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CONTROLLED SUBSTANCE DATABASE ACCESS
AMENDMENTS
2020 GENERAL SESSION
STATE OF UTAH
Chief Sponsor: Craig Hall
Senate Sponsor:
LONG TITLE
General Description:
This bill amends the Controlled Substance Database Act.
Highlighted Provisions:
This bill:
 authorizes the Division of Occupational and Professional Licensing to provide
information to a managed care organization under certain circumstances;
 creates an exception to certain restrictions on access to the controlled substances
database; and
 makes technical changes.
Money Appropriated in this Bill:
None
Other Special Clauses:
None
Utah Code Sections Affected:
AMENDS:
58-37f-301, as last amended by Laws of Utah 2018, Chapter 123
58-37f-302, as enacted by Laws of Utah 2010, Chapter 287

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28 Section 1. Section 58-37f-301 is amended to read: 29 58-37f-301. Access to database. 30 (1) The division shall make rules, in accordance with Title 63G, Chapter 3, Utah 31 Administrative Rulemaking Act, to: 32 (a) effectively enforce the limitations on access to the database as described in this 33 part; and (b) establish standards and procedures to ensure accurate identification of individuals 34 35 requesting information or receiving information without request from the database. 36 (2) The division shall make information in the database and information obtained from other state or federal prescription monitoring programs by means of the database available only 37 to the following individuals, in accordance with the requirements of this chapter and division 38 39 rules: 40 (a) (i) personnel of the division specifically assigned to conduct investigations related 41 to controlled substance laws under the jurisdiction of the division; and 42 (ii) the following law enforcement officers, but the division may only provide 43 nonidentifying information, limited to gender, year of birth, and postal ZIP code, regarding 44 individuals for whom a controlled substance has been prescribed or to whom a controlled 45 substance has been dispensed: 46 (A) a law enforcement agency officer who is engaged in a joint investigation with the 47 division; and (B) a law enforcement agency officer to whom the division has referred a suspected 48 49 criminal violation of controlled substance laws; 50 (b) authorized division personnel engaged in analysis of controlled substance 51 prescription information as a part of the assigned duties and responsibilities of their 52 employment; 53 (c) a board member if: 54 (i) the board member is assigned to monitor a licensee on probation; and 55 (ii) the board member is limited to obtaining information from the database regarding 56 the specific licensee on probation; (d) a member of a diversion committee established in accordance with Subsection 57 58 58-1-404(2) if:

59	(i) the diversion committee member is limited to obtaining information from the
60	database regarding the person whose conduct is the subject of the committee's consideration;
61	and
62	(ii) the conduct that is the subject of the committee's consideration includes a violation
63	or a potential violation of Chapter 37, Utah Controlled Substances Act, or another relevant
64	violation or potential violation under this title;
65	(e) in accordance with a written agreement entered into with the department,
66	employees of the Department of Health:
67	(i) whom the director of the Department of Health assigns to conduct scientific studies
68	regarding the use or abuse of controlled substances, if the identity of the individuals and
69	pharmacies in the database are confidential and are not disclosed in any manner to any
70	individual who is not directly involved in the scientific studies;
71	(ii) when the information is requested by the Department of Health in relation to a
72	person or provider whom the Department of Health suspects may be improperly obtaining or
73	providing a controlled substance; or
74	(iii) in the medical examiner's office;
75	(f) in accordance with a written agreement entered into with the department, a designee
76	of the director of the Department of Health, who is not an employee of the Department of
77	Health, whom the director of the Department of Health assigns to conduct scientific studies
78	regarding the use or abuse of controlled substances pursuant to an application process
79	established in rule by the Department of Health, if:
80	(i) the designee provides explicit information to the Department of Health regarding
81	the purpose of the scientific studies;
82	(ii) the scientific studies to be conducted by the designee:
83	(A) fit within the responsibilities of the Department of Health for health and welfare;
84	(B) are reviewed and approved by an Institutional Review Board that is approved for
85	human subject research by the United States Department of Health and Human Services; and
86	(C) are not conducted for profit or commercial gain; and
87	(D) are conducted in a research facility, as defined by division rule, that is associated
88	with a university or college accredited by one or more regional or national accrediting agencies
89	recognized by the United States Department of Education;

