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SELF-SERVICE STORAGE AMENDMENTS

2024 GENERAL SESSION STATE OF UTAH

Chief Sponsor: Kirk A. Cullimore

LONG TITLE
General Description:
This bill modifies requirements for self-service storage facilities.
Highlighted Provisions:
This bill:
• adds additional requirements for the written notice to the occupant before the disposal of
personal property; and
• enacts standards for the renewal of a rental agreement with a self-service storage facility.
Money Appropriated in this Bill:
None
Other Special Clauses:
None
Utah Code Sections Affected:
AMENDS:
38-8-2, as last amended by Laws of Utah 2013, Chapter 163
38-8-3, as last amended by Laws of Utah 2021, Chapter 355
ENACTS:
38-8-6 , Utah Code Annotated 1953

- 22 Be it enacted by the Legislature of the state of Utah:
- Section 1. Section **38-8-2** is amended to read:
- 24 38-8-2 . Lien against stored property -- Attachment and duration -- Search for
- 25 financing statement prerequisite to enforcement of lien.
- 26 (1) When an owner and an occupant enter into a rental agreement, the owner and the
- owner's heirs, executors, administrators, successors, and assigns have a lien upon all
- personal property located at the self-service storage facility for rent, labor, or other

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29		charges, present or future, in relation to the personal property and for expenses
30		necessary for its preservation or expenses reasonably incurred in its sale under this
31		chapter.
32	(2)	The lien described in Subsection (1) attaches on the date the personal property is
33		brought to the self-service storage facility and continues so long as the owner retains
34		possession and until any default is corrected or a sale pursuant to a default is conducted
35		to satisfy the lien.
36	(3)	(a) A rental agreement shall state that:
37		[(a)] (i) an owner is entitled to sell, donate, or dispose of all personal property stored
38		at the self-service storage facility pursuant to the rental agreement if the occupant
39		is in default for a continuous 30-day period; and
40		[(b)] (ii) the occupant shall disclose to the owner any lienholders that have an interest
41		in the property that will be stored at the self-service storage facility.
42		(b) (i) An owner may impose and collect a reasonable late fee for each period
43		described in the rental agreement that an occupant does not timely pay rent, fees,
44		or other charges due under the rental agreement if the fee and the conditions for
45		imposing the fee are stated in the rental agreement.
46		(ii) A late fee of the greater of \$20 or 20% of the monthly rent, for each period
47		described in the rental agreement, is a reasonable fee and is not considered a
48		penalty.
49	(4)	If a rental agreement states a maximum, aggregate value of the personal property that
50		may be stored at the occupant's storage space, the occupant may not assert that the value
51		of the personal property actually stored at the occupant's storage space exceeds the
52		maximum amount stated in the rental agreement.
53	(5)	(a) Before an owner takes enforcement action under Section 38-8-3, the owner shall
54		determine if a financing statement filed in accordance with Title 70A, Chapter 9a,
55		Part 5, Filing, has been filed with the Division of Corporations and Commercial Code
56		concerning the property to be sold.
57		(b) A security interest evidenced by a financing statement filed in accordance with Title
58		70A, Chapter 9a, Part 5, Filing, has priority over the lien provided by this section.
59		Section 2. Section 38-8-3 is amended to read:
60		38-8-3. Enforcement of lien Notice requirements Sale procedure and effect.
61	(1)	An owner may enforce a lien described in Section 38-8-2 against an occupant [if:] and
62		sell, donate, or dispose of stored property under Subsection 38-8-3, without liability if:

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63	(a) the occupant is in default for a continuous 30-day period; and
64	(b) the owner provides written notice of the owner's intent to enforce the lien, in
65	accordance with the requirements of this section, to:
66	(i) the occupant;
67	(ii) each lienholder disclosed by the occupant under Subsection 38-8-2(3)(b);
68	(iii) each person that has filed a valid financing statement with the Division of
69	Corporations and Commercial Code; and
70	(iv) each person identified as a lienholder in the records of the Motor Vehicle
71	Division.
72	(2) The owner may sell, donate, or dispose of any property remaining at the self-service
73	storage facility at the end of a rental agreement without liability if:
74	(a) the owner has provided written notice to the occupant by first-class mail to the
75	occupant's last known address or by email to the occupant's last known email address
76	(b) the written notice states that the owner will sell, donate, or dispose of the property
77	following a specified date at least 15 days after the date of the notice, unless the
78	occupant removes the property before the specified date; and
79	(c) any proceeds remaining after the owner deducts rent, labor or other charges, and
80	expenses reasonably incurred in the sale or disposal of the personal property are
81	delivered to the Utah state treasurer as unclaimed property.
82	[(2)] (3) An owner shall provide the written notice described in Subsection (1)(b):
83	(a) in person;
84	(b) by certified mail, to the person's last known address; or
85	(c) subject to Subsection [(3)] <u>(4)</u> , by email, to the person's last know email address.
86	[(3)] (4) If an owner sends a notice described in Subsection $[(2)]$ (3) by email and does not
87	receive a response, return receipt, or delivery confirmation from the email address to
88	which the notice was sent within three business days after the day on which the notice
89	was sent, the owner shall deliver the notice in person or by certified mail to the person's
90	last known address.
91	[(4)] (5) A written notice described in Subsection (1)(b) shall include:
92	(a) an itemized statement of the owner's claim showing the sum due at the time of the
93	notice and the date when the sum became due;
94	(b) a brief description of the personal property subject to the lien that permits the person
95	to identify the property, unless the property is locked, fastened, sealed, tied, or
96	otherwise stored in a manner that prevents immediate identification of the property;

