111TH CONGRESS 2D SESSION

## H.R.3101

### AN ACT

To ensure that individuals with disabilities have access to emerging Internet Protocol-based communication and video programming technologies in the 21st century.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,

#### 1 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.

- 2 (a) SHORT TITLE.—This Act may be cited as the
- 3 "Twenty-First Century Communications and Video Acces-
- 4 sibility Act of 2010".
- 5 (b) Table of Contents.—
  - Sec. 1. Short title; table of contents.
  - Sec. 2. Limitation on liability.
  - Sec. 3. Proprietary technology.

#### TITLE I—COMMUNICATIONS ACCESS

- Sec. 101. Definitions.
- Sec. 102. Hearing aid compatibility.
- Sec. 103. Relay services.
- Sec. 104. Access to internet-based services and equipment.
- Sec. 105. Emergency Access Advisory Committee.
- Sec. 106. Relay services for deaf-blind individuals.

#### TITLE II—VIDEO PROGRAMMING

- Sec. 201. Video Programming and Emergency Access Advisory Committee.
- Sec. 202. Video description and closed captioning.
- Sec. 203. Closed captioning decoder and video description capability.
- Sec. 204. User interfaces on digital apparatus.
- Sec. 205. Access to video programming guides and menus provided on navigation devices.
- Sec. 206. Definitions.

#### TITLE III—PAYGO COMPLIANCE

Sec. 301. PAYGO Compliance.

#### 6 SEC. 2. LIMITATION ON LIABILITY.

- 7 (a) In General.—Except as provided in subsection
- 8 (b), no person shall be liable for a violation of the require-
- 9 ments of this Act (or of the provisions of the Communica-
- 10 tions Act of 1934 that are amended or added by this Act)
- 11 with respect to video programming, online content, appli-
- 12 cations, services, advanced communications services, or
- 13 equipment used to provide or access advanced communica-
- 14 tions services to the extent such person—

- 1 (1) transmits, routes, or stores in intermediate 2 or transient storage the communications made avail-3 able through the provision of advanced communica-4 tions services by a third party; or
- 5 (2) provides an information location tool, such 6 as a directory, index, reference, pointer, menu, 7 guide, user interface, or hypertext link, through 8 which an end user obtains access to such video pro-9 gramming, online content, applications, services, ad-10 vanced communications services, or equipment used 11 to provide or access advanced communications serv-12 ices.
- 13 (b) EXCEPTION.—The limitation on liability under 14 subsection (a) shall not apply to any person to the extent 15 such person relies on third party applications, services, 16 software, hardware, or equipment to comply with the re- 17 quirements of this Act (or of the provisions of the Communications Act of 1934 that are amended or added by this 19 Act).

#### 20 SEC. 3. PROPRIETARY TECHNOLOGY.

No action taken by the Commission to implement the requirements of this Act or the amendments made by this Act shall mandate the use or incorporation of proprietary technology.

# 1 TITLE I—COMMUNICATIONS

2	ACCESS
3	SEC. 101. DEFINITIONS.
4	Section 3 of the Communications Act of 1934 (47
5	U.S.C. 153) is amended—
6	(1) by adding at the end the following new
7	paragraphs:
8	"(53) Advanced communications serv-
9	ICES.—The term 'advanced communications services'
10	means—
11	"(A) interconnected VoIP service;
12	"(B) non-interconnected VoIP service;
13	"(C) electronic messaging service; and
14	"(D) video conferencing service.
15	"(54) DISABILITY.—The term 'disability' has
16	the meaning given such term under section 3 of the
17	Americans with Disabilities Act of 1990 (42 U.S.C.
18	12102).
19	"(55) Electronic messaging service.—The
20	term 'electronic messaging service' means a service
21	that provides non-voice messages in text form be-
22	tween individuals over communications networks.
23	"(56) Interconnected voip service.—The
24	term 'interconnected VoIP service' has the meaning
25	given such term under section 9.3 of title 47. Code

1	of Federal Regulations, as such section may be
2	amended from time to time.
3	"(57) Non-interconnected voip service.—
4	The term 'non-interconnected VoIP service'—
5	"(A) means a service that—
6	"(i) enables real-time voice commu-
7	nications that originate from or terminate
8	to the user's location using Internet pro-
9	tocol or any successor protocol; and
10	"(ii) requires Internet protocol com-
11	patible customer premises equipment; and
12	"(B) does not include any service that is
13	an interconnected VoIP service.
14	"(58) VIDEO CONFERENCING SERVICE.—The
15	term 'video conferencing service' means a service
16	that provides real-time video communications, in-
17	cluding audio, to enable users to share information
18	of the user's choosing."; and
19	(2) by reordering paragraphs (1) through (52)
20	and the paragraphs added by paragraph (1) of this
21	section in alphabetical order based on the headings
22	of such paragraphs and renumbering such para-
23	graphs as so reordered.
24	SEC. 102. HEARING AID COMPATIBILITY.
25	(a) Compatibility Requirements.—

1 (1)TELEPHONE SERVICE FOR THE DIS-2 ABLED.—Section 710(b)(1) of the Communications Act of 1934 (47 U.S.C. 610(b)(1)) is amended to 3 read as follows: "(b)(1) Except as provided in paragraphs (2) and (3)5 and subsection (c), the Commission shall require that cus-6 7 tomer premises equipment described in this paragraph 8 provide internal means for effective use with hearing aids that are designed to be compatible with telephones which 10 meet established technical standards for hearing aid compatibility. Customer premises equipment described in this 11 12 paragraph are the following: 13 "(A) All essential telephones. 14 "(B) All telephones manufactured in the United 15 States (other than for export) more than one year 16 after the date of enactment of the Hearing Aid 17 Compatibility Act of 1988 or imported for use in the 18 United States more than one year after such date. "(C) All customer premises equipment used 19 20 with advanced communications services that is de-21 signed to provide 2-way voice communications via a 22 built-in speaker intended to be held to the ear in a 23 manner functionally equivalent to a telephone, sub-24 ject to the regulations prescribed by the Commission

under subsection (e).".

1	(2) Additional amendments.—Section
2	710(b) of the Communications Act of 1934 (47
3	U.S.C. 610(b)) is further amended—
4	(A) in paragraph (2)—
5	(i) in subparagraph (A)—
6	(I) in the matter preceding clause
7	(i)—
8	(aa) by striking "initial";
9	(bb) by striking "of this
10	subsection after the date of en-
11	actment of the Hearing Aid Com-
12	patibility Act of 1988"; and
13	(ce) by striking "paragraph
14	(1)(B) of this subsection" and in-
15	serting "subparagraphs (B) and
16	(C) of paragraph (1)";
17	(II) by inserting "and" at the
18	end of clause (ii);
19	(III) by striking clause (iii); and
20	(IV) by redesignating clause (iv)
21	as clause (iii);
22	(ii) by striking subparagraph (B) and
23	redesignating subparagraph (C) as sub-
24	paragraph (B); and

1	(iii) in subparagraph (B) (as so redes-
2	ignated)—
3	(I) by striking the first sentence
4	and inserting "The Commission shall
5	periodically assess the appropriateness
6	of continuing in effect the exemptions
7	for telephones and other customer
8	premises equipment described in sub-
9	paragraph (A) of this paragraph.";
10	and
11	(II) in each of clauses (iii) and
12	(iv), by striking "paragraph (1)(B)"
13	and inserting "subparagraph (B) or
14	(C) of paragraph (1)";
15	(B) in paragraph (4)(B)—
16	(i) by striking "public mobile" and in-
17	serting "telephones used with public mo-
18	bile";
19	(ii) by inserting "telephones and other
20	customer premises equipment used in
21	whole or in part with" after "means";
22	(iii) by striking "and" after "public
23	land mobile telephone service," and insert-
24	ing "or";
25	(iv) by striking "part 22 of"; and

1	(v) by inserting after "Regulations"
2	the following: ", or any functionally equiva-
3	lent unlicensed wireless services"; and
4	(C) in paragraph (4)(C)—
5	(i) by striking "term 'private radio
6	services'" and inserting "term 'telephones
7	used with private radio services'"; and
8	(ii) by inserting "telephones and other
9	customer premises equipment used in
10	whole or in part with" after "means".
11	(b) Technical Standards.—Section 710(c) of the
12	Communications Act of 1934 (47 U.S.C. 610(c)) is
13	amended by adding at the end the following: "A telephone
14	or other customer premises equipment that is compliant
15	with relevant technical standards developed through a
16	public participation process and in consultation with inter-
17	ested consumer stakeholders (designated by the Commis-
18	sion for the purposes of this section) will be considered
19	hearing aid compatible for purposes of this section, until
20	such time as the Commission may determine otherwise.
21	The Commission shall consult with the public, including
22	people with hearing loss, in establishing or approving such
23	technical standards. The Commission may delegate this
24	authority to an employee pursuant to section 5(c). The

- 1 Commission shall remain the final arbiter as to whether
- 2 the standards meet the requirements of this section.".
- 3 (c) Rulemaking.—Section 710(e) of the Commu-
- 4 nications Act of 1934 (47 U.S.C. 610(e)) is amended—
- 5 (1) by striking "impairments" and inserting
- 6 "loss"; and
- 7 (2) by adding at the end the following sentence:
- 8 "In implementing the provisions of subsection
- 9 (b)(1)(C), the Commission shall use appropriate
- timetables or benchmarks to the extent necessary (1)
- due to technical feasibility, or (2) to ensure the mar-
- 12 ketability or availability of new technologies to
- users.".
- 14 (d) Rule of Construction.—Section 710(h) of the
- 15 Communications Act of 1934 (47 U.S.C. 610(h)) is
- 16 amended to read as follows:
- 17 "(h) Rule of Construction.—Nothing in the
- 18 Twenty-First Century Communications and Video Accessi-
- 19 bility Act of 2010 shall be construed to modify the Com-
- 20 mission's regulations set forth in section 20.19 of title 47
- 21 of the Code of Federal Regulations, as in effect on the
- 22 date of enactment of such Act.".

