DE	PARTMENT OF WORKFORCE S	SERVICES REGIONAL
	WORKFORCE SERVICE AREA	AS AMENDMENTS
	2011 GENERAL SESS	SION
	STATE OF UTAE	ł
	Chief Sponsor: Patricia	W. Jones
	House Sponsor: James A.	. Dunnigan
Cosponsors:	Mark B. Madsen	Ralph Okerlund
LONG TITLE	Ξ	
General Descr	ription:	
This bil	ll modifies provisions of the Utah Workforce	e Services Code related to Regional
Workforce Ser	vice Areas.	
Highlighted P	rovisions:	
This bil	11:	
► repl	laces regional workforce service areas and co	ouncils with economic service areas
within the Dep	artment of Workforce Services;	
► prov	vides that the department's executive director	has jurisdiction over each
economic servi	ice area;	
► mod	difies the composition of the State Council or	n Workforce Services;
• prov	vides that economic service area directors sha	all develop economic service area
plans;		
► prov	vides for advisory groups to assist economic	service area directors;
► prov	vides that services previously provided at reg	gional workforce service areas shall
be provided in	economic service areas through their employ	ment centers; and
► mak	xes certain technical changes.	
Money Appro	priated in this Bill:	
None		
Other Special	Clauses:	
None		

30	Otan Code Sections Affected:
31	AMENDS:
32	35A-1-102, as last amended by Laws of Utah 2002, Chapter 58
33	35A-1-201, as last amended by Laws of Utah 2002, Chapter 176
34	35A-1-202, as last amended by Laws of Utah 2005, Chapter 81
35	35A-1-203, as last amended by Laws of Utah 1997, Chapter 375
36	<b>35A-1-206</b> , as last amended by Laws of Utah 2010, Chapter 286
37	35A-1-207, as last amended by Laws of Utah 1997, Chapter 375
38	35A-2-101, as last amended by Laws of Utah 2000, Chapter 318
39	35A-2-102, as last amended by Laws of Utah 1997, Chapter 375
40	35A-2-103, as last amended by Laws of Utah 2010, Chapter 286
41	35A-2-201, as last amended by Laws of Utah 1998, Chapter 1
42	35A-2-202, as last amended by Laws of Utah 1999, Chapter 21
43	35A-2-203, as last amended by Laws of Utah 1998, Chapter 1
44	<b>35A-3-115</b> , as last amended by Laws of Utah 2010, Chapters 277 and 278
45	
46	Be it enacted by the Legislature of the state of Utah:
47	Section 1. Section 35A-1-102 is amended to read:
48	35A-1-102. Definitions.
49	Unless otherwise specified, as used in this title:
50	(1) "Client" means an individual who the department has determined to be eligible for
51	services or benefits under:
52	(a) Chapter 3, Employment Support Act; and
53	(b) Chapter 5, Training and Workforce Improvement Act.
54	[(2) "Consortium of counties" means an organization composed of all the counties
55	within a regional workforce services area designated under Section 35A-2-101:]
56	[(a) in which representatives of county government consisting of county
57	commissioners, county council members, county executives, or county mayors jointly comply

58	with this title in working with the executive director of the department regarding regional
59	workforce services areas; and]
60	[(b) (i) that existed as of July 1, 1997; or]
61	[(ii) that is created on or after July 1, 1997, with the approval of the executive director.]
62	[(3)] (2) "Department" means the Department of Workforce Services created in Section
63	35A-1-103.
64	(3) "Economic service area" means an economic service area established in accordance
65	with Chapter 2, Economic Service Areas.
66	(4) "Employment assistance" means services or benefits provided by the department
67	under:
68	(a) Chapter 3, Employment Support Act; and
69	(b) Chapter 5, Training and Workforce Improvement Act.
70	(5) "Employment center" is a location in [a regional workforce services] an economic
71	service area where the services provided by [a regional workforce services] an economic
72	service area under Section 35A-2-201 may be accessed by a client.
73	(6) "Employment counselor" means an individual responsible for developing an
74	employment plan and coordinating the services and benefits under this title in accordance with
75	Chapter 2, [Regional Workforce Services] Economic Service Areas.
76	(7) "Employment plan" means a written agreement between the department and a client
77	that describes:
78	(a) the relationship between the department and the client;
79	(b) the obligations of the department and the client; and
80	(c) the result if an obligation is not fulfilled by the department or the client.
81	(8) "Executive director" means the executive director of the department appointed
82	under Section 35A-1-201.
83	(9) "Public assistance" means:
84	(a) services or benefits provided under Chapter 3, Employment Support Act;
85	(b) medical assistance provided under Title 26, Chapter 18, Medical Assistance Act;

