
ENGROSSED SECOND SUBSTITUTE SENATE BILL 5213

State of Washington

68th Legislature

2023 Regular Session

By Senate Ways & Means (originally sponsored by Senators Kuderer, Short, Cleveland, Conway, Dhingra, Rolfes, Wellman, and C. Wilson)

READ FIRST TIME 02/24/23.

1 AN ACT Relating to health care benefit managers; amending RCW
2 48.200.020, 48.200.030, 48.200.050, 48.200.210, and 48.200.280;
3 reenacting and amending RCW 41.05.017; adding new sections to chapter
4 48.200 RCW; and providing an effective date.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 **Sec. 1.** RCW 48.200.020 and 2020 c 240 s 2 are each amended to
7 read as follows:

8 The definitions in this section apply throughout this chapter
9 unless the context clearly requires otherwise.

10 (1) "Affiliate" or "affiliated employer" means a person who
11 directly or indirectly through one or more intermediaries, controls
12 or is controlled by, or is under common control with, another
13 specified person.

14 (2) "Certification" has the same meaning as in RCW 48.43.005.

15 (3) "Employee benefits programs" means programs under both the
16 public employees' benefits board established in RCW 41.05.055 and the
17 school employees' benefits board established in RCW 41.05.740.

18 (4)(a) "Health care benefit manager" means a person or entity
19 providing services to, or acting on behalf of, a health carrier or
20 employee benefits programs, that directly or indirectly impacts the
21 determination or utilization of benefits for, or patient access to,

1 health care services, drugs, and supplies including, but not limited
2 to:

- 3 (i) Prior authorization or preauthorization of benefits or care;
- 4 (ii) Certification of benefits or care;
- 5 (iii) Medical necessity determinations;
- 6 (iv) Utilization review;
- 7 (v) Benefit determinations;
- 8 (vi) Claims processing and repricing for services and procedures;
- 9 (vii) Outcome management;
- 10 (viii) (~~Provider credentialing and recredentialing;~~
- 11 ~~(ix)~~) Payment or authorization of payment to providers and
- 12 facilities for services or procedures;
- 13 (~~(x)~~) (ix) Dispute resolution, grievances, or appeals relating
- 14 to determinations or utilization of benefits;
- 15 (~~(xi)~~) (x) Provider network management; or
- 16 (~~(xii)~~) (xi) Disease management.

17 (b) "Health care benefit manager" includes, but is not limited
18 to, health care benefit managers that specialize in specific types of
19 health care benefit management such as pharmacy benefit managers,
20 radiology benefit managers, laboratory benefit managers, and mental
21 health benefit managers.

22 (c) "Health care benefit manager" does not include:

- 23 (i) Health care service contractors as defined in RCW 48.44.010;
- 24 (ii) Health maintenance organizations as defined in RCW
- 25 48.46.020;
- 26 (iii) Issuers as defined in RCW 48.01.053;
- 27 (iv) The public employees' benefits board established in RCW
- 28 41.05.055;
- 29 (v) The school employees' benefits board established in RCW
- 30 41.05.740;
- 31 (vi) Discount plans as defined in RCW 48.155.010;
- 32 (vii) Direct patient-provider primary care practices as defined
- 33 in RCW 48.150.010;
- 34 (viii) An employer administering its employee benefit plan or the
- 35 employee benefit plan of an affiliated employer under common
- 36 management and control;
- 37 (ix) A union administering a benefit plan on behalf of its
- 38 members;
- 39 (x) An insurance producer selling insurance or engaged in related
- 40 activities within the scope of the producer's license;

1 (xi) A creditor acting on behalf of its debtors with respect to
2 insurance, covering a debt between the creditor and its debtors;

3 (xii) A behavioral health administrative services organization or
4 other county-managed entity that has been approved by the state
5 health care authority to perform delegated functions on behalf of a
6 carrier;

7 (xiii) A hospital licensed under chapter 70.41 RCW or ambulatory
8 surgical facility licensed under chapter 70.230 RCW, to the extent
9 that it performs provider credentialing or recredentialing, but no
10 other functions of a health care benefit manager as described in
11 subsection (4)(a) of this section;

12 (xiv) The Robert Bree collaborative under chapter 70.250 RCW;

13 (xv) The health technology clinical committee established under
14 RCW 70.14.090; (~~or~~)

15 (xvi) The prescription drug purchasing consortium established
16 under RCW 70.14.060; or

17 (xvii) Any other entity that performs provider credentialing or
18 recredentialing, but no other functions of a health care benefit
19 manager as described in subsection (4)(a) of this section.