#### SEC. 103. RELAY SERVICES.

- 2 (a) Definition.—Paragraph (3) of section 225(a) of
- 3 the Communications Act of 1934 (47 U.S.C. 225(a)(3))
- 4 is amended to read as follows:
- 5 "(3) Telecommunications relay serv-
- 6 ICES.—The term 'telecommunications relay services'
- 7 means telephone transmission services that provide
- 8 the ability for an individual who is deaf, hard of
- 9 hearing, deaf-blind, or who has a speech disability to
- engage in communication by wire or radio with one
- or more individuals, in a manner that is functionally
- equivalent to the ability of a hearing individual who
- does not have a speech disability to communicate
- using voice communication services by wire or
- radio.".
- 16 (b) Internet Protocol-based Relay Serv-
- 17 ICES.—Title VII of such Act (47 U.S.C. 601 et seq.) is
- 18 amended by adding at the end the following new section:
- 19 "SEC. 715. INTERNET PROTOCOL-BASED RELAY SERVICES.
- 20 "Within one year after the date of enactment of the
- 21 Twenty-First Century Communications and Video Accessi-
- 22 bility Act of 2010, each interconnected VoIP service pro-
- 23 vider and each provider of non-interconnected VoIP serv-
- 24 ice shall participate in and contribute to the Telecommuni-
- 25 cations Relay Services Fund established in section
- 26 64.604(c)(5)(iii) of title 47, Code of Federal Regulations,

1	as in effect on the date of enactment of such Act, in a
2	manner prescribed by the Commission by regulation to
3	provide for obligations of such providers that are con-
4	sistent with and comparable to the obligations of other
5	contributors to such Fund.".
6	(c) Telecommunications Relay Services Policy
7	ADVISORY COUNCIL.—Section 225 of the Communications
8	Act of 1934 (47 U.S.C. 225) is amended by adding at
9	the end the following new subsection:
10	"(h) Telecommunications Relay Services Pol-
11	ICY ADVISORY COUNCIL.—
12	"(1) In General.—Not later than 6 months
13	after the date of enactment of the Twenty-First
14	Century Communications and Video Accessibility
15	Act of 2010, the Chairman of the Commission shall
16	establish an advisory committee to be known as the
17	Telecommunications Relay Services Policy Advisory
18	Council (in this section referred to as the 'Policy Ad-
19	visory Council') and shall require the Policy Advi-
20	sory Council—
21	"(A) to conduct their meetings in a man-
22	ner that is open to the public;
23	"(B) to make a complete and comprehen-
24	sive record of such proceedings publicly avail-
25	able;

1	"(C) to establish safeguards to identify
2	and mitigate conflicts of interest with respect to
3	members of the Policy Advisory Council; and
4	"(D) to advise the Commission in the de-
5	velopment or proposal of any major changes or
6	new rules relating to telecommunications relay
7	services.
8	"(2) Membership.—As soon as practicable
9	after the date of enactment of the Twenty-First
10	Century Communications and Video Accessibility
11	Act of 2010, the Chairman of the Commission shall
12	appoint the members of the Policy Advisory Council,
13	ensuring a balance between potential consumers and
14	other stakeholders. Members of the Policy Advisory
15	Council shall be selected from each of the following
16	groups:
17	"(A) Individuals who are consumers of
18	telecommunications relay services.
19	"(B) Representatives of State commissions
20	with jurisdiction over intrastate telecommuni-
21	cations relay services.
22	"(C) Representatives of providers of tele-
23	communications relay services.
24	"(3) Collection and dissemination of in-
25	FORMATION AND ADVICE.—The Commission—

1	"(A) shall seek the advice of the Policy Ad-
2	visory Council in assisting the Commission in
3	developing or proposing any major changes or
4	issuing any new rules relating to telecommuni-
5	cations relay services; and
6	"(B) shall, with the advice of the Policy
7	Advisory Council, make all regulations, rules,
8	and orders relating to telecommunications relay
9	services fully and easily accessible to consumers
10	of such services.
11	"(4) Federal advisory committee act.—
12	The Federal Advisory Committee Act (5 U.S.C.
13	App.) shall not apply to the Policy Advisory Coun-
14	eil.".
15	(d) Followup Proceeding.—Section 225 of the
16	Communications Act of 1934 (47 U.S.C. 225), as amend-
17	ed by subsection (c), is further amended by adding after
18	subsection (h) the following new subsection:
19	"(i) Followup Proceeding.—
20	"(1) IN GENERAL.—Not later than 30 months
21	after the date of enactment of the Twenty-First
22	Century Communications and Video Accessibility
23	Act of 2010, the Commission, in consultation with
24	all relevant Federal agencies, shall submit to the
25	Committee on Commerce, Science, and Transpor-

1	tation of the Senate and the Committee on Energy
2	and Commerce of the House of Representatives a re-
3	port—
4	"(A) concerning how the Commission is
5	ensuring that telecommunications relay service
6	customers have access to improved technologies,
7	interoperability, and functionalities; and
8	"(B) identifying impediments to the broad
9	and efficient use of telecommunications relay
10	services in the workplace.
11	"(2) Suggestions for workplace adop-
12	TION.—The Commission shall develop suggestions to
13	facilitate broader and more efficient use of tele-
14	communications relay services in the workplace, in-
15	cluding suggestions for facilitating the replacement
16	of outdated end-user telecommunications relay serv-
17	ices equipment in public places and government of-
18	fices.".
19	SEC. 104. ACCESS TO INTERNET-BASED SERVICES AND
20	EQUIPMENT.
21	(a) TITLE VII AMENDMENT.—Title VII of the Com-
22	munications Act of 1934 (47 U.S.C. 601 et seq.), as
23	amended by section 103, is further amended by adding
24	at the end the following new sections:

1	"SEC. 716. ACCESS TO INTERNET-BASED EQUIPMENT AND
2	SERVICES.
3	"(a) Access to Equipment.—
4	"(1) RIGHT TO ACCESSIBLE EQUIPMENT.—
5	With respect to equipment manufactured after the
6	effective date of the regulations established pursuant
7	to this section, and subject to those regulations, a
8	manufacturer of equipment used for advanced com-
9	munications, including end user equipment, network
10	equipment, and software, shall ensure that such
11	equipment that such manufacturer offers for sale or
12	otherwise distributes in interstate commerce shall be
13	accessible to and usable by individuals with disabil-
14	ities, unless doing so is not achievable.
15	"(2) Industry flexibility.—A manufacturer
16	of equipment may satisfy the requirements of para-
17	graph (1) with respect to such equipment by—
18	"(A) ensuring that the equipment that
19	such manufacturer offers is accessible to and
20	usable by individuals with disabilities without
21	the use of third party applications, peripheral
22	devices, software, hardware, or customer prem-
23	ises equipment; or
24	"(B) if such manufacturer chooses, using
25	third party applications, peripheral devices,
26	software, hardware, or customer premises

1 equipment that is available to the consumer at 2 nominal cost and that individuals with disabil-3 ities can access. "(b) Access to Services.— 4 "(1) Right to accessible services.—With 5 6 respect to advanced communications services offered after the effective date of the regulations established 7 8 pursuant to this section, and subject to those regula-9 tions, a provider of services used for advanced com-10 munications shall ensure that such services that 11 such provider offers for sale or otherwise distributes 12 in interstate commerce shall be accessible to and us-13 able by individuals with disabilities, unless doing so 14 is not achievable. "(2) Industry flexibility.—A provider of 15 services may satisfy the requirements of paragraph 16 17 (1) with respect to such services by— 18 "(A) ensuring that the services that such 19 provider offers are accessible to and usable by 20 individuals with disabilities without the use of 21 third party applications, peripheral devices, 22 software, hardware, or

"(B) if such provider chooses, using third 24 25 party applications, peripheral devices, software,

equipment; or

customer

premises

- 1 hardware, or customer premises equipment that 2 is available to the consumer at nominal cost 3 and that individuals with disabilities can access. "(c) Compatibility.—Whenever the requirements of 4 5 subsection (a) are not achievable for a manufacturer, or the requirements of subsection (b) are not achievable for 6 a provider, a manufacturer or provider shall ensure that 8 its equipment or service is compatible with peripheral devices or specialized customer premises equipment com-10 monly used by individuals with disabilities to achieve access, unless the requirement of this subsection is not achievable. 12 13 "(d) NETWORK FEATURES, FUNCTIONS, AND CAPA-
- "(d) Network Features, Functions, and Capa-14 Bilities.—Each provider of advanced communications 15 services has the duty not to install network features, func-16 tions, or capabilities that impede accessibility or usability 17 of advanced communications services.