86	(c) foster care maintenance payments provided from the General Fund or under Title
87	IV-E of the Social Security Act;
88	(d) food stamps; and
89	(e) any other public funds expended for the benefit of a person in need of financial,
90	medical, food, housing, or related assistance.
91	[(10) "Regional workforce services area" means a regional workforce services area
92	established in accordance with Chapter 2, Regional Workforce Services Areas.]
93	[(11)] (10) "Stabilization" means addressing the basic living, family care, and social or
94	psychological needs of the client so that the client may take advantage of training or
95	employment opportunities provided under this title or through other agencies or institutions.
96	Section 2. Section <b>35A-1-201</b> is amended to read:
97	35A-1-201. Executive director Appointment Removal Compensation
98	Qualifications Responsibilities Deputy directors Reports.
99	(1) (a) The chief administrative officer of the department is the executive director, who
100	[shall be] is appointed by the governor with the consent of the Senate.
101	(b) The executive director serves at the pleasure of the governor.
102	(c) The executive director shall receive a salary established by the governor within the
103	salary range fixed by the Legislature in Title 67, Chapter 22, State Officer Compensation.
104	(d) The executive director shall be experienced in administration, management, and
105	coordination of complex organizations.
106	(2) The executive director shall:
107	(a) administer and supervise the department in compliance with Title 67, Chapter 19,
108	Utah State Personnel Management Act;
109	(b) supervise and coordinate between the [regional workforce services] economic
110	service areas and [regional] directors created under Chapter 2, [Regional Workforce Services]
111	Economic Service Areas;
112	(c) coordinate policies and program activities conducted through the divisions and
113	[regional workforce services] economic service areas of the department;

(d) approve the proposed budget of each division, the Workforce Appeals Board, and
each [regional workforce services] economic service area within the department;
(e) approve all applications for federal grants or assistance in support of any
department program; and
(f) fulfill such other duties as assigned by the Legislature or as assigned by the
governor that are not inconsistent with this title.
(3) The executive director may appoint deputy or assistant directors to assist the
executive director in carrying out the department's responsibilities.
(4) (a) The executive director shall report annually to the Legislature and the governor
concerning the operations of the department and the programs that the department administers.
(b) If federal law requires that a report to the governor or Legislature be given
concerning the department or a program administered by the department, the executive director
or the executive director's designee shall make that report.
(5) The executive director shall at least annually provide for the sharing of information
between the advisory councils established under this title.
Section 3. Section 35A-1-202 is amended to read:
35A-1-202. Divisions Creation Duties Workforce Appeals Board, councils,
Child Care Advisory Committee, and economic service areas.
(1) There is created within the department the following divisions:
(a) the Employment Development Division to administer the development and
implementation of employment assistance programs that are:
(i) related to the operations of the department; and
(ii) consistent with federal and state law;
(b) to administer those services that are not delivered through the [regional workforce
services] economic service areas:
(i) the Workforce Development and Information Division; and
(ii) the Unemployment Insurance Division; and
(c) the Division of Adjudication to adjudicate claims or actions in accordance with this