20 (5) "Health care provider" or "provider" has the same meaning as
21 in RCW 48.43.005.

22 (6) "Health care service" has the same meaning as in RCW
23 48.43.005.

24 (7) "Health carrier" or "carrier" has the same meaning as in RCW
25 48.43.005.

26 (8) "Laboratory benefit manager" means a person or entity
27 providing service to, or acting on behalf of, a health carrier,
28 employee benefits programs, or another entity under contract with a
29 carrier, that directly or indirectly impacts the determination or
30 utilization of benefits for, or patient access to, health care
31 services, drugs, and supplies relating to the use of clinical
32 laboratory services and includes any requirement for a health care
33 provider to submit a notification of an order for such services.

34 (9) "Mental health benefit manager" means a person or entity
35 providing service to, or acting on behalf of, a health carrier,
36 employee benefits programs, or another entity under contract with a
37 carrier, that directly or indirectly impacts the determination of
38 utilization of benefits for, or patient access to, health care
39 services, drugs, and supplies relating to the use of mental health

1 services and includes any requirement for a health care provider to
2 submit a notification of an order for such services.

3 (10) "Network" means the group of participating providers,
4 pharmacies, and suppliers providing health care services, drugs, or
5 supplies to beneficiaries of a particular carrier or plan.

6 (11) "Person" includes, as applicable, natural persons, licensed
7 health care providers, carriers, corporations, companies, trusts,
8 unincorporated associations, and partnerships.

9 (12)(a) "Pharmacy benefit manager" means a person that contracts
10 with pharmacies on behalf of an insurer, a third-party payor, or the
11 prescription drug purchasing consortium established under RCW
12 70.14.060 to:

13 (i) Process claims for prescription drugs or medical supplies or
14 provide retail network management for pharmacies or pharmacists;

15 (ii) Pay pharmacies or pharmacists for prescription drugs or
16 medical supplies;

17 (iii) Negotiate rebates, discounts, or other price concessions
18 with manufacturers for drugs paid for or procured as described in
19 this subsection;

20 (iv) (~~Manage~~) Establish or manage pharmacy networks; or

21 (v) Make credentialing determinations.

22 (b) "Pharmacy benefit manager" does not include a health care
23 service contractor as defined in RCW 48.44.010.

24 (13)(a) "Radiology benefit manager" means any person or entity
25 providing service to, or acting on behalf of, a health carrier,
26 employee benefits programs, or another entity under contract with a
27 carrier, that directly or indirectly impacts the determination or
28 utilization of benefits for, or patient access to, the services of a
29 licensed radiologist or to advanced diagnostic imaging services
30 including, but not limited to:

31 (i) Processing claims for services and procedures performed by a
32 licensed radiologist or advanced diagnostic imaging service provider;
33 or

34 (ii) Providing payment or payment authorization to radiology
35 clinics, radiologists, or advanced diagnostic imaging service
36 providers for services or procedures.

37 (b) "Radiology benefit manager" does not include a health care
38 service contractor as defined in RCW 48.44.010, a health maintenance
39 organization as defined in RCW 48.46.020, or an issuer as defined in
40 RCW 48.01.053.

1 (14) "Utilization review" has the same meaning as in RCW
2 48.43.005.

3 (15) "Covered person" has the same meaning as in RCW 48.43.005.

4 (16) "Mail order pharmacy" means a pharmacy that primarily
5 dispenses prescription drugs to patients through the mail or common
6 carrier.