#### 18 "(e) Regulations.—

"(1) IN GENERAL.—Within one year after the
date of enactment of the Twenty-First Century
Communications and Video Accessibility Act of
20 2010, the Commission shall promulgate such regulations as are necessary to implement this section. In
prescribing the regulations, the Commission shall—

"(A) include performance objectives to ensure the accessibility, usability, and compatibility of advanced communications services and the equipment used for advanced communications services by individuals with disabilities;

- "(B) provide that advanced communications services, the equipment used for advanced communications services, and networks used to provide advanced communications services may not impair or impede the accessibility of information content when accessibility has been incorporated into that content for transmission through advanced communications services, equipment used for advanced communications services, or networks used to provide advanced communications services; and
- "(C) determine the obligations under this section of manufacturers, service providers, and providers of applications.
- "(2) Prospective guidelines.—The Commission shall issue prospective guidelines for a manufacturer or provider regarding the requirements of this section.
- 24 "(f) Services and Equipment Subject to Sec-25 tion 255.—The requirements of this section shall not

- 1 apply to any equipment or services, including inter-
- 2 connected VoIP service, that are subject to the require-
- 3 ments of section 255 on the day before the date of enact-
- 4 ment of the Twenty-First Century Communications and
- 5 Video Accessibility Act of 2010. Such services and equip-
- 6 ment shall remain subject to the requirements of section
- 7 255.
- 8 "(g) Achievable Defined.—For purposes of this
- 9 section and section 718, the term 'achievable' means with
- 10 reasonable effort or expense, as determined by the Com-
- 11 mission. In determining whether the requirements of a
- 12 provision are achievable, the Commission shall consider
- 13 the following factors:
- 14 "(1) The nature and cost of the steps needed
- to meet the requirements of this section with respect
- to the specific equipment or service in question.
- 17 "(2) The impact on the operations of the manu-
- facturer or provider and on the operation of the spe-
- 19 cific equipment or service in question, including on
- the development and deployment of new communica-
- 21 tions technologies.
- 22 "(3) The financial resources of the manufac-
- turer or provider.
- 24 "(4) The type of operations of the manufac-
- 25 turer or provider.

1 "(5) The extent to which the service provider or 2 manufacturer in question offers accessible services 3 equipment containing varying degrees of orfunctionality and features, and offered at differing price points. 5 "(h) Commission Flexibility.— 6 7 "(1) WAIVER.—The Commission shall have the 8 authority, on its own motion or in response to a pe-9 tition by a manufacturer or provider, to waive the 10 requirements of this section for any feature or func-11 tion of equipment used to provide or access ad-12 vanced communications services, or for any class of 13 such equipment, that— 14 "(A) is capable of accessing an advanced 15 communications service; and "(B) is designed for multiple purposes, but 16 17 is designed primarily for purposes other than 18 using advanced communications services. 19 "(2) SMALL ENTITY EXEMPTION.—The Com-20 mission may exempt small entities from the require-21 ments of this section. 22 "(i) Customized Equipment or Services.—The 23 provisions of this section shall not apply to customized

equipment or services that are not offered directly to the

- 1 public, or to such classes of users as to be effectively avail-
- 2 able directly to the public, regardless of the facilities used.
- 3 "(j) Rule of Construction.—This section shall
- 4 not be construed to require a manufacturer of equipment
- 5 used for advanced communications or a provider of ad-
- 6 vanced communications services to make every feature and
- 7 function of every device or service accessible for every dis-
- 8 ability.
- 9 "SEC. 717. ENFORCEMENT AND RECORDKEEPING OBLIGA-
- 10 TIONS.
- 11 "(a) Complaint and Enforcement Proce-
- 12 Dures.—Within one year after the date of enactment of
- 13 the Twenty-First Century Communications and Video Ac-
- 14 cessibility Act of 2010, the Commission shall establish reg-
- 15 ulations that facilitate the filing of formal and informal
- 16 complaints that allege a violation of section 255, 716, or
- 17 718, establish procedures for enforcement actions by the
- 18 Commission with respect to such violations, and imple-
- 19 ment the recordkeeping obligations of paragraph (5) for
- 20 manufacturers and providers subject to such sections.
- 21 Such regulations shall include the following provisions:
- 22 "(1) No fee.—The Commission shall not
- charge any fee to an individual who files a complaint
- alleging a violation of section 255, 716, or 718.

"(2) Receipt of complaints.—The Commis-1 2 sion shall establish separate and identifiable elec-3 tronic, telephonic, and physical receptacles for the 4 receipt of complaints filed under section 255, 716, 5 or 718. 6

#### "(3) Complaints to the commission.—

"(A) IN GENERAL.—Any person alleging a violation of section 255, 716, or 718 by a manufacturer of equipment or provider of service subject to such sections may file a formal or informal complaint with the Commission.

"(B) Investigation of informal com-PLAINT.—The Commission shall investigate the allegations in an informal complaint and, within 180 days after the date on which such complaint was filed with the Commission, issue an order concluding the investigation, unless such complaint is resolved before such time. The order shall include a determination whether any violation occurred.

> "(i) VIOLATION.—If the Commission determines that a violation has occurred, the Commission may, in the order issued under this subparagraph or in a subsequent order, require the manufacturer or

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1	service provider to take such action as is
2	necessary to comply with the requirements
3	of this section.
4	"(ii) No violation.—If a determina-
5	tion is made that a violation has not oc-
6	curred, the Commission shall provide the
7	basis for such determination.
8	"(C) Consolidation of complaints.—
9	The Commission may consolidate for investiga-
10	tion and resolution complaints alleging substan-
11	tially the same violation.
12	"(4) OPPORTUNITY TO RESPOND.—Before the
13	Commission makes a determination pursuant to
14	paragraph (3), the party that is the subject of the
15	complaint shall have a reasonable opportunity to re-
16	spond to such complaint, and may include in such
17	response any factors that are relevant to such deter-
18	mination.
19	"(5) Recordkeeping.—
20	"(A) In general.—Beginning one year
21	after the effective date of regulations promul-
22	gated pursuant to section 716(e), each manu-
23	facturer and provider subject to sections 255,
24	716, or 718 shall maintain, in the ordinary

course of business and for a reasonable period,

1	records of any efforts taken by such manufac-
2	turer or provider to implement sections 255,
3	716, or 718, including the following:
4	"(i) Information about the manufac-
5	turer's or provider's efforts to consult with
6	individuals with disabilities.
7	"(ii) Descriptions of the accessibility
8	features of its products and services.
9	"(iii) Information about the compat-
10	ibility of such products and services with
11	peripheral devices or specialized customer
12	premise equipment commonly used by indi-
13	viduals with disabilities to achieve access.
14	"(B) Submission of annual certifi-
15	CATION.—An officer of a manufacturer or pro-
16	vider shall submit to the Commission an annual
17	certification that records are being kept in ac-
18	cordance with subparagraph (A).
19	"(C) Commission request for
20	RECORDS.—After the filing of a formal or infor-
21	mal complaint against a manufacturer or pro-
22	vider in the manner prescribed in paragraph
23	(3), the Commission may request, and shall
24	keep confidential, a copy of the records main-
25	tained by such manufacturer or provider pursu-

- ant to subparagraph (A) of this paragraph that
  are directly relevant to the equipment or service
  that is the subject of such complaint.
  - "(6) Failure to act.—If the Commission fails to carry out any of its responsibilities to act upon a complaint in the manner prescribed in paragraph (3), the person that filed such complaint may bring an action in the nature of mandamus in the United States Court of Appeals for the District of Columbia to compel the Commission to carry out any such responsibility.
    - "(7) COMMISSION JURISDICTION.—The limitations of section 255(f) shall apply to any claim that alleges a violation of section 255, 716, or 718. Nothing in this paragraph affects or limits any action for mandamus under paragraph (6) or any appeal pursuant to section 402(b)(10).
    - "(8) Private resolutions of complaints.— Nothing in the Commission's rules or this Act shall be construed to preclude a person who files a complaint and a manufacturer or provider from resolving a formal or informal complaint prior to the Commission's final determination in a complaint proceeding. In the event of such a resolution, the par-

1	ties shall jointly request dismissal of the complaint
2	and the Commission shall grant such request.
3	"(b) Reports to Congress.—
4	"(1) IN GENERAL.—Every two years after the
5	date of enactment of the Twenty-First Century
6	Communications and Video Accessibility Act of
7	2010, the Commission shall submit to the Com-
8	mittee on Commerce, Science, and Transportation of
9	the Senate and the Committee on Energy and Com-
10	merce of the House of Representatives a report that
11	includes the following:
12	"(A) An assessment of the level of compli-
13	ance with sections 255, 716, and 718.
14	"(B) An evaluation of the extent to which
15	any accessibility barriers still exist with respect
16	to new communications technologies.
17	"(C) The number and nature of complaints
18	received pursuant to subsection (a) during the
19	two years that are the subject of the report.
20	"(D) A description of the actions taken to
21	resolve such complaints under this section, in-
22	cluding forfeiture penalties assessed.
23	"(E) The length of time that was taken by
24	the Commission to resolve each such complaint.