142	title.
143	(2) In addition to the divisions created under this section, within the department are the
144	following:
145	(a) the Workforce Appeals Board created in Section 35A-1-205;
146	(b) the State Council on Workforce Services created in Section 35A-1-206;
147	(c) the Employment Advisory Council created in Section 35A-4-502;
148	(d) the Child Care Advisory Committee created in Section 35A-3-205; and
149	(e) the [regional workforce services areas and councils] economic service areas created
150	in accordance with Chapter 2, [Regional Workforce Services] Economic Service Areas.
151	Section 4. Section <b>35A-1-203</b> is amended to read:
152	35A-1-203. Executive director Jurisdiction over division and economic service
153	area directors No jurisdiction over Workforce Appeals Board Authority.
154	(1) The executive director has administrative jurisdiction over each division and
155	[regional workforce services] economic service area.
156	(2) To effectuate greater statewide efficiency and local flexibility in the
157	implementation of programs, the executive director shall coordinate with the directors of the
158	divisions and the directors of the [regional workforce services] economic service areas.
159	[(3) The executive director shall consult with the applicable consortium of counties in
160	developing management systems, administrative processes, and jurisdictions of the regional
161	workforce services area. The management systems, administrative processes, and jurisdictions
162	shall comply with Title 67, Chapter 19, Utah State Personnel Management Act.]
163	[(4)] (3) To effectuate greater efficiency and economy in the operations of the
164	department, the executive director may:
165	(a) make changes in personnel and service functions in the divisions and [regional
166	workforce services] economic service areas under the executive director's administrative
167	jurisdiction; and
168	(b) authorize designees to perform appropriate responsibilities.
169	[(5)] (4) (a) The executive director has no jurisdiction over the Workforce Appeals

170	Board except as provided in Subsection [ $\frac{(5)}{(4)}$ ] $\frac{(4)}{(b)}$ .
171	(b) The executive director shall:
172	(i) approve the budget of the Workforce Appeals Board;
173	(ii) provide the necessary staff support to the Workforce Appeals Board; and
174	(iii) make rules necessary for the operations of the Workforce Appeals Board and the
175	efficiency of the adjudicative process as a whole in accordance with Section 35A-1-303.
176	[6] To facilitate management of the department, the executive director may
177	establish offices necessary to implement this title or to perform functions such as budgeting,
178	planning, data processing, and personnel administration.
179	Section 5. Section <b>35A-1-206</b> is amended to read:
180	35A-1-206. State Council on Workforce Services Appointment Membership
181	Terms of members Compensation.
182	(1) There is created a State Council on Workforce Services that shall:
183	(a) perform the activities described in Subsection (8);
184	(b) advise on issues requested by the department and the Legislature; and
185	(c) make recommendations to the department regarding:
186	(i) the implementation of Chapters 2, [Regional Workforce Services] Economic
187	Service Areas, 3, Employment Support Act, and 5, Training and Workforce Improvement Act;
188	and
189	(ii) the coordination of apprenticeship training.
190	(2) (a) The council shall consist of the following voting members:
191	[(i) each chair of a regional workforce services council appointed under Section
192	<del>35A-2-103;</del> ]
193	(i) a private sector representative from each economic service area as designated by the
194	economic service area director;
195	(ii) the superintendent of public instruction or the superintendent's designee;
196	(iii) the commissioner of higher education or the commissioner's designee; and
197	(iv) the following members appointed by the governor in consultation with the

198	executive director:
199	(A) four representatives of small employers as defined by rule by the department;
200	(B) four representatives of large employers as defined by rule by the department;
201	(C) four representatives of employees or employee organizations, including at least one
202	representative from nominees suggested by public employees organizations;
203	(D) two representatives of the clients served under this title including
204	community-based organizations;
205	(E) a representative of veterans in the state; [and]
206	(F) the executive director of the Utah State Office of Rehabilitation[-]; and
207	(G) the Applied Technology College president.
208	(b) The following shall serve as nonvoting ex officio members of the council:
209	(i) the executive director or the executive director's designee;
210	(ii) a legislator appointed by the governor from nominations of the speaker of the
211	House of Representatives and president of the Senate;
212	(iii) the executive director of the Department of Human Services;
213	(iv) the director of the Governor's Office of Economic Development or the director's
214	designee; and
215	(v) the executive director of the Department of Health.
216	(3) (a) The governor shall appoint one nongovernmental member from the council [to
217	be] as the chair of the council.
218	(b) The chair shall serve at the pleasure of the governor.
219	(4) (a) A member appointed by the governor shall serve a term of four years and may
220	be reappointed to one additional term.
221	(b) A member shall continue to serve until the member's successor has been appointed
222	and qualified.
223	(c) Except as provided in Subsection (4)(d), as terms of council members expire, the
224	governor shall appoint each new member or reappointed member to a four-year term.

