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TOWING SIGNAGE REVISIONS

2020 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: A. Cory Maloy

Senate Sponsor: _____

LONG TITLE

Committee Note:

The Transportation Interim Committee recommended this bill.

Legislative Vote: 10 voting for 1 voting against 7 absent

General Description:

This bill revises provisions related to towing.

Highlighted Provisions:

This bill:

- ▶ prohibits towing from private property unless certain requirements are met;
- ▶ allows political subdivisions and state agencies to enforce certain towing regulations;
- ▶ provides certain signage requirements where parking is enforced by towing;
- ▶ allows towing from property without signage after providing 24 hour written notice;
- ▶ establishes an affirmative defense to certain claims arising from towing; and
- ▶ makes technical changes.

Money Appropriated in this Bill:

None

Other Special Clauses:

This bill provides a special effective date.

Utah Code Sections Affected:

AMENDS:



28 72-9-603, as last amended by Laws of Utah 2019, Chapter 373

29 72-9-604, as last amended by Laws of Utah 2019, Chapter 373



31 *Be it enacted by the Legislature of the state of Utah:*

32 Section 1. Section 72-9-603 is amended to read:

33 **72-9-603. Towing notice requirements -- Cost responsibilities -- Abandoned**
34 **vehicle title restrictions -- Rules for maximum rates and certification.**

35 (1) Except for a tow truck service that was ordered by a peace officer, [or] a person
36 acting on behalf of a law enforcement agency, or a highway authority, after performing a tow
37 truck service that is being done without the vehicle, vessel, or outboard motor owner's
38 knowledge, the tow truck operator or the tow truck motor carrier shall:

39 (a) immediately upon arriving at the place of storage or impound of the vehicle, vessel,
40 or outboard motor:

41 (i) send a report of the removal to the Motor Vehicle Division that complies with the
42 requirements of Subsection 41-6a-1406(4)(b); and

43 (ii) contact the law enforcement agency having jurisdiction over the area where the
44 vehicle, vessel, or outboard motor was picked up and notify the agency of the:

45 (A) location of the vehicle, vessel, or outboard motor;

46 (B) date, time, and location from which the vehicle, vessel, or outboard motor was
47 removed;

48 (C) reasons for the removal of the vehicle, vessel, or outboard motor;

49 (D) person who requested the removal of the vehicle, vessel, or outboard motor; and

50 (E) description, including the identification number, license number, or other
51 identification number issued by a state agency, of the vehicle, vessel, or outboard motor;

52 (b) within two business days of performing the tow truck service under Subsection
53 (1)(a), send a certified letter to the last-known address of each party described in Subsection
54 41-6a-1406(5)(a) with an interest in the vehicle, vessel, or outboard motor obtained from the
55 Motor Vehicle Division or, if the person has actual knowledge of the party's address, to the
56 current address, notifying the party of the:

57 (i) location of the vehicle, vessel, or outboard motor;

58 (ii) date, time, and location from which the vehicle, vessel, or outboard motor was

59 removed;

60 (iii) reasons for the removal of the vehicle, vessel, or outboard motor;

61 (iv) person who requested the removal of the vehicle, vessel, or outboard motor;

62 (v) a description, including its identification number and license number or other

63 identification number issued by a state agency; and

64 (vi) costs and procedures to retrieve the vehicle, vessel, or outboard motor; and

65 (c) upon initial contact with the owner whose vehicle, vessel, or outboard motor was

66 removed, provide the owner with a copy of the Utah Consumer Bill of Rights Regarding

67 Towing established by the department in Subsection ~~[(7)]~~ (16)(e).

68 (2) ~~[(a)]~~ Until the tow truck operator or tow truck motor carrier reports the removal as

69 required under Subsection (1)(a), a tow truck operator, tow truck motor carrier, or impound

70 yard may not:

71 ~~[(i)]~~ (a) collect any fee associated with the removal; or

72 ~~[(ii)]~~ (b) begin charging storage fees.