1	"(F) The number, status, nature, and out-
2	come of any actions for mandamus filed pursu-
3	ant to subsection (a)(6) and the number, sta-
4	tus, nature, and outcome of any appeals filed
5	pursuant to section 402(b)(10).
6	"(G) An assessment of the effect of the re-
7	quirements of this section on the development
8	and deployment of new communications tech-
9	nologies.
10	"(2) Public comment required.—The Com-
11	mission shall seek public comment on its tentative
12	findings prior to submission to the Committees of
13	the report under this subsection.
14	"(c) Comptroller General Enforcement
15	STUDY.—
16	"(1) IN GENERAL.—The Comptroller General
17	shall conduct a study to consider and evaluate the
18	following:
19	"(A) The Commission's compliance with
20	the requirements of this section, including the
21	Commission's level of compliance with the dead-
22	lines established under and pursuant to this
23	section and deadlines for acting on complaints
24	pursuant to subsection (a).

- 1 "(B) Whether the enforcement actions 2 taken by the Commission pursuant to this sec-3 tion have been appropriate and effective in en-4 suring compliance with this section.
  - "(C) Whether the enforcement provisions under this section are adequate to ensure compliance with this section.
  - "(D) An assessment of the effect of the requirements of this section on the development and deployment of new communications technologies.
  - "(2) Report.—Not later than 5 years after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Comptroller General shall submit to the Committee on Commerce, Science, and Transportation of the Senate and the Committee on Energy and Commerce of the House of Representatives a report on the results of the study required by paragraph (1), with recommendations for how the enforcement process and measures under this section may be modified or improved.
- 23 "(d) CLEARINGHOUSE.—Within one year after the 24 date of enactment of the Twenty-First Century Commu-25 nications and Video Accessibility Act of 2010, the Com-

- 1 mission shall, in consultation with the Architectural and
- 2 Transportation Barriers Compliance Board, the National
- 3 Telecommunications and Information Administration,
- 4 trade associations, and organizations representing individ-
- 5 uals with disabilities, establish a clearinghouse of informa-
- 6 tion on the availability of accessible products and services
- 7 and accessibility solutions required under sections 255,
- 8 716, and 718. Such information shall be made publicly
- 9 available on the Commission's website and by other
- 10 means, and shall include an annually updated list of prod-
- 11 ucts and services with access features.
- 12 "(e) Outreach and Education.—Upon establish-
- 13 ment of the clearinghouse of information required under
- 14 subsection (d), the Commission, in coordination with the
- 15 National Telecommunications and Information Adminis-
- 16 tration, shall conduct an informational and educational
- 17 program designed to inform the public about the avail-
- 18 ability of the clearinghouse and the protections and rem-
- 19 edies available under sections 255, 716, and 718.
- 20 "SEC. 718. INTERNET BROWSERS BUILT INTO TELEPHONES
- 21 USED WITH PUBLIC MOBILE SERVICES.
- "(a) Accessibility.—If a manufacturer of a tele-
- 23 phone used with public mobile services (as such term is
- 24 defined in section 710(b)(4)(B)) includes an Internet
- 25 browser in such telephone, or if a provider of mobile serv-

- 1 ice arranges for the inclusion of a browser in telephones
- 2 to sell to customers, the manufacturer or provider shall
- 3 ensure that the functions of the included browser (includ-
- 4 ing the ability to launch the browser) are accessible to and
- 5 usable by individuals who are blind or have a visual im-
- 6 pairment, unless doing so is not achievable, except that
- 7 this subsection shall not impose any requirement on such
- 8 manufacturer or provider—
- 9 "(1) to make accessible or usable any Internet
- browser other than a browser that such manufac-
- turer or provider includes or arranges to include in
- the telephone; or
- "(2) to make Internet content, applications, or
- services accessible or usable (other than enabling in-
- dividuals with disabilities to use an included browser
- to access such content, applications, or services).
- 17 "(b) Industry Flexibility.—A manufacturer or
- 18 provider may satisfy the requirements of subsection (a)
- 19 with respect to such telephone or services by—
- 20 "(1) ensuring that the telephone or services
- 21 that such manufacture or provider offers is acces-
- sible to and usable by individuals with disabilities
- 23 without the use of third party applications, periph-
- eral devices, software, hardware, or customer prem-
- ises equipment; or

- 1 "(2) using third party applications, peripheral
- devices, software, hardware, or customer premises
- 3 equipment that is available to the consumer at nomi-
- 4 nal cost and that individuals with disabilities can ac-
- 5 cess.".
- 6 (b) Effective Date for Section 718.—Section
- 7 718 of the Communications Act of 1934, as added by sub-
- 8 section (a), shall take effect 3 years after the date of en-
- 9 actment of this Act.
- 10 (c) TITLE V AMENDMENTS.—Section 503(b)(2) of
- 11 such Act (47 U.S.C. 503(b)(2)) is amended by adding
- 12 after subparagraph (E) the following:
- 13 "(F) Subject to paragraph (5) of this section, if the
- 14 violator is a manufacturer or service provider subject to
- 15 the requirements of section 255, 716, or 718, and is deter-
- 16 mined by the Commission to have violated any such re-
- 17 quirement, the manufacturer or provider shall be liable to
- 18 the United States for a forfeiture penalty of not more than
- 19 \$100,000 for each violation or each day of a continuing
- 20 violation, except that the amount assessed for any con-
- 21 tinuing violation shall not exceed a total of \$1,000,000
- 22 for any single act or failure to act.".
- 23 (d) Review of Commission Determinations.—
- 24 Section 402(b) of such Act (47 U.S.C. 402(b)) is amended
- 25 by adding the following new paragraph:

- 1 "(10) By any person who is aggrieved or whose inter-
- 2 ests are adversely affected by a determination made by
- 3 the Commission under section 717(a)(3).".
- 4 SEC. 105. EMERGENCY ACCESS ADVISORY COMMITTEE.
- 5 (a) Establishment.—For the purpose of achieving
- 6 equal access to emergency services by individuals with dis-
- 7 abilities, as a part of the migration to a national Internet
- 8 protocol-enabled emergency network, not later than 60
- 9 days after the date of enactment of this Act, the Chairman
- 10 of the Commission shall establish an advisory committee,
- 11 to be known as the Emergency Access Advisory Committee
- 12 (referred to in this section as the "Advisory Committee").
- 13 (b) Membership.—As soon as practicable after the
- 14 date of enactment of this Act, the Chairman of the Com-
- 15 mission shall appoint the members of the Advisory Com-
- 16 mittee, ensuring a balance between individuals with dis-
- 17 abilities and other stakeholders, and shall designate two
- 18 such members as the co-chairs of the Committee. Members
- 19 of the Advisory Committee shall be selected from the fol-
- 20 lowing groups:
- 21 (1) STATE AND LOCAL GOVERNMENT AND
- 22 EMERGENCY RESPONDER REPRESENTATIVES.—Rep-
- resentatives of State and local governments and rep-
- 24 resentatives of emergency response providers, se-
- 25 lected from among individuals nominated by national

1	organizations representing such governments and
2	representatives.
3	(2) Subject matter experts.—Individuals
4	who have the technical knowledge and expertise to
5	serve on the Advisory Committee in the fulfillment
6	of its duties, including representatives of—
7	(A) providers of interconnected and non-
8	interconnected VoIP services;
9	(B) vendors, developers, and manufactur-
10	ers of systems, facilities, equipment, and capa-
11	bilities for the provision of interconnected and
12	non-interconnected VoIP services;
13	(C) national organizations representing in-
14	dividuals with disabilities and senior citizens;
15	(D) Federal agencies or departments re-
16	sponsible for the implementation of the Next
17	Generation E 9–1–1 system;
18	(E) the National Institute of Standards
19	and Technology; and
20	(F) other individuals with such technical
21	knowledge and expertise.
22	(3) Representatives of other stake-
23	HOLDERS AND INTERESTED PARTIES.—Representa-
24	tives of such other stakeholders and interested and

- affected parties as the Chairman of the Commission
   determines appropriate.
- A one was after the completion of the member appointment

(c) DEVELOPMENT OF RECOMMENDATIONS.—Within

- 4 one year after the completion of the member appointment
- 5 process by the Chairman of the Commission pursuant to
- 6 subsection (b), the Advisory Committee shall develop and
- 7 submit to the Commission recommendations to implement
- 8 such technologies and methods, including recommenda-
- 9 tions—

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- 10 (1) with respect to what actions are necessary
  11 as a part of the migration to a national Internet
  12 protocol-enabled network to achieve reliable, inter13 operable communication transmitted over such net14 work that will ensure access to emergency services
  15 by individuals with disabilities;
  - (2) for protocols, technical capabilities, and technical requirements to ensure reliability and interoperability necessary to ensure access to emergency services by individuals with disabilities;
  - (3) for the establishment of technical standards for use by public safety answering points, designated default answering points, and local emergency authorities;
- 24 (4) for relevant technical standards and re-25 quirements for communication devices and equip-

- 1 ment and technologies to enable the use of reliable 2 emergency access;
  - (5) for procedures to be followed by IP-enabled network providers to ensure that such providers do not install features, functions, or capabilities that would conflict with technical standards;
  - (6) for deadlines by which providers of interconnected and non-interconnected VoIP services and manufacturers of equipment used for such services shall achieve the actions required in paragraphs (1) through (5), and for the possible phase out of the use of current-generation TTY technology to the extent that this technology is replaced with more effective and efficient technologies and methods to enable access to emergency services by individuals with disabilities; and
  - (7) for the establishment of rules to update the Commission's rules with respect to 9–1–1 services and E–911 services, as such term is defined in section 158 of the National Telecommunications and Information Administration Organization Act (47 U.S.C. 942), for users of telecommunications relay services as new technologies and methods for providing such relay services are adopted by providers of such relay services.