(d) Notwithstanding the requirements of Subsection (4)(c), the governor shall, at the

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improve program outcomes;]

time of appointment or reappointment, adjust the length of terms to ensure that the terms of
council members are staggered so that approximately one half of the council is appointed every
two years.
(e) When a vacancy occurs in the membership for any reason, the replacement shall be
appointed for the unexpired term.
(5) A majority of the voting members constitutes a quorum for the transaction of
business.
(6) A member may not receive compensation or benefits for the member's service, but
may receive per diem and travel expenses in accordance with:
(a) Section 63A-3-106;
(b) Section 63A-3-107; and
(c) rules made by the Division of Finance pursuant to Sections 63A-3-106 and
63A-3-107.
(7) The department shall provide staff and administrative support to the council at the
direction of the executive director.
(8) The council shall:
(a) develop a state workforce services plan in accordance with Section 35A-1-207;
(b) review [regional workforce services] economic service area plans to certify
consistency with state policy guidelines;
[(c) work cooperatively with regional councils on workforce services to oversee
regional workforce services area operations and to ensure that services are being delivered in
accordance with regional workforce services plans;]
[(d) oversee the department's provision of technical assistance to the regional
workforce services areas;]
[(e) evaluate program performance, customer satisfaction, and other indicators to
identify program strengths and weaknesses;]
[(f) based on the evaluation conducted under Subsection (8)(e) develop plans to

254	[(g)] (c) improve the understanding and visibility of state workforce services efforts
255	through external and internal marketing strategies;
256	[(h)] (d) make an annual report of accomplishments to the governor and the Legislature
257	related to the activities of the department;
258	[(i)] (e) issue other studies, reports, or documents the council considers advisable that
259	are not required under Subsection (8)[(h)](d);
260	[(j)] (f) coordinate the planning and delivery of workforce development services with
261	public education, higher education, vocational rehabilitation, and human services; and
262	[(k)] (g) perform other responsibilities within the scope of workforce services as
263	requested by:
264	(i) the Legislature;
265	(ii) the governor; or
266	(iii) the executive director.
267	Section 6. Section 35A-1-207 is amended to read:
268	35A-1-207. State workforce services plan Economic service area plans.
269	(1) The State Council on Workforce Services shall annually develop a state workforce
270	services plan that shall include:
271	(a) a mechanism for getting consumer and public feedback on department programs in
272	each economic service area;
273	(b) projected analysis of the workforce needs of employers and clients;
274	[(b)] (c) policy standards in programs and process when required by statute or
275	considered necessary by the council that ensure statewide program consistency among [regional
276	workforce services] economic service areas;
277	[(c)] (d) state outcome-based standards for measuring program performance to ensure
278	equitable service to all clients;
279	[(d)] (e) state oversight systems to review [regional] economic service area compliance
280	with state policies;
281	[(e)] (f) elements of [regional workforce services] economic service area plans that

282	relate to statewide initiatives and programs;
283	[(f)] (g) strategies to ensure program responsiveness, universal access, unified case
284	management;
285	[(g)] (h) strategies to eliminate unnecessary barriers to access services; and
286	[(h)] (i) strategies to provide assistance to employees facing employment dislocation
287	and their employers.
288	(2) (a) [Regional councils on workforce services] Economic service area directors shall
289	annually develop [a regional workforce services] an economic service area plan to be followed
290	[by the regional director] in administering services.
291	(b) The plan shall include:
292	[(a)] (i) a projected analysis of the [regional] economic service area workforce needs of
293	employers and clients;
294	[(b)] (ii) assurances that state policy standards will be incorporated into the [regional
295	workforce services] economic service area design;
296	[(c) a regional] (iii) an economic service area budget outlining administration and
297	customer support and services expenditures;
298	[(d)] (iv) the location of employment centers and staff levels to deliver services;
299	$[\underline{(e)}]$ $\underline{(v)}$ the services to be provided including assessment and support services, job
300	training options, job placement, and employer outreach;
301	[(f)] (vi) identification of targeted occupations for which training will be approved;
302	[(g) regional] (vii) economic service area outcome-based performance standards that
303	ensure equitable services to all clients;
304	[(h) regional] (viii) economic service area oversight processes that include a process to
305	evaluate program effectiveness and develop plans to improve programs;
306	[(i)] (ix) internal and external marketing strategies to improve the understanding and
307	visibility of [regional workforce service] economic service area efforts;
308	$[\frac{(j)}{(x)}]$ coordination of apprenticeship training; and
309	[ <del>(k)</del> ] (xi) strategies to provide assistance to employees facing employment dislocation

