HEALTH CARE PRACTITIONER LIABILITY AMENDMENTS 1 2023 GENERAL SESSION 2 3 STATE OF UTAH **Chief Sponsor: Kirk A. Cullimore** 4 5 House Sponsor: Karianne Lisonbee 6 7 **LONG TITLE** 8 **General Description:** 9 This bill modifies a health care provider's liability under certain circumstances. 10 **Highlighted Provisions:** This bill: 11 • modifies the duty of care, under certain circumstances, for a health care provider 12 13 who deviates from medical norms or established practices; 14 prohibits the Division of Professional Licensing from sanctioning a health care 15 provider's license for deviating from medical norms or established practices under 16 certain circumstances; 17 allows a health care provider who deviates from medical norms or established practices to advertise if certain criteria are met; and 18 19 makes technical changes. 20 **Money Appropriated in this Bill:** 21 None 22 **Other Special Clauses:** 23 None 24 **Utah Code Sections Affected:** 25 AMENDS:



58-1-501, as last amended by Laws of Utah 2020, Chapters 289, 339
58-17b-502, as last amended by Laws of Utah 2022, Chapter 465
ENACTS:
78B-3-428, Utah Code Annotated 1953
Be it enacted by the Legislature of the state of Utah:
Section 1. Section 58-1-501 is amended to read:
58-1-501. Unlawful and unprofessional conduct.
(1) "Unlawful conduct" means conduct, by any person, that is defined as unlawful
under this title and includes:
(a) practicing or engaging in, representing oneself to be practicing or engaging in, or
attempting to practice or engage in any occupation or profession requiring licensure under this
title if the person is:
(i) not licensed to do so or not exempted from licensure under this title; or
(ii) restricted from doing so by a suspended, revoked, restricted, temporary,
probationary, or inactive license;
(b) (i) impersonating another licensee or practicing an occupation or profession under a
false or assumed name, except as permitted by law; or
(ii) for a licensee who has had a license under this title reinstated following disciplinary
action, practicing the same occupation or profession using a different name than the name used
before the disciplinary action, except as permitted by law and after notice to, and approval by,
the division;
(c) knowingly employing any other person to practice or engage in or attempt to
practice or engage in any occupation or profession licensed under this title if the employee is
not licensed to do so under this title;
(d) knowingly permitting the person's authority to practice or engage in any occupation
or profession licensed under this title to be used by another, except as permitted by law;
(e) obtaining a passing score on a licensure examination, applying for or obtaining a
license, or otherwise dealing with the division or a licensing board through the use of fraud,
forgery, or intentional deception, misrepresentation, misstatement, or omission;
(f) (i) issuing, or aiding and abetting in the issuance of, an order or prescription for a

drug or device to a person located in this state:

- (A) without prescriptive authority conferred by a license issued under this title, or by an exemption to licensure under this title; or
- (B) with prescriptive authority conferred by an exception issued under this title or a multistate practice privilege recognized under this title, if the prescription was issued without first obtaining information, in the usual course of professional practice, that is sufficient to establish a diagnosis, to identify underlying conditions, and to identify contraindications to the proposed treatment; and
- (ii) Subsection (1)(f)(i) does not apply to treatment rendered in an emergency, on-call or cross coverage situation, provided that the person who issues the prescription has prescriptive authority conferred by a license under this title, or is exempt from licensure under this title; or
- (g) aiding or abetting any other person to violate any statute, rule, or order regulating an occupation or profession under this title.
- (2) (a) "Unprofessional conduct" means conduct, by a licensee or applicant, that is defined as unprofessional conduct under this title or under any rule adopted under this title and includes:
- [(a)] (i) violating any statute, rule, or order regulating an occupation or profession under this title;
- [(b)] (ii) violating, or aiding or abetting any other person to violate, any generally accepted professional or ethical standard applicable to an occupation or profession regulated under this title;
- [(e)] (iii) subject to the provisions of Subsection (4), engaging in conduct that results in conviction, a plea of nolo contendere, or a plea of guilty or nolo contendere that is held in abeyance pending the successful completion of probation with respect to a crime of moral turpitude or any other crime that, when considered with the functions and duties of the occupation or profession for which the license was issued or is to be issued, bears a substantial relationship to the licensee's or applicant's ability to safely or competently practice the occupation or profession;
- [(d)] (iv) engaging in conduct that results in disciplinary action, including reprimand, censure, diversion, probation, suspension, or revocation, by any other licensing or regulatory