### (d) Meetings.—

- (1) Initial meeting.—The initial meeting of the Advisory Committee shall take place not later than 45 days after the completion of the member appointment process by the Chairman of the Commission pursuant to subsection (b).
  - (2) OTHER MEETINGS.—After the initial meeting, the Advisory Committee shall meet at the call of the chairs, but no less than monthly until the recommendations required pursuant to subsection (c) are completed and submitted.
  - (3) Notice; open meetings.—Any meetings held by the Advisory Committee shall be duly noticed at least 14 days in advance and shall be open to the public.

### (e) Procedural Rules.—

- (1) QUORUM.—One-third of the members of the Advisory Committee shall constitute a quorum for conducting business of the Advisory Committee.
- (2) Subcommittees.—To assist the Advisory Committee in carrying out its functions, the chair may establish appropriate subcommittees composed of members of the Advisory Committee and other subject matter experts as determined to be necessary.

- 1 (3) ADDITIONAL PROCEDURAL RULES.—The
- 2 Advisory Committee may adopt other procedural
- 3 rules as needed.
- 4 (f) Federal Advisory Committee Act.—The
- 5 Federal Advisory Committee Act (5 U.S.C. App.) shall not
- 6 apply to the Advisory Committee.
- 7 (g) Implementing Recommendations.—The Com-
- 8 mission shall have the authority to promulgate regulations
- 9 to implement the recommendations proposed by the Advi-
- 10 sory Committee, as well as any other regulations as are
- 11 necessary to achieve reliable, interoperable communication
- 12 that ensures access by individuals with disabilities to an
- 13 Internet protocol-enabled emergency network.
- 14 (h) Survey.—Not later than 30 months after the
- 15 date of enactment of this Act, the Commission shall con-
- 16 duct and publish the results of a national survey of indi-
- 17 viduals with disabilities concerning real time text,
- 18 geolocation services, instant messaging services, and mo-
- 19 bile telecommunications relay services. The survey shall
- 20 seek to determine what individuals with disabilities believe
- 21 to be the most effective and efficient technologies and
- 22 methods by which to enable access to emergency services
- 23 by individuals with disabilities.
- 24 (i) Definitions.—In this section—

1	(1) the term "Commission" means the Federal
2	Communications Commission;
3	(2) the term "Chairman" means the Chairman
4	of the Federal Communications Commission; and
5	(3) except as otherwise expressly provided
6	other terms have the meanings given such terms in
7	section 3 of the Communications Act of 1934 (47
8	U.S.C. 153).
9	SEC. 106. RELAY SERVICES FOR DEAF-BLIND INDIVIDUALS
10	Title VII of the Communications Act of 1934 (47
11	U.S.C. 601 et seq.), as amended by sections 103 and 104
12	is further amended by adding at the end the following
13	"SEC. 719. RELAY SERVICES FOR DEAF-BLIND INDIVID
13 14	"SEC. 719. RELAY SERVICES FOR DEAF-BLIND INDIVID-
14 15	UALS.
14 15	UALS.  "(a) In General.—Within 6 months after the date
14 15 16 17	UALS.  "(a) IN GENERAL.—Within 6 months after the date of enactment of the Twenty-First Century Communication.
14 15 16 17	uals.  "(a) In General.—Within 6 months after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission
14 15 16 17	"(a) In General.—Within 6 months after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission shall establish rules that define as eligible for relay services
114 115 116 117 118	"(a) IN GENERAL.—Within 6 months after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission shall establish rules that define as eligible for relay service support those programs that are approved by the Commission
114 115 116 117 118 119 220	"(a) In General.—Within 6 months after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission shall establish rules that define as eligible for relay service support those programs that are approved by the Commission for the distribution of specialized customer premises
14 15 16 17 18 19 20 21	"(a) In General.—Within 6 months after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission shall establish rules that define as eligible for relay service support those programs that are approved by the Commission for the distribution of specialized customer premises equipment designed to make telecommunications service.
14 15 16 17 18 19 20 21 22 23	"(a) In General.—Within 6 months after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission shall establish rules that define as eligible for relay service support those programs that are approved by the Commission for the distribution of specialized customer premises equipment designed to make telecommunications service. Internet access service, and advanced communications, in-

- 1 "(b) Individuals Who Are Deaf-Blind De-
- 2 FINED.—For purposes of this section, the term 'individ-
- 3 uals who are deaf-blind' has the meaning given such term
- 4 in section 206 of the Helen Keller National Center Act
- 5 (29 U.S.C. 1905).
- 6 "(c) Annual Amount.—The total amount of sup-
- 7 port the Commission may provide from its Telecommuni-
- 8 cations Relay Services Fund for any fiscal year may not
- 9 exceed \$10,000,000.".

### 10 TITLE II—VIDEO PROGRAMMING

- 11 SEC. 201. VIDEO PROGRAMMING AND EMERGENCY ACCESS
- 12 ADVISORY COMMITTEE.
- 13 (a) Establishment.—Not later than 60 days after
- 14 the date of enactment of this Act, the Chairman shall es-
- 15 tablish an advisory committee to be known as the Video
- 16 Programming and Emergency Access Advisory Com-
- 17 mittee.
- 18 (b) Membership.—As soon as practicable after the
- 19 date of enactment of this Act, the Chairman shall appoint
- 20 individuals who have the technical knowledge and engi-
- 21 neering expertise to serve on the Advisory Committee in
- 22 the fulfillment of its duties, including the following:
- 23 (1) Representatives of distributors and pro-
- viders of video programming or national organiza-
- 25 tions representing such distributors and providers.

- 1 (2) Representatives of vendors, developers, and
  2 manufacturers of systems, facilities, equipment, and
  3 capabilities for the provision of video programming
  4 delivered using Internet protocol or a national orga5 nization representing such vendors, developers, or
  6 manufacturers.
  - (3) Representatives of manufacturers of consumer electronics or information technology equipment or a national organization representing such manufacturers.
  - (4) Representatives of national organizations representing accessibility advocates, including individuals with disabilities and the elderly.
  - (5) Representatives of the broadcast television industry or a national organization representing such industry.
- 17 (6) Other individuals with technical and engi-18 neering expertise, as the Chairman determines ap-19 propriate.
- 20 (c) COMMISSION OVERSIGHT.—The Chairman shall 21 appoint a member of the Commission's staff to moderate 22 and direct the work of the Advisory Committee.
- 23 (d) TECHNICAL STAFF.—The Commission shall ap-24 point a member of the Commission's technical staff to pro-25 vide technical assistance to the Advisory Committee.