73 ~~[(b) (i) Except as provided in Subsection (2)(c), a tow truck operator or tow truck~~

74 ~~motor carrier may not perform a tow truck service without the vehicle, vessel, or outboard~~

75 ~~motor owner's or a lien holder's knowledge at either of the following locations without signage~~

76 ~~that meets the requirements of Subsection (2)(b)(ii):]~~

77 ~~[(A) a mobile home park as defined in Section 57-16-3; or]~~

78 ~~[(B) a multifamily dwelling of more than eight units.]~~

79 ~~[(ii) Signage under Subsection (2)(b)(i) shall display:]~~

80 ~~[(A) where parking is subject to towing; and]~~

81 ~~[(B) (I) the Internet website address that provides access to towing database~~

82 ~~information in accordance with Section 41-6a-1406; or]~~

83 ~~[(H) one of the following:]~~

84 ~~[(Aa) the name and phone number of the tow truck operator or tow truck motor carrier~~

85 ~~that performs a tow truck service for the locations listed under Subsection (2)(b)(i); or]~~

86 ~~[(Bb) the name of the mobile home park or multifamily dwelling and the phone~~

87 ~~number of the mobile home park or multifamily dwelling manager or management office that~~

88 ~~authorized the vehicle, vessel, or outboard motor to be towed:]~~

89 ~~[(c) Signage is not required under Subsection (2)(b) for parking in a location:]~~

90 ~~[(i) that is prohibited by law; or]~~
91 ~~[(ii) if it is reasonably apparent that the location is not open to parking.]~~
92 ~~[(d) Nothing in Subsection (2)(b) restricts the ability of a mobile home park as defined~~
93 ~~in Section 57-16-3 or a multifamily dwelling from instituting and enforcing regulations on~~
94 ~~parking.]~~

95 (3) (a) Except as provided in Subsection (3)(b) or (9), a tow truck operator or tow truck
96 motor carrier may not perform a tow truck service at the request or direction of a private
97 property owner or the property owner's agent unless:

98 (i) the owner or a lien holder of the vehicle, vessel, or outboard motor consents to the
99 tow truck service; or

100 (ii) the property owner erects signage that meets the requirements of:

101 (A) Subsection (4)(b)(ii); and

102 (B) Subsection (7) or (8).

103 (b) Subsections (7) through (9) do not apply to the removal of a vehicle, vessel, or
104 outboard motor:

105 (i) from a location where parking is prohibited by law, including:

106 (A) a designated fire lane;

107 (B) within 15 feet of a fire hydrant, unless the vehicle is parked in a marked parking
108 stall or space; or

109 (C) a marked parking stall or space legally designated for disabled persons;

110 (ii) from a location where it is reasonably apparent that the location is not open to
111 parking;

112 (iii) from a location where all public access points are controlled by:

113 (A) a permanent gate, door, or similar feature allowing the vehicle to access the
114 facility; or

115 (B) a parking attendant;

116 (iv) from a location that materially interferes with access to private property;

117 (v) from the property of a detached single-family dwelling or duplex; or

118 (vi) pursuant to a legal repossession.

119 (4) (a) A private property owner may, subject to the requirements of a local ordinance,
120 enforce parking restrictions by:

121 (i) authorizing a tow truck motor carrier to patrol and monitor the property and enforce
122 parking restrictions on behalf of the property owner in accordance with Subsection (7);

123 (ii) enforcing parking restrictions as needed by requesting a tow from a tow truck
124 motor carrier on a case-by-case basis in accordance with Subsection (8); or

125 (iii) requesting a tow from a tow truck motor carrier after providing 24 hour written
126 notice in accordance with Subsection (9).

127 (b) (i) Any agreement between a private property owner and tow truck motor carrier
128 authorizing the tow truck motor carrier to patrol and monitor the property under Subsection
129 (4)(a)(i) shall include specific terms and conditions for the tow truck motor carrier to remove a
130 vehicle, vessel, or outboard motor from the property.