88	authority having jurisdiction over the licensee or applicant in the same occupation or profession
89	if the conduct would, in this state, constitute grounds for denial of licensure or disciplinary
90	proceedings under Section 58-1-401;
91	$[\underline{(e)}]$ $\underline{(v)}$ engaging in conduct, including the use of intoxicants, drugs, narcotics, or
92	similar chemicals, to the extent that the conduct does, or might reasonably be considered to,
93	impair the ability of the licensee or applicant to safely engage in the occupation or profession;
94	[(f)] (vi) practicing or attempting to practice an occupation or profession regulated
95	under this title despite being physically or mentally unfit to do so;
96	[(g)] (vii) practicing or attempting to practice an occupation or profession regulated
97	under this title through gross incompetence, gross negligence, or a pattern of incompetency or
98	negligence;
99	[(h)] (viii) practicing or attempting to practice an occupation or profession requiring
100	licensure under this title by any form of action or communication which is false, misleading,
101	deceptive, or fraudulent;
102	[(i)] (ix) practicing or attempting to practice an occupation or profession regulated
103	under this title beyond the scope of the licensee's competency, abilities, or education;
104	$[\frac{1}{2}]$ (x) practicing or attempting to practice an occupation or profession regulated
105	under this title beyond the scope of the licensee's license;
106	[(k)] (xi) verbally, physically, mentally, or sexually abusing or exploiting any person
107	through conduct connected with the licensee's practice under this title or otherwise facilitated
108	by the licensee's license;
109	[(1)] (xii) acting as a supervisor without meeting the qualification requirements for that
110	position that are defined by statute or rule;
111	[(m)] (xiii) issuing, or aiding and abetting in the issuance of, an order or prescription
112	for a drug or device:
113	[(i)] (A) without first obtaining information in the usual course of professional
114	practice, that is sufficient to establish a diagnosis, to identify conditions, and to identify
115	contraindications to the proposed treatment; or
116	[(ii)] (B) with prescriptive authority conferred by an exception issued under this title,
117	or a multi-state practice privilege recognized under this title, if the prescription was issued
118	without first obtaining information, in the usual course of professional practice, that is

02-28-23 12:10 PM

2nd Sub. (Salmon) S.B. 171

119	sufficient to establish a diagnosis, to identify underlying conditions, and to identify
120	contraindications to the proposed treatment;
121	[(n)] (xiv) violating a provision of Section 58-1-501.5; or
122	[(o)] (xv) violating the terms of an order governing a license.
123	(b) "Unprofessional conduct" does not include:
124	(i) a health care provider, as defined in Section 78B-3-403 and who is licensed under
125	this title, deviating from medical norms or established practice if:
126	(A) the health care provider does not deviate outside of the health care provider's scope
127	of practice and possesses the education, training, and experience to competently and safely
128	administer the alternate health care service;
129	(B) the health care provider does not provide a health care service that is otherwise
130	contrary to any state or federal law;
131	(C) the health care service has reasonable potential to be of benefit to the patient to
132	whom the health care service is to be given;
133	(D) the potential benefit of the health care service outweighs the known harms or side
134	effects of the health care service;
135	(E) the health care service is reasonably justified under the totality of the
136	circumstances;
137	(F) after diagnosis but before providing treatment, the health care provider educates the
138	patient on the treatments and therapies that are within the medical norms and established
139	practices;
140	(G) after diagnosis but before providing treatment, the health care provider discloses to
141	the patient that the health care provider is recommending a health care service that deviates
142	from medical norms and established practices;
143	(H) after diagnosis but before providing treatment, the health care provider discusses
144	the rationale for deviating from medical norms and established practices with the patient;
145	(I) after diagnosis but before providing treatment, the health care provider discloses
146	any potential risks associated with deviation from medical norms and established practices;
147	(J) after diagnosis but before providing treatment, the patient signs and acknowledges a
148	notice of deviation; and
149	(K) before providing treatment, the health care provider discloses to the patient that the

