during the
immediately preceding quarter; and
"(D) a list of the grounds for denials, to-

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1	such ground reflecting the frequency of use by
2	the Office of Appeals and Redress during the
3	immediately preceding quarter.
4	"(f) Initiation of Appeal and Redress Process
5	AT AIRPORTS AND PORTS OF ENTRY.—At each airport
6	and port of entry at which—
7	"(1) the Department has a presence, the Office
8	shall provide written information to individuals to
9	begin the appeal and redress process established
10	pursuant to subsection (a); and
11	"(2) the Department has a significant presence,
12	provide the written information referred to in sub-
13	paragraph (1) and ensure a Transportation Security
14	Administration or United States Customs and Bor-
15	der Protection supervisor who is trained in such ap-
16	peal and redress process is available to provide sup-
17	port to individuals in need of guidance concerning
18	such process.
19	"(g) INSPECTOR GENERAL REVIEW.—Not later than
20	one year after the date of the enactment of this section,
21	the Inspector General of the Department shall submit to
22	the appropriate congressional committees a report on the
23	status of implementation of this section. The report shall
24	include the following:

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"(1) An evaluation of the appeal and redress process established pursuant to this section.

3 "(2) An assessment of the status of the Com-4 prehensive Cleared List requirements, including the 5 extent to which systems for screening individuals 6 against the terrorist watchlist maintained by the 7 Transportation Security Administration, United 8 States Customs and Border Protection, and other 9 offices and components of the Department have elec-10 tronically integrated the Comprehensive Cleared 11 List.

12 "(3) An assessment of the impact of implemen-13 tation of this section, including the integration of 14 the Comprehensive Cleared List into the systems for 15 screening individuals against the terrorist watchlist 16 maintained by the Transportation Security Adminis-17 tration, United States Customs and Border Protec-18 tion, and other office or component of the Depart-19 ment has had on misidentifications of individuals.

20 "(h) DEFINITIONS.—

21 "(1) APPROPRIATE CONGRESSIONAL COM22 MITTEE.—In this section, the term 'appropriate con23 gressional committee' means the Committee on
24 Homeland Security of the House of Representatives
25 and Committee on Homeland Security and Govern-

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mental Affairs of the Senate and any committee of
 the House of Representatives or the Senate having
 legislative jurisdiction under the rules of the House
 of Representatives or Senate, respectively, over the
 matter concerned.

6 "(2) TERRORIST WATCH LIST.—In this section, 7 the term 'terrorist watchlist' means any terrorist watchlist or database used by the Transportation 8 9 Security Administration, United States Customs and 10 Border Protection, or any office or component of the 11 Department of Homeland Security or specified in 12 Homeland Security Presidential Directive-6 to screen individuals, in effect as of the date of the en-13 14 actment of this section.".

(b) AUTHORIZATION OF APPROPRIATIONS.—There
are authorized to be appropriated such sums as may be
necessary to carry out the amendments made by this section.

19 (c) INCORPORATION OF SECURE FLIGHT.—Section
20 44903(j)(2) of title 49, United States Code, is amended—

21 (1) in subparagraph (C)(iii)—

(A) by redesignating subclauses (II)
through (VII) as subclauses (III) through
(VIII), respectively; and

1	(B) by inserting after subclause (I) the fol-
2	lowing new subclause:
3	"(II) ensure, not later than 30
4	days after the date of the enactment
5	of the FAST Redress Act of 2011,
6	that the procedure established under
7	subclause (I) is incorporated into the
8	appeals and redress process estab-
9	lished under section 890A of the
10	Homeland Security Act of 2002;";
11	(2) in subparagraph (E)(iii), by inserting before
12	the period at the end the following: ", in accordance
13	with the appeals and redress process established
14	under section 890A of the Homeland Security Act of
15	2002''; and
16	(3) in subparagraph (G)—
17	(A) in clause (i), by adding at the end the
18	following new sentence: "The Assistant Sec-
19	retary shall incorporate the process established
20	pursuant to this clause into the appeals and re-
21	dress process established under section 890A of
22	the Homeland Security Act of 2002."; and
23	(B) in clause (ii), by adding at the end the
24	following new sentence: "The Assistant Sec-
25	retary shall incorporate the record established

and maintained pursuant to this clause into the
 Comprehensive Cleared List established and
 maintained under such section 890A.".
 (d) CONFORMING AMENDMENT.—Title 49, United
 States Code, is amended by striking section 44926 (and
 the item relating to such section in the analysis for chap ter 449 of title 49).

8 (e) CLERICAL AMENDMENT.—Section 1(b) of the 9 Homeland Security Act of 2002 (6 U.S.C. 101(b)) is 10 amended by adding after the item relating to section 890 11 the following new item:

"Sec. 890A. Appeal and redress.".

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