131 (ii) In addition to the signage described in Subsection (7) or (8), a private property
132 owner who allows public parking shall erect appropriate signage on the property indicating
133 clear instructions for parking at the property.

134 (iii) Where a single parking area includes abutting parcels of property owned by two or
135 more private property owners who enforce different parking restrictions under Subsection (7)
136 or (8), each property owner shall, in addition to the requirements under Subsection (7) or (8),
137 erect signage as required by this section:

138 (A) at each entrance to the property owner's parcel from another property owner's
139 parcel; and

140 (B) if there is no clearly defined entrance between one property owner's parcel and
141 another property owner's parcel, at intervals of 40 feet or less along the line dividing the
142 property owner's parcel from the other property owner's parcel.

143 (iv) Where there is no clearly defined entrance to a parking area from a highway, the
144 property owner shall erect signage as required by this section at intervals of 40 feet or less
145 along any portion of a property line where a vehicle, vessel, or outboard motor may enter the
146 parking area.

147 (5) Nothing in Subsection (3) or (4) restricts the ability of a private property owner
148 from, subject to the provisions of this section, instituting and enforcing regulations for parking
149 at the property.

150 (6) In addition to any other powers provided by law, a political subdivision or state
151 agency may:

152 (a) enforce parking restrictions in accordance with Subsections (7) through (9) on
153 property that is:

154 (i) owned by the political subdivision or state agency;

155 (ii) located outside of the public right-of-way; and

156 (iii) open to public parking; and

157 (b) request or direct a tow truck service in order to abate a public nuisance on private
158 property over which the political subdivision or state agency has jurisdiction.

159 (7) For private property where parking is enforced under Subsection (4)(a)(i), the
160 property owner shall ensure that each entrance to the property has the following signs located
161 on the property and clearly visible to the driver of a vehicle entering the property:

162 (a) a top sign that is 24 inches tall by 18 inches wide and has:

163 (i) a blue, reflective background with a 1/2 inch white, reflective border;

164 (ii) two-inch, white, reflective letters at the top of the sign with the capitalized words
165 "Lot is Patrolled";

166 (iii) a white, reflective towing logo that is six inches tall and 16 inches wide that
167 depicts an entire tow truck, a tow hook, and an entire vehicle being towed; and

168 (iv) two-inch, white, reflective letters at the bottom of the sign with the capitalized
169 words "Towing Enforced"; and

170 (b) a bottom sign that is 24 inches tall by 18 inches wide with a 1/2 inch white,
171 reflective border, and has:

172 (i) a top half that is red, reflective background with white, reflective letters indicating:

173 (A) who is authorized to park or restricted from parking at the property; and

174 (B) any type of vehicle prohibited from parking at the property; and

175 (ii) a bottom half that has a white, reflective background with red, reflective letters
176 indicating:

177 (A) the name and telephone number of the tow truck motor carrier that the property
178 owner has authorized to patrol the property; and

179 (B) the Internet web address "tow.utah.gov".

180 (8) For private property where parking is enforced under Subsection (4)(a)(ii):

181 (a) a tow truck motor carrier may not:

182 (i) patrol and monitor the property;

183 (ii) perform a tow truck service without the written or verbal request of the property
184 owner or the property owner's agent; or

185 (iii) act as the property owner's agent to request a tow truck service; and

186 (b) the property owner shall ensure that each entrance to the property has a clearly
187 visible sign located on the property that is 24 inches tall by 18 inches wide with a 1/2 inch
188 white, reflective border, and has:

189 (i) at the top of the sign, a blue, reflective background with a white, reflective towing
190 logo that is at least 4 inches tall and 16 inches wide that depicts an entire tow truck, a tow
191 hook, and an entire vehicle being towed;

192 (ii) immediately below the towing logo described in Subsection (8)(b)(i), a
193 blue, reflective background with white, reflective letters at least 2 inches tall with the
194 capitalized words "Towing Enforced";