150	patient may enter into an agreement describing what would constitute the health care provider's
151	negligence related to the deviation; and
152	(ii) notwithstanding Section 58-1-501.6, a health care provider advertising that the
153	health care provider deviates from medical norms or established practices, including the
154	maladies the health care provider treats, if the health care provider:
155	(A) does not guarantee any results regarding any health care service;
156	(B) fully discloses on the health care provider's website that the health care provider
157	deviates from medical norms or established practices with a conspicuous statement; and
158	(C) includes the health care provider's contact information on the website.
159	(3) Unless otherwise specified by statute or administrative rule, in a civil or
160	administrative proceeding commenced by the division under this title, a person subject to any
161	of the unlawful and unprofessional conduct provisions of this title is strictly liable for each
162	violation.
163	(4) The following are not evidence of engaging in unprofessional conduct under
164	Subsection $[(2)(e)]$ $(2)(a)(iii)$:
165	(a) an arrest not followed by a conviction; or
166	(b) a conviction for which an individual's incarceration has ended more than seven
167	years before the date of the division's consideration, unless:
168	(i) after the incarceration the individual has engaged in additional conduct that results
169	in another conviction, a plea of nolo contendere, or a plea of guilty or nolo contendere that is
170	held in abeyance pending the successful completion of probation; or
171	(ii) the conviction was for:
172	(A) a violent felony as defined in Section 76-3-203.5;
173	(B) a felony related to a criminal sexual act pursuant to Title 76, Chapter 5, Part 4,
174	Sexual Offenses, or Title 76, Chapter 5b, Sexual Exploitation Act; or
175	(C) a felony related to criminal fraud or embezzlement, including a felony pursuant to
176	Title 76, Chapter 6, Part 5, Fraud, or Title 76, Chapter 6, Part 4, Theft.
177	(5) As used in this section, "notice of deviation" means a written notice provided by a
178	health care provider to a patient that:
179	(a) is specific to the patient;
180	(b) indicates that the health care provider is deviating from medical norms or

181	established practices in the health care provider's recommendation for the patient's treatment;
182	(c) describes how the health care service deviates from medical norms or established
183	practices;
184	(d) describes the potential risks and benefits associated with the health care service;
185	(e) describes the health care provider's reasonably justified rationale regarding the
186	reason for the deviation; and
187	(f) provides clear and unequivocal notice to the patient that the patient is releasing all
188	claims of negligence with regards to the health care service.
189	Section 2. Section 58-17b-502 is amended to read:
190	58-17b-502. Unprofessional conduct.
191	(1) "Unprofessional conduct" includes:
192	(a) willfully deceiving or attempting to deceive the division, the board, or their agents
193	as to any relevant matter regarding compliance under this chapter;
194	(b) except as provided in Subsection (2):
195	(i) paying or offering rebates to practitioners or any other health care providers, or
196	receiving or soliciting rebates from practitioners or any other health care provider; or
197	(ii) paying, offering, receiving, or soliciting compensation in the form of a commission
198	bonus, rebate, kickback, or split fee arrangement with practitioners or any other health care
199	provider, for the purpose of obtaining referrals;
200	(c) misbranding or adulteration of any drug or device or the sale, distribution, or
201	dispensing of any outdated, misbranded, or adulterated drug or device;
202	(d) engaging in the sale or purchase of drugs or devices that are samples or packages
203	bearing the inscription "sample" or "not for resale" or similar words or phrases;
204	(e) except as provided in Section 58-17b-503, accepting back and redistributing any
205	unused drug, or a part of it, after it has left the premises of a pharmacy;
206	(f) an act in violation of this chapter committed by a person for any form of
207	compensation if the act is incidental to the person's professional activities, including the
208	activities of a pharmacist, pharmacy intern, or pharmacy technician;
209	(g) violating:
210	(i) the federal Controlled Substances Act, Title II, P.L. 91-513;
211	(ii) Title 58. Chapter 37. Utah Controlled Substances Act: or