310	and their employers.
311	[(3) For purposes of this section, outcome measures shall:]
312	[ <del>(a) be based on:</del> ]
313	[ <del>(i) clients;</del> ]
314	[(ii) quality of service; and]
315	[(iii) successful resolution of issues that result in long-term employment for potential
316	employees and a qualified workforce for employers; and]
317	[ <del>(b) include:</del> ]
318	[(i) unemployment rates;]
319	[ <del>(ii) placement rates;</del> ]
320	[(iii) number of employees placed that are still employed after 12 months; and]
321	[(iv) changes in participation in employment assistance programs.]
322	[(4) In targeting occupations under Subsection (2)(f), the council shall consider:]
323	[ <del>(a) wages;</del> ]
324	[(b) benefits;]
325	[(c) the full range of potential employee or employer needs;]
326	[(d) economic development initiatives; and]
327	[(e) any other issues the council considers appropriate.]
328	Section 7. Section <b>35A-2-101</b> is amended to read:
329	CHAPTER 2. ECONOMIC SERVICE AREAS
330	35A-2-101. Economic service areas Creation.
331	(1) (a) The executive director [jointly with the Utah Association of Counties] shall
332	establish [regional workforce services] economic service areas to furnish the services described
333	in Section 35A-2-201.
334	(b) In establishing [regional workforce services] economic service areas, the executive
335	director [and the Utah Association of Counties] shall seek input from:
336	(i) state and local government agencies and departments;
337	(ii) the groups representing public employees;

338	(111) employers, business, education, and other entities affected by the structure of the
339	[regional workforce services] economic service areas; and
340	(iv) the general public.
341	(2) In establishing the [regional workforce services] economic service areas, the
342	executive director [and the Utah Association of Counties] shall consider:
343	(a) areas comprised of multiple counties;
344	(b) the alignment of transportation and other infrastructure or services;
345	(c) the interdependence of the economy within a geographic area;
346	(d) the ability to develop regional marketing and economic development programs;
347	(e) the labor market areas;
348	(f) the population of the area, as established in the most recent estimate by the Utah
349	Population Estimates Committee;
350	(g) the number of individuals in the previous year receiving:
351	(i) services under Chapter 3, Employment Support Act; and
352	(ii) benefits under Chapter 4, Employment Security Act; and
353	(h) other factors that relate to the management of the programs administered or that
354	relate to the delivery of services provided under this title.
355	Section 8. Section <b>35A-2-102</b> is amended to read:
356	35A-2-102. Directors of economic service areas Appointment.
357	(1) The chief officer of each [regional workforce services] economic service area shall
358	be a director, who [shall serve] serves as the executive and administrative head of the [regional
359	workforce services] economic service area.
360	(2) A director:
361	(a) shall be appointed [jointly] by the executive director [and all regional councils on
362	workforce services established in the regional workforce services area under Section
363	<del>35A-2-103</del> ]; and
364	(b) may be removed from that position at the will of the executive director.
365	(3) [A] An economic service director [of a regional workforce services area] shall be