7 (17) "Pharmacy network" means the pharmacies located in the state
8 or licensed under chapter 18.64 RCW and contracted by a pharmacy
9 benefit manager to dispense prescription drugs to covered persons.

10 **Sec. 2.** RCW 48.200.030 and 2020 c 240 s 3 are each amended to
11 read as follows:

12 (1) To conduct business in this state, a health care benefit
13 manager must register with the commissioner and annually renew the
14 registration.

15 (2) To apply for registration with the commissioner under this
16 section, a health care benefit manager must:

17 (a) Submit an application on forms and in a manner prescribed by
18 the commissioner and verified by the applicant by affidavit or
19 declaration under chapter 5.50 RCW. Applications must contain at
20 least the following information:

21 (i) The identity of the health care benefit manager and of
22 persons with any ownership or controlling interest in the applicant
23 including relevant business licenses and tax identification numbers,
24 and the identity of any entity that the health care benefit manager
25 has a controlling interest in;

26 (ii) The business name, address, phone number, and contact person
27 for the health care benefit manager;

28 (iii) Any areas of specialty such as pharmacy benefit management,
29 radiology benefit management, laboratory benefit management, mental
30 health benefit management, or other specialty;

31 (iv) A copy of the health care benefit manager's certificate of
32 registration with the Washington state secretary of state; and

33 ~~((iv))~~ (v) Any other information as the commissioner may
34 reasonably require.

35 (b) Pay an initial registration fee and annual renewal
36 registration fee as established in rule by the commissioner. The fees
37 for each registration must be set by the commissioner in an amount
38 that ensures the registration, renewal, and oversight activities are
39 self-supporting. If one health care benefit manager has a contract

1 with more than one carrier, the health care benefit manager must
2 complete only one application providing the details necessary for
3 each contract.

4 (3) All receipts from fees collected by the commissioner under
5 this section must be deposited into the insurance commissioner's
6 regulatory account created in RCW 48.02.190.

7 (4) Before approving an application for or renewal of a
8 registration, the commissioner must find that the health care benefit
9 manager:

10 (a) Has not committed any act that would result in denial,
11 suspension, or revocation of a registration;

12 (b) Has paid the required fees; and

13 (c) Has the capacity to comply with, and has designated a person
14 responsible for, compliance with state and federal laws.

15 (5) Any material change in the information provided to obtain or
16 renew a registration must be filed with the commissioner within
17 thirty days of the change.

18 (6) Every registered health care benefit manager must retain a
19 record of all transactions completed for a period of not less than
20 seven years from the date of their creation. All such records as to
21 any particular transaction must be kept available and open to
22 inspection by the commissioner during the seven years after the date
23 of completion of such transaction.

24 **Sec. 3.** RCW 48.200.050 and 2020 c 240 s 5 are each amended to
25 read as follows:

26 (1) Upon notifying a carrier or health care benefit manager of an
27 inquiry or complaint filed with the commissioner pertaining to the
28 conduct of a health care benefit manager identified in the inquiry or
29 complaint, the commissioner must provide notice of the inquiry or
30 complaint ~~((concurrently))~~ to the health care benefit manager
31 ~~((and))~~. Notice must also be sent to any carrier to which the inquiry
32 or complaint pertains. The commissioner shall respond to and
33 investigate complaints related to the conduct of a health care
34 benefit manager subject to this chapter directly, without requiring
35 that the complaint be pursued exclusively through a contracting
36 carrier.

37 (2) Upon receipt of an inquiry from the commissioner, a health
38 care benefit manager must provide to the commissioner within fifteen
39 business days, in the form and manner required by the commissioner, a

1 complete response to that inquiry including, but not limited to,
2 providing a statement or testimony, producing its accounts, records,
3 and files, responding to complaints, or responding to surveys and
4 general requests. Failure to make a complete or timely response
5 constitutes a violation of this chapter.