195 (iii) in the middle of the sign, a red, reflective background with white, reflective letters
196 at least 1 inch tall indicating:

197 (A) who is authorized to park or restricted from parking at the property; and

198 (B) any type of vehicle prohibited from parking at the property; and

199 (iv) at the bottom of the sign, a white, reflective background with red, reflective letters
200 at least 1 inch tall indicating:

201 (A) either:

202 (I) the name and telephone number of the property owner or the property owner's agent
203 who is authorized to request a tow truck service; or

204 (II) the name and telephone number of the tow truck motor carrier that provides tow
205 truck services for the property; and

206 (B) the Internet web address "tow.utah.gov".

207 (9) (a) For private property without signage meeting the requirements of Subsection
208 (7) or (8), the property owner may request a tow truck motor carrier to remove a vehicle,
209 vessel, or outboard motor from the private property 24 hours after the property owner or the
210 property owner's agent affixes a written notice to the vehicle, vessel, or outboard motor in
211 accordance with this subsection.

212 (b) The written notice described in Subsection (9)(a) shall:

213 (i) indicate the exact time when the written notice is affixed to the vehicle, vessel, or

214 outboard motor;

215 (ii) warn the owner of the vehicle, vessel, or outboard motor that the vehicle, vessel, or
216 outboard motor will be towed from the property if it is not removed within 24 hours after the
217 time indicated in Subsection (9)(b)(i);

218 (iii) be at least 4 inches tall and 4 inches wide; and

219 (iv) be affixed to the vehicle, vessel, or outboard motor at a conspicuous location on
220 the driver's side window of the vehicle, vessel, or outboard motor.

221 (c) A property owner may authorize a tow truck motor carrier to act as the property
222 owner's agent for purposes of affixing the written notice described in Subsection (9)(a) to a
223 vehicle, vessel, or outboard motor.

224 (10) The department shall publish on the department Internet website the signage
225 requirements and written notice requirements and illustrated or photographed examples of the
226 signage and written notice requirements described in Subsections (7) through (9).

227 (11) It is an affirmative defense to any claim, based on the lack of notice, that arises
228 from the towing of a vehicle, vessel, or outboard motor from private property that the property
229 had signage meeting the requirements of:

230 (a) Subsection (4)(b)(ii); and

231 (b) Subsection (7) or (8).

232 ~~[(3)]~~ (12) The party described in Subsection 41-6a-1406(5)(a) with an interest in a
233 vehicle, vessel, or outboard motor lawfully removed is only responsible for paying:

234 (a) the tow truck service and storage fees set in accordance with Subsection ~~[(7)]~~ (16);
235 and

236 (b) the administrative impound fee set in Section 41-6a-1406, if applicable.

237 ~~[(4)]~~ (13) (a) The fees under Subsection ~~[(3)]~~ (12) are a possessory lien on the vehicle,
238 vessel, or outboard motor and any nonlife essential items contained in the vehicle, vessel, or
239 outboard motor that are owned by the owner of the vehicle, vessel, or outboard motor until
240 paid.

241 (b) The tow truck operator or tow truck motor carrier shall securely store the vehicle,
242 vessel, or outboard motor and items described in Subsection ~~[(4)]~~ (13)(a) in an approved state
243 impound yard until a party described in Subsection 41-6a-1406(5)(a) with an interest in the
244 vehicle, vessel, or outboard motor:

245 (i) pays the fees described in Subsection [~~(3)~~] (12); and
 246 (ii) removes the vehicle, vessel, or outboard motor from the state impound yard.

247 [~~(5)~~] (14) (a) A vehicle, vessel, or outboard motor shall be considered abandoned if a
 248 party described in Subsection 41-6a-1406(5)(a) with an interest in the vehicle, vessel, or
 249 outboard motor does not, within 30 days after notice has been sent under Subsection (1)(b):

250 (i) pay the fees described in Subsection [~~(3)~~] (12); and
 251 (ii) remove the vehicle, vessel, or outboard motor from the secure storage facility.