366	experienced in administration and possess [such] additional qualifications as determined by the				
367	executive director, and as provided by law.				
368	(4) The director shall[: (a)] report [annually to all regional councils on workforce				
369	services established in the regional workforce services area under Section 35A-2-103				
370	concerning] on a regular basis to the State Council on Workforce Services on the delivery of				
371	services in the [regional workforce services] economic service area[; and].				
372	[(b) work with the council established in the regional workforce services area under				
373	Section 35A-2-103 in developing the regional plan as outlined in Subsection 35A-1-207(2)				
374	on:]				
375	[(i) regional planning priorities;]				
376	[(ii) training priorities; and]				
377	[(iii) locations of employment centers.]				
378	Section 9. Section <b>35A-2-103</b> is amended to read:				
379	35A-2-103. Advisory groups Creation.				
380	(1) The [executive] economic service area director [shall jointly with all of the				
381	consortium of counties in the regional workforce services area,] may establish one or more				
382	[regional councils on workforce services] advisory groups in each [regional workforce				
383	services] economic service area.				
384	(2) An advisory group established under Subsection (1) shall advise the economic				
385	service area director as needed on:				
386	(a) the economic service area's planning priorities;				
387	(b) training priorities; and				
388	(c) development of the economic service area plan.				
389	[(2) A regional council on workforce services shall:]				
390	[(a) perform the functions described in Subsection (10);]				
391	[(b) work with the regional director, the department, the consortium of counties, and				
392	the State Council on Workforce Services on issues requested by the director of the regional				
393	workforce services area or the department; and]				

394	[(c) make recommendations to the regional workforce services area and department
395	regarding:]
396	[(i) the implementation of Chapters 2, Regional Workforce Services Areas, 3,
397	Employment Support Act, and 5, Training and Workforce Improvement Act; and]
398	[(ii) coordination of apprenticeship training.]
399	[(3) Unless otherwise specified in this Subsection (3), members of a regional council
400	on workforce services shall be appointed by the consortium of counties that covers the same
401	geographic area as the regional council in the regional workforce services area, in consultation
402	with the regional director, and shall consist of the following:
403	[(a) the voting members who are:]
404	[(i) eight representatives of private sector small employers as defined by rule by the
405	department;]
406	[(ii) eight representatives of private sector large employers as defined by rule by the
407	department;]
408	[(iii) two representatives of employees, including employee organizations and
409	including at least one representative from nominees suggested by public employees
410	organizations in the region;]
411	[(iv) two representatives of clients, including community-based organizations;]
412	[(v) one representative from organized labor not representing public employees;]
413	[(vi) three representatives of county government consisting of county commissioners,
414	county council members, county executives, or county mayors from the counties in the regional
415	workforce services area;]
416	[(vii) a representative of public education appointed jointly by the school district
417	superintendents in the region;]
418	[(viii) a representative of higher education appointed jointly by the presidents of the
419	institutions of higher education in the region;]
420	[(ix) a representative of veterans;]
421	[(x) a representative of the Office of Rehabilitation; and]

422	[(xi) an individual who works for or is a member of an economic development board
423	or committee of the state or one of its political subdivisions; and]
424	[(b) ex officio nonvoting members who are:]
425	[(i) a representative of applied technology;]
426	[(ii) a representative of the Department of Human Services; and]
427	[(iii) a representative of the Department of Health.]
428	[(4) The director of the regional workforce services area shall be a nonvoting ex officio
429	member of the council and provide any necessary staff support for the council.]
430	[(5) (a) The consortium of counties in the regional workforce services area that
431	appoints the council shall, in consultation with the regional director, appoint a member of the
432	council to be the chair of the council to serve no more than two one-year terms.]
433	[(b) The chair shall be a representative of private sector employers.]
434	[(6) (a) (i) Except as provided in Subsection (6)(a)(ii), as terms of council members
435	expire, the consortium of counties in the regional workforce services area that appoints the
436	council shall, in consultation with the regional director, appoint each new member or
437	reappointed member to a four-year term.]
438	[(ii) Notwithstanding the requirements of Subsection (6)(a)(i), the consortium of
439	counties in the regional workforce services area that appoints the council shall, in consultation
440	with the regional director, at the time of appointment or reappointment, adjust the length of
441	terms to ensure that the terms of council members are staggered so that approximately one half
442	of the council is appointed every two years.]
443	[(iii) When a vacancy occurs in the membership for any reason, the replacement shall
444	be appointed for the unexpired term.]
445	[(b) At the expiration of the term of a council member or if a vacancy occurs on the
446	council, the consortium of counties in the regional workforce services area shall appoint a
447	replacement to the council, in consultation with the regional director.]
448	[(c) A member shall continue to serve as a member until the member's successor has
449	been appointed and qualified.]

