

# Union Calendar No. 156

118TH CONGRESS  
1ST SESSION

# H. R. 3784

[Report No. 118-191]

To amend title VII of the Social Security Act to provide for a single point of contact at the Social Security Administration for individuals who are victims of identity theft.

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## IN THE HOUSE OF REPRESENTATIVES

JUNE 1, 2023

Mr. FERGUSON (for himself and Mr. LARSON of Connecticut) introduced the following bill; which was referred to the Committee on Ways and Means

SEPTEMBER 12, 2023

Additional sponsor: Ms. MALLIOTAKIS

SEPTEMBER 12, 2023

Reported with an amendment, committed to the Committee of the Whole House on the State of the Union, and ordered to be printed

[Strike out all after the enacting clause and insert the part printed in *italie*]

[For text of introduced bill, see copy of bill as introduced on June 1, 2023]

# **A BILL**

To amend title VII of the Social Security Act to provide for a single point of contact at the Social Security Administration for individuals who are victims of identity theft.

1        *Be it enacted by the Senate and House of Representa-*  
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4        *This Act may be cited as the “Improving Social Secu-*  
5 *rity’s Service to Victims of Identity Theft Act”.*

6 **SEC. 2. SINGLE POINT OF CONTACT FOR IDENTITY THEFT**  
7 **VICTIMS.**

8        *(a) IN GENERAL.—Title VII of the Social Security Act*  
9 *(42 U.S.C. 901 et seq.) is amended by adding at the end*  
10 *the following:*

11 **“SEC. 714. SINGLE POINT OF CONTACT FOR IDENTITY**  
12 **THEFT VICTIMS.**

13        *“(a) IN GENERAL.—The Commissioner of Social Secu-*  
14 *rity shall establish and implement procedures to ensure that*  
15 *any individual whose social security account number has*  
16 *been misused (such as to fraudulently obtain benefits under*  
17 *title II, VIII, or XVI of this Act, or in a manner that affects*  
18 *an individual’s records at the Social Security Administra-*  
19 *tion, or in a manner that prompts the individual to request*  
20 *a new social security account number) or whose social secu-*  
21 *rity card has been lost in the course of transmission to the*  
22 *individual has a single point of contact at the Social Secu-*  
23 *rity Administration throughout the resolution of the indi-*  
24 *vidual’s case. The single point of contact shall track the in-*

1 *dividual’s case to completion and coordinate with other*  
2 *units to resolve issues as quickly as possible.*

3 “(b) *SINGLE POINT OF CONTACT.*—

4 “(1) *IN GENERAL.*—*For purposes of subsection*  
5 *(a), the single point of contact shall consist of a team*  
6 *or subset of specially trained employees who—*

7 “(A) *have the ability to coordinate with*  
8 *other units to resolve the issues involved in the*  
9 *individual’s case, and*

10 “(B) *shall be accountable for the case until*  
11 *its resolution.*

12 “(2) *TEAM OR SUBSET.*—*The employees included*  
13 *within the team or subset described in paragraph (1)*  
14 *may change as required to meet the needs of the So-*  
15 *cial Security Administration, provided that proce-*  
16 *dures have been established to—*

17 “(A) *ensure continuity of records and case*  
18 *history, and*

19 “(B) *notify the individual when appro-*  
20 *priate.”.*

21 (b) *EFFECTIVE DATE.*—*The amendment made by sub-*  
22 *section (a) shall take effect 180 days after the date of enact-*  
23 *ment of this Act.*



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118<sup>TH</sup> CONGRESS  
1<sup>ST</sup> Session

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