SUBSTITUTE SENATE BILL 5995

State of Washington 68th Legislature 2024 Regular Session

By Senate Labor & Commerce (originally sponsored by Senators Saldaña, Valdez, Kauffman, Trudeau, Hasegawa, Keiser, Kuderer, Nguyen, Nobles, and C. Wilson)

AN ACT Relating to creating a professional license for spoken language interpreters and translators; amending RCW 43.24.150; and adding a new chapter to Title 18 RCW.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 NEW SECTION. Sec. 1. (1) The legislature finds that the United 6 States census reported that between 2015 and 2019, over 1.5 million 7 Washington state residents over the age of five, approximately 20 percent of the state's population, spoke a language other than 8 English at home, and that in 2019, according to the Washington state 9 10 office of the superintendent of public instruction, 12 percent of the 11 state's total primary and secondary education student population 12 identified as English learners.

13 (2)The legislature finds that an inadequate number of 14 individuals available to provide interpreting services to injured 15 workers and medicaid enrollees with limited English proficiency 16 potentially increases the liability risks for health care providers 17 and negative health outcomes for these patients.

18 (3) The legislature finds that businesses and government agencies 19 across Washington need access to professional language services to 20 ensure their customers and clients with limited English proficiency 21 can have meaningful access to participate in the programs, 1 activities, and services offered by businesses and government 2 agencies.

3 (4) Therefore, the legislature intends to create a professional 4 licensing program for spoken language interpreters and translators to 5 protect consumers and help meet the needs of all Washingtonians who 6 require interpreting and translating services.

7 <u>NEW SECTION.</u> Sec. 2. The definitions in this section apply 8 throughout this chapter unless the context clearly requires 9 otherwise.

10 (1) "Advisory committee" means the advisory committee on 11 interpreting created in section 10 of this act.

12 (2) "Department" means the department of licensing.

13 (3) "Director" means the director of the department of licensing.

(4) "Interpreter" means an individual who interprets spokenlanguages and is licensed by the department of licensing.

(a) "Medical interpreter" means an interpreter who is licensed bythe department who has received a medical endorsement.

(b) "Social services interpreter" means an interpreter who is licensed by the department who has received a social services endorsement.

(c) "Licensed certified interpreter" means an interpreter who is licensed by the department who has passed an exam of the individual's oral transfer skills in at least two of the following modes of interpretation: Simultaneous, consecutive, or sight.

(d) "Licensed authorized interpreter" means an interpreter who is licensed by the department who has passed an exam of the individual's oral transfer skills that were tested in the sight and consecutive modes through back translation.

(5) "Licensed translator" means a translator who translates spoken languages on written documents and is licensed by the department.

32 <u>NEW SECTION.</u> Sec. 3. The department must:

33 (1) Adopt rules necessary to implement this chapter;

(2) Establish reasonable examination, licensing, and renewal fees
 for spoken language interpreters and translators licensed under this
 chapter;

37 (3) Develop and administer examinations for licensure under this38 chapter, subject to section 4 of this act;

(4) Establish forms and procedures necessary to administer this
 chapter;

3 (5) Beginning January 1, 2029, issue licenses to applicants who
4 have met the department's requirements for obtaining a license and
5 deny licenses to applicants who do not meet the requirements;

6 (6) Compile and maintain a current list of interpreters and 7 translators licensed by the department;

8 (7) Provide staffing and administrative support to the advisory 9 committee created in section 10 of this act;

10 (8) Determine which states, if any, have credentialing 11 requirements equivalent to those of this state, and issue licenses to 12 applicants credentialed in those states without examination;

(9) By July 1, 2029, adopt rules for licensure renewal, including for approval of continuing education activities licensees must complete as part of the individual's license renewal;

16 (10) Establish by rule the procedures for an appeal of an 17 examination failure;

(11) Establish by rule the procedures for revoking licenses issued pursuant to this chapter and the procedures for an appeal of a revocation decision; and

(12) Periodically evaluate language access within the state to ensure Washingtonians are able to participate in the programs, activities, and services offered by businesses and government agencies.

NEW SECTION. Sec. 4. (1) Initially, the department must adopt the tests created by the language and testing certification program at the department of social and health services under RCW 74.04.025 as the examinations. The department may update any examination only after consulting with the advisory committee created in section 10 of this act.