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97	(c) if permitted by the terms of the rental agreement, a notice that the occupant may not
98	access the occupant's personal property until the occupant complies with the
99	requirements described in Subsection [(9)] (10);
100	(d) the name, street address, and telephone number of the owner or the individual the
101	occupant may contact to respond to the notification;
102	(e) a demand for payment within a specified time not less than 15 days after the day on
103	which the notice is delivered; and
104	(f) a conspicuous statement that, unless the claim is paid within the time stated in the
105	notice, the owner will:
106	(i) sell, donate, or dispose of the personal property[-]; or
107	(ii) [will be advertised for sale and will] advertise the personal property to be sold at a
108	specified time and place.
109	[(5)] (6) A notice under this section shall be presumed delivered when it is deposited with
110	the United States Postal Service and properly addressed with postage prepaid.
111	[(6)] (7) (a) (i) After the expiration of the time given in the notice, the owner shall
112	publish an advertisement of the sale of the personal property subject to the lien
113	once in a newspaper of general circulation in the county where the self-service
114	storage facility is located.
115	(ii) An advertisement described in Subsection [(6)(a)(i)] (7)(a)(i) shall include:
116	(A) the address of the self-service storage facility and the number, if any, of the
117	space where the personal property is located;
118	(B) the name of the occupant; and
119	(C) the time, place, and manner of the sale, which shall take place not sooner than
120	15 days after the day on which the sale is advertised under Subsection [(6)(a)(i)]
121	(7)(a)(i).
122	(b) Subsection $[(6)(a)]$ $(7)(a)$ does not apply if:
123	(i) the owner:
124	(A) provided the notice described in Subsection (1)(b) by email; and
125	(B) received a response or return receipt from the email address to which the
126	notice was sent; or
127	(ii) the owner:
128	(A) provided the notice described in Subsection (1)(b) by certified mail; and
129	(B) has evidence of providing the notice by certified mail.
130	[(7)] (8) A sale of the personal property shall conform to the terms of the notice provided for

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131	in this section.
132	[(8)] (9) A sale of the personal property shall be held at the self-service storage facility, at
133	the nearest suitable place to where the personal property is held or stored, or online.
134	[(9)] (10) Before a sale of personal property under this section, the occupant may pay the
135	amount necessary to satisfy the lien and the reasonable expenses incurred under this
136	section and thereby redeem the personal property; upon receipt of this payment, the
137	owner shall return the personal property, and thereafter the owner shall have no liability
138	to any person with respect to that personal property.
139	[(10)] (11) A purchaser in good faith of the personal property sold to satisfy a lien as
140	provided for in this chapter takes the property free of any rights of persons against
141	whom the lien was valid and free of any rights of a secured creditor, despite
142	noncompliance by the owner with the requirements of this section.
143	[(11)] (12) In the event of a sale under this section, the owner may satisfy the lien for the
144	proceeds of the sale, subject to the rights of any prior lienholder; the lien rights of the
145	prior lienholder are automatically transferred to the proceeds of the sale; if the sale is
146	made in good faith and is conducted in a reasonable manner, the owner shall not be
147	subject to any surcharge for a deficiency in the amount of a prior secured lien, but shall
148	hold the balance, if any, for delivery to the occupant, lienholder, or other person in
149	interest; if the occupant, lienholder, or other person in interest does not claim the balance
150	of the proceeds within one year of the date of sale, it shall become the property of the
151	Utah state treasurer as unclaimed property with no further claim against the owner.
152	[(12)] (13) If the requirements of this chapter are not satisfied, if the sale of the personal
153	property is not in conformity with the notice of sale, or if there is a willful violation of
154	this chapter, nothing in this section affects the rights and liabilities of the owner,
155	occupant, or any other person.
156	Section 3. Section 38-8-6 is enacted to read:
157	<u>38-8-6</u> . Renewal.
158	(1) An owner may modify the terms of a rental agreement upon giving notice in writing to
159	the occupant:
160	(a) by first-class mail to the occupant's last known address; or
161	(b) by email to the occupant's last known email address.
162	(2) An owner shall send written notice to modify the terms of the rental agreement at least
163	30 days before the day on which the modified terms take effect.
164	(3) The occupant is bound by the terms of the modified rental agreement if the occupant

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165	continues to store personal property at the self-service storage facility beginning on the
166	date the modified rental agreement takes effect if the owner complies with Subsection
167	(1)(a) or (b).
168	Section 4. Effective date.
169	This bill takes effect on May 1, 2024.