252 (b) A person may not request a transfer of title to an abandoned vehicle, vessel, or
 253 outboard motor until at least 30 days after notice has been sent under Subsection (1)(b).

254 [~~(6)~~] (15) (a) A tow truck motor carrier or impound yard shall clearly and
 255 conspicuously post and disclose all its current fees, rates, and acceptable forms of payment for
 256 tow truck service and storage of a vehicle in accordance with rules established under
 257 Subsection [~~(7)~~] (16).

258 (b) A tow truck operator, a tow truck motor carrier, and an impound yard shall accept
 259 payment by cash and debit or credit card for a tow truck service under Subsection (1) or any
 260 service rendered, performed, or supplied in connection with a tow truck service under
 261 Subsection (1).

262 [~~(7)~~] (16) In accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking
 263 Act, the department shall:

264 (a) subject to the restriction in Subsection [~~(8)~~] (17), set maximum rates that:

265 (i) a tow truck motor carrier may charge for the tow truck service of a vehicle, vessel,
 266 or outboard motor that are transported in response to:

- 267 (A) a peace officer dispatch call;
- 268 (B) a motor vehicle division call; and
- 269 (C) any other call or request where the owner of the vehicle, vessel, or outboard motor
 270 has not consented to the removal; and

271 (ii) an impound yard may charge for the storage of a vehicle, vessel, or outboard motor
 272 stored as a result of one of the conditions listed under Subsection [~~(7)~~] (16)(a)(i);

273 (b) establish authorized towing certification requirements, not in conflict with federal
 274 law, related to incident safety, clean-up, and hazardous material handling;

275 (c) specify the form and content of the posting and disclosure of fees and rates charged

276 and acceptable forms of payment by a tow truck motor carrier or impound yard;

277 (d) set a maximum rate for an administrative fee that a tow truck motor carrier may
278 charge for reporting the removal as required under Subsection (1)(a)(i) and providing notice of
279 the removal to each party described in Subsection 41-6a-1406(5)(a) with an interest in the
280 vehicle, vessel, or outboard motor as required in Subsection (1)(b); and

281 (e) establish a Utah Consumer Bill of Rights Regarding Towing form that contains
282 specific information regarding:

283 (i) a vehicle owner's rights and responsibilities if the owner's vehicle is towed;

284 (ii) identifies the maximum rates that a tow truck motor carrier may charge for the tow
285 truck service of a vehicle, vessel, or outboard motor that is transported in response to a call or
286 request where the owner of the vehicle, vessel, or outboard motor has not consented to the
287 removal; and

288 (iii) identifies the maximum rates that an impound yard may charge for the storage of
289 vehicle, vessel, or outboard motor that is transported in response to a call or request where the
290 owner of the vehicle, vessel, or outboard motor has not consented to the removal.

291 ~~[(8)]~~ (17) An impound yard may not charge a fee for the storage of an impounded
292 vehicle, vessel, or outboard motor if:

293 (a) the vehicle, vessel, or outboard motor is being held as evidence; and

294 (b) the vehicle, vessel, or outboard motor is not being released to a party described in
295 Subsection 41-6a-1406(5)(a), even if the party satisfies the requirements to release the vehicle,
296 vessel, or outboard motor under Section 41-6a-1406.

297 ~~[(9)]~~ (18) (a) (i) A tow truck motor carrier may charge a rate up to the maximum rate
298 set by the department in rules made under Subsection ~~[(7)]~~ (16).

299 (ii) In addition to the maximum rates established under Subsection ~~[(7)]~~ (16) and when
300 receiving payment by credit card, a tow truck operator, a tow truck motor carrier, or an
301 impound yard may charge a credit card processing fee of 3% of the transaction total.

302 (b) A tow truck motor carrier may not be required to maintain insurance coverage at a
303 higher level than required in rules made pursuant to Subsection ~~[(7)]~~ (16).