31 (2) The department must administer examinations of applicants for 32 licensure as a licensed certified interpreter in at least the 33 following languages: Cantonese Chinese, Mandarin Chinese, Korean, 34 Russian, Spanish, and Vietnamese.

(3) For languages in which the department does not offer
 certification licensure, the department must administer examinations
 to applicants for licensure as a licensed authorized interpreter.

1 (4) At a minimum, the department's licensure for certified and 2 authorized interpreters must provide for a medical or social services 3 endorsement.

4 (5) For applications for licensure as a licensed translator, the 5 department must administer examinations in at least the following 6 languages: Cantonese Chinese, Mandarin Chinese, Korean, Russian, 7 Spanish, and Vietnamese.

<u>NEW SECTION.</u> Sec. 5. Nothing in this chapter will be construed 8 prohibit or restrict the provision of spoken language 9 to 10 interpretation and translation services by individuals who are providing services within their authorized scope of practice and who 11 are licensed, certified, qualified, authorized, or registered under 12 other laws of this state including, but not limited to, chapters 2.43 13 and 28A.183 RCW and RCW 28A.410.271. 14

15 <u>NEW SECTION.</u> Sec. 6. Beginning January 1, 2029, it is unlawful 16 for any individual:

(1) To act or hold themselves out as a licensed interpreter or use the title of "licensed interpreter," unless the individual holds a valid license under this chapter, except if the individual is currently authorized under chapter 2.43 or 28A.183 RCW or working as a bilingual employee under RCW 74.04.025; or

(2) To act or hold themselves out as a licensed translator or use the title "licensed translator" unless the individual holds a valid license under this chapter.

25 <u>NEW SECTION.</u> Sec. 7. (1) Individuals holding an active 26 certification from the certification commission for healthcare 27 interpreters or by the national board of certification for medical 28 interpreters are eligible for the relevant licensure under this 29 chapter without taking an examination.

30 (2)(a) Other than individuals included in (b) of this subsection, 31 if an individual has an active interpreter or translator credential 32 issued by the department of social and health services prior to 33 January 1, 2029, the individual is eligible for the relevant 34 licensure renewal under this chapter before the expiration date of 35 the individual's current credential without examination.

36 (b) Individuals who received a credential issued by the 37 department of social and health services based solely on having

1 submitted a passing score on a written exam administered by the 2 certification commission for healthcare interpreters or the national 3 board of certification for medical interpreters are not eligible for 4 the relevant licensure renewal under this chapter without passing the 5 department's examination.

6 (c) Individuals who have an active certification by the 7 department of social and health services in Cambodian or Laotian are 8 eligible for renewal under this chapter as a licensed certified 9 interpreter before the expiration date of the individual's credential 10 regardless of whether the department is offering certification in 11 Cambodian or Laotian.

12 (3) By July 1, 2028, the department of social and health services 13 must transmit to the department all materials related to interpreters 14 and translators certified and authorized by the department of social 15 and health services, as requested by the department.

16 <u>NEW SECTION.</u> Sec. 8. (1) The director must establish, by rule, 17 the requirements and fees for renewal of a license issued pursuant to 18 this chapter.

19 (2) At a minimum, the requirements for license renewal must 20 include:

(a) Completion of continuing education or training, including onethics; and

23 (b) Renewal of the license after a four-year period.

(3) Failure to renew the license invalidates the license and allprivileges granted by the license.

NEW SECTION. Sec. 9. (1) The department, the department of social and health services, the administrative office of the courts, the professional educator standards board, and the office of the superintendent of public instruction may collaborate and share data as necessary to carry out the licensure requirements of this chapter.

31 (2) By January 1, 2025, the department of social and health 32 services must transmit all data, materials, and technology from its 33 language testing and certification program to the department, 34 including examination materials from prior to March 1, 2020, except 35 that any materials for bilingual employee examinations in compliance 36 with RCW 74.04.025 do not need to be transmitted.

37 (3) The department must post online a resource page that includes38 links to information that must be maintained by the relevant state

agency on the number of requests for spoken language interpreter services that went unfilled for the department of social and health services, the department of children, youth, and families, the health care authority, the department of labor and industries, and the procurement process in RCW 39.26.300.

6 <u>NEW SECTION.</u> Sec. 10. (1) A licensed interpreter and translator 7 advisory committee is created within the department on July 1, 2025. 8 The committee consists of members in accordance with this subsection.