6 (3) Subject to chapter 48.04 RCW, if the commissioner finds that
7 a health care benefit manager or any person responsible for the
8 conduct of the health care benefit manager's affairs has:

9 (a) Violated any provision of this chapter or insurance law, or
10 violated any rule, subpoena, or order of the commissioner or of
11 another state's insurance commissioner;

12 (b) Failed to renew the health care benefit manager's
13 registration;

14 (c) Failed to pay the registration or renewal fees;

15 (d) Provided incorrect, misleading, incomplete, or materially
16 untrue information to the commissioner, to a carrier, or to a
17 beneficiary;

18 (e) Used fraudulent, coercive, or dishonest practices, or
19 demonstrated incompetence, or financial irresponsibility in this
20 state or elsewhere; or

21 (f) Had a health care benefit manager registration, or its
22 equivalent, denied, suspended, or revoked in any other state,
23 province, district, or territory;

24 the commissioner may take any combination of the following actions
25 against a health care benefit manager or any person responsible for
26 the conduct of the health care benefit manager's affairs, other than
27 an employee benefits program:

28 (i) Place on probation, suspend, revoke, or refuse to issue or
29 renew the health care benefit manager's registration;

30 (ii) Issue a cease and desist order against the health care
31 benefit manager (~~and~~), contracting carrier, or both;

32 (iii) Fine the health care benefit manager up to five thousand
33 dollars per violation, and the contracting carrier is subject to a
34 fine for acts conducted under the contract;

35 (iv) Issue an order requiring corrective action against the
36 health care benefit manager, the contracting carrier acting with the
37 health care benefit manager, or both the health care benefit manager
38 and the contracting carrier acting with the health care benefit
39 manager; and

1 (v) Temporarily suspend the health care benefit manager's
2 registration by an order served by mail or by personal service upon
3 the health care benefit manager not less than three days prior to the
4 suspension effective date. The order must contain a notice of
5 revocation and include a finding that the public safety or welfare
6 requires emergency action. A temporary suspension under this
7 subsection (3)(f)(v) continues until proceedings for revocation are
8 concluded.

9 (4) A stay of action is not available for actions the
10 commissioner takes by cease and desist order, by order on hearing, or
11 by temporary suspension.

12 (5)(a) Health carriers and employee benefits programs are
13 responsible for the compliance of any person or organization acting
14 directly or indirectly on behalf of or at the direction of the
15 carrier or program, or acting pursuant to carrier or program
16 standards or requirements concerning the coverage of, payment for, or
17 provision of health care benefits, services, drugs, and supplies.

18 (b) A carrier or program contracting with a health care benefit
19 manager is responsible for the health care benefit manager's
20 violations of this chapter, including a health care benefit manager's
21 failure to produce records requested or required by the commissioner.

22 (c) No carrier or program may offer as a defense to a violation
23 of any provision of this chapter that the violation arose from the
24 act or omission of a health care benefit manager, or other person
25 acting on behalf of or at the direction of the carrier or program,
26 rather than from the direct act or omission of the carrier or
27 program.

28 **Sec. 4.** RCW 48.200.210 and 2020 c 240 s 10 are each amended to
29 read as follows:

30 The definitions in this section apply throughout this section and
31 RCW 48.200.220 through 48.200.290 unless the context clearly requires
32 otherwise.

33 (1) "Audit" means an on-site or remote review of the records of a
34 pharmacy by or on behalf of an entity.

35 (2) "Claim" means a request from a pharmacy or pharmacist to be
36 reimbursed for the cost of filling or refilling a prescription for a
37 drug or for providing a medical supply or service.

38 (3) "Clerical error" means a minor error:

1 (a) In the keeping, recording, or transcribing of records or
2 documents or in the handling of electronic or hard copies of
3 correspondence;

4 (b) That does not result in financial harm to an entity; and

5 (c) That does not involve dispensing an incorrect dose, amount,
6 or type of medication, failing to dispense a medication, or
7 dispensing a prescription drug to the wrong person.

8 (4) "Entity" includes:

9 (a) A pharmacy benefit manager;

10 (b) An insurer;

11 (c) A third-party payor;

12 (d) A state agency; or

13 (e) A person that represents or is employed by one of the
14 entities described in this subsection.