304 ~~[(10)]~~ (19) When a tow truck motor carrier or impound lot is in possession of a vehicle,
305 vessel, or outboard motor as a result of a tow service that was performed without the consent of
306 the owner, and that was not ordered by a peace officer or a person acting on behalf of a law

307 enforcement agency, the tow truck motor carrier or impound yard shall make personnel
308 available:

- 309 (a) by phone 24 hours a day, seven days a week; and
- 310 (b) to release the impounded vehicle, vessel, or outboard motor to the owner within
311 one hour of when the owner calls the tow truck motor carrier or impound yard.

312 Section 2. Section **72-9-604** is amended to read:

313 **72-9-604. Preemption of local authorities -- Tow trucks.**

314 (1) (a) Notwithstanding any other provision of law, a political subdivision of this state
315 may neither enact nor enforce any ordinance, regulation, or rule pertaining to a tow truck motor
316 carrier, tow truck operator, or tow truck that conflicts with:

- 317 (i) any provision of this part;
- 318 (ii) Section [41-6a-1401](#);
- 319 (iii) Section [41-6a-1407](#); or
- 320 (iv) rules made by the department under this part.

321 (b) A county or municipal legislative governing body may not charge a fee for the
322 storage of an impounded vehicle, vessel, or outboard motor if the county or municipality:

- 323 (i) is holding the vehicle, vessel, or outboard motor as evidence; and
- 324 (ii) will not release the vehicle, vessel, or outboard motor to the registered owner, lien
325 holder, or the owner's agent even if the registered owner, lien holder, or the owner's agent
326 satisfies the requirements to release the vehicle, vessel, or outboard motor under Section
327 [41-6a-1406](#).

328 (2) A tow truck motor carrier that has a county or municipal business license for a
329 place of business located within that county or municipality may not be required to obtain
330 another business license in order to perform a tow truck service in another county or
331 municipality if there is not a business location in the other county or municipality.

332 (3) A county or municipal legislative or governing body may not require a tow truck
333 motor carrier, tow truck, or tow truck operator that has been issued a current, authorized towing
334 certificate by the department, as described in Section [72-9-602](#), to obtain an additional towing
335 certificate.

336 (4) A county or municipal legislative body may require an annual tow truck safety
337 inspection in addition to the inspections required under Sections [53-8-205](#) and [72-9-602](#) if:

- 338 (a) no fee is charged for the inspection; and
- 339 (b) the inspection complies with federal motor carrier safety regulations.
- 340 (5) A tow truck shall be subject to only one annual safety inspection under Subsection
- 341 (4)(b). A county or municipality that requires the additional annual safety inspection shall
- 342 accept the same inspection performed by another county or municipality.
- 343 (6) (a) Beginning on July 1, 2021, a political subdivision or state agency may not
- 344 charge an applicant a fee or charge related to dispatch costs in order to be part of the towing
- 345 rotation of that political subdivision or state agency.
- 346 (b) In addition to the fees set by the department in rules made in accordance with
- 347 Subsection 72-9-603~~(7)~~(16), a tow truck motor carrier may charge a fee to cover the costs of
- 348 a dispatch charge described in Subsection (6)(a).
- 349 (c) The amount of the fee described in Subsection (6)(b) may not exceed the amount
- 350 charged to the tow truck motor carrier by the political subdivision or state agency for dispatch
- 351 services.
- 352 (d) A political subdivision or state agency that does not charge a dispatch fee as of
- 353 January 1, 2019, may not charge a dispatch fee described in Subsection (6)(a).
- 354 (7) A towing entity may not require a tow truck operator who has received an
- 355 authorized towing certificate from the department to submit additional criminal background
- 356 check information for inclusion of the tow truck motor carrier on a rotation.
- 357 (8) If a tow truck motor carrier is dispatched as part of a towing rotation, the tow truck
- 358 operator that responds may not respond to the location in a tow truck that is owned by a tow
- 359 truck motor carrier that is different than the tow truck motor carrier that was dispatched.

360 **Section 3. Effective date.**

361 This bill takes effect on January 1, 2021.