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(e) Development of Recommendations.—

- (1) CLOSED CAPTIONING REPORT.—Within 6 months after the date of the first meeting of the Advisory Committee, the Advisory Committee shall develop and submit to the Commission a report that includes the following:
  - (A) An identification of the performance objectives for protocols, technical capabilities, and technical procedures needed to permit content providers, content distributors, Internet service providers, software developers, and device manufacturers to reliably encode, transport, receive, and render closed captions of video programming delivered using Internet protocol.
  - (B) An identification of additional protocols, technical capabilities, and technical procedures beyond those available as of the date of enactment of this Act for the delivery of closed captions of video programming delivered using Internet protocol that are necessary to meet the performance objectives identified under subparagraph (A).
  - (C) A recommendation for any regulations that may be necessary to ensure compatibility

- between video programming delivered using
  Internet protocol and devices capable of receiving and displaying such programming in order
  to facilitate access to closed captions.
  - (2) VIDEO DESCRIPTION, EMERGENCY INFOR-MATION, USER INTERFACES, AND VIDEO PROGRAM-MING GUIDES AND MENUS.—Within 18 months after the date of enactment of this Act, the Advisory Committee shall develop and submit to the Commission a report that includes the following:
    - (A) An identification of the performance objectives for protocols, technical capabilities, and technical procedures needed to permit content providers, content distributors, Internet service providers, software developers, and device manufacturers to reliably encode, transport, receive, and render video descriptions of video programming and emergency information delivered using Internet protocol or digital broadcast television.
    - (B) An identification of additional protocols, technical capabilities, and technical procedures beyond those available as of the date of enactment of this Act for the delivery of video descriptions of video programming and emer-

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- gency information delivered using Internet protocol that are necessary to meet the performance objectives identified under subparagraph (A).
  - (C) A recommendation for any regulations that may be necessary to ensure compatibility between video programming delivered using Internet protocol and devices capable of receiving and displaying such programming in order to facilitate access to emergency information.
  - (D) With respect to user interfaces, a recommendation for the standards, protocols, and procedures used to enable the functions of apparatus designed to receive or display video programming transmitted simultaneously with sound (including apparatus designed to receive or display video programming transmitted by means of services using Internet protocol) to be accessible to and usable by individuals with disabilities.
  - (E) With respect to user interfaces, a recommendation for the standards, protocols, and procedures used to enable on-screen text menus and other visual indicators used to access the functions on an apparatus described in sub-

- paragraph (D) to be accompanied by audio output so that such menus or indicators are accessible to and usable by individuals with disabilities.
  - (F) A recommendation for the standards, protocols, and procedures used to enable the selection of video programming information on an apparatus or navigation device by means of a guide or menu to be accessible in real-time by individuals who are blind or have a visual impairment.
  - (3) Consideration of standards, protocols, and procedures by standard-setting organizations.—The recommendations of the Advisory Committee shall, to the extent possible, incorporate the standards, protocols, and procedures that have been adopted by appropriate industry standardsetting organizations for the report requirements described in paragraphs (1) and (2).

### (f) Meetings.—

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(1) Initial meeting.—The initial meeting of the Advisory Committee shall take place not later than 180 days after the date of the enactment of this Act.

- 1 (2) OTHER MEETINGS.—After the initial meet-2 ing, the Advisory Committee shall meet at the call 3 of the Chairman.
- 4 (3) Notice; open meetings.—Any meeting 5 held by the Advisory Committee shall be noticed at 6 least 14 days before such meeting and shall be open 7 to the public.

### 8 (g) Procedural Rules.—

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- (1) QUORUM.—The presence of one-third of the members of the Advisory Committee shall constitute a quorum for conducting the business of the Advisory Committee.
- 13 (2) SUBCOMMITTEES.—To assist the Advisory
  14 Committee in carrying out its functions, the Chair15 man may establish appropriate subcommittees com16 posed of members of the Advisory Committee and
  17 other subject matter experts.
- 18 (3) Additional procedural rules.—The
  19 Advisory Committee may adopt other procedural
  20 rules as needed.
- 21 (h) Federal Advisory Committee Act.—The 22 Federal Advisory Committee Act (5 U.S.C. App.) shall not 23 apply to the Advisory Committee.

1	SEC. 202. VIDEO DESCRIPTION AND CLOSED CAPTIONING.
2	(a) Video Description.—Section 713 of the Com-
3	munications Act of 1934 (47 U.S.C. 613) is amended—
4	(1) by striking subsections (f) and (g);
5	(2) by redesignating subsection (h) as sub-
6	section (j); and
7	(3) by inserting after subsection (e) the fol-
8	lowing:
9	"(f) VIDEO DESCRIPTION.—
10	"(1) Reinstatement of regulations.—On
11	the day that is 1 year after the date of enactment
12	of the Twenty-First Century Communications and
13	Video Accessibility Act of 2010, the Commission
14	shall, after a rulemaking, reinstate its video descrip-
15	tion regulations contained in the Implementation of
16	Video Description of Video Programming Report
17	and Order (15 F.C.C.R. 15,230 (2000)), modified as
18	provided in paragraph (2).
19	"(2) Modifications to reinstated regula-
20	TIONS.—Such regulations shall be modified only as
21	follows:
22	"(A) The regulations shall apply to video
23	programming, as defined in subsection (i), inso-
24	far as such programming is transmitted for dis-
25	play on television in digital format.

- of the top 25 Designated Market Areas, the list
  of the top 5 national nonbroadcast networks
  that have at least 50 hours per quarter of
  prime time programming that is not exempt
  under this paragraph, and the designation of
  the beginning calendar quarter for which compliance shall be calculated.
  - "(C) The regulations may permit a provider of video programming or a program owner to petition the Commission for an exemption from the requirements of this section upon a showing that the requirements contained in this section would be economically burdensome.
  - "(D) The Commission may exempt from the regulations established pursuant to paragraph (1) a service, class of services, program, class of programs, equipment, or class of equipment for which the Commission has determined that the application of such regulations would be economically burdensome for the provider of such service, program, or equipment.
  - "(E) The regulations shall not apply to live or near-live programming.

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1	"(F) The regulations shall provide for an
2	appropriate phased schedule of deadlines for
3	compliance.
4	"(3) Inquiries on further video descrip-
5	TION REQUIREMENTS.—The Commission shall com-
6	mence the following inquiries not later than 1 year
7	after the completion of the phase-in of the reinstated
8	regulations and shall report to Congress 1 year
9	thereafter on the findings for each of the following:
10	"(A) VIDEO DESCRIPTION IN TELEVISION
11	PROGRAMMING.—The availability, use, and ben-
12	efits of video description on video programming
13	distributed on television, the technical and cre-
14	ative issues associated with providing such video
15	description, and the financial costs of providing
16	such video description for providers of video
17	programming and program owners.
18	"(B) VIDEO DESCRIPTION IN VIDEO PRO-
19	GRAMMING DISTRIBUTED ON THE INTERNET.—
20	The technical and operational issues, costs, and
21	benefits of providing video descriptions for video
22	programming that is delivered using Internet
23	protocol.
24	"(4) Continuing commission authority.—

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"(A) IN GENERAL.—The Commission may issue additional regulations if the Commission determines, at least 2 years after completing the reports required in paragraph (3), that the need for and benefits of providing video descriptions for video programming, insofar as such programming is transmitted for display on television, are greater than the technical and economic costs of providing such additional programming. If the Commission makes such a determination and issues additional regulations, the Commission may increase, in total, the hours requirement for described video programming, insofar as such programming is transmitted for display on television, up to 75 percent of the requirement in the regulations reinstated under paragraph (1).

### "(B) Further requirements.—

"(i) Report.—Nine years after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission shall submit to the Committee on Energy and Commerce of the House of Representatives and the Committee on Commerce, Science,

1	and Transportation of the Senate a report
2	assessing—
3	"(I) the types of described video
4	programming that is available to con-
5	sumers;
6	"(II) consumer use of such pro-
7	gramming;
8	"(III) the costs to program own-
9	ers, providers, and distributors of cre-
10	ating such programming;
11	"(IV) the benefits to consumers
12	of such programming;
13	"(V) the amount of such pro-
14	gramming currently available; and
15	"(VI) the need for additional de-
16	scribed programming.
17	"(ii) Increased availability.—Ten
18	years after the date of enactment of the
19	Twenty-First Century Communications
20	and Video Accessibility Act of 2010, the
21	Commission shall have the authority, based
22	upon the findings, conclusions, and rec-
23	ommendations contained in the report
24	under clause (i), to increase the availability
25	of such programming.

1	"(C) Application to designated mar-
2	KET AREAS.—
3	"(i) In General.—After the Commis-
4	sion completes the study on video descrip-
5	tion, the Commission shall phase in the
6	video description regulations for all des-
7	ignated market areas, except that the
8	Commission may grant waivers to entities
9	in specific designated market areas where
10	it deems appropriate.
11	"(ii) Phase-in deadline.—The
12	phase-in described under clause (i) shall be
13	completed not later than 6 years after the
14	date of enactment of the Twenty-First
15	Century Communications and Video Acces-
16	sibility Act of 2010.
17	"(g) Emergency Information.—Not later than 1
18	year after the Video Programming and Emergency Access
19	Advisory Committee report under section 201(e)(2) of the
20	Twenty-First Century Communications and Video Accessi-
21	bility Act of 2010 is submitted to the Commission, the
22	Commission shall complete a proceeding to—
23	"(1) identify methods to convey emergency in-
24	formation (as that term is defined in section 79.2 of
25	title 47, Code of Federal Regulations) in a manner

1 accessible to individuals who are blind or have a vis-2 ual impairment; and

"(2) promulgate regulations that require certain designated video programming providers and video programming distributors (as those terms are defined in section 79.1 of title 47, Code of Federal Regulations) and program owners to convey such emergency information in a manner accessible to individuals who are blind or have a visual impairment.

