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**SUBSTITUTE SENATE BILL 5718**

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**State of Washington**

**63rd Legislature**

**2013 Regular Session**

**By** Senate Trade & Economic Development (originally sponsored by Senators Brown, Chase, Smith, Braun, Carrell, Schlicher, and Frockt)

READ FIRST TIME 02/21/13.

1       AN ACT Relating to monitoring the development of a one-stop portal  
2 for Washington businesses; adding a new section to chapter 43.41A RCW;  
3 creating new sections; and providing a contingent expiration date.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5       NEW SECTION.   **Sec. 1.** (1) The legislature finds that Washington's  
6 small businesses are critical to the state's economic health and  
7 vitality, and the time business owners spend interacting with multiple  
8 state agencies takes time away from running or growing their business.

9       (2) The legislature further finds that regulatory agencies were  
10 directed through an executive order in 2006 to develop a one-stop  
11 business portal, but that a one-stop business portal has not yet been  
12 developed.

13       (3) The legislature further finds that implementing a one-stop  
14 integrated system that allows businesses to complete their state  
15 government business in a customized, more efficient, and more effective  
16 way will greatly improve the business customer experience, reduce the  
17 time it takes businesses to conduct their interactions with state  
18 government, and increase compliance with state regulations.

1 (4) The legislature further finds that in response to the need for  
2 a one-stop business portal, the office of the chief information  
3 officer, in collaboration with multiple state agencies, produced a  
4 high-level technology architecture for an integrated enterprise system  
5 that would provide businesses with that web-based, one-stop place for  
6 businesses to conduct their business with the state.

7 (5) Therefore, the legislature intends to monitor the progress  
8 towards development and implementation of the one-stop business portal.

9 NEW SECTION. **Sec. 2.** A new section is added to chapter 43.41A RCW  
10 to read as follows:

11 (1) By November 30, 2013, the office of the chief information  
12 officer must provide the economic development committees of the  
13 legislature a plan for establishing performance benchmarks, and for  
14 measuring the results of implementing a one-stop integrated system for  
15 business interactions with government. The plan must specify how the  
16 office of the chief information officer and other state agencies intend  
17 to collaborate with the business community in order to receive business  
18 feedback and use business recommendations in the development of the  
19 one-stop business portal. The plan must include a timeline, agency  
20 responsibilities, and a benchmark for initial implementation. At a  
21 minimum, the following state agencies must collaborate with the office  
22 of the chief information officer in developing and tracking these  
23 benchmarks and performance measures: The department of revenue, the  
24 department of labor and industries, the secretary of state, the  
25 employment security department, the department of commerce, and the  
26 office of regulatory assistance.

27 (2) The office of the chief information officer must submit a  
28 progress report on the development of the one-stop integrated system to  
29 the economic development committees of the legislature by January 1st  
30 of each year, beginning with January 1, 2014, and ending with a report  
31 documenting that the portal has reached the performance benchmark of  
32 initial implementation. The progress report must also specify how the  
33 office of the chief information officer and other state agencies are  
34 collaborating with the business community and using business  
35 recommendations in the development of the one-stop business portal.

36 (3) For the purposes of this section, the benchmark of initial  
37 implementation must include development of a system backbone;

1 connection of the department of revenue, the department of labor and  
2 industries, the secretary of state, and the employment security  
3 department to the backbone; and development of a public-facing web  
4 portal.

5 NEW SECTION. **Sec. 3.** (1) Except as provided in subsection (2) of  
6 this section, this act expires when the office of the chief information  
7 officer reports to the economic development committees of the  
8 legislature that the one-stop portal has reached initial  
9 implementation.

10 (2) If specific funding for the purposes of this act, referencing  
11 this act by bill or chapter number, is not provided by June 30, 2013,  
12 in the omnibus appropriations act, this act expires after the progress  
13 report submitted by January 1, 2014, has been submitted.

14 (3) The chief information officer must provide notice of the  
15 expiration date of this act to affected parties, including the chief  
16 clerk of the house of representatives, the secretary of the senate, the  
17 office of the code reviser, and others as deemed appropriate by the  
18 chief information officer.

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