15 (5) "Fraud" means knowingly and willfully executing or attempting
16 to execute a scheme, in connection with the delivery of or payment
17 for health care benefits, items, or services, that uses false or
18 misleading pretenses, representations, or promises to obtain any
19 money or property owned by or under the custody or control of any
20 person.

21 (6) "Pharmacist" has the same meaning as in RCW 18.64.011.

22 (7) "Pharmacy" has the same meaning as in RCW 18.64.011.

23 (8) "Third-party payor" means a person licensed under RCW
24 48.39.005.

25 **Sec. 5.** RCW 48.200.280 and 2020 c 240 s 15 are each amended to
26 read as follows:

27 (1) The definitions in this subsection apply throughout this
28 section unless the context clearly requires otherwise.

29 (a) "List" means the list of drugs for which (~~predetermined~~)
30 reimbursement costs have been established(~~(, such as a maximum~~
31 ~~allowable cost or maximum allowable cost list or any other benchmark~~
32 ~~prices utilized by the pharmacy benefit manager and must include the~~
33 ~~basis of the methodology and sources utilized)) to determine
34 (~~multisource generic drug~~) reimbursement amounts.~~

35 (b) "Multiple source drug" means (~~a therapeutically equivalent~~
36 ~~drug that is available from at least two manufacturers)) any covered
37 outpatient prescription drug for which there is at least one other
38 drug product that is rated as therapeutically equivalent under the
39 food and drug administration's most recent publication of "Approved~~

1 Drug Products with Therapeutic Equivalence Evaluations"; is
2 pharmaceutically equivalent or bioequivalent, as determined by the
3 food and drug administration; and is sold or marketed in the state.

4 ~~(c) ("Multisource generic drug" means any covered outpatient~~
5 ~~prescription drug for which there is at least one other drug product~~
6 ~~that is rated as therapeutically equivalent under the food and drug~~
7 ~~administration's most recent publication of "Approved Drug Products~~
8 ~~with Therapeutic Equivalence Evaluations;" is pharmaceutically~~
9 ~~equivalent or bioequivalent, as determined by the food and drug~~
10 ~~administration; and is sold or marketed in the state during the~~
11 ~~period.~~

12 ~~(d))~~ "Network pharmacy" means a retail drug outlet licensed as a
13 pharmacy under RCW 18.64.043 that contracts with a pharmacy benefit
14 manager.

15 ~~((e))~~ (d) "Therapeutically equivalent" has the same meaning as
16 in RCW 69.41.110.

17 (2) A pharmacy benefit manager:

18 (a) May not place a drug on a list unless there are at least two
19 therapeutically equivalent multiple source drugs, or at least one
20 generic drug available from only one manufacturer, generally
21 available for purchase by network pharmacies from national or
22 regional wholesalers;

23 (b) Shall ensure that all drugs on a list are readily available
24 for purchase by pharmacies in this state from national or regional
25 wholesalers that serve pharmacies in Washington;

26 (c) Shall ensure that all drugs on a list are not obsolete;

27 (d) Shall make available to each network pharmacy at the
28 beginning of the term of a contract, and upon renewal of a contract,
29 the sources utilized to determine the ~~((predetermined))~~ reimbursement
30 costs for ~~((multisource generic))~~ multiple source drugs of the
31 pharmacy benefit manager;

32 (e) Shall make a list available to a network pharmacy upon
33 request in a format that is readily accessible to and usable by the
34 network pharmacy;

35 (f) Shall update each list maintained by the pharmacy benefit
36 manager every seven business days and make the updated lists,
37 including all changes in the price of drugs, available to network
38 pharmacies in a readily accessible and usable format;

1 (g) Shall ensure that dispensing fees are not included in the
2 calculation of the (~~predetermined~~) reimbursement costs for
3 (~~multisource-generic~~) multiple source drugs;

4 (h) May not cause or knowingly permit the use of any
5 advertisement, promotion, solicitation, representation, proposal, or
6 offer that is untrue, deceptive, or misleading;