### "(h) Responsibilities.—

- "(1) VIDEO PROGRAMMING OWNER.—A video programming owner shall ensure that any closed captioning and video description required pursuant to this section is provided in accordance with the technical standards, protocols, and procedures established by the Commission.
- "(2) VIDEO PROGRAMMING PROVIDER OR DISTRIBUTOR.—A video programming provider or video programming distributor shall be deemed in compliance with this section and the rules and regulation promulgated thereunder if such provider or distributor enables the rendering or the pass through of closed captions and video description signals.
- 24 "(i) DEFINITIONS.—For purposes of this section, sec-25 tion 303, and section 330:

1	"(1) VIDEO DESCRIPTION.—The term 'video de-
2	scription' means the insertion of audio narrated de-
3	scriptions of a television program's key visual ele-
4	ments into natural pauses between the program's
5	dialogue.
6	"(2) VIDEO PROGRAMMING.—The term 'video
7	programming' has the meaning given such term in
8	section 602.".
9	(b) Closed Captioning on Video Programming
10	Delivered Using Internet Protocol.—Section 713
11	of such Act is further amended by striking subsection (c)
12	and inserting the following:
13	"(c) Deadlines for Captioning.—
14	"(1) IN GENERAL.—The regulations prescribed
15	pursuant to subsection (b) shall include an appro-
16	priate schedule of deadlines for the provision of
17	closed captioning of video programming published or
18	exhibited on television.
19	"(2) Deadlines for programming deliv-
20	ERED USING INTERNET PROTOCOL.—
21	"(A) REGULATIONS ON CLOSED CAP-
22	TIONING ON VIDEO PROGRAMMING DELIVERED
23	USING INTERNET PROTOCOL.—Not later than 6
24	months after the submission of the report to
25	the Commission required by section 201(e)(1)

1	of the Twenty-First Century Communications
2	and Video Accessibility Act of 2010, the Com-
3	mission shall promulgate regulations to require
4	the provision of closed captioning on video pro-
5	gramming delivered using Internet protocol.
6	"(B) Schedule.—The regulations pre-
7	scribed under this paragraph shall include an
8	appropriate schedule of decoding for the provi-
9	sion of closed captioning, taking into account
10	whether such programming is prerecorded and
11	edited for Internet distribution, or whether such
12	programming is live or near-live and not edited
13	for Internet distribution.
14	"(C) Cost.—The Commission may delay
15	or waive the regulation promulgated under sub-
16	paragraph (A) to the extent the Commission
17	finds that the application of the regulation to
18	live video programming delivered using Internet
19	protocol would be economically burdensome to
20	providers of video programming or program
21	owners.
22	"(D) Requirements for regula-
23	TIONS.—
24	"(i) In general.—The regulations
25	prescribed under this paragraph—

1	"(I) shall contain a definition of
2	'near-live programming' and 'edited
3	for Internet distribution';
4	"(II) may exempt any service,
5	class of service, program, class of pro-
6	gram, equipment, or class of equip-
7	ment for which the Commission has
8	determined that the application of
9	such regulations would be economi-
10	cally burdensome to the provider of
11	such service, program, or equipment;
12	"(III) shall provide that de mini-
13	mis failure to comply with such regu-
14	lations by a provider of video pro-
15	gramming or program owner shall not
16	be treated as a violation of the regula-
17	tions; and
18	"(IV) shall only apply to video
19	programming that is transmitted for
20	display on television with closed cap-
21	tioning after the effective date of the
22	regulations issued pursuant to this
23	section.
24	"(ii) Alternate means.—An entity
25	may meet the requirements of this section

1	through alternate means than those pre-
2	scribed by regulations pursuant to para-
3	graph (1) if the requirements of this sec-
4	tion are met, as determined by the Com-
5	mission.".
6	(c) Conforming Amendment.—Section 713(d) of
7	such Act is amended by striking paragraph (3) and insert-
8	ing the following:
9	"(3)(A) a provider of video programming or
10	program owner may petition the Commission for an
11	exemption from the requirements of this section;
12	"(B) the Commission may grant such peti-
13	tion upon a showing that the requirements con-
14	tained in this section would be economically
15	burdensome;
16	"(C) during the pendency of such a peti-
17	tion, such provider or owner shall be exempt
18	from the requirements of this section; and
19	"(D) the Commission shall act to grant or
20	deny any such petition, in whole or in part,
21	within 6 months after the Commission receives
22	such petition, unless the Commission finds that
23	an extension of the 6-month period is necessary
24	to determine whether such requirements are
25	economically burdensome.".

(d) REPORTING REQUIREMENT.—Two years after the effective date of the regulations issued pursuant to this section, and biennially thereafter, each broadcast tele-vision network and each cable television network shall submit to the Commission a report containing the number of hours, in the applicable 2-year period, of video program-ming not published or exhibited on television after the date of enactment of this Act that was provided on the Internet with closed captioning.

### (e) Report to Congress.—

(1) IN GENERAL.—Three years after the date of enactment of this Act, the Commission shall submit a report to the Committee on Energy and Commerce of the House of Representatives and the Committee on Commerce, Science, and Transportation of the Senate—

(A) assessing the technical, economic, and operational issues regarding the captioning of video programming that is distributed only over the Internet, including the types and amounts of such video programming that is or could be captioned, the types of entities producing such programming, and the effects a closed captioning requirement may have on the producers of such programming;

1	(B) assessing the benefits to and use by
2	consumers of closed captioning of video pro-
3	gramming that is distributed only over the
4	Internet for consumers; and
5	(C) making recommendations, if any, of
6	whether Congress should adopt or the Commis-
7	sion should implement a closed captioning re-
8	quirement for such programming.
9	(2) UPDATES.—The Commission shall periodi-
10	cally update the report to the Committees as it de-
11	termines appropriate.
12	SEC. 203. CLOSED CAPTIONING DECODER AND VIDEO DE-
13	SCRIPTION CAPABILITY.
14	(a) Authority to Regulate.—Section 303(u) of
15	the Communications Act of 1934 (47 U.S.C. 303(u)) is
16	amended to read as follows:
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17	"(u) Require that—
18	
	"(u) Require that—
18	"(u) Require that— "(1) apparatus designed to receive or play back
18 19	"(u) Require that— "(1) apparatus designed to receive or play back video programming transmitted simultaneously with
18 19 20	"(1) apparatus designed to receive or play back video programming transmitted simultaneously with sound, if such apparatus is manufactured in the
18 19 20 21	"(u) Require that— "(1) apparatus designed to receive or play back video programming transmitted simultaneously with sound, if such apparatus is manufactured in the United States or imported for use in the United
18 19 20 21 22	"(u) Require that—  "(1) apparatus designed to receive or play back video programming transmitted simultaneously with sound, if such apparatus is manufactured in the United States or imported for use in the United States and uses a picture screen of any size—

1	"(B) have the capability to decode and
2	make available the transmission and delivery of
3	video description services as required by regula-
4	tions reinstated and modified pursuant to sec-
5	tion 713(f); and
6	"(C) have the capability to decode and
7	make available emergency information (as that
8	term is defined in section 79.2 of title 47, Code
9	of Federal Regulations) in a manner that is ac-
10	cessible to individuals who are blind or have a
11	visual impairment; and
12	"(2) notwithstanding paragraph (1) of this sub-
13	section—
14	"(A) apparatus described in such para-
15	graph that use a picture screen that is less than
16	13 inches in size meet the requirements of sub-
17	paragraphs (A), (B), and (C) of such paragraph
18	only if the requirements of such subparagraphs
19	are achievable (as defined in section 716);
20	"(B) any apparatus or class of apparatus
21	that are display-only video monitors with no
22	playback capability are exempt from the re-
23	quirements of such paragraph; and
24	"(C) the Commission shall have the au-
25	thority to waive the requirements of this sub-

- section for any apparatus or class of apparatus.".
- 3 (b) Other Devices.—Section 303 of the Commu-
- 4 nications Act of 1934 (47 U.S.C. 303) is further amended
- 5 by adding at the end the following new subsection:
- 6 "(z) Require that—
- "(1) if achievable (as defined in section 716), 7 8 apparatus designed to record video programming 9 transmitted simultaneously with sound, if such appa-10 ratus is manufactured in the United States or im-11 ported for use in the United States, enable the ren-12 dering or the pass through of closed captions, video 13 description signals, and emergency information (as 14 that term is defined in section 79.2 of title 47, Code 15 of Federal Regulations) so that viewers are able to 16 activate and de-activate the closed captions and 17 video description as the video programming is played 18 back on a picture screen of any size; and
  - "(2) interconnection mechanisms and standards for digital video source devices are available to carry from the source device to the consumer equipment the information necessary to permit the display of closed captions and to make encoded video description and emergency information audible.".

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- 1 (c) Shipment in Commerce.—Section 330(b) of the 2 Communications Act of 1934 (47 U.S.C. 330(b)) is
- 3 amended—

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- (1) by striking "section 303(u)" in the first 4 sentence and inserting "subsections (u) and (z) of 5 6 section 303";
- 7 (2) by striking the second sentence and insert-8 ing the following: "Such rules shall provide perform-9 ance and display standards for such built-in decoder 10 circuitry or capability designed to display closed captioned video programming, the transmission and de-12 livery of video description services, and the convey-13 ance of emergency information as required by sec-14 tion 303 of this Act."; and
  - (3) in the fourth sentence, by striking "closedcaptioning service continues" and inserting "closedcaptioning service and video description service continue".

