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Access to Call Location Information Amendments

2025 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: A. Cory Maloy

Senate Sponsor:

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3 **LONG TITLE**

4 **General Description:**

5 This bill concerns access to call location information.

6 **Highlighted Provisions:**

7 This bill:

8 ▶ provides that a mobile telecommunications service shall provide call location information
9 as quickly as possible under certain circumstances;

10 ▶ adds certain law enforcement requests that are prioritized as urgent regarding a missing
11 individual in danger to the list of circumstances under which a mobile
12 telecommunications service shall provide call location information as quickly as
13 possible;

14 ▶ requires, if a mobile telecommunications service establishes procedures for providing call
15 location information, a method for a law enforcement agency to identify a prioritized
16 urgent request regarding a missing individual in danger; and

17 ▶ makes technical and conforming changes.

18 **Money Appropriated in this Bill:**

19 None

20 **Other Special Clauses:**

21 None

22 **Utah Code Sections Affected:**

23 AMENDS:

24 **53-10-104.5**, as last amended by Laws of Utah 2022, Chapter 430

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26 *Be it enacted by the Legislature of the state of Utah:*

27 Section 1. Section **53-10-104.5** is amended to read:

28 **53-10-104.5 . Wireless service -- Call location in emergencies and certain urgent**
29 **situations.**

30 (1) As used in this section:

- 31 (a) "Call location information" means the best available location information, including
32 information obtained by use of historical cellular site information or a mobile locator
33 tool.
- 34 (b) "Law enforcement agency" or "agency" has the same definition as in Section
35 53-1-102.
- 36 (c) "Mobile telecommunications service" has the same definition as in Section 54-8b-2.
- 37 (d) "Telecommunication device" has the same definition as in Section 76-6-409.5.
- 38 (2) A mobile telecommunications service shall provide call location information as quickly
39 as possible regarding a telecommunication device user whom a law enforcement agency
40 has reason to believe is in need of services under Subsection (2)(a)[~~or (b)~~], (b), or (c),
41 upon the request of a law enforcement agency or a public safety communications center
42 if the agency or center determines the location information is necessary in order to
43 respond to:
- 44 (a) a call for emergency response services;[~~or~~]
- 45 (b) an emergency situation that involves the imminent risk of death or serious bodily
46 injury as defined in Section 76-1-101.5[~~;~~] ; or
- 47 (c) a request from a law enforcement agency for the call location information of an
48 individual who is missing, if the law enforcement agency has prioritized the request
49 as urgent based on the law enforcement agency's determination that the individual
50 may be in danger.
- 51 (3)(a) The mobile telecommunications service may establish procedures for its voluntary
52 response to a request for location under Subsection (2).
- 53 (b) If a mobile telecommunications service establishes procedures under Subsection
54 (3)(a), the procedures shall include a method for a law enforcement agency to
55 identify a prioritized urgent request described in Subsection (2)(c).
- 56 (4) A mobile telecommunications service that, acting in good faith, provides information as
57 requested under Subsection (2) may not be held civilly liable for providing the
58 information.
- 59 (5)(a) The division shall obtain contact information from all mobile telecommunication
60 service providers that provide services in this state to facilitate communicating
61 location requests under Subsection (2).
- 62 (b) The division shall provide the contact information to all public safety
63 communications centers in the state and shall provide updates to the contact
64 information.

65 Section 2. **Effective Date.**

66 This bill takes effect on May 7, 2025.