7 (i) May not charge a pharmacy a fee related to the adjudication
8 of a claim, credentialing, participation, certification,
9 accreditation, or enrollment in a network including, but not limited
10 to, a fee for the receipt and processing of a pharmacy claim, for the
11 development or management of claims processing services in a pharmacy
12 benefit manager network, or for participating in a pharmacy benefit
13 manager network, and may not condition or link restrictions on fees
14 related to credentialing, participation, certification, or enrollment
15 in a pharmacy benefit manager's pharmacy network with a pharmacy's
16 inclusion in the pharmacy benefit manager's pharmacy network for
17 other lines of business;

18 (j) May not require accreditation standards inconsistent with or
19 more stringent than accreditation standards established by a national
20 accreditation organization;

21 (k) May not reimburse a pharmacy in the state an amount less than
22 the amount the pharmacy benefit manager reimburses an affiliate for
23 providing the same pharmacy services; (~~and~~)

24 (l) May not directly or indirectly retroactively deny or reduce a
25 claim or aggregate of claims after the claim or aggregate of claims
26 has been adjudicated, unless:

27 (i) The original claim was submitted fraudulently; or

28 (ii) The denial or reduction is the result of a pharmacy audit
29 conducted in accordance with RCW 48.200.220; and

30 (m) May not exclude a pharmacy from their pharmacy network based
31 solely on the pharmacy being newly opened or open less than a defined
32 amount of time, or because a license or location transfer occurs,
33 unless there is a pending investigation for fraud, waste, and abuse.

34 (3) A pharmacy benefit manager must establish a process by which
35 a network pharmacy, or its representative, may appeal its
36 reimbursement for a drug (~~(subject to predetermined reimbursement~~
37 ~~costs for multisource-generic drugs)). A network pharmacy may appeal~~
38 a (~~predetermined reimbursement cost~~) reimbursement amount paid by a
39 pharmacy benefit manager for a (~~multisource-generic~~) drug if the
40 reimbursement for the drug is less than the net amount that the

1 network pharmacy paid to the supplier of the drug. An appeal
2 requested under this section must be completed within thirty calendar
3 days of the pharmacy submitting the appeal. If after thirty days the
4 network pharmacy has not received the decision on the appeal from the
5 pharmacy benefit manager, then the appeal is considered denied.

6 The pharmacy benefit manager shall uphold the appeal of a
7 pharmacy with fewer than fifteen retail outlets, within the state of
8 Washington, under its corporate umbrella if the pharmacy or
9 pharmacist can demonstrate that it is unable to purchase a
10 therapeutically equivalent interchangeable product from a supplier
11 doing business in Washington at the pharmacy benefit manager's list
12 price.

13 (4) Before a pharmacy or pharmacist files an appeal pursuant to
14 this section, upon request by a pharmacy or pharmacist, a pharmacy
15 benefit manager must provide a current and accurate list of bank
16 identification numbers, processor control numbers, and pharmacy group
17 identifiers for health plans and self-funded group health plans that
18 have opted in to sections 5, 7, and 8 of this act pursuant to section
19 9 of this act with which the pharmacy benefit manager either has a
20 current contract or had a contract that has been terminated within
21 the past 12 months to provide pharmacy benefit management services.

22 (5) A pharmacy benefit manager must provide as part of the
23 appeals process established under subsection (3) of this section:

24 (a) A telephone number at which a network pharmacy may contact
25 the pharmacy benefit manager and speak with an individual who is
26 responsible for processing appeals; and

27 (b) If the appeal is denied, the reason for the denial and the
28 national drug code of a drug that has been purchased by other network
29 pharmacies located in Washington at a price that is equal to or less
30 than the ~~((predetermined))~~ reimbursement ~~((cost))~~ amount paid by the
31 pharmacy benefit manager for the ~~((multisource-generie))~~ drug. A
32 pharmacy with ~~((fifteen))~~ 15 or more retail outlets, within the state
33 of Washington, under its corporate umbrella may submit information to
34 the commissioner about an appeal under subsection (3) of this section
35 for purposes of information collection and analysis.