90	(iii) the designee protects the information as a business associate of the Department of
91	Health; and
92	(iv) the identity of the prescribers, patients, and pharmacies in the database are
93	de-identified, confidential, and not disclosed in any manner to the designee or to any individual
94	who is not directly involved in the scientific studies;
95	(g) in accordance with [the] \underline{a} written agreement entered into with the department and
96	the Department of Health, authorized employees of a managed care organization, as defined in
97	42 C.F.R. Sec. 438, if:
98	(i) the managed care organization contracts with the Department of Health under the
99	provisions of Section 26-18-405 and the contract includes provisions that:
100	(A) require a managed care organization employee who will have access to information
101	from the database to submit to a criminal background check; and
102	(B) limit the authorized employee of the managed care organization to requesting
103	either the division or the Department of Health to conduct a search of the database regarding a
104	specific Medicaid enrollee and to report the results of the search to the authorized employee;
105	and
106	(ii) the information is requested by an authorized employee of the managed care
107	organization in relation to a person who is enrolled in the Medicaid program with the managed
108	care organization, and the managed care organization suspects the person may be improperly
109	obtaining or providing a controlled substance;
110	(h) a licensed practitioner having authority to prescribe controlled substances, to the
111	extent the information:
112	(i) (A) relates specifically to a current or prospective patient of the practitioner; and
113	(B) is provided to or sought by the practitioner for the purpose of:
114	(I) prescribing or considering prescribing any controlled substance to the current or
115	prospective patient;
116	(II) diagnosing the current or prospective patient;
117	(III) providing medical treatment or medical advice to the current or prospective
118	patient; or
119	(IV) determining whether the current or prospective patient:
120	(Aa) is attempting to fraudulently obtain a controlled substance from the practitioner;

121	or
122	(Bb) has fraudulently obtained, or attempted to fraudulently obtain, a controlled
123	substance from the practitioner;
124	(ii) (A) relates specifically to a former patient of the practitioner; and
125	(B) is provided to or sought by the practitioner for the purpose of determining whether
126	the former patient has fraudulently obtained, or has attempted to fraudulently obtain, a
127	controlled substance from the practitioner;
128	(iii) relates specifically to an individual who has access to the practitioner's Drug
129	Enforcement Administration identification number, and the practitioner suspects that the
130	individual may have used the practitioner's Drug Enforcement Administration identification
131	number to fraudulently acquire or prescribe a controlled substance;
132	(iv) relates to the practitioner's own prescribing practices, except when specifically
133	prohibited by the division by administrative rule;
134	(v) relates to the use of the controlled substance database by an employee of the
135	practitioner, described in Subsection (2)(i); or
136	(vi) relates to any use of the practitioner's Drug Enforcement Administration
137	identification number to obtain, attempt to obtain, prescribe, or attempt to prescribe, a
138	controlled substance;
139	(i) in accordance with Subsection (3)(a), an employee of a practitioner described in
140	Subsection (2)(h), for a purpose described in Subsection (2)(h)(i) or (ii), if:
141	(i) the employee is designated by the practitioner as an individual authorized to access
142	the information on behalf of the practitioner;
143	(ii) the practitioner provides written notice to the division of the identity of the
144	employee; and
145	(iii) the division:
146	(A) grants the employee access to the database; and
147	(B) provides the employee with a password that is unique to that employee to access
148	the database in order to permit the division to comply with the requirements of Subsection
149	58-37f-203[(5)](7) with respect to the employee;
150	(j) an employee of the same business that employs a licensed practitioner under
151	Subsection (2)(h) if:

152	(i) the employee is designated by the practitioner as an individual authorized to access
153	the information on behalf of the practitioner;
154	(ii) the practitioner and the employing business provide written notice to the division of
155	the identity of the designated employee; and
156	(iii) the division:
157	(A) grants the employee access to the database; and
158	(B) provides the employee with a password that is unique to that employee to access
159	the database in order to permit the division to comply with the requirements of Subsection
160	58-37f-203[(5)](7) with respect to the employee;
161	(k) a licensed pharmacist having authority to dispense a controlled substance to the
162	extent the information is provided or sought for the purpose of:
163	(i) dispensing or considering dispensing any controlled substance; or
164	(ii) determining whether a person:
165	(A) is attempting to fraudulently obtain a controlled substance from the pharmacist; or
166	(B) has fraudulently obtained, or attempted to fraudulently obtain, a controlled
167	substance from the pharmacist;
168	(l) in accordance with Subsection (3)(a), a licensed pharmacy technician and pharmacy
169	intern who is an employee of a pharmacy as defined in Section 58-17b-102, for the purposes
170	described in Subsection (2)(j)(i) or (ii), if:
171	(i) the employee is designated by the pharmacist-in-charge as an individual authorized
172	to access the information on behalf of a licensed pharmacist employed by the pharmacy;
173	(ii) the pharmacist-in-charge provides written notice to the division of the identity of
174	the employee; and
175	(iii) the division:
176	(A) grants the employee access to the database; and
177	(B) provides the employee with a password that is unique to that employee to access
178	the database in order to permit the division to comply with the requirements of Subsection
179	58-37f-203(5) with respect to the employee;
180	(m) pursuant to a valid search warrant, federal, state, and local law enforcement
181	officers and state and local prosecutors who are engaged in an investigation related to:
182	(i) one or more controlled substances; and