450	[(d) A member is eligible for reappointment.]
451	[(e) The consortium of counties in the regional workforce services area that appoints
452	the council shall appoint, in consultation with the regional director, an individual to replace a
453	council member for the remainder of the term of the council member being replaced if the
454	council member:]
455	[(i) ceases to be representative as designated by the original appointment; or]
456	[(ii) fails to attend three council meetings, if each of the three absences are not excused
457	by the chair prior to or during the meeting.]
458	[(7) (a) A majority of the voting members constitutes a quorum for the transaction of
459	business.]
460	[(b) Notwithstanding Subsection (7)(a), a majority of the private sector representatives
461	shall be present for business to be transacted.]
462	[(8) A member may not receive compensation or benefits for the member's service, but
463	may receive per diem and travel expenses in accordance with:]
464	[ <del>(a) Section 63A-3-106;</del> ]
465	[ <del>(b)</del> Section 63A-3-107; and]
466	[(c) rules made by the Division of Finance pursuant to Sections 63A-3-106 and
467	<del>63A-3-107.</del> ]
468	[(9) The regional council shall annually provide the consortium of counties that
469	appoints the council a written report that shall include the information concerning the elements
470	of the regional plan described in Subsection 35A-2-102(4)(b).]
471	[(10) The regional councils on workforce services shall:]
472	[(a) determine the locations of employment centers in accordance with Section
473	<del>35A-2-203;</del> ]
474	[(b) develop a regional workforce services plan in accordance with Section
475	<del>35A-1-207;</del> ]
476	[(c) develop training priorities for the region;]
477	[(d) work cooperatively with the State Council on Workforce Services to oversee

478	regional workforce services areas operations and to ensure that services are being delivered in		
479	accordance with regional workforce services plans;]		
480	[(e) address concerns within the regional workforce services area related to		
481	apprenticeship training coordination;]		
482	[(f) coordinate the planning and delivery of workforce development services with		
483	public education, higher education, vocational rehabilitation, and human services; and]		
484	[(g) report annually to the State Council on Workforce Services.]		
485	Section 10. Section <b>35A-2-201</b> is amended to read:		
486	35A-2-201. Services provided in economic service areas.		
487	(1) [Regional workforce services] Economic service areas shall:		
488	(a) through [its] their employment centers, be the primary provider of services and		
489	support under Chapter 3, Employment Support Act;		
490	(b) broker or contract for services or training under Chapter 5, Training and Workforce		
491	Improvement Act; and		
492	(c) serve as [a regional clearinghouse] economic service area clearinghouses of		
493	information concerning workforce development and services and support available under this		
494	title.		
495	(2) (a) In providing, brokering, or contracting for the services or training described in		
496	Subsection (1)(b), the [regional] economic service area director [of a regional workforce		
497	services area], in consultation with the executive director, shall ensure that the [regional		
498	workforce services] economic service area provides, brokers, or contracts for services and		
499	training that [meets] meet the needs of the special needs population in the [regional workforce		
500	services] economic service area.		
501	(b) For purposes of Subsection (2)(a), "special needs population" means individuals		
502	who have special employment needs based on factors including race, gender, age, disability,		
503	economic status, education, language skills, and work history.		
504	Section 11. Section 35A-2-202 is amended to read:		
505	35A-2-202. Employment counselors Specialization Employment plan.		