9 (a) Three members who provide spoken language interpretation or 10 translation services in Washington state and who:

(i) Prior to January 1, 2029, were certified or authorized by the department of social and health services; and

13 (ii) Beginning January 1, 2029, are licensed by the department 14 under this chapter;

(b) One member from a community organization that provides direct services to limited English speaking consumers;

17 (c) Two members who are a medical provider or represent 18 organizations who utilize state-paid interpreter services to provide 19 health care services to injured workers or medicaid enrollees;

20 (d) Three individuals representing an exclusive collective 21 bargaining representative of spoken language interpreters in the 22 state. The individuals may represent the same union;

(e) One member each from the Washington state office of equity established in RCW 43.06D.020, the department of social and health services, the health care authority, the department of labor and industries, and the department of enterprise services;

(f) Two members representing a community and technical college.
One member must be from a college east of the summit of the Cascade
mountains and one member must be from a college west of the summit of
the Cascade mountains.

31 The director must appoint all members of the advisory (2) 32 committee. All members must be familiar with the practice of spoken language interpreter services and able to provide the department with 33 expertise and assistance in carrying out the duties of this chapter. 34 The agency members under subsection (1)(e) of this section must be 35 appointed by their respective agency directors and then referred to 36 the department for appointment to the advisory committee. The members 37 38 under subsection (1)(f) of this section must be appointed by the executive director of the state board for community and technical 39

colleges and then referred to the department for appointment to the
 advisory committee.

3 (3) The department must consult regularly with the advisory 4 committee on issues related to interpreter and translator licensure 5 and renewal.

6 <u>NEW SECTION.</u> Sec. 11. The uniform regulation of business and 7 professions act, chapter 18.235 RCW, governs unlicensed practice, the 8 issuance and denial of licenses, and the discipline of licenses under 9 this chapter.

10 Sec. 12. RCW 43.24.150 and 2017 c 281 s 40 are each amended to 11 read as follows:

(1) The business and professions account is created in the state treasury. All receipts from business or professional licenses, registrations, certifications, renewals, examinations, or civil penalties assessed and collected by the department from the following chapters must be deposited into the account:

17 (a) Chapter 18.11 RCW, auctioneers;

18 (b) Chapter 18.16 RCW, cosmetologists, barbers, and manicurists;

19 (c) Chapter 18.145 RCW, court reporters;

20 (d) Chapter 18.165 RCW, private investigators;

21 (e) Chapter 18.170 RCW, security guards;

22 (f) Chapter 18.185 RCW, bail bond agents;

23 (g) Chapter 18.280 RCW, home inspectors;

24 (h) Chapter 19.16 RCW, collection agencies;

- 25 (i) Chapter 19.31 RCW, employment agencies;
- 26 (j) Chapter 19.105 RCW, camping resorts;
- 27 (k) Chapter 19.138 RCW, sellers of travel;

28 (1) Chapter 42.45 RCW, notaries public;

29 (m) Chapter 64.36 RCW, timeshares;

- 30 (n) Chapter 67.08 RCW, boxing, martial arts, and wrestling;
- 31 (o) Chapter 18.300 RCW, body art, body piercing, and tattooing;
- 32 (p) Chapter 79A.60 RCW, whitewater river outfitters;

33 (q) Chapter 19.158 RCW, commercial telephone solicitation; 34 ((and))

35 (r) Chapter 19.290 RCW, scrap metal businesses; and

36 (s) Chapter 18.--- RCW (the new chapter created in section 13 of

37 this act), interpreters and translators.

1 Moneys in the account may be spent only after appropriation. 2 Expenditures from the account may be used only for expenses incurred in carrying out these business and professions licensing activities 3 of the department. Any residue in the account must be accumulated and 4 may not revert to the general fund at the end of the biennium. 5 6 However, during the 2013-2015 fiscal biennium the legislature may 7 transfer to the state general fund such amounts as reflect the excess fund balance in the account. 8

9 (2) The director must biennially prepare a budget request based 10 on the anticipated costs of administering the business and 11 professions licensing activities listed in subsection (1) of this 12 section, which must include the estimated income from these business 13 and professions fees.

14 <u>NEW SECTION.</u> Sec. 13. Sections 1 through 11 of this act 15 constitute a new chapter in Title 18 RCW.

--- END ---