183 (ii) a specific person who is a subject of the investigation; 184 (n) subject to Subsection (7), a probation or parole officer, employed by the 185 Department of Corrections or by a political subdivision, to gain access to database information 186 necessary for the officer's supervision of a specific probationer or parolee who is under the 187 officer's direct supervision; 188 (o) employees of the Office of Internal Audit and Program Integrity within the Department of Health who are engaged in their specified duty of ensuring Medicaid program 189 190 integrity under Section 26-18-2.3: (p) a mental health therapist, if: 191 192 (i) the information relates to a patient who is: 193 (A) enrolled in a licensed substance abuse treatment program; and 194 (B) receiving treatment from, or under the direction of, the mental health therapist as 195 part of the patient's participation in the licensed substance abuse treatment program described 196 in Subsection (2)(p)(i)(A); 197 (ii) the information is sought for the purpose of determining whether the patient is 198 using a controlled substance while the patient is enrolled in the licensed substance abuse 199 treatment program described in Subsection (2)(p)(i)(A); and 200 (iii) the licensed substance abuse treatment program described in Subsection 201 (2)(p)(i)(A) is associated with a practitioner who: 202 (A) is a physician, a physician assistant, an advance practice registered nurse, or a 203 pharmacist; and 204 (B) is available to consult with the mental health therapist regarding the information 205 obtained by the mental health therapist, under this Subsection (2)(p), from the database; 206 (q) an individual who is the recipient of a controlled substance prescription entered into 207 the database, upon providing evidence satisfactory to the division that the individual requesting 208 the information is in fact the individual about whom the data entry was made; 209 (r) an individual under Subsection (2)(q) for the purpose of obtaining a list of the 210 persons and entities that have requested or received any information from the database 211 regarding the individual, except if the individual's record is subject to a pending or current 212 investigation as authorized under this Subsection (2); 213 (s) the inspector general, or a designee of the inspector general, of the Office of

214	Inspector General of Medicaid Services, for the purpose of fulfilling the duties described in	
215	Title 63A, Chapter 13, Part 2, Office and Powers;	
216	(t) the following licensed physicians for the purpose of reviewing and offering an	
217	opinion on an individual's request for workers' compensation benefits under Title 34A, Chapter	
218	2, Workers' Compensation Act, or Title 34A, Chapter 3, Utah Occupational Disease Act:	
219	(i) a member of the medical panel described in Section 34A-2-601;	
220	(ii) a physician employed as medical director for a licensed workers' compensation	
221	insurer or an approved self-insured employer; or	
222	(iii) a physician offering a second opinion regarding treatment; [and]	
223	(u) members of Utah's Opioid Fatality Review Committee, for the purpose of	
224	reviewing a specific fatality due to opioid use and recommending policies to reduce the	
225	frequency of opioid use fatalities[-]; and	
226	(v) a licensed pharmacist who is authorized by a managed care organization as defined	
227	in Section <u>31A-1-301</u> to access the information on behalf of the managed care organization, if:	
228	(i) the managed care organization believes that an enrollee of the managed care	
229	organization has obtained or provided a controlled substance in violation of a medication	
230	management program contract between the enrollee and the managed care organization; and	
231	(ii) the managed care organization included a description of the medication	
232	management program in the enrollee's outline of coverage described in Subsection	
233	<u>31A-22-605(7).</u>	
234	(3) (a) (i) A practitioner described in Subsection (2)(h) may designate one or more	
235	employees to access information from the database under Subsection (2)(i), (2)(j), or (4)(c).	
236	(ii) A pharmacist described in Subsection (2)(k) who is a pharmacist-in-charge may	
237	designate up to five employees to access information from the database under Subsection (2)(1).	
238	(b) The division shall make rules, in accordance with Title 63G, Chapter 3, Utah	
239	Administrative Rulemaking Act, to:	
240	(i) establish background check procedures to determine whether an employee	
241	designated under Subsection (2)(i), (2)(j), or (4)(c) should be granted access to the database;	
242	and	
243	(ii) establish the information to be provided by an emergency department employee	
244	under Subsection (4); and	