212 (iii) rules or regulations adopted under either act; 213 (h) requiring or permitting pharmacy interns or technicians to engage in activities 214 outside the scope of practice for their respective license classifications, as defined in this 215 chapter and division rules made in collaboration with the board, or beyond their scope of 216 training and ability; 217 (i) administering: (i) without appropriate training, as defined by rule; 218 219 (ii) without a physician's order, when one is required by law; and 220 (iii) in conflict with a practitioner's written guidelines or written protocol for 221 administering; 222 (i) disclosing confidential patient information in violation of the provisions of the 223 Health Insurance Portability and Accountability Act of 1996, Pub. L. No. 104-191, 110 Stat. 224 1936, as amended, or other applicable law: (k) engaging in the practice of pharmacy without a licensed pharmacist designated as 225 226 the pharmacist-in-charge; 227 (l) failing to report to the division any adverse action taken by another licensing 228 jurisdiction, government agency, law enforcement agency, or court for conduct that in 229 substance would be considered unprofessional conduct under this section: 230 (m) as a pharmacist or pharmacy intern, compounding a prescription drug in a dosage 231 form which is regularly and commonly available from a manufacturer in quantities and 232 strengths prescribed by a practitioner; 233 (n) failing to act in accordance with Title 26, Chapter 64, Family Planning Access Act, 234 when dispensing a self-administered hormonal contraceptive under a standing order; 235 (o) violating the requirements of Title 26, Chapter 61a, Utah Medical Cannabis Act; or 236 (p) falsely making an entry in, or altering, a medical record with the intent to conceal: 237 (i) a wrongful or negligent act or omission of an individual licensed under this chapter 238 or an individual under the direction or control of an individual licensed under this chapter; or 239 (ii) conduct described in Subsections (1)(a) through (o) or Subsection 58-1-501(1). 240 (2) Subsection (1)(b) does not apply to: 241 (a) giving or receiving a price discount based on purchase volume; 242 (b) passing along a pharmaceutical manufacturer's rebate; or

243	(c) providing compensation for services to a veterinarian.
244	(3) "Unprofessional conduct" does not include[-,]:
245	(a) in accordance with Title 26, Chapter 61a, Utah Medical Cannabis Act:
246	[(a)] (i) when registered as a pharmacy medical provider, as that term is defined in
247	Section 26-61a-102, providing pharmacy medical provider services in a medical cannabis
248	pharmacy; or
249	[(b)] (ii) when acting as a state central patient portal medical provider, as that term is
250	defined in Section 26-61a-102, providing state central patient portal medical provider
251	services[-]; or
252	(b) if a pharmacist reasonably believes that a prescription drug will have adverse or
253	harmful effects on an individual and warns the individual of the potential effects, filling a
254	prescription prescribed by a health care provider who:
255	(i) is operating within the health care provider's scope of practice; and
256	(ii) is deviating from a medical norm or established practice in accordance with Section
257	<u>78B-3-428.</u>
258	(4) Notwithstanding Subsection (3), the division, in consultation with the board and in
259	accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, shall define
260	unprofessional conduct for a pharmacist described in Subsections (3)(a) and (b).
261	Section 3. Section 78B-3-428 is enacted to read:
262	78B-3-428. Breach of duty for deviating from established practices.
263	(1) A health care provider does not breach the duty of care the heath care provider
264	owes to a patient:
265	(a) to the extent any alleged breach is based on actions related to the health care
266	provider's deviation from medical norms or established practices; and
267	(b) if the conditions described in Subsection 58-1-501(2)(b)(i) have been met.
268	(2) A health care facility is not vicariously liable for an action or claim described in
269	Subsection (1)(a) if the conditions described Subsection 58-1-501(2)(b)(i) have been met.