36 ~~((+5))~~ (6) (a) If an appeal is upheld under this section, the
37 pharmacy benefit manager shall make a reasonable adjustment on a date
38 no later than one day after the date of determination.

39 (b) If the request for an adjustment has come from a critical
40 access pharmacy, as defined by the state health care authority by

1 rule for purposes related to the prescription drug purchasing
2 consortium established under RCW 70.14.060, the adjustment approved
3 under (a) of this subsection shall apply only to critical access
4 pharmacies.

5 ~~((+6))~~ (7) Beginning July 1, 2017, if a network pharmacy appeal
6 to the pharmacy benefit manager is denied, or if the network pharmacy
7 is unsatisfied with the outcome of the appeal, the pharmacy or
8 pharmacist may dispute the decision and request review by the
9 commissioner within thirty calendar days of receiving the decision.

10 (a) All relevant information from the parties may be presented to
11 the commissioner, and the commissioner may enter an order directing
12 the pharmacy benefit manager to make an adjustment to the disputed
13 claim, deny the pharmacy appeal, or take other actions deemed fair
14 and equitable. An appeal requested under this section must be
15 completed within thirty calendar days of the request.

16 (b) Upon resolution of the dispute, the commissioner shall
17 provide a copy of the decision to both parties within seven calendar
18 days.

19 (c) The commissioner may authorize the office of administrative
20 hearings, as provided in chapter 34.12 RCW, to conduct appeals under
21 this subsection ~~((+6))~~ (7).

22 (d) A pharmacy benefit manager may not retaliate against a
23 pharmacy for pursuing an appeal under this subsection ~~((+6))~~ (7).

24 (e) This subsection ~~((+6))~~ (7) applies only to a pharmacy with
25 fewer than fifteen retail outlets, within the state of Washington,
26 under its corporate umbrella.

27 ~~((+7))~~ (8) This section does not apply to the state medical
28 assistance program.

29 NEW SECTION. **Sec. 6.** A new section is added to chapter 48.200
30 RCW to read as follows:

31 Each health care benefit manager registered under this chapter
32 shall appoint the insurance commissioner as its attorney to receive
33 service of, and upon whom service must be served, all legal process
34 issued against it in this state upon causes of action arising within
35 this state. Service upon the commissioner as attorney constitutes
36 service upon the health care benefit manager.

37 NEW SECTION. **Sec. 7.** A new section is added to chapter 48.200
38 RCW to read as follows:

1 (1) A pharmacy benefit manager may not:

2 (a) Reimburse a network pharmacy an amount less than the contract
3 price between the pharmacy benefit manager and the insurer, third-
4 party payor, or the prescription drug purchasing consortium the
5 pharmacy benefit manager has contracted with;

6 (b) Require a covered person to pay more at the point of sale for
7 a covered prescription drug than is required under RCW 48.43.430; or

8 (c) Solicit, coerce, or incentivize a patient to use their owned
9 or affiliated pharmacies.

10 (2) A pharmacy benefit manager shall:

11 (a) Apply the same cost-sharing amounts, fees, days allowance,
12 and other conditions upon a covered person when the covered person
13 obtains a prescription drug from a pharmacy that is included in the
14 pharmacy benefit manager's pharmacy network, including mail order
15 pharmacies;

16 (b) Permit the covered person to receive delivery or mail order
17 of a prescription drug through any network pharmacy that is not
18 primarily engaged in dispensing prescription drugs to patients
19 through the mail or common carrier; and

20 (c) For new prescriptions issued after the effective date of this
21 section, receive affirmative authorization from a covered person
22 before filling prescriptions through a mail order pharmacy.

23 (3) If a covered person is using a mail order pharmacy, the
24 pharmacy benefit manager shall:

25 (a) Allow for dispensing at local network pharmacies under the
26 following circumstances to ensure patient access to prescription
27 drugs:

28 (i) If the prescription is delayed more than one day after the
29 expected delivery date provided by the mail order pharmacy; or

30 (ii) If the prescription drug arrives in an unusable condition;
31 and

32 (b) Ensure patients have easy and timely access to prescription
33 counseling by a pharmacist.