245	(iii) facilitate providing controlled substance prescription information to a third party
246	under Subsection (5).
247	(c) The division shall grant an employee designated under Subsection $(2)(i)$, $(2)(j)$, or
248	(4)(c) access to the database, unless the division determines, based on a background check, that
249	the employee poses a security risk to the information contained in the database.
250	(4) (a) An individual who is employed in the emergency department of a hospital may
251	exercise access to the database under this Subsection (4) on behalf of a licensed practitioner if
252	the individual is designated under Subsection (4)(c) and the licensed practitioner:
253	(i) is employed in the emergency department;
254	(ii) is treating an emergency department patient for an emergency medical condition;
255	and
256	(iii) requests that an individual employed in the emergency department and designated
257	under Subsection (4)(c) obtain information regarding the patient from the database as needed in
258	the course of treatment.
259	(b) The emergency department employee obtaining information from the database
260	shall, when gaining access to the database, provide to the database the name and any additional
261	identifiers regarding the requesting practitioner as required by division administrative rule
262	established under Subsection (3)(b).
263	(c) An individual employed in the emergency department under this Subsection (4)
264	may obtain information from the database as provided in Subsection (4)(a) if:
265	(i) the employee is designated by the practitioner as an individual authorized to access
266	the information on behalf of the practitioner;
267	(ii) the practitioner and the hospital operating the emergency department provide
268	written notice to the division of the identity of the designated employee; and
269	(iii) the division:
270	(A) grants the employee access to the database; and
271	(B) provides the employee with a password that is unique to that employee to access
272	the database in order to permit the division to comply with the requirements of Subsection
273	58-37f-203(5) with respect to the employee.
274	(d) The division may impose a fee, in accordance with Section 63J-1-504, on a
275	practitioner who designates an employee under Subsection (2)(i), (2)(j), or (4)(c) to pay for the

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276 costs incurred by the division to conduct the background check and make the determination 277 described in Subsection (3)(b). 278 (5) (a) (i) An individual may request that the division provide the information under 279 Subsection (5)(b) to a third party who is designated by the individual each time a controlled 280 substance prescription for the individual is dispensed. 281 (ii) The division shall upon receipt of the request under this Subsection (5)(a) advise 282 the individual in writing that the individual may direct the division to discontinue providing the 283 information to a third party and that notice of the individual's direction to discontinue will be 284 provided to the third party. 285 (b) The information the division shall provide under Subsection (5)(a) is: 286 (i) the fact a controlled substance has been dispensed to the individual, but without 287 identifying the controlled substance; and 288 (ii) the date the controlled substance was dispensed. 289 (c) (i) An individual who has made a request under Subsection (5)(a) may direct that 290 the division discontinue providing information to the third party. 291 (ii) The division shall: (A) notify the third party that the individual has directed the division to no longer 292 293 provide information to the third party; and 294 (B) discontinue providing information to the third party. 295 (6) (a) An individual who is granted access to the database based on the fact that the 296 individual is a licensed practitioner or a mental health therapist shall be denied access to the 297 database when the individual is no longer licensed. 298 (b) An individual who is granted access to the database based on the fact that the 299 individual is a designated employee of a licensed practitioner shall be denied access to the 300 database when the practitioner is no longer licensed. 301 (7) A probation or parole officer is not required to obtain a search warrant to access the 302 database in accordance with Subsection (2)(n). 303 (8) The division shall review and adjust the database programming which 304 automatically logs off an individual who is granted access to the database under Subsections 305 (2)(h), (2)(i), (2)(j), and (4)(c) to maximize the following objectives: 306 (a) to protect patient privacy;

307	(b) to reduce inappropriate access; and
308	(c) to make the database more useful and helpful to a person accessing the database
309	under Subsections (2)(h), (2)(i), (2)(j), and (4)(c), especially in high usage locations such as an
310	emergency department.
311	Section 2. Section 58-37f-302 is amended to read:
312	58-37f-302. Other restrictions on access to database.
313	(1) A person who is a relative of a deceased individual is not entitled to access
314	information from the database relating to the deceased individual based on the fact or claim
315	that the person is:
316	(a) related to the deceased individual; or
317	(b) subrogated to the rights of the deceased individual.
318	(2) Except as provided in Subsection (3), data provided to, maintained in, or accessed
319	from the database that may be identified to, or with, a particular person is not subject to
320	discovery, subpoena, or similar compulsory process in [any] <u>a</u> civil, judicial, administrative, or
321	legislative proceeding, nor shall [any] an individual or organization with lawful access to the
322	data be compelled to testify with regard to the data.
323	(3) The restrictions described in Subsection (2) do not apply to a civil, judicial, or
324	administrative action brought:
325	(a) to enforce the provisions of this chapter[-]; or
326	(b) against a managed care organization, as defined in 42 C.F.R. Sec. 438.2, if:
327	(i) the action is related to Medicaid coverage;
328	(ii) the managed care organization has entered into a written agreement with the
329	Department of Health as described in Subsection 58-37f-301(2)(g); and
330	(iii) the division and the Department of Health agree in writing not to apply the
331	restrictions described in Subsection (2).