506	(1) [At] One or more employment counselors shall be employed at each employment
507	center of [a regional workforce services] an economic service area established under Section
508	35A-2-101 [there shall be employed one or more employment counselors].
509	(2) A client shall be assigned one employment counselor unless a client:
510	(a) needs only limited services under this title for which expedited procedures are
511	appropriate; or
512	(b) receives diversion assistance under Section 35A-3-303.
513	(3) An employment counselor shall:
514	(a) develop an employment plan jointly with the client; and
515	(b) coordinate any services provided, brokered, or contracted for by the department to
516	that client.
517	(4) The employment counselor assigned to a client may be selected because of the
518	employment counselor's experience or knowledge in the benefits or services available under the
519	title that best meet the specific needs of the client and the employment counselor's skills in
520	working with groups of clients to develop plans leading to self-sufficiency.
521	(5) (a) An employment counselor shall be:
522	(i) trained in the requirements of and benefits or services provided through
523	employment centers in at least one of the following:
524	(A) Chapter 3, Employment Support Act; and
525	(B) Chapter 5, Training and Workforce Improvement Act;
526	(ii) capable of:
527	(A) conducting an effective assessment;
528	(B) negotiating an employment plan; and
529	(C) providing the necessary encouragement and support to a client; and
530	(iii) knowledgeable of:
531	(A) department policies;
532	(B) relevant law;
533	(C) current labor market conditions:

S.B. 19 **Enrolled Copy** 534 (D) education and training programs for adults; and 535 (E) services and supports available in the community. 536 (b) At the discretion of the director of [a regional workforce services] an economic 537 service area, an employment counselor may receive special training in the requirements of or 538 providing services under the statutes listed in Subsection (5)(a)(i). 539 (6) (a) A client employment plan may include: 540 (i) services and support necessary for stabilization; 541 (ii) assessment and training; and 542 (iii) placement. 543 (b) The client employment plan shall consider the job opportunities available to the 544 client based on the job market. 545 (c) The client employment plan shall be outcome-focused. 546 (7) If a client seeks cash assistance under Chapter 3, Employment Support Act, the 547 assignment of an employment counselor and the creation and implementation of an 548 employment plan shall be consistent with Section 35A-3-304. 549 Section 12. Section **35A-2-203** is amended to read: 550 35A-2-203. Employment centers. 551 (1) In each county within [a regional workforce services] an economic service area, the [regional council on workforce services] executive director shall: 552 553 (a) designate the location of one or more employment centers, as defined in Section 554 35A-1-102, in which the services are provided by the department; or 555 (b) coordinate with the department to establish access to the services provided by the 556 department by means other than an employment center. 557 (2) An employment center shall provide a comprehensive program of employment 558 services including job placement, job development, stabilization, assessment, and job training 559 through its employment counselors as part of a system of unified case management.

(3) The department may make services that are provided through employment centers

under this section accessible through electronic linkage.

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562	Section 13.	Section 35A-3-115	is	amended to read:
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## 35A-3-115. Public Employment Offices -- Agreements with other authorities -- Federal system accepted -- Appropriation.

- (1) (a) The division shall establish and maintain free public employment offices in a manner and in [such] places as may be necessary for the proper administration of this chapter and for the purposes of performing the functions as are within the purview of the Act of Congress entitled "An act to provide for the establishment of a national employment system and for co-operation with the states in the promotion of such system, and for other purposes," approved June 6, 1933, 48 Stat. 113; U. S. Code, Title 29, Section 49 (c) as amended, hereinafter referred to as the "Wagner-Peyser Act."
- (b) The division shall consult with [regional councils on workforce services] the directors of economic service areas when determining the location of public employment offices.
- (c) [A] The division may locate a public employment office [may be located] in connection with or as an integrated part of an employment center established under Section 35A-2-203.
- (2) (a) The provisions of the Wagner-Peyser Act, 29 U.S.C. 49-49c, 49g, 49h, 49k, and 557, are accepted by this state.
  - (b) The department is designated and constitutes the agency of this state for the purposes of the act.
  - (3) (a) For the purpose of establishing and maintaining free public employment offices, and promoting the use of their facilities, the division may enter into agreements with the railroad retirement board, or any other agency of the United States, or of this or any other state, charged with the administration of any law whose purposes are reasonably related to the purposes of this chapter.
  - (b) As a part of an agreement entered into under Subsection (3)(a), the division may accept money, services, or quarters as a contribution to the maintenance of the state system of public employment offices or as reimbursement for services performed.

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