34 NEW SECTION. **Sec. 8.** A new section is added to chapter 48.200
35 RCW to read as follows:

36 (1) A pharmacy benefit manager may not retaliate against a
37 pharmacist or pharmacy for disclosing information in a court, in an
38 administrative hearing, or legislative hearing, if the pharmacist or
39 pharmacy has a good faith belief that the disclosed information is

1 evidence of a violation of a state or federal law, rule, or
2 regulation.

3 (2) A pharmacy benefit manager may not retaliate against a
4 pharmacist or pharmacy for disclosing information to a government or
5 law enforcement agency, if the pharmacist or pharmacy has a good
6 faith belief that the disclosed information is evidence of a
7 violation of a state or federal law, rule, or regulation.

8 (3) A pharmacist or pharmacy shall make reasonable efforts to
9 limit the disclosure of confidential and proprietary information.

10 (4) Retaliatory actions against a pharmacy or pharmacist include
11 cancellation of, restriction of, or refusal to renew or offer a
12 contract to a pharmacy solely because the pharmacy or pharmacist has:

13 (a) Made disclosures of information that the pharmacist or
14 pharmacy believes is evidence of a violation of a state or federal
15 law, rule, or regulation;

16 (b) Filed complaints with the plan or pharmacy benefit manager;
17 or

18 (c) Filed complaints against the plan or pharmacy benefit manager
19 with the commissioner.

20 NEW SECTION. **Sec. 9.** A new section is added to chapter 48.200
21 RCW to read as follows:

22 (1) Sections 5, 7, and 8 of this act apply to a pharmacy benefit
23 manager's conduct pursuant to a contract with a self-funded group
24 health plan governed by the provisions of the federal employee
25 retirement income security act of 1974 (29 U.S.C. Sec. 1001 et seq.)
26 only if the self-funded group health plan elects to participate in
27 sections 5, 7, and 8 of this act. To elect to participate in these
28 provisions, a self-funded group health plan or its administrator
29 shall provide notice, on a periodic basis, to the commissioner in a
30 manner and by a date prescribed by the commissioner, attesting to the
31 plan's participation and agreeing to be bound by sections 5, 7, and 8
32 of this act. A self-funded group health plan or its administrator
33 that elects to participate under this section, and any pharmacy
34 benefit manager it contracts with, shall comply with sections 5, 7,
35 and 8 of this act.

36 (2) The commissioner does not have enforcement authority related
37 to a pharmacy benefit manager's conduct pursuant to a contract with a
38 self-funded group health plan governed by the federal employee

1 retirement income security act of 1974, 29 U.S.C. Sec. 1001 et seq.,
2 that elects to participate in sections 5, 7, and 8 of this act.

3 **Sec. 10.** RCW 41.05.017 and 2022 c 236 s 3, 2022 c 228 s 2, and
4 2022 c 10 s 2 are each reenacted and amended to read as follows:

5 Each health plan that provides medical insurance offered under
6 this chapter, including plans created by insuring entities, plans not
7 subject to the provisions of Title 48 RCW, and plans created under
8 RCW 41.05.140, are subject to the provisions of RCW 48.43.500,
9 70.02.045, 48.43.505 through 48.43.535, 48.43.537, 48.43.545,
10 48.43.550, 70.02.110, 70.02.900, 48.43.190, 48.43.083, 48.43.0128,
11 48.43.780, 48.43.435, 48.43.815, 48.200.020 through 48.200.280,
12 sections 6 through 8 of this act, and chapter 48.49 RCW.

13 NEW SECTION. **Sec. 11.** If any provision of this act or its
14 application to any person or circumstance is held invalid, the
15 remainder of the act or the application of the provision to other
16 persons or circumstances is not affected.

17 NEW SECTION. **Sec. 12.** Sections 5 and 7 through 9 of this act
18 take effect January 1, 2026.

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