### 19 (d) Implementing Regulations.—

(1) In General.—The Federal Communications Commission shall, after consideration of the Advisory Committee reports required by section 201(e), prescribe such regulations as are necessary to implement the requirements of sections 303(u), 303(z), and 330(b) of the Communications Act of

1	1934, as amended by this section, needed for the
2	transmission of—
3	(A) closed captioning within 6 months
4	after the submission to the Commission of the
5	Advisory Committee report required by section
6	section $201(e)(1)$ ; and
7	(B) video description and emergency infor-
8	mation within 12 months after the submission
9	to the Commission of the Advisory Committee
10	report required by section section 201(e)(2).
11	(2) Alternate means.—An entity may meet
12	the requirements of sections 303(u), 303(z), and
13	330(b) of the Communications Act of 1934 through
14	alternate means than those prescribed by regulations
15	pursuant to paragraph (1) if the requirements of
16	such sections are met, as determined by the Com-
17	mission.
18	SEC. 204. USER INTERFACES ON DIGITAL APPARATUS.
19	(a) Amendment.—Section 303 of the Communica-
20	tions Act of 1934 (47 U.S.C. 303) is further amended by
21	adding after subsection (z), as added by section 203 of
22	this Act, the following new subsection:
23	"(aa) Require—
24	"(1) if achievable (as defined in section 716),
25	that digital apparatus designed to receive or play

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back video programming, that are shipped in interstate commerce or manufactured in the United States, transmitted in digital format simultaneously with sound, including apparatus designed to receive or display video programming transmitted in digital format using Internet protocol, be designed, developed, and fabricated so that control of all built-in apparatus functions are accessible to and usable by individuals with disabilities;

- "(2) that if on-screen text menus or other visual indicators built in to the digital apparatus are used to access the functions of the apparatus described in paragraph (1), such functions shall be accompanied by audio output that is either integrated or peripheral to the apparatus, so that such menus or indicators are accessible to and usable by individuals who are blind or have a visual impairment in real-time;
- "(3) that built-in user controls on such apparatus shall be capable of accessing closed captioning, including—
- 22 "(A) if a remote control is provided with 23 the apparatus—

1	"(i) a button, key, or icon on the re-
2	mote control of such apparatus designated
3	for activating closed captioning; or
4	"(ii) any other mechanism that pro-
5	vides a substantially equivalent level of ac-
6	cessibility; and
7	"(B) if on-screen menus are displayed on
8	such apparatus—
9	"(i) the inclusion of 'closed captions'
10	and 'video description' on the first menu
11	that appears; or
12	"(ii) any other mechanism that pro-
13	vides a substantially equivalent level of ac-
14	cessibility; and
15	"(4) that in applying this subsection the term
16	'apparatus' does not include a navigation device, as
17	such term is defined in section 76.1200 of title 47,
18	Code of Federal Regulations.".
19	(b) Implementing Regulations.—
20	(1) In General.—Within 12 months after the
21	submission to the Commission of the Advisory Com-
22	mittee report required by section 201(e)(2), the
23	Commission shall prescribe such regulations as are
24	necessary to implement the amendments made by
25	subsection (a).

1	(2) Alternate means.—An entity may meet
2	the requirements of sections 303(aa) of the Commu-
3	nications Act of 1934 through alternate means than
4	those prescribed by regulations pursuant to para-
5	graph (1) if the requirements of such section are
6	met, as determined by the Commission.
7	(c) Deferral of Compliance With ATSC Mo-
8	BILE DTV STANDARD A/153.—A digital apparatus de-
9	signed and manufactured to receive or play back the Ad-
10	vanced Television Systems Committee's Mobile DTV
11	Standards A/153 shall not be required to meet the require-
12	ments of the regulations prescribed under subsection (b)
13	for a period of not less than 24 months after the date
14	on which the final regulations are published in the Federal
15	Register.
16	SEC. 205. ACCESS TO VIDEO PROGRAMMING GUIDES AND
17	MENUS PROVIDED ON NAVIGATION DEVICES.
18	(a) Amendment.—Section 303 of the Communica-
19	tions Act of 1934 (47 U.S.C. 303) is further amended by
20	adding after subsection (aa), as added by section 204 of
21	this Act, the following new subsection:
22	"(bb) Require—
23	"(1) if achievable (as defined in section 716),
24	that the on-screen text menus and guides provided
25	by navigation devices (as such term is defined in sec-

- tion 76.1200 of title 47, Code of Federal Regula-tions) for the display or selection of multichannel video programming are audibly accessible in real-time upon request by individuals who are blind or have a visual impairment, except that the Commis-sion may not specify the technical standards, proto-cols, procedures, and other technical requirements for meeting this requirement; and
  - "(2) for navigation devices with built-in closed captioning capability, access to such capability through a button, key, or icon designated for activating the closed captioning, or through any other mechanism that provides a substantially equivalent level of accessibility.".

### (b) Implementing Regulations.—

- (1) IN GENERAL.—Within 12 months after the submission to the Commission of the Advisory Committee report required by section 201(e)(2), the Commission shall prescribe such regulations as are necessary to implement the amendment made by subsection (a).
- (2) EXEMPTION.—Such regulations may provide an exemption from the regulations for cable systems serving 50,000 or fewer subscribers.

(3) Responsibility.—An entity shall only be responsible for compliance with the requirements added by this section with respect to navigation devices that such entity provides to a requesting individual who is blind or has a visual impairment and shall make reasonable efforts to make such requirements known to consumers.

### (4) Separate equipment or software.—

(A) In General.—Such regulations shall permit but not require the entity providing the navigation device to the requesting individual who is blind or has a visual impairment to comply with section 303(bb)(1) of the Communications Act of 1934 (as added by subsection (a) of this section) through such entity's use of software, a peripheral device, specialized consumer premises equipment, a network-based service, or other solution, and shall provide such entity with the flexibility to select the manner of compliance.

(B) REQUIREMENTS.—If an entity complies with section 303(bb)(1) of the Communications Act of 1934 (as added by subsection (a) of this section) under subparagraph (A) of this paragraph, such entity shall provide any

1	such software, peripheral device, equipment,
2	service, or solution at no additional charge and
3	within a reasonable time to such individual.
4	(5) User controls for closed cap-
5	TIONING.—Such regulations shall permit the entity
6	providing the navigation device maximum flexibility
7	in the selection of means for compliance with section
8	303(bb)(2) of the Communications Act of 1934 (as
9	added by subsection (a) of this section).
10	(6) Phase-in.—
11	(A) In General.—The Commission shall
12	provide affected entities with—
13	(i) not less than 2 years after the
14	adoption of such regulations to begin plac-
15	ing in service devices that comply with the
16	requirements of section 303(bb)(2) of the
17	Communications Act of 1934 (as added by
18	subsection (a) of this section); and
19	(ii) not less than 3 years after the
20	adoption of such regulations to begin plac-
21	ing in service devices that comply with the
22	requirements of section 303(bb)(1) of the
23	Communications Act of 1934 (as added by
24	subsection (a) of this section).

1	(B) APPLICATION.—Such regulations shall
2	apply only to devices manufactured or imported
3	on or after the respective effective dates estab-
4	lished in subparagraph (A).
5	SEC. 206. DEFINITIONS.
6	In this title:
7	(1) Advisory committee.—The term "Advi-
8	sory Committee" means the advisory committee es-
9	tablished in section 201.
10	(2) Chairman.—The term "Chairman" means
11	the Chairman of the Federal Communications Com-
12	mission.
13	(3) Commission.—The term "Commission"
14	means the Federal Communications Commission.
15	(4) Emergency information.—The term
16	"emergency information" has the meaning given
17	such term in section 79.2 of title 47, Code of Fed-
18	eral Regulations.
19	(5) Internet protocol.—The term "Internet
20	protocol" includes Transmission Control Protocol
21	and a successor protocol or technology to Internet
22	protocol.
23	(6) Navigation device.—The term "naviga-
24	tion device" has the meaning given such term in sec-

- tion 76.1200 of title 47, Code of Federal Regulations.
- 3 (7) VIDEO DESCRIPTION.—The term "video de-
- 4 scription" has the meaning given such term in sec-
- 5 tion 713 of the Communications Act of 1934 (47
- 6 U.S.C. 613).
- 7 (8) VIDEO PROGRAMMING.—The term "video"
- 8 programming" has the meaning given such term in
- 9 section 713 of the Communications Act of 1934 (47
- 10 U.S.C. 613).

## 11 TITLE III—PAYGO COMPLIANCE

- 12 SEC. 301. PAYGO COMPLIANCE.
- The budgetary effects of this Act, for the purpose of
- 14 complying with the Statutory Pay-As-You-Go Act of 2010,
- 15 shall be determined by reference to the latest statement
- 16 titled "Budgetary Effects of PAYGO Legislation" for this
- 17 Act, submitted for printing in the Congressional Record
- 18 by the Chairman of the House Budget Committee, pro-
- 19 vided that such statement has been submitted prior to the
- 20 vote on passage.

Passed the House of Representatives July 26, 2010. Attest:

# 111 TH CONGRESS H. R. 3101

## AN ACT

To ensure that individuals with disabilities have access to emerging Internet Protocol-based communication and video programming